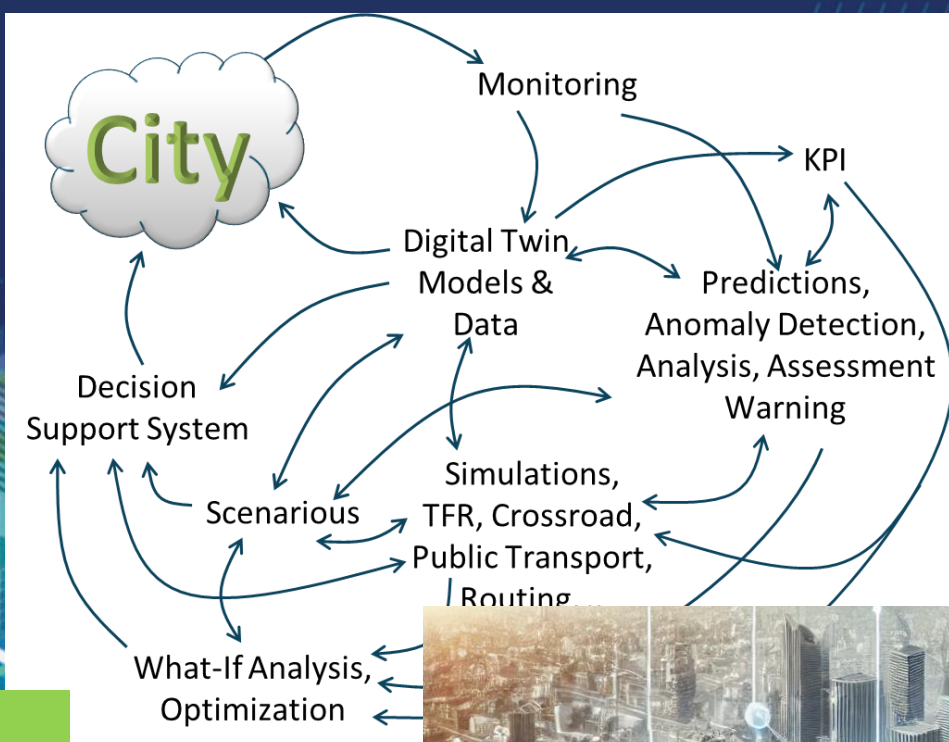
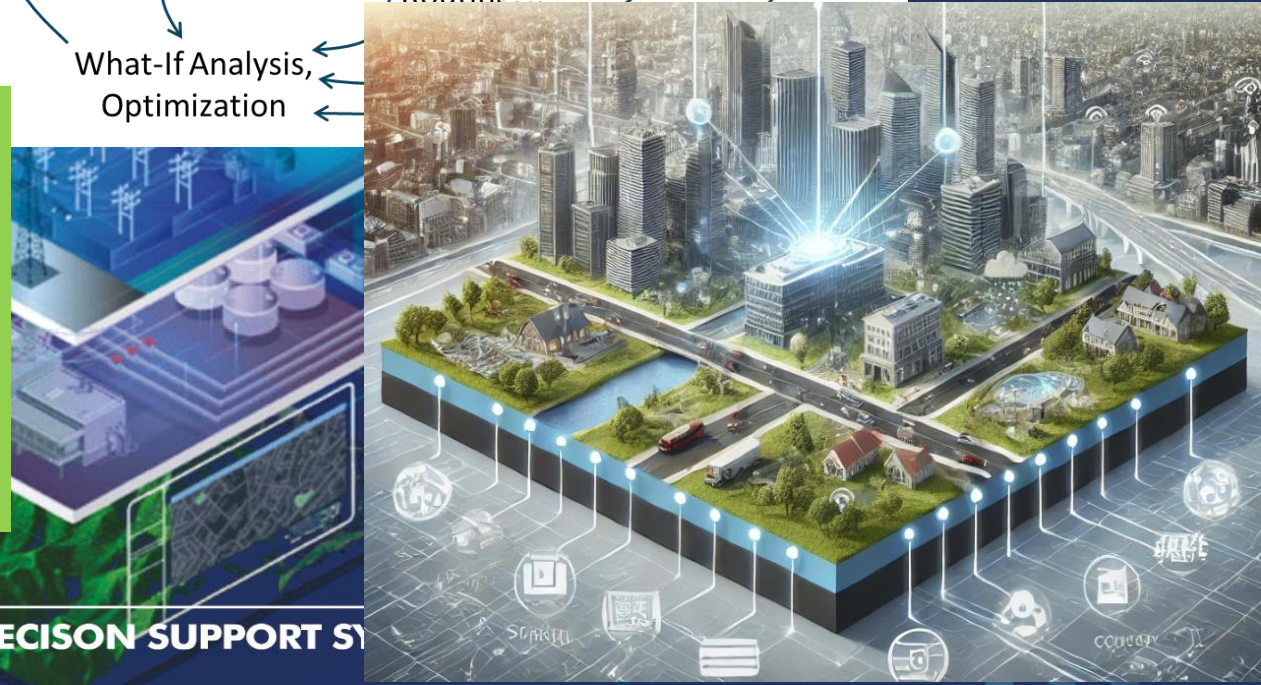




www.snap4city.org  
www.snap4solutions.org



# Control and Plan an Horizontal AI Platform Digital Twin for all



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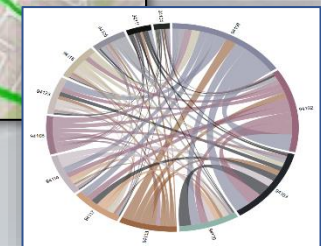
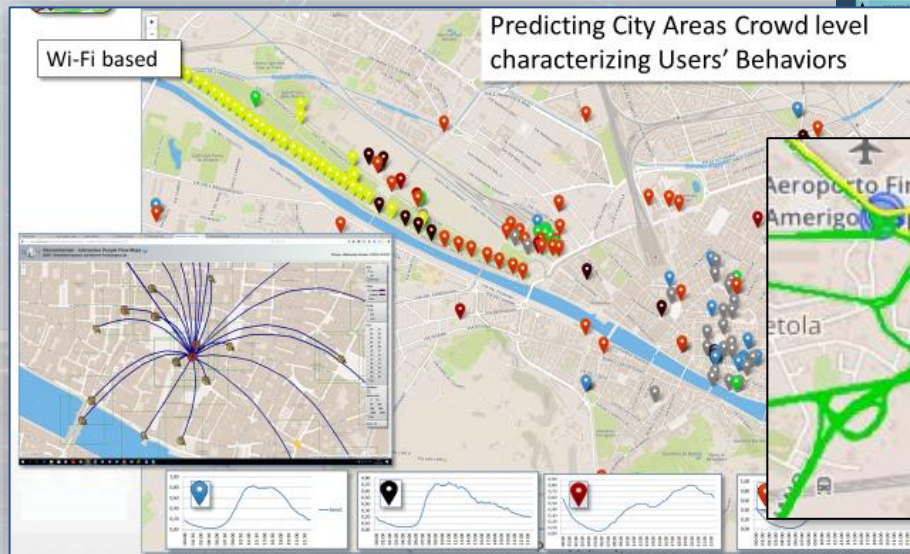
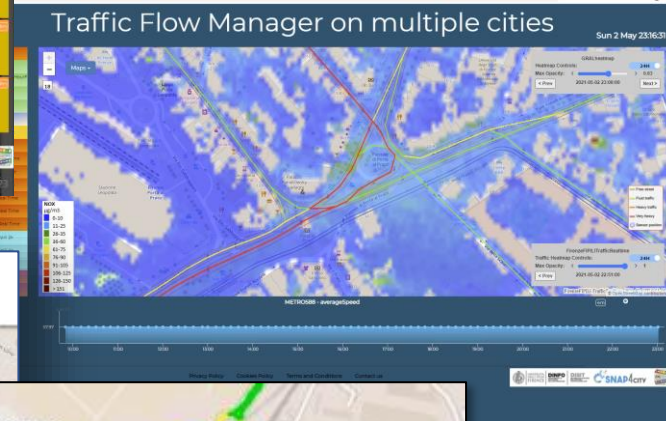
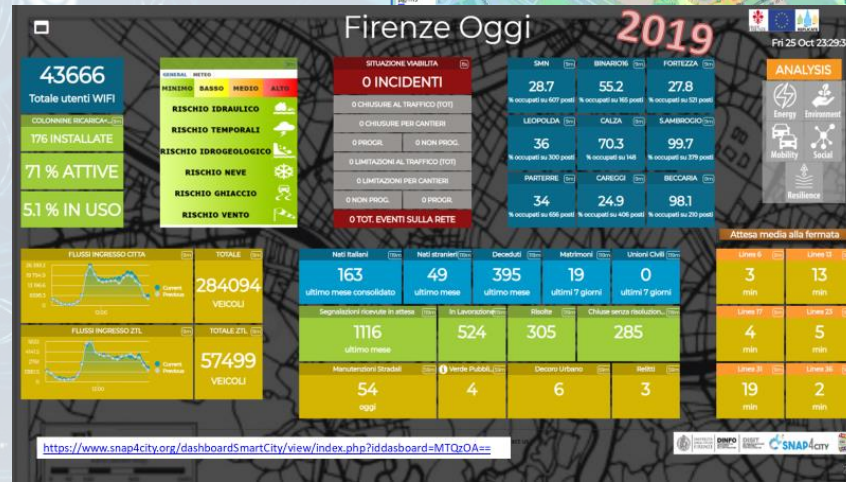
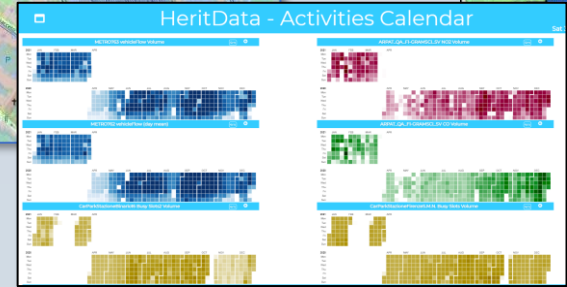
DIGITAL TWIN SOLUTIONS TO SETUP SUSTAINABLE DECISION SUPPORT SYSTEMS

- **Goals:**
  - Increasing quality of Life, quality of services,
  - Decongestion, Decarbonization, Sustainability
  - increase efficiency and production optimization
  - Improve accessibility to services: citizens, Tourists, commuters, etc.
  - Improve security/Safety of city users, risk reduction
  - Costs reduction of services, energy consumption reduction
  - Reduction of emissions and EC taxations
- **Horizontal homogeneous platform Uniform Technology for**
  - **Any Vertical operation/plan:** mobility, energy, environment, security, tourism, infrastructure and assets control, buildings, etc.
  - **AI Solutions:** early warning, predictions, simulations, what-if, optimization; Deep Learning, ML, BERT, LLM, XAI (Shap/Lime),
  - **Development Environment for any vertical, Digital Twin:** City Global and Local, IoT, VR, Visual Programming, business intelligence, CSBL, SSBL, etc.
  - **Interoperability:** any format, any protocol, any video management system, any sensor, any device, etc.
- **KPI:** multidomain KPI, general management, early warning, early detection of critical conditions, 15 Min City Index, SDG
- **Mobile App:** modular applications, operators' modules, multiple cities, etc.
- **Participatory:** problem reporting, ticketing, etc.
- **Integration of any kind**



# Domains (2024/8)

- Smart City, control room
- Mobility and transport
- Energy, light, recharge
- Buildings and Assets
- Tourism and People
- Environment, pollutant
- Waste Optimisation
- Security and Safety
- Social Media
  
- Big Data, AI/XAI
- Public and private data



# Public Spaces as Critical Infrastructures

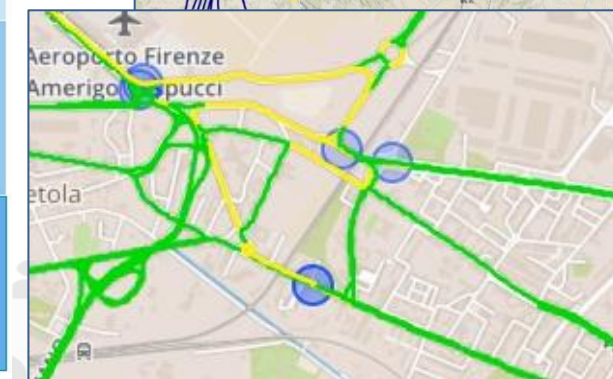
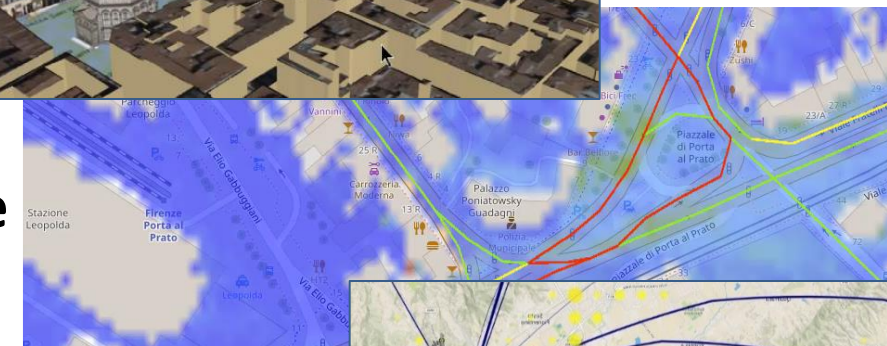
- The City is a system of systems for city users
  - Cascading effects
- **Transport** networks
  - Main means for rescue teams, food, water, etc.
- **Communication**, ICT infrastructure
  - TV cam, switches, cyber,
- **Energy** networks
  - power supply for health, cyber systems, etc.
- **Hospitals** networks
- Aggregation areas



[https://www.snap4city.org/download/video/DPL\\_SNAP4SOLU.pdf](https://www.snap4city.org/download/video/DPL_SNAP4SOLU.pdf)

# Main Tasks

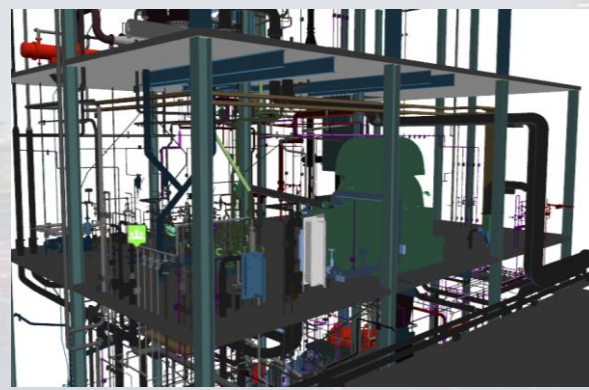
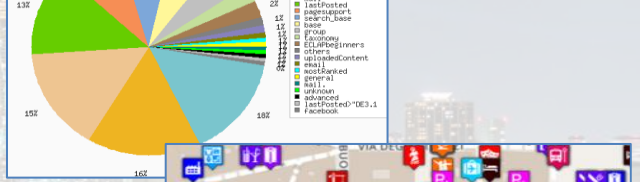
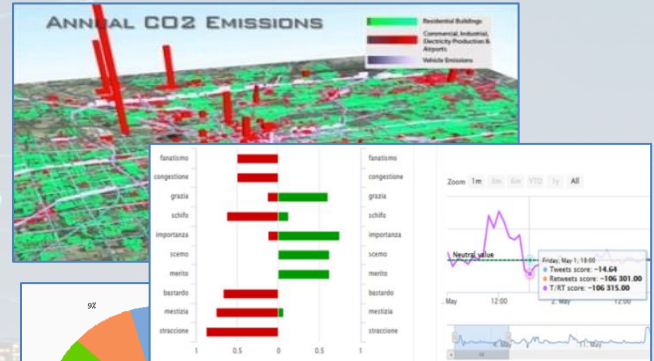
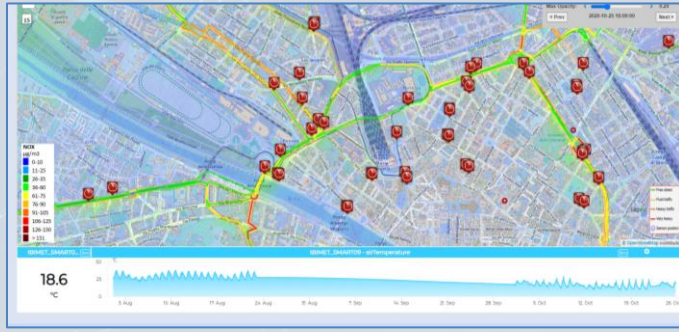
- **Controlling Status:** management, and operational
  - Monitoring via KPI
  - Computing predictions data from the field and KPI
  - Anomaly detection
  - Early warning on critical conditions
- **Making plan: tactic and strategic, medium and long range**
  - Optimisation: Prescriptions, suggestions
  - Risk assessment
  - What-if analysis on scenarios
    - Simulation and predictions
  - Resilience
- **Be ready for Unexpected Unknowns**



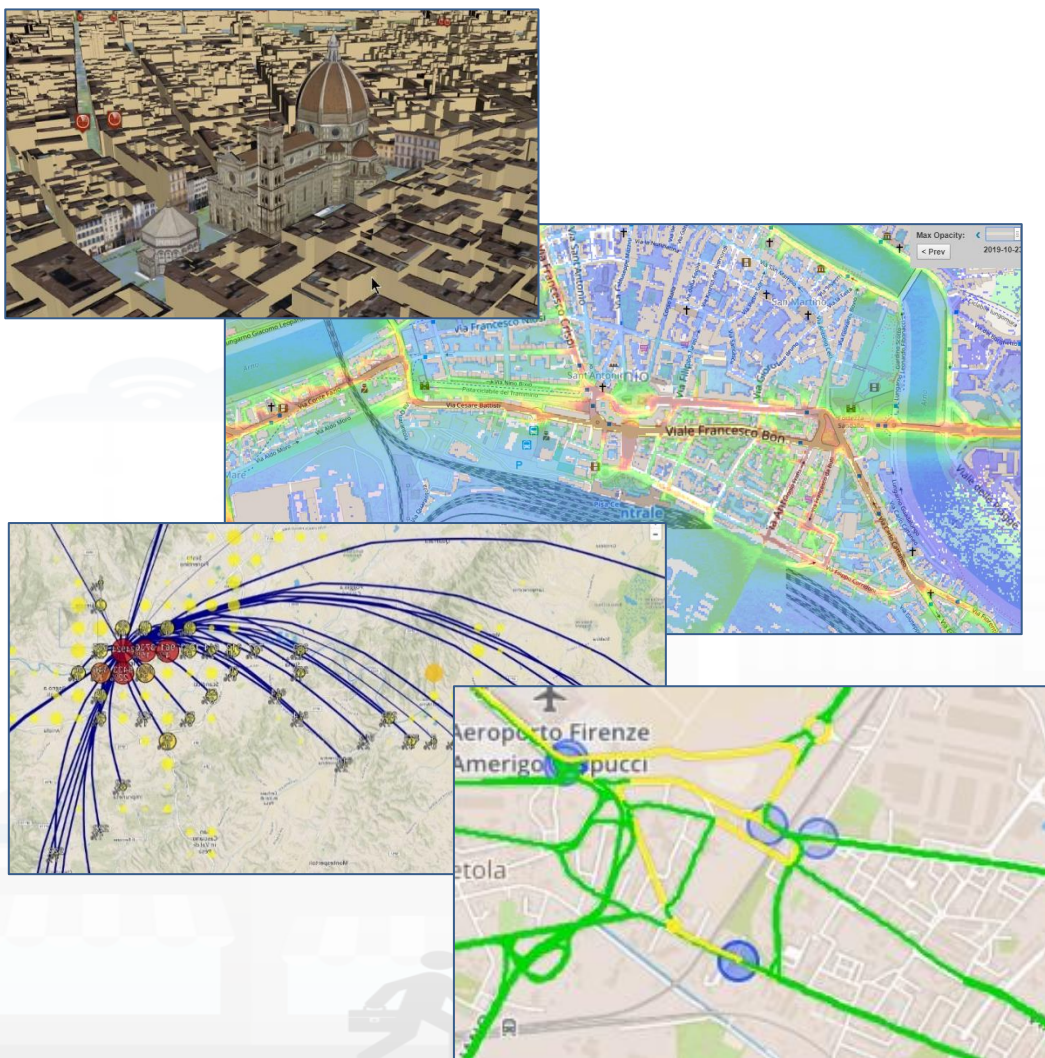
# Digital Twin

## Digital Twin

- **Connected** with real systems
  - **Modelling** aspects: structural, visual, informative, real time data sensors (context), POI, functional, resources, etc.
  - **Analytics:** AI/XAI techniques, simulations, users' needs, etc.
- 
- **Easier to understand the context, review from multiple points of view**
  - **Useful to perform**
    - Discussion with city users
    - Support decision makers
    - By Case Experiments for analysing
      - New solutions, impact of disaster (natural and provoked)
      - Reduction of costs in the analysis, in reduction of mistakes



# Smart City Digital Twin City Digital Model with...



## City Digital Model with...

- Intuitive platform
- Any Data TYPE, any data source, any protocol
- Data storage seamless
- Data analytics → artificial intelligence, AI/XAI
- Data Ethics, AI Ethics, GDPR
- Interactive Data Representation, any kind
- Key Performance Indicators, any kind
- What-IF analysis – Simulation, prediction, 2D/3D
- Micro, Meso e macro scales
- Operation, planning tactic and strategic / optimization
- Collaborative and shared representation
- Sustainable, shared, open source 100%



## Complex and heterogeneous information, interoperability

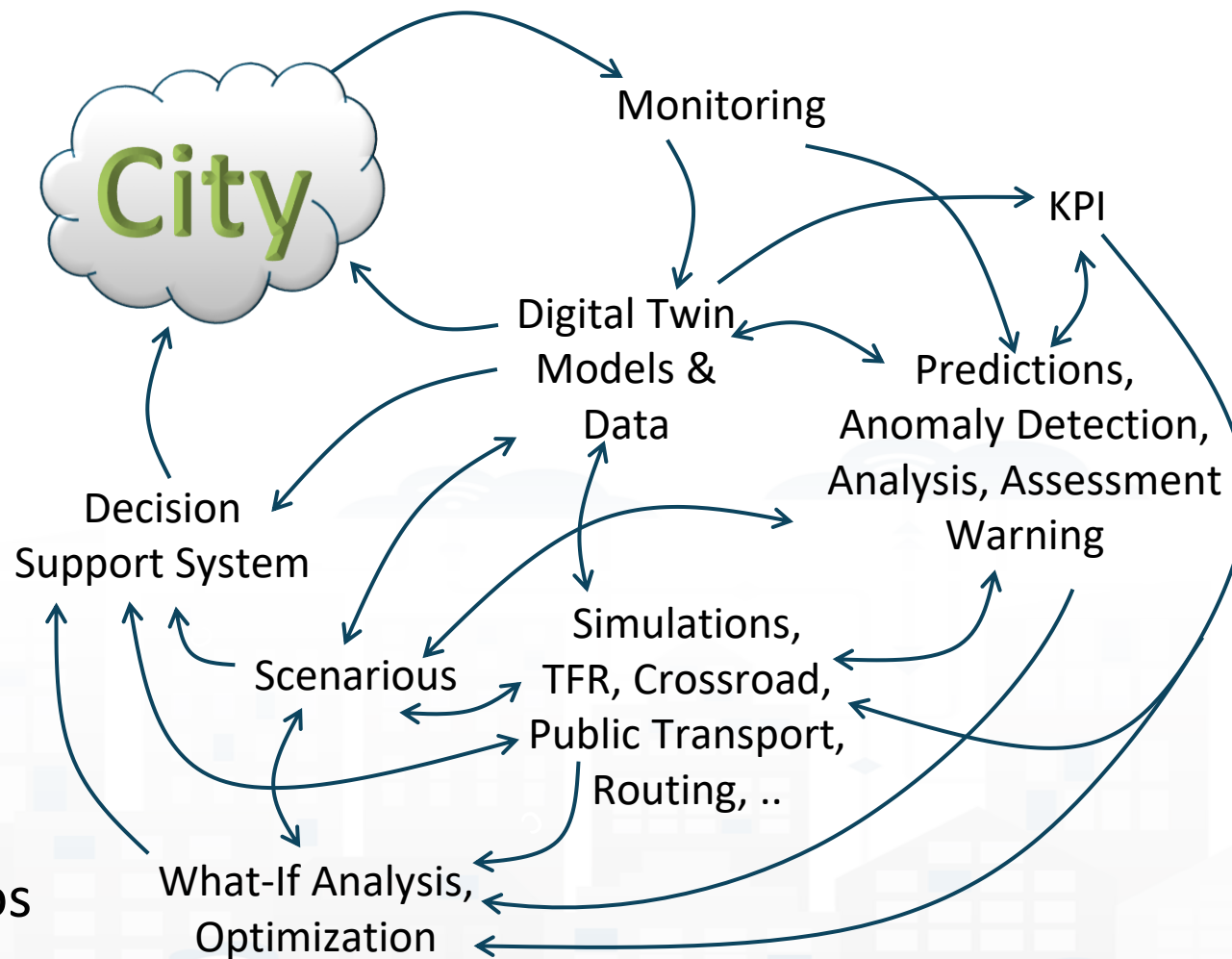
- GIS, ITS, AVM, IoT, BIM, CKAN, etc.
- Satellite services
- MaaS, last-mile delivery HUBs
- etc.

- **Controlling Status: management, and operational**

- Monitoring via KPI
- Predictions vs KPI
- Anomaly detection
- Neuro-Symbolic analysis
- Risk assessment
- Early warning on critical conditions

- **Making plan: tactic and strategic, medium and long range, micro/macro**

- Simulation & optimization
- Generative AI Prescriptions, scenarios
- Resilience to Unexpected unknowns
- What-if analysis wrt scenarios

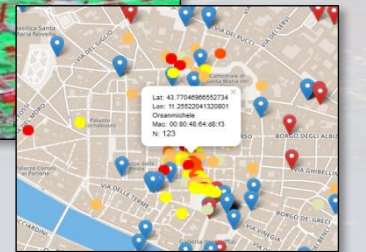
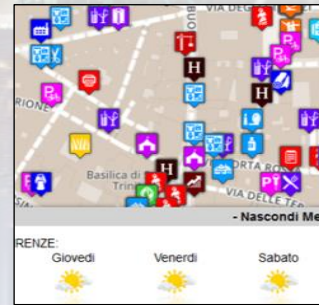
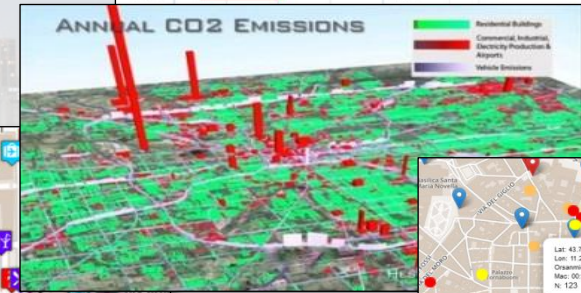
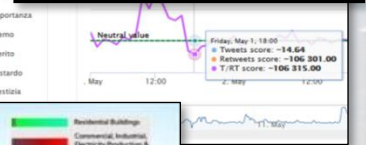
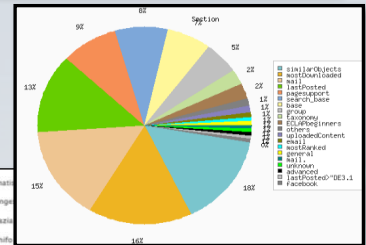
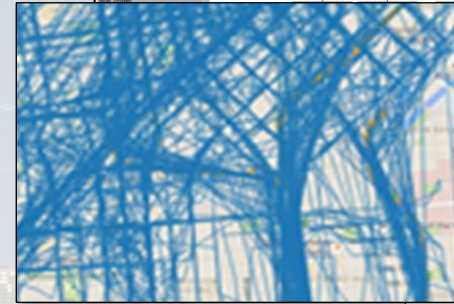
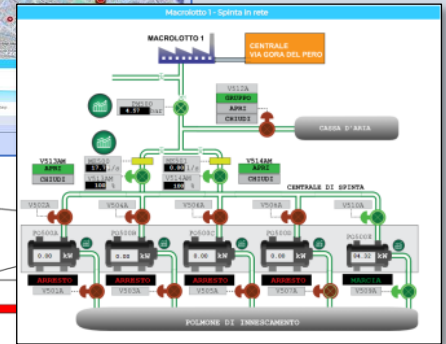
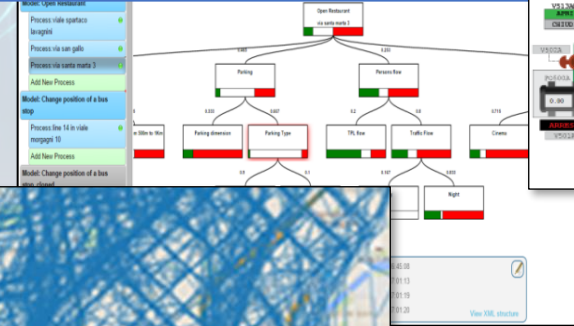
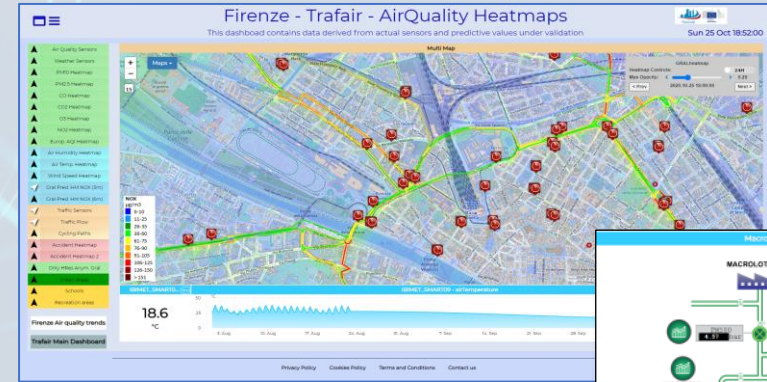




# Data Driven Decision Support



- Decision Support system
- Assessment / Strategies
- Data Rendering,
  - visual analytics, business intel..
- Data Analytics, ML, AI
- Data aggregation, Storage, indexing
- Data Ingestion





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INGEGNERIA  
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**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB

# Snap4City

**SNAP4CITY**





# Digital Twin Solutions for Sustainability

OPERATION AND PLAN - CONTROL ROOMS - DECISION SUPPORT SYSTEMS - WHAT-IF ANALYSIS - OPTIMIZATION - APPLICATIONS

### CONTROL AND PLAN

### MOBILITY AND TRANSPORT

### SMART ENERGY AND SMART BUILDING

### ENVIRONMENT AND WASTE MANAGEMENT

### CITY USER'S SERVICES AND TOURISM MANAGEMENT

### VISUAL ANALYTICS - SYNOPTICS - GRAPHICAL WIDGETS - ANALYTICS - BUSINESS INTELLIGENCE - SIMULATIONS

#### DASHBOARDS, WIDGETS TEMPLATES

#### PREDICTION - ANOMALY DETECTION - CLUSTERING - ROUTING - SENTIMENT NLP - TRAFFIC FLOW - PEOPLE FLOWS - SDG

15 MIN CITY INDEX - KPI - HEATMAPS - ORIGIN DESTINATION - ETC...

#### API - MICROSERVICES - GIS - BPM

VIDEO - REPORTS - MAPS - 3D ...

#### EXPERT SYSTEM, KNOWLEDGE BASE

SEMANTIC REASONING  
SMART DATA MODEL  
IOT DEVICE MODELS, STORAGE

#### BIG DATA ANALYTICS, ARTIFICIAL INTELLIGENCE

EXPLAINABLE AI, MACHINE LEARNING, GENERATIVE AI  
OPERATIVE RESEARCH, STATISTICS

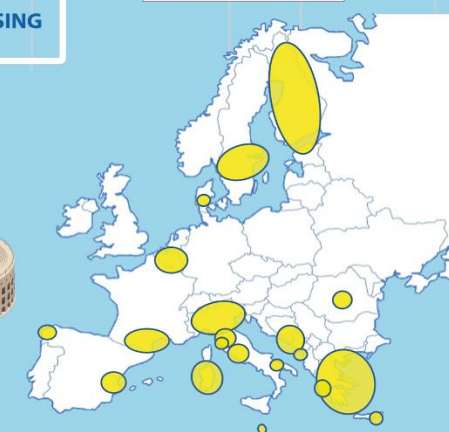
#### VISUAL PROGRAMMING, ADAPTERS

DATA FLOWS, WORKFLOWS  
PARALLEL DISTRIBUTED PROCESSING  
DATA DRIVEN

FULL INTEROPERABILITY, ANY: DATA, BROKERS, NETWORKS AND VERTICALS



- DEVELOPMENT ENVIRONMENT AND METHODOLOGY
- VISUAL PROGRAMMING, ML, AI, HPC
- TRAINING COURSES
- LIVING LABS
- GUI CUSTOM STYLES
- FULL APPLICATIONS, DASHBOARDS AND VIEWS
- MOBILE APPS



Powered by FIWARE

FREE TRIAL

PEN Test Passed

EU GDPR COMPLIANT

SNAP4 Appliances and Dockers Installations

EUROPEAN OPEN SCIENCE CLOUD

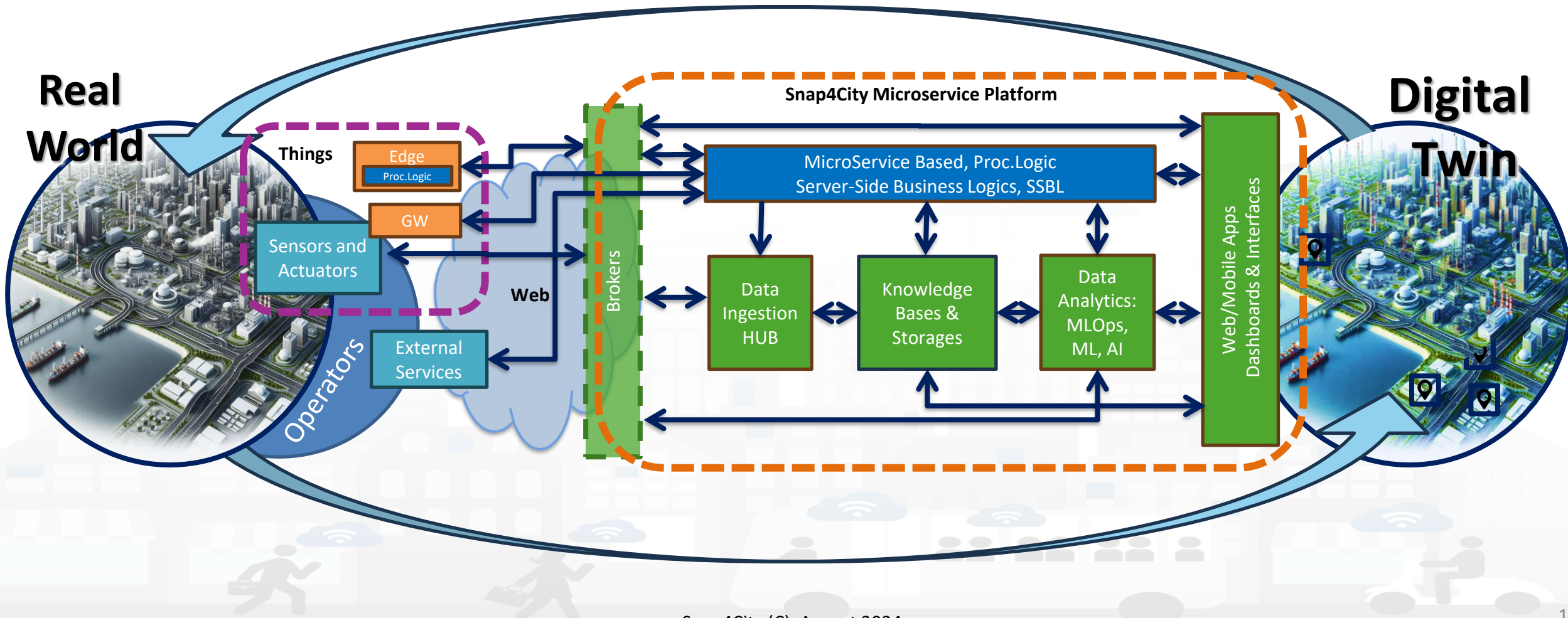
Node-RED

JS Foundation

E015 digital ecosystem

NVIDIA

# Digital Twin Development Platform





PEN Test  
Passed



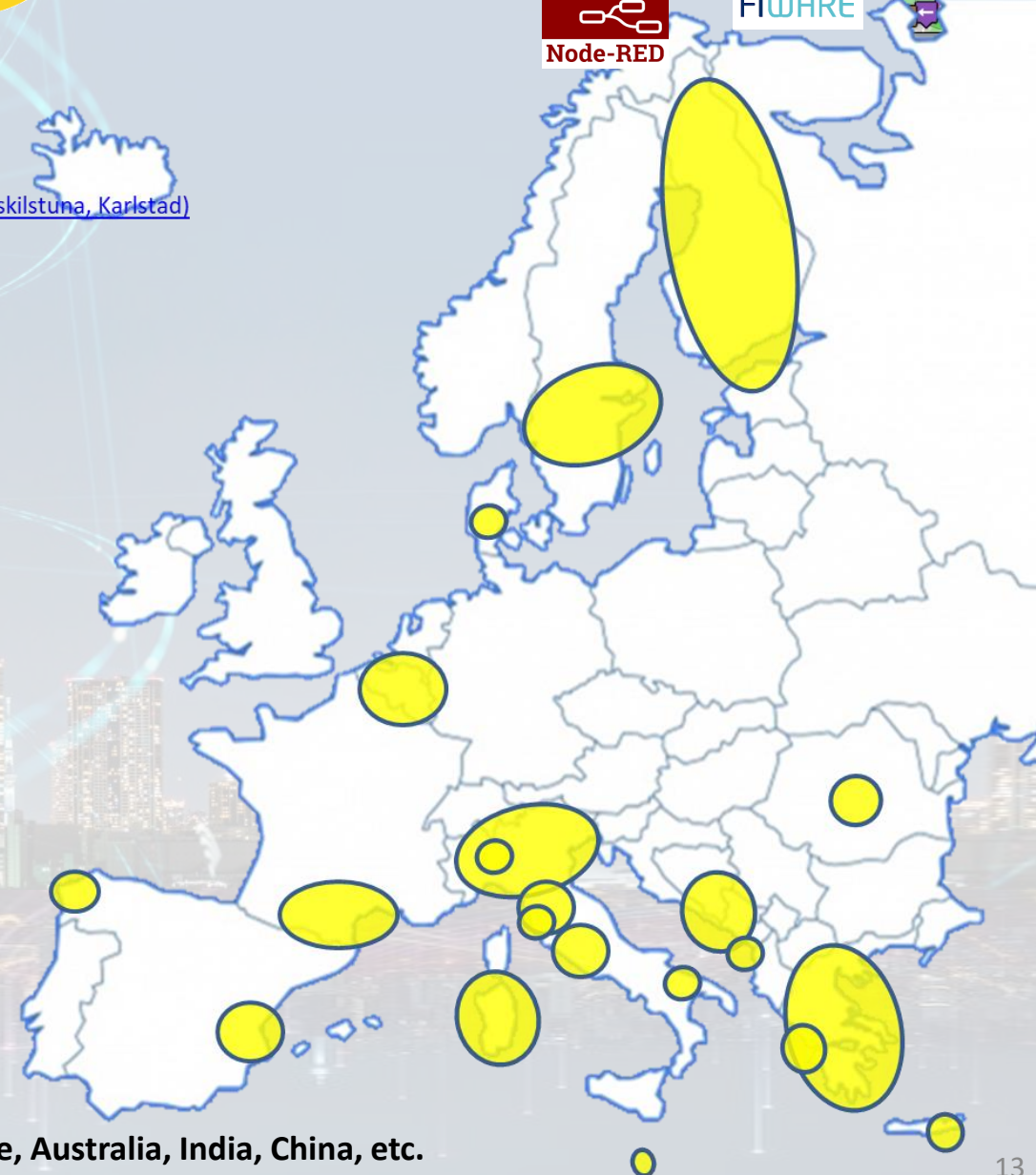
EU GDPR  
COMPLIANT



- 11 running installations in Europe
  - Snap4.city.org, Greece, Merano, Cuneo, ...
  - Toscana, Pisa, Sweden, ISPRA, Snap4.eu,
  - Altair, Italmatic, Romania, ....
- 16 projects, 12 pilots on 10 Countries
  - >40 cities/area
- **Widest MULTI-tenant deploy has**
  - 24 Organizations / tenant
  - > 8850 users on
  - > 1800 Dashboards
  - > 17 mobile Apps
  - > **2.2 Million of structured data per day**
  - > 580 IoT Applications/node-RED
  - > 750 web pages with training
  - > 75 videos, training videos

#### Main Organizations/areas

- [Antwerp area \(Be\)](#)
- [Bari \(I\)](#)
- [Bisevo, Croatia](#)
- [Bologna \(I\)](#)
- Brasov (Ro)
- [Capelon \(Sweden: Västerås, Eskilstuna, Karlstad\)](#)
- [Cuneo \(I\)](#)
- [DISIT demo \(multiple\)](#)
- [Dubrovnik, Croatia](#)
- [Firenze area \(I\)](#)
- [Garda Lake area \(I\)](#)
- [Greece \(Gr\)](#)
- [Helsinki area \(Fin\)](#)
- [Limassol \(Cy\)](#)
- [Livorno area \(I\)](#)
- [Lonato del Garda \(I\)](#)
- Malta (Malta)
- Merano (I)
- [Modena \(I\)](#)
- [Mostar, Bosnia-Herzegovina](#)
- [Oslo & Padova \(Impetus\)](#)
- [Pisa area \(I\)](#)
- [Pistoia \(I\)](#)
- [Pont du Gard, Occitanie \(Fr\)](#)
- [Prato \(I\)](#)
- [Rhodes \(Gr\)](#)
- [Roma \(I\)](#)
- [Santiago de Compostela \(S\)](#)
- [Sardegna Region \(I\)](#)
- [Siena \(I\)](#)
- SmartBed (multiple)
- [Toscana Region \(I\), SM](#)
- [Valencia \(S\)](#)
- [Venezia area \(I\)](#)
- [WestGreece area \(Gr\)](#)



- + Israel, Colombia, Brasile, Australia, India, China, etc.

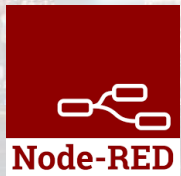
# Standards and Interoperability (6/2023)



## Compliant with:

- **IoT:** NGSI V2/LD, LoRa, LoRaWan, MQTT, AMQP, COAP, OneM2M, TheThingsNetwork, SigFOX, Libelium, IBIMET/IBE, Enocean, Zigbee, DALI, ISEMC, Alexa, Sonoff, HUE Philips, Tplink, BACnet, TALQ, Protocol Buffer, KNX, OBD2, Proximus, ..
- **IoT model:** FIWARE Smart Data Model, Snap4City IoT Device Models
- **General:** HTTP, HTTPS, TLS, Rest Call, SMTP, TCP, UDP, SOAP, WSDL, FTP, FTPS, WebSocket, WebSocket Secure, GML, WFS, WMS, RTSP, ONVIF, AXIS TVCam, CISCO Meraki, OSM, Copernicus, The Weather Channel, Open Weather, OLAP, VMS, ....
- **Formats:** JSON, GeoJSON, XML, CSV, GeoTIFF, OWL, WKT, KML, SHP, db, XLS, XLSX, TXT, HTML, CSS, SVG, IFC, XPDL, OSM, Enfuser FMI, Lidar, gITF, GLB, DTM, GDAL, Satellite, D3 JSON, ...
- **Database:** Open Search, MySQL, Mongo, HBASE, SOLR, SPARQL, ODBC, JDBC, Elastic Search, Phoenix, PostGres, MS Azure, ..
- **Industry:** OPC/OPC-UA, OLAP, ModBUS, RS485, RS232,..
- **Mobility:** DATEX, GTFS, Transmodel, ETSI, NeTEx, ..
- **Social:** Twitter, FaceBook, Telegram, ..
- **Events:** SMS, EMAIL, CAP, RSS Feed, ..
- **OS:** Linux, Windows, Android, Raspberry Pi, Local File System, AXIS, ESP32, etc.

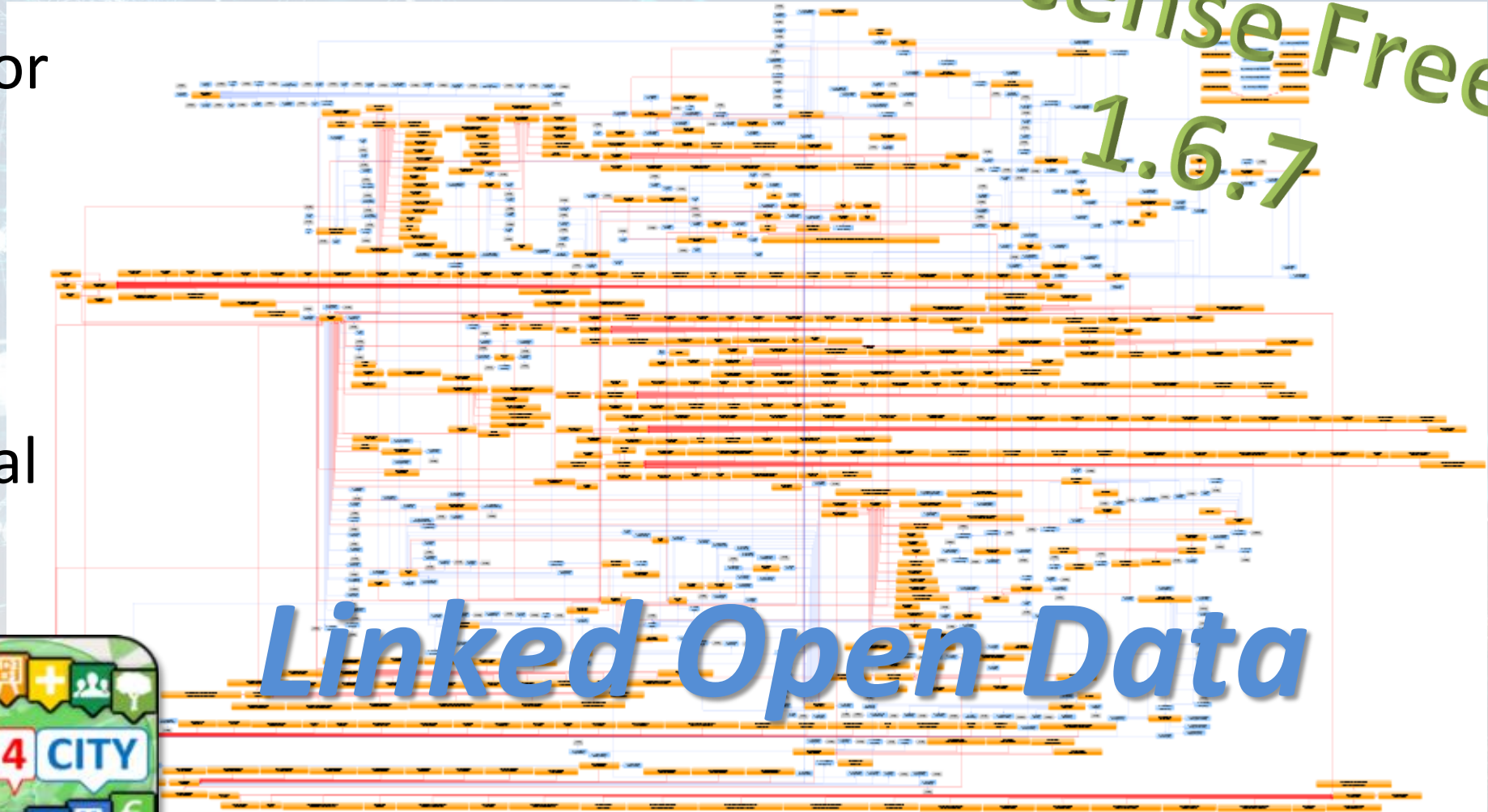
<https://www.snap4city.org/65>



# Expert System *semantic queries*



- **via:**
- **Smart City API** for Apps and third party
- **MicroServices** data driven develop via visual language Node-RED



License Free  
1.6.7

*Linked Open Data*

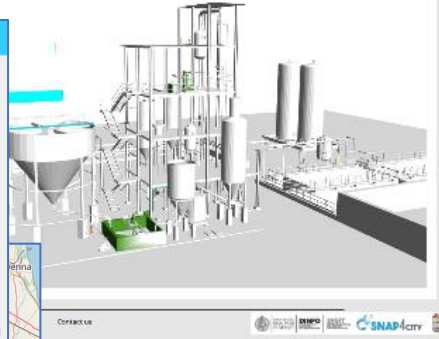
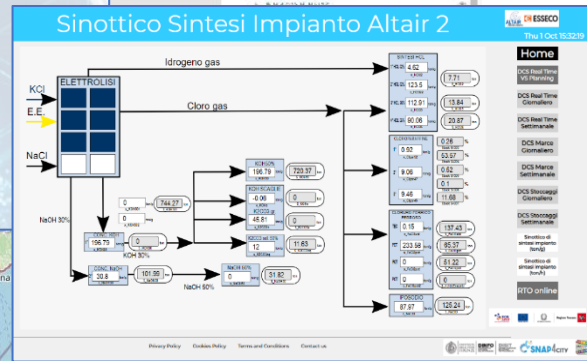
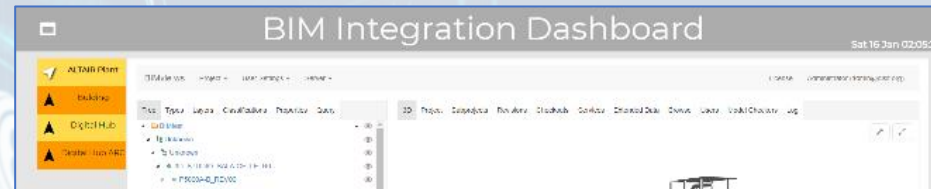


<https://www.snap4city.org/19>

# High Level Types

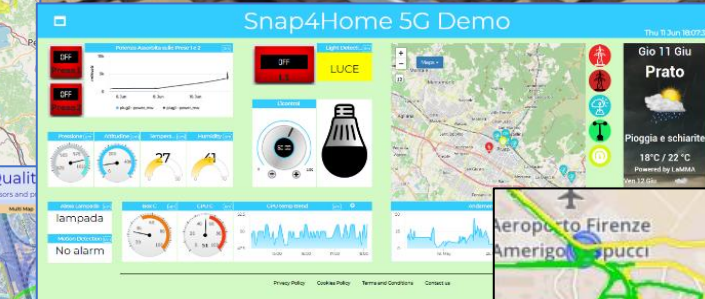
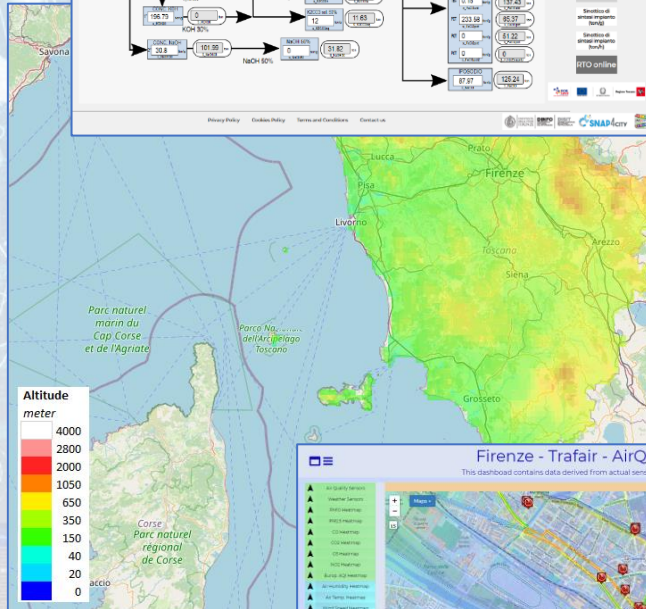
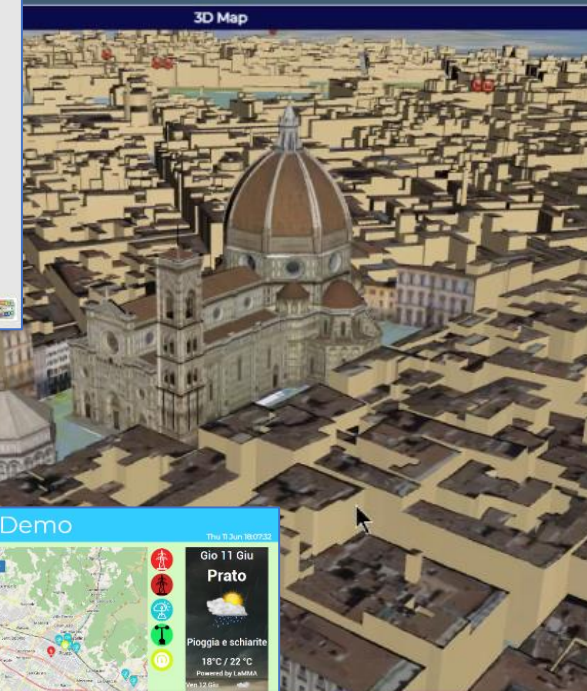
Snap4City (C), August 2024

- POI, IOT Devices, shapes, ...
  - FIWARE Smart Data Models,
  - IoT Device Models
- GIS, maps, orthomaps, WFS/WMS, GeoTiff, calibrated heatmaps, ...
- Satellite data, ...
- traffic flow, typical trends, ...
- trajectories, events, Workflow, ...
- 3D Models, BIM, Digital Twins, ...
- OD Matrices of several kinds, ...
- Dynamic icons/pins, ...
- Synoptics, animations, ...
- KPI, personal KPI, ...
- social media data, TV Stream, ...
- routing, multimodal, constraints, ...
- City area scenarios, ....
- etc.



SNAP4CITY

Digital Twin Global - Fire demonstrator



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DISTRIBUTED SYSTEMS AND INTERNET TECHNOLOGIES LAB

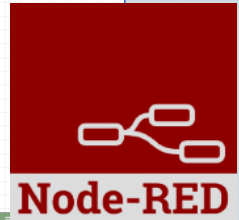
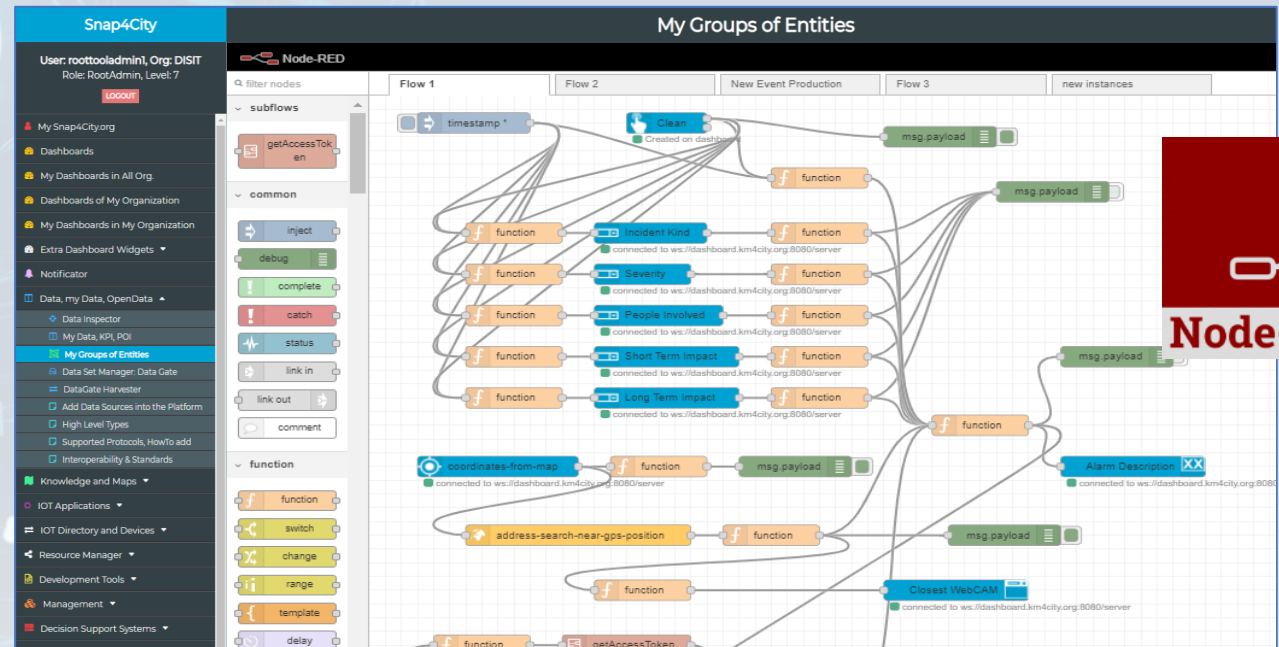


# Ingestion, aggreg. → exploitation



## IoT App Visual Programming, no coding

- Data transformation
- Integration, Interoperab.
- Scripting Data Analytics
- Data ingestion
- Business logic



## Edge and Cloud

## MicroServices data driven develop via visual language Node-RED

<https://flows.nodered.org/search?term=snap4city>

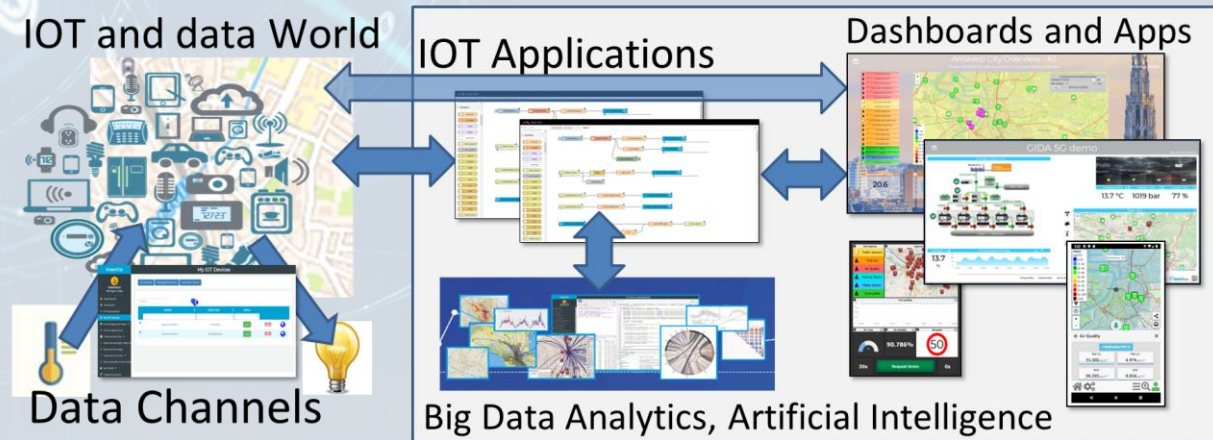
We suggest also to install:

- AND: From Resource Manager
- UserCreated
- Twitter Heart Data
- Twitter Heart Data Trend Filter Research
- Twitter Vigilance Heart Data Trend Filter Research
- Twitter Vigilance Heart Data Trend Filter Research
- Twitter Vigilance Heart Data Trend Filter Research

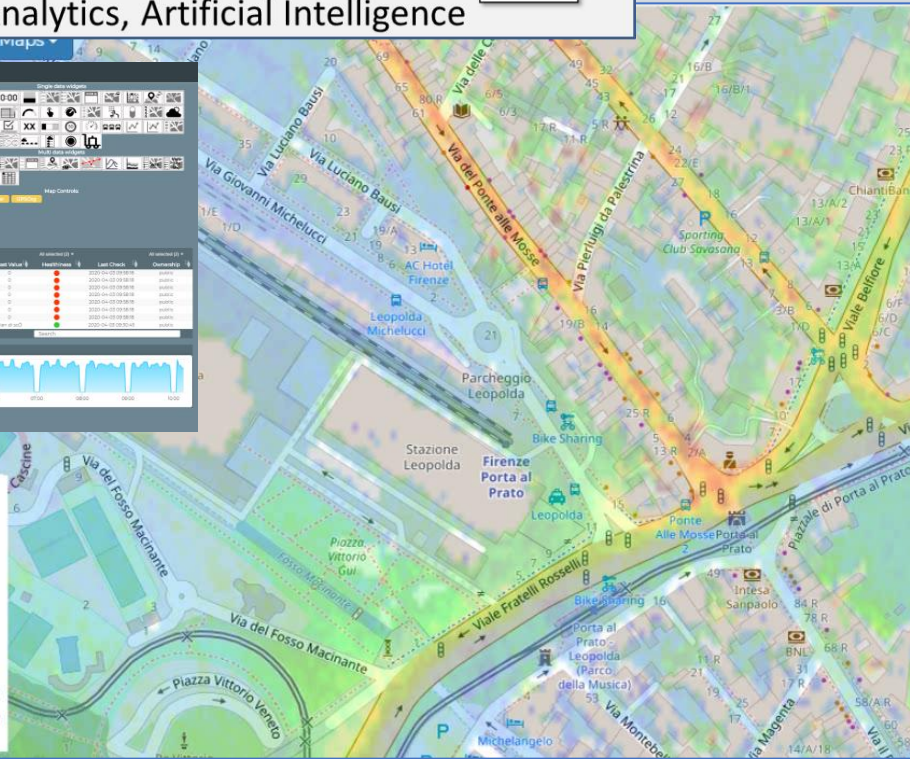
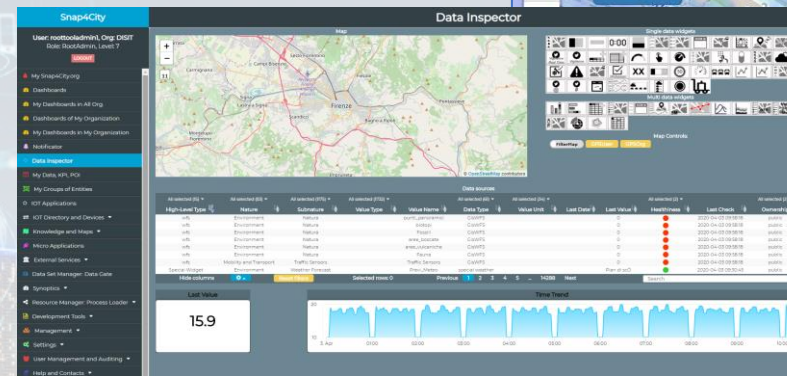
Snap4City(C), May 2021

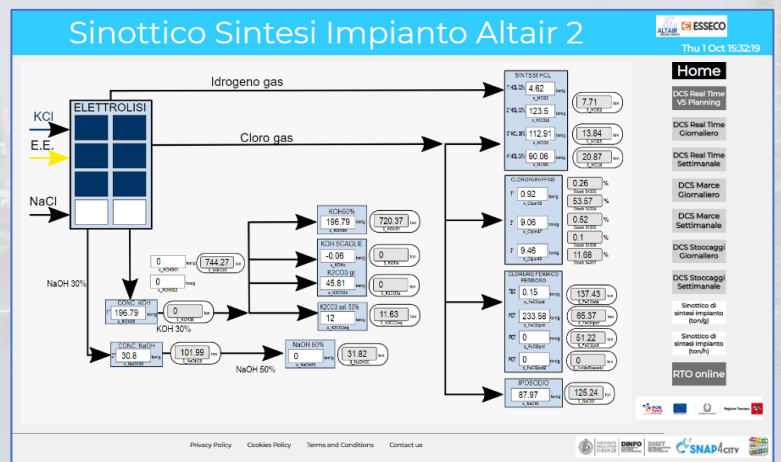
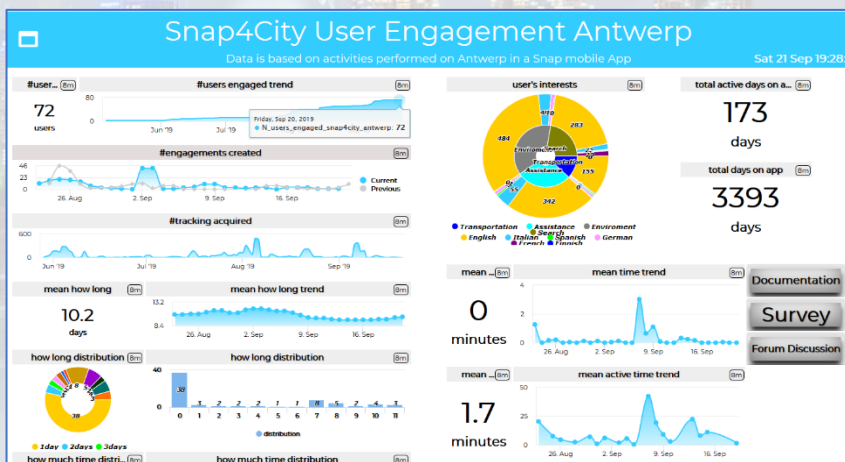
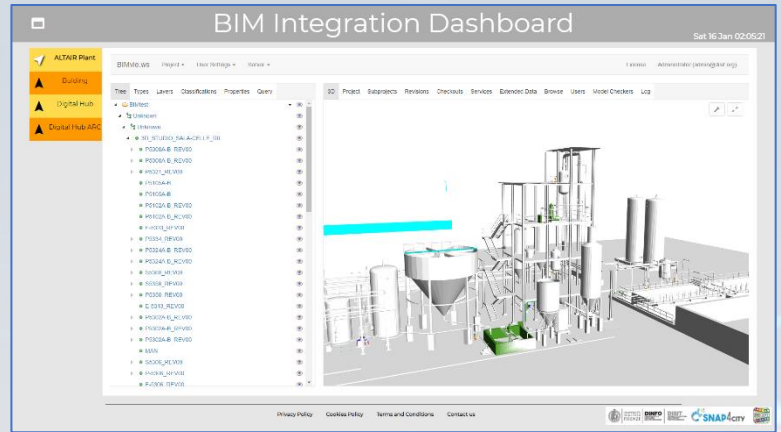
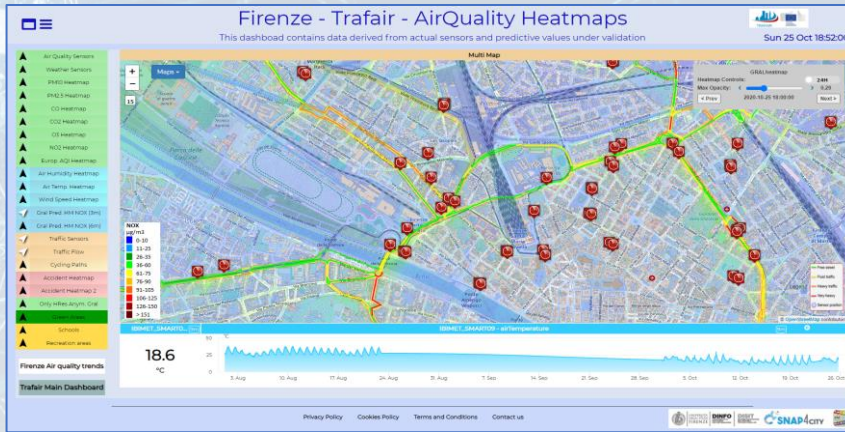
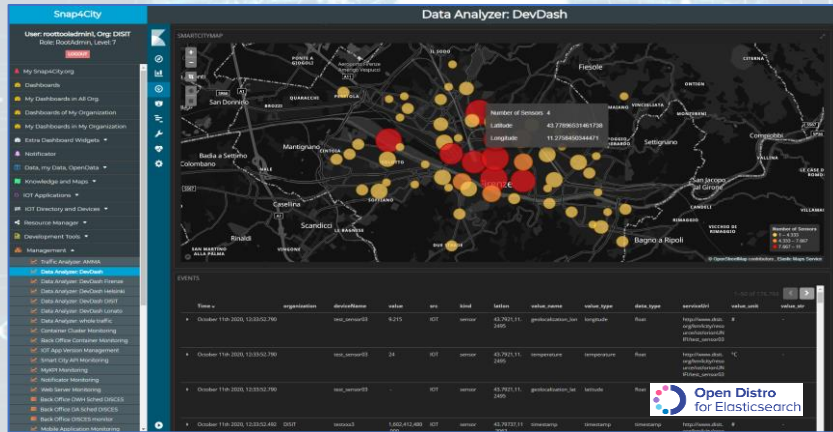
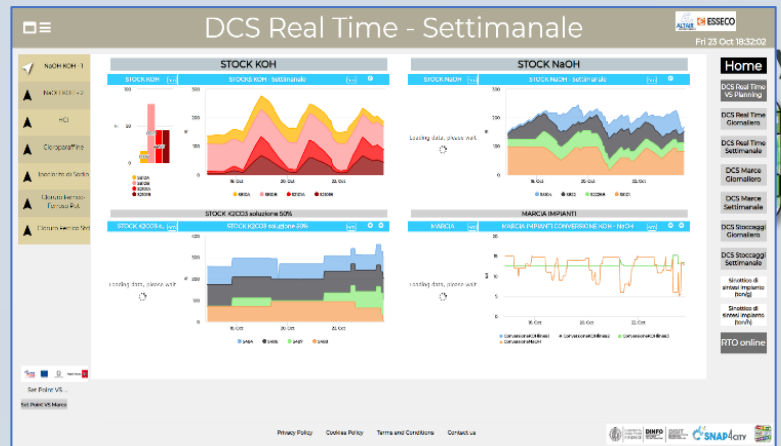
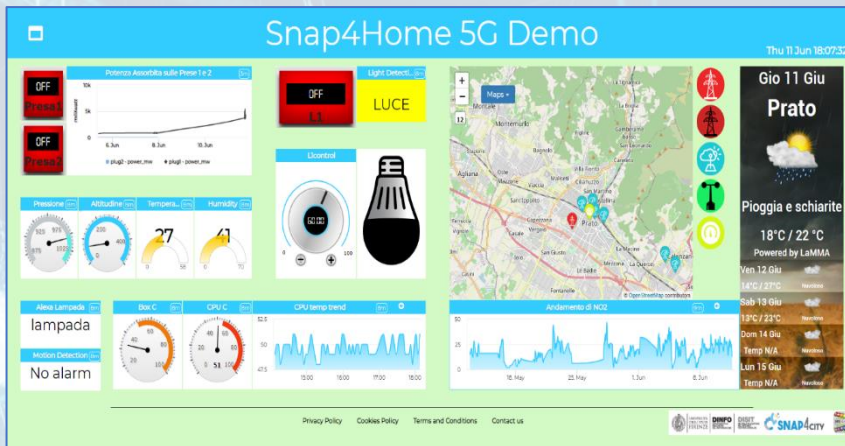
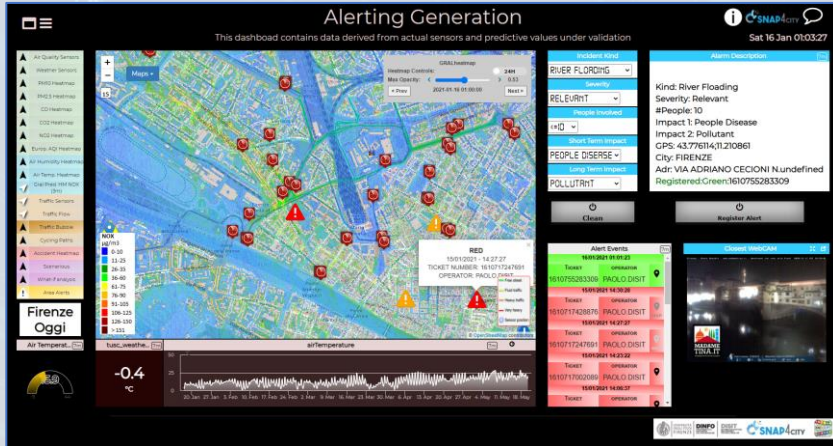
# Solutions: reliable, secure and fast to realize

- Via Snap4City tools
  - Dashboard Wizard
  - Dashboard Builder
  - Data/Visual Analytic

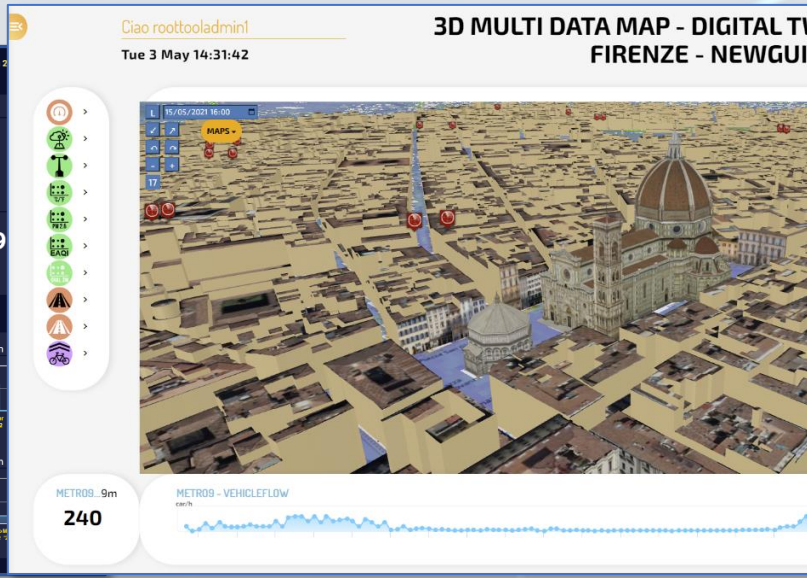
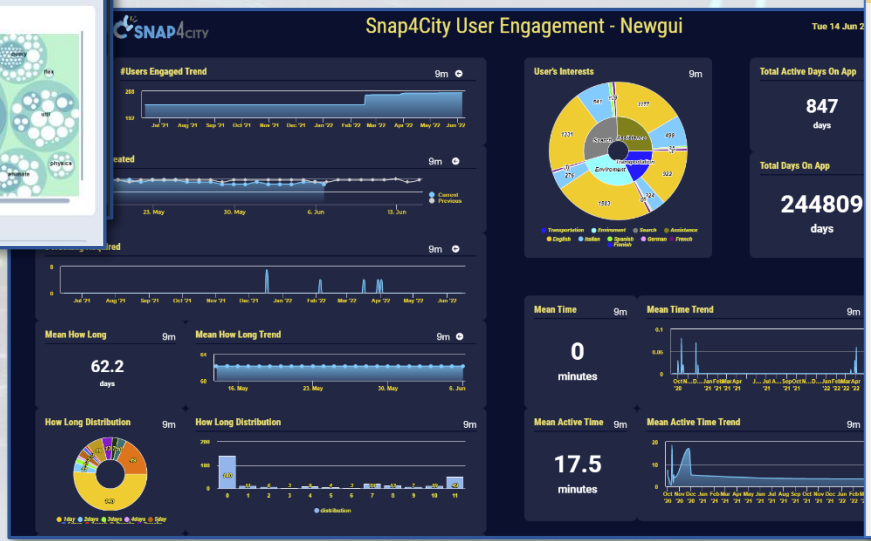
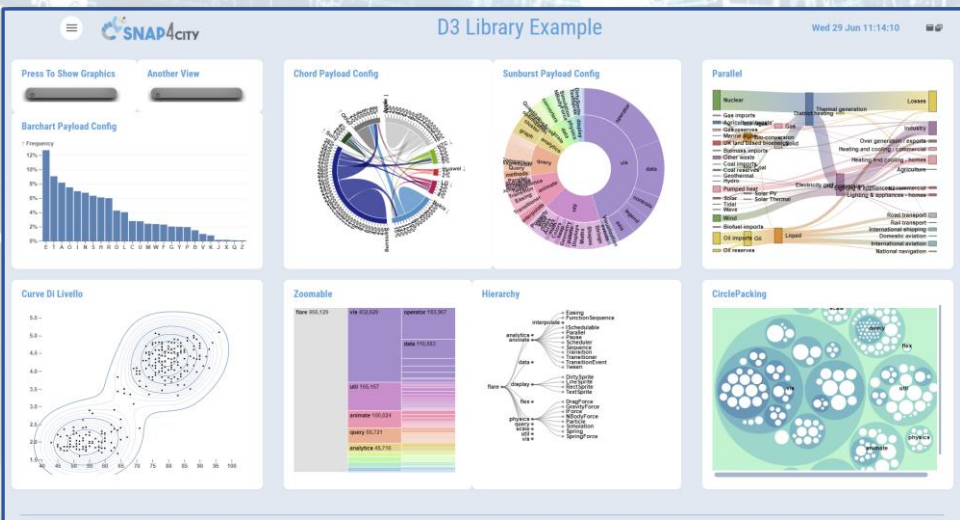
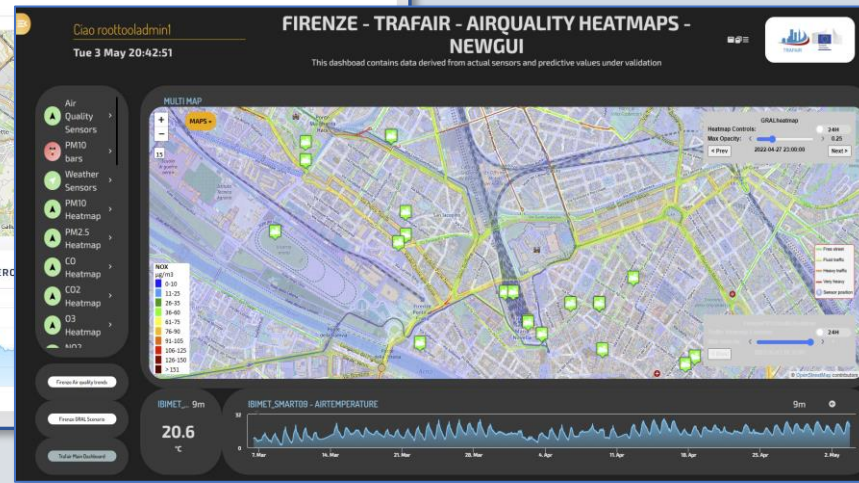
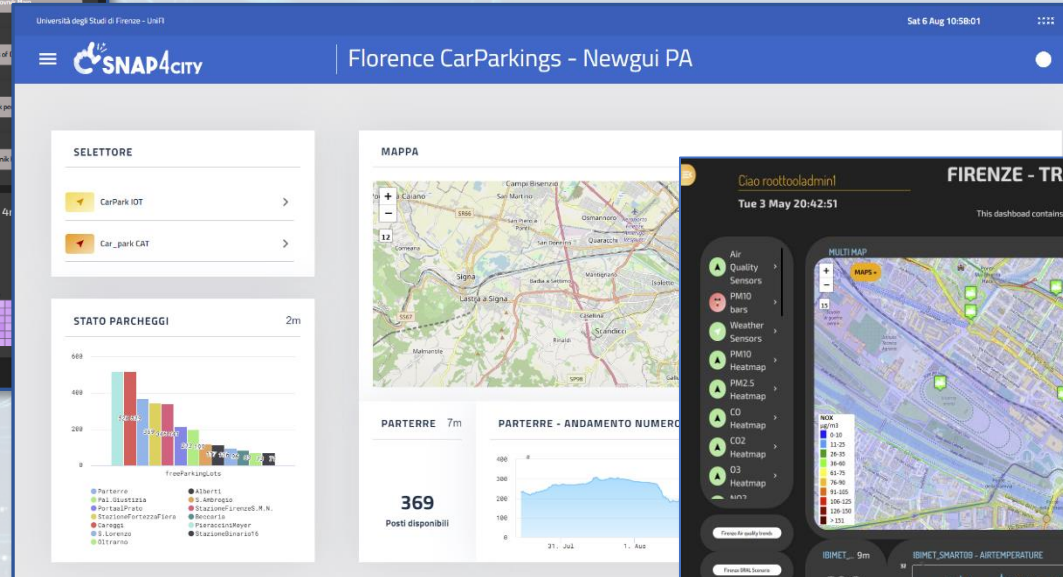
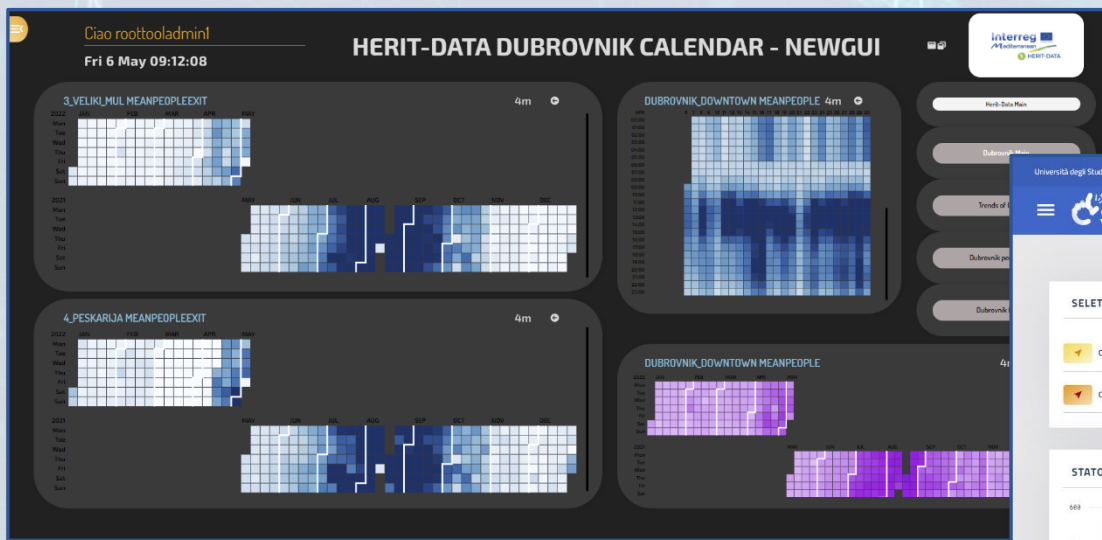


- Smart Solutions results to be
  - Real time data drive
  - Secure end-to-end
  - GDPR compliant
  - Reliable, interoperable
  - Auditable, marketable





# Different Themes



New styles/themes can be developed by specializing a few files from open source

<https://www.snap4city.org/793>

# Visual Development Tools



My IOT Sensors and Actuators

Add My New Device

Entities/Devices Management

ID	Device Name	Device Type	Model	Category	Color	Status	IP	Serial	Location
ANQualityObservedMMA42802	Antwerp	ANQualityObserved	custom	INDUSTRY	Antwerp	INDUSTRYAntwerp	active	10.0.0.1	10.0.0.1
ANQualityObservedMMA42803	Antwerp	ANQualityObserved	custom	INDUSTRY	Antwerp	INDUSTRYAntwerp	active	10.0.0.2	10.0.0.2
ANQualityObservedMMA42804	Antwerp	ANQualityObserved	custom	INDUSTRY	Antwerp	INDUSTRYAntwerp	active	10.0.0.3	10.0.0.3
ANQualityObservedMMA42805	Antwerp	ANQualityObserved	custom	INDUSTRY	Antwerp	INDUSTRYAntwerp	active	10.0.0.4	10.0.0.4
ANQualityObservedMMA42806	Antwerp	ANQualityObserved	custom	INDUSTRY	Antwerp	INDUSTRYAntwerp	active	10.0.0.5	10.0.0.5

Service Map (Toscana)

Data Inspector

My Data Dashboard Dev Kibana

29,146,065

Proc.Logic / IoT App

Data Analytics

IoT Application

ISMinindex

Jupyter2-(725) Hub - Python

My Dashboards in My Organization

3D MAP GLOBAL DIGITAL TWIN - NEWGUI

Client-Side Business Logic - Test

FIRENZE - TRAFFAIR - AIRQUALITY HEATMAPS - NEWGUI

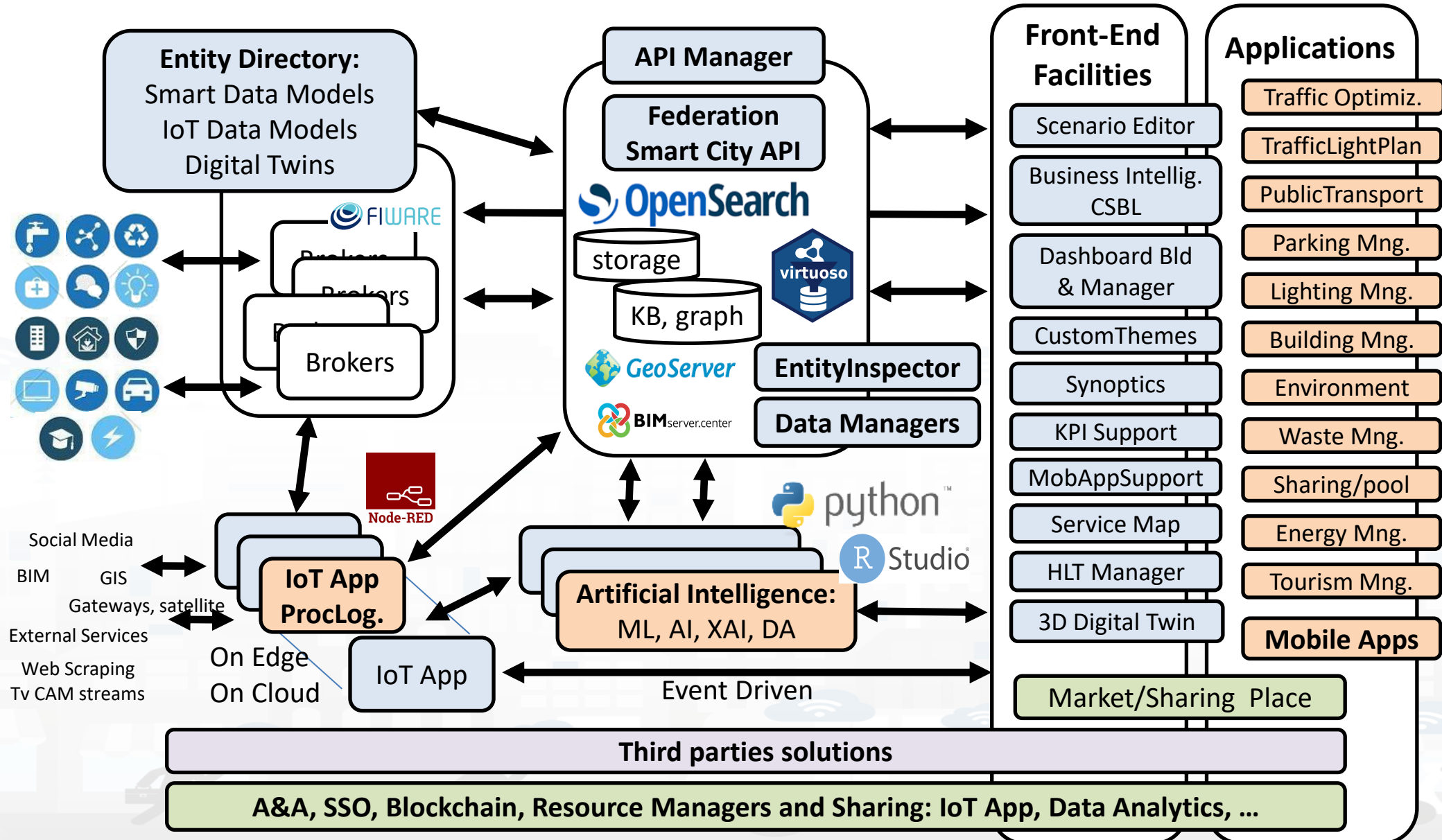
Custom Widgets / Synoptics

Maintenance Managers

Service Map

Third parties solutions

A&A, SSO, Blockchain, Resource Managers and Sharing: IoT App, Data Analytics



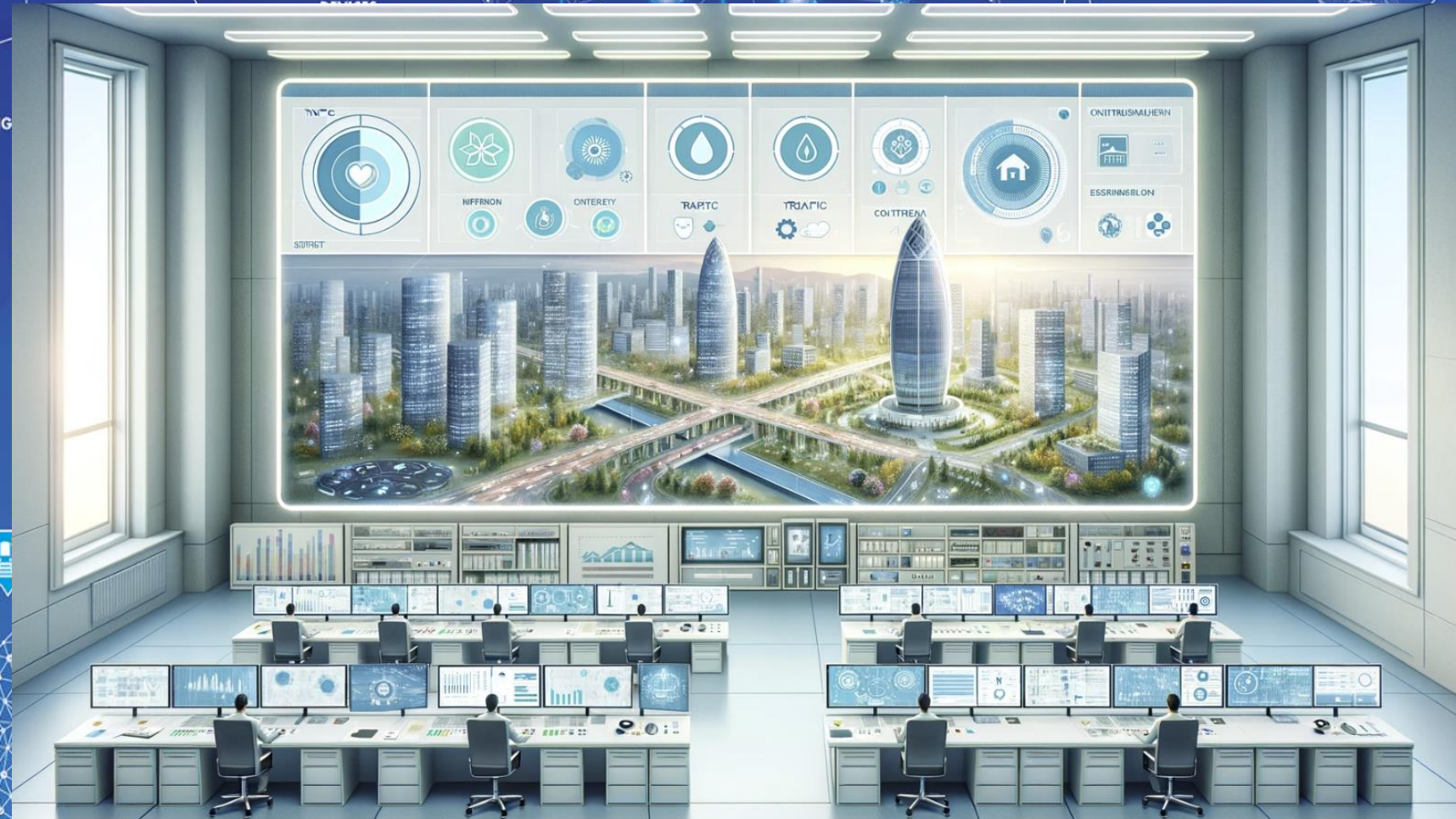
TOP

# Monitoring and control

FROM CITY DASHBOARD TO APPLICATIONS

DATA GATHERING AND CITY DATA KNOWLEDGE MANAGEMENT

100% OPEN SOURCE

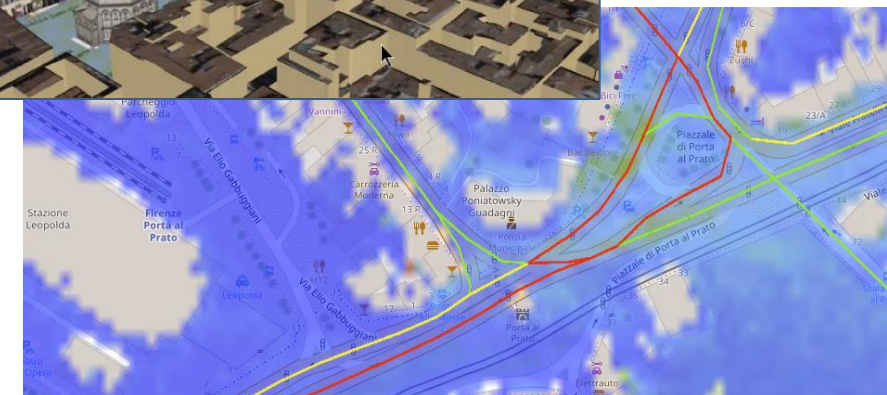
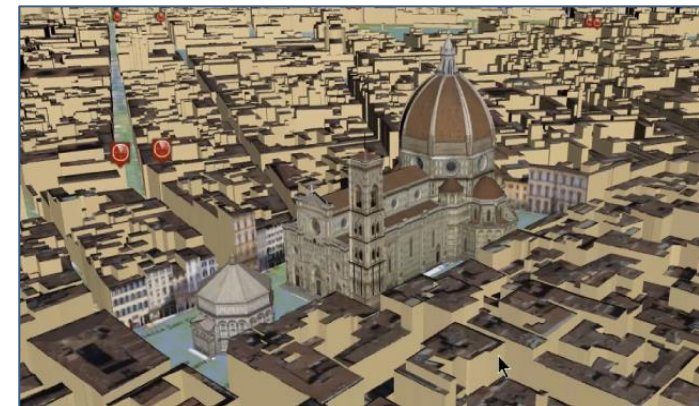


HOW TO ADOPT SNAP4CITY, AND OUR ROADMAP

SNAP4CITY THE VIEW OF THE ADMINISTRATORS

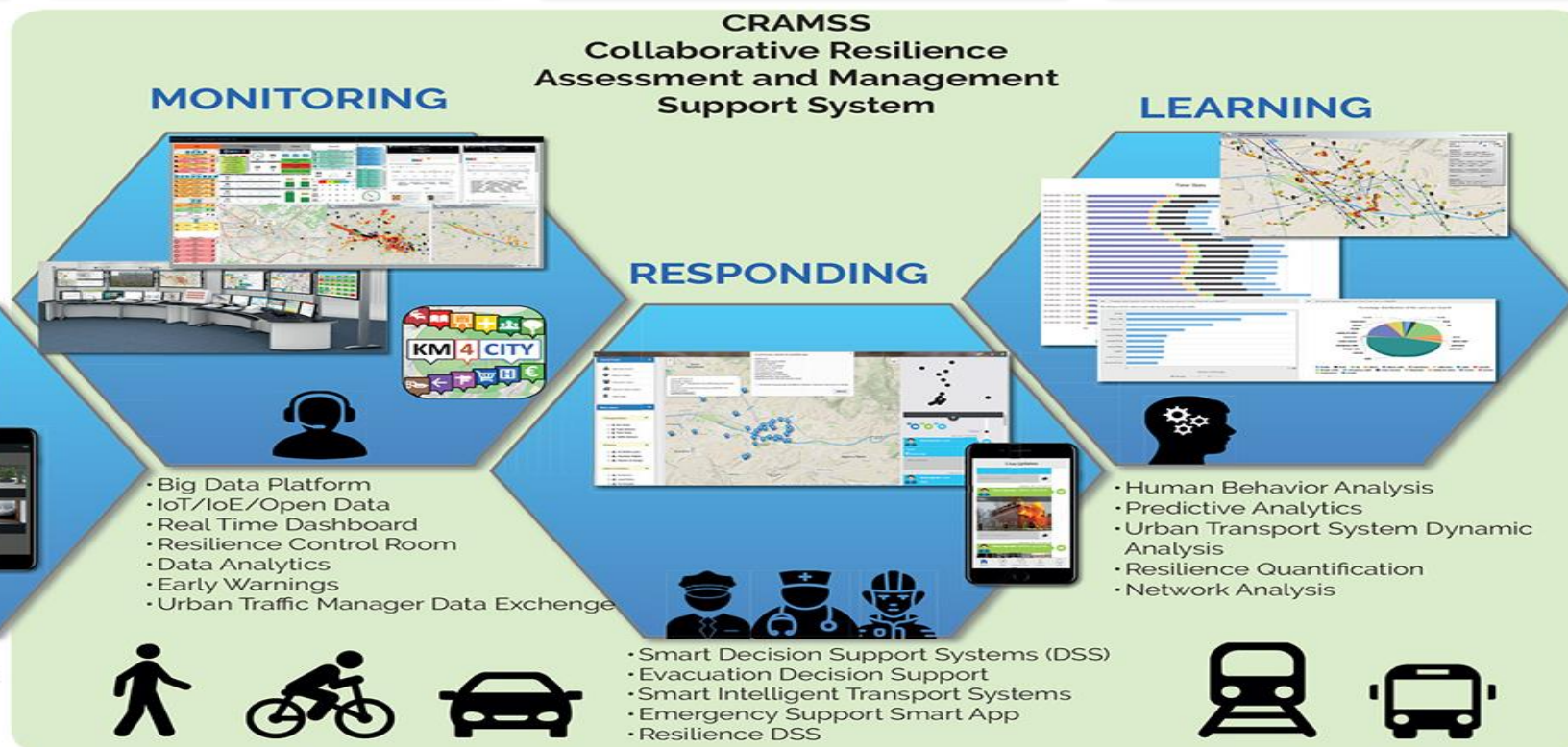
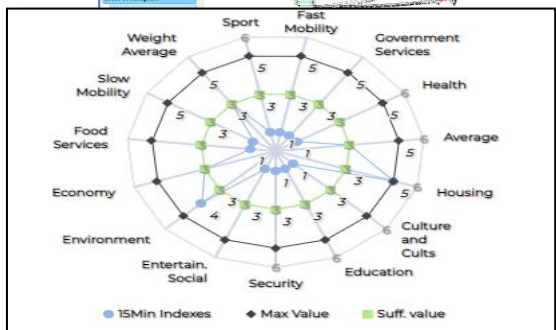
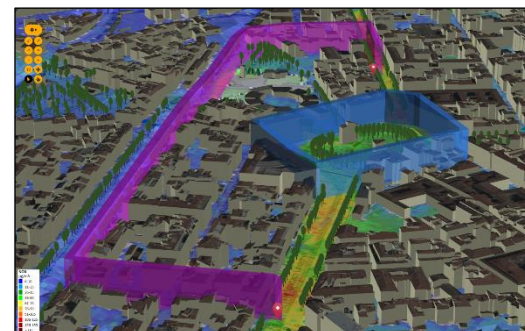
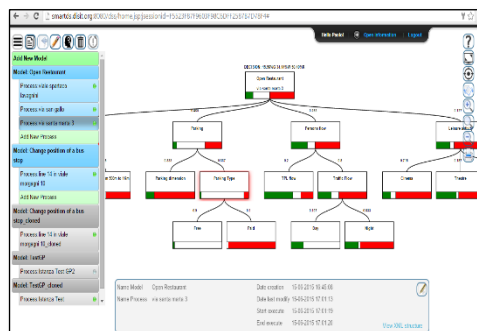
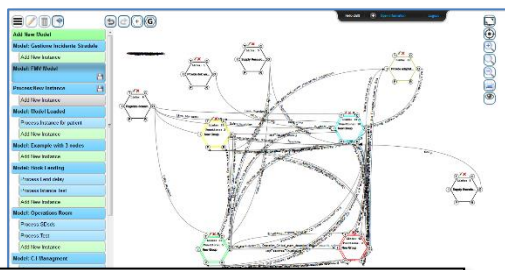


- **Controlling Status:** management, and operational
  - Monitoring via KPI
  - Computing predictions and KPI
  - Anomaly detection, Early warning
  - Control Rooms, situation rooms
- **Reacting: Computing in real time**
  - Changing semaphore maps
  - Changing Dynamic signage
  - Real time Info Mobility
  - User engagement via Mobile Apps
  - What-if analysis
  - etc.,





# ERMIG: European Resilience Management Guide



**ANTICIPATING**

- European Resilience Management Guidelines
- Game Based Training

- Big Data Platform
- IoT/IoE/Open Data
- Real Time Dashboard
- Resilience Control Room
- Data Analytics
- Early Warnings
- Urban Traffic Manager Data Exchange

**RESPONDING**

- Smart Decision Support Systems (DSS)
- Evacuation Decision Support
- Smart Intelligent Transport Systems
- Emergency Support Smart App
- Resilience DSS

**LEARNING**

- Human Behavior Analysis
- Predictive Analytics
- Urban Transport System Dynamic Analysis
- Resilience Quantification
- Network Analysis

# Early Warning, Detection

## Issue:

- Detection of critical condition
- Not easily detected with other means

**P**repare  
**A**bsorb  
**R**ecover  
**A**dapt

## Impact:

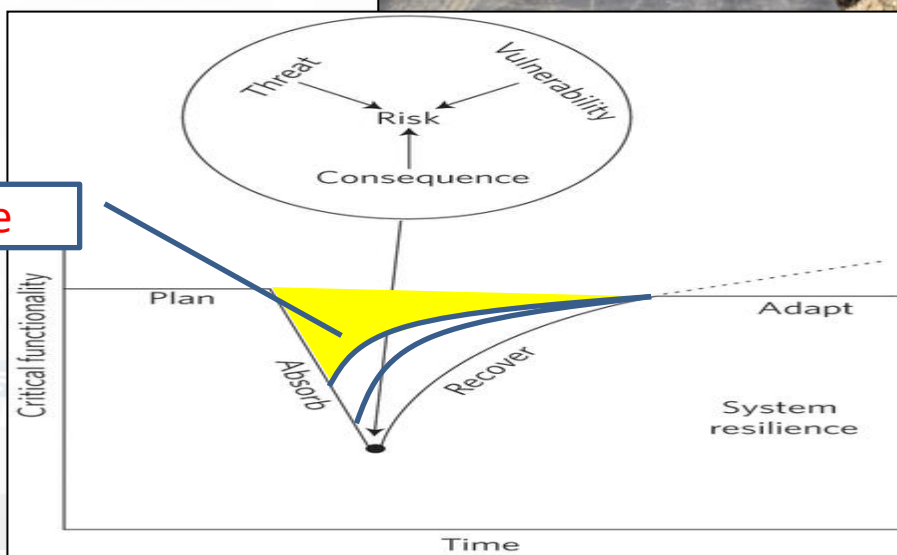
- Early warning, faster reaction
- Increased resilience

## Several metrics related to:

- Volume of retweets
- Sentiment analysis



damage



# Key Performance Indicators, KPI



- **United Nations Sustainable Development Goals, SDGs** (for which cities can do more to achieve some of the 17 SDGs, <https://sdgs.un.org/goals>);
- **15 minutes cities** (where primary services must be accessible within 15 minutes on foot);
- **objectives of the European Commission** in terms of pollutant emissions for: NO2, PM10, PM2.5 ([https://environment.ec.europa.eu/topics/air\\_en](https://environment.ec.europa.eu/topics/air_en));
- **SUMI: mobility and transport vs env**
  - <https://www.snap4city.org/951>
- **SUMP/PUMS: mobility and transport vs env.**
- **ISO indicators:** city smartness, digitization, tech level.
- **Low Level/Real Time:** global traffic, quality of service, betweenness, centrality, queue, time to travel, etc.

Global  
&  
Local

Periodic  
&  
Realtime

Air Quality Directive				WHO guidelines	
Pollutant	Averaging period	Objective and legal nature and concentration	Comments	Concentration	Comments
PM <sub>2.5</sub>	One day			25 µg/m <sup>3</sup> (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>2.5</sub>	Calendar year	Target value, 25 µg/m <sup>3</sup>	The target value has become a limit value since 1 January 2015	10 µg/m <sup>3</sup>	
PM <sub>10</sub>	One day	Limit value, 50 µg/m <sup>3</sup>	Not to be exceeded on more than 35 days per year.	50 µg/m <sup>3</sup> (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>10</sub>	Calendar year	Limit value, 40 µg/m <sup>3</sup> (*)		20 µg/m <sup>3</sup>	
O <sub>3</sub>	Maximum daily 8-hour mean	Target value, 120 µg/m <sup>3</sup>	Not to be exceeded on more than 25 days per year, averaged over three years	100 µg/m <sup>3</sup>	
NO <sub>2</sub>	One hour	Limit value, 200 µg/m <sup>3</sup> (*)	Not to be exceeded more than 18 times a calendar year	200 µg/m <sup>3</sup> (*)	
NO <sub>2</sub>	Calendar year	Limit value, 40 µg/m <sup>3</sup>		40 µg/m <sup>3</sup>	

# 15MinCityIndex

**What would support my neighborhood to become a 15-Minute City?**

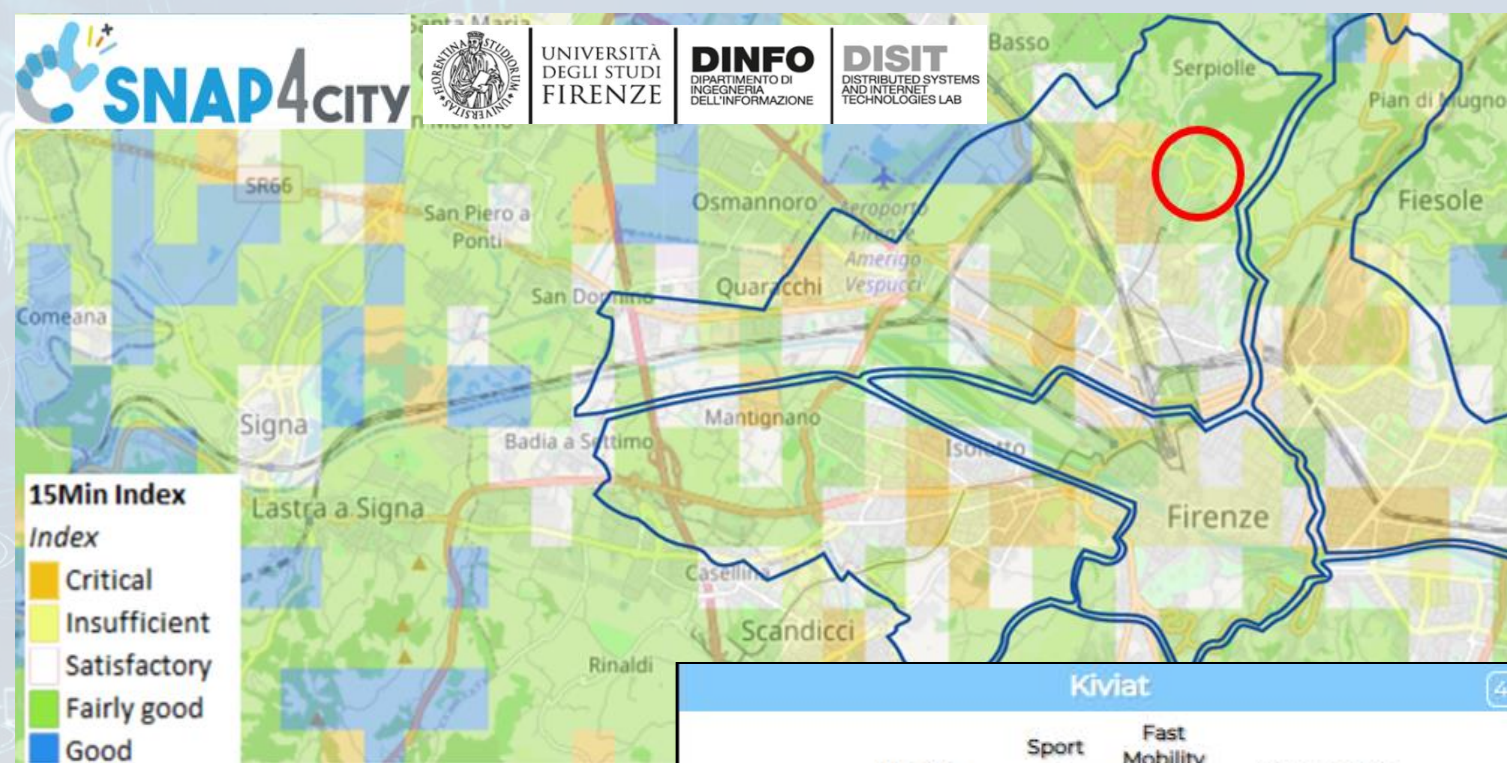
## Using the Open Data:

We developed a data analytic tool based on municipal and national open data to assess services adequacy for people living in each 15 minutes areas of the city.

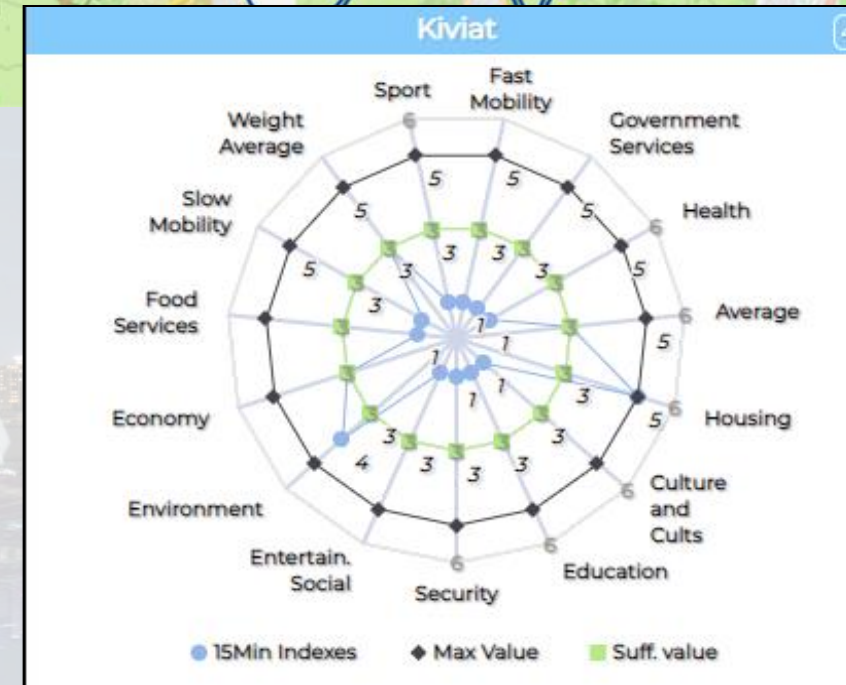
Good public transport services: bus, new tram line, train stations, cycle paths.



Careggi/Rifredi is a relevant district in Florence because of hosting the main Florence/Tuscany hospitals Careggi and Meyer, but also university headquarters and many other workplaces.



The tool supports the becoming of a 15-Minute city evaluating the service level in various domains.



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MjkzOA==>

# 15MinCityIndex on Bologna



Ciao roottooladmin!

Tue 3 May 20:14:59

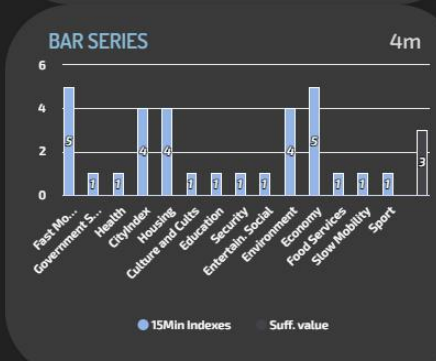
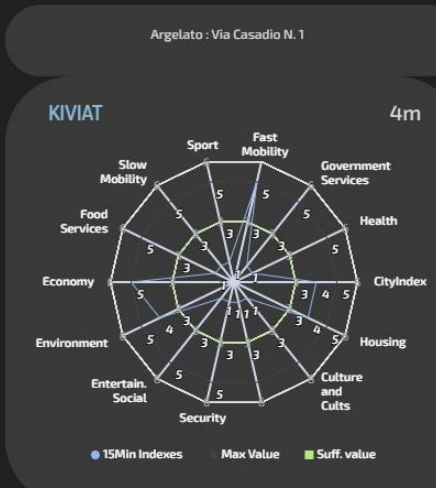
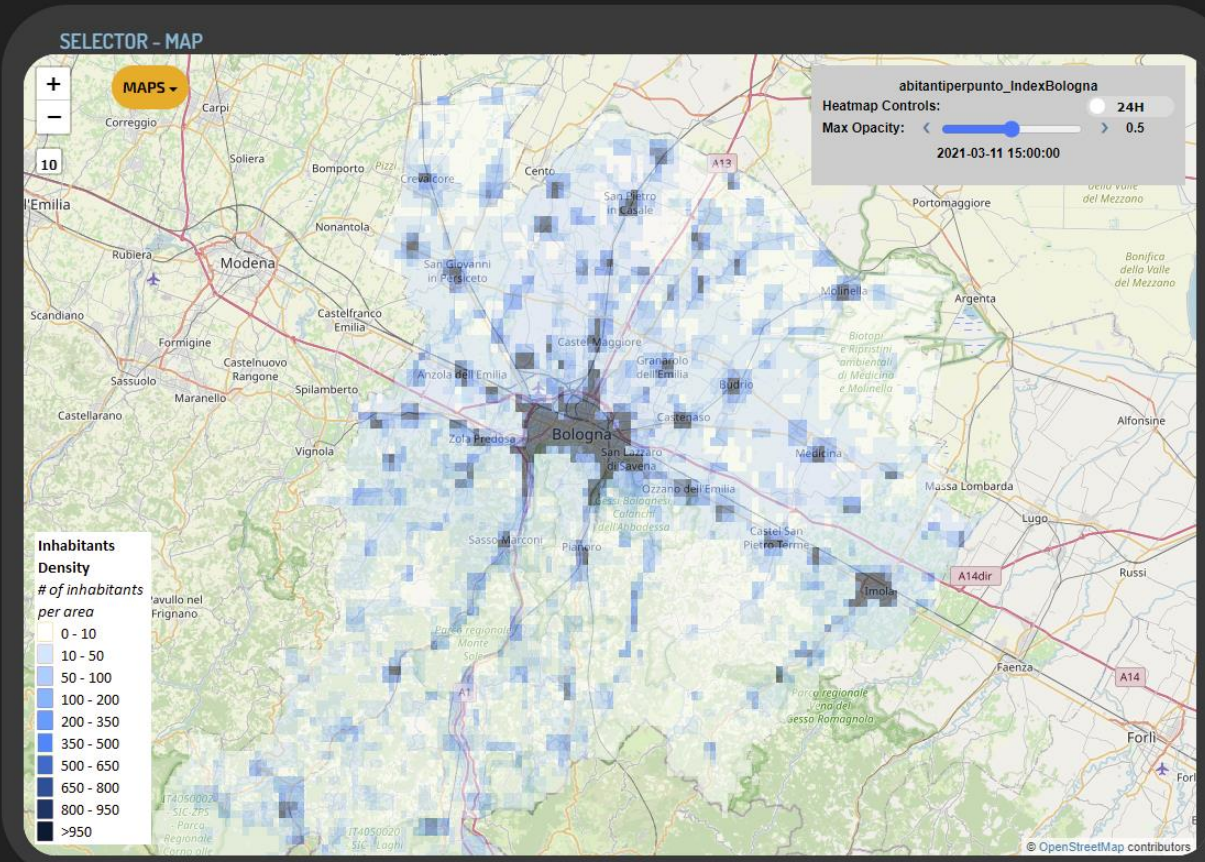
## 15 MINUTI INDEX BOLOGNA CITTÀ METROPOLITANA - NEWGUI



- # of Inhabitants
- Green factor
- Civil factor
- Industrialization factor
- Environment Index
- 15Min Economy Index
- 15Min Housing Index
- 15Min Health Index
- 15Min Food Index
- 15Min Education Index
- 15Min Slow Mob Index

### THE PICKED POINT 9m

City: Argelato  
Address: Via Casadio N. 1  
Lat,lon: 44.61882,11.35437



**1 NO POVERTY**

**2 ZERO HUNGER**

**3 GOOD HEALTH AND WELL-BEING**

**4 QUALITY EDUCATION**

**7 AFFORDABLE AND CLEAN ENERGY**

**9 INDUSTRY, INNOVATION AND INFRASTRUCTURE**

**11 SUSTAINABLE CITIES AND COMMUNITIES**

**12 RESPONSIBLE CONSUMPTION AND PRODUCTION**

**13 CLIMATE ACTION**

**15 LIFE ON LAND**

# IoT App....

**Snap4City**

User: roottooladmin1, Org: DISIT  
Role: RootAdmin, Level: 7  
[Logout](#)

- My Snap4City.org
- Dashboards
- My Dashboards in All Org.
- Dashboards of My Organization
- My Dashboards in My Organization
- Extra Dashboard Widgets
- Notifier
- Data, my Data, OpenData
- Knowledge and Maps
- IOT Applications
  - IOT Applications
  - MicroServices for IOT Applications
  - MicroServices from DataAnalytic
  - IOT MicroServices for Final Users
  - IOT MicroServices for Developers
  - Doc: IOT Applications
  - How to Develop IOT Applications
  - Create A MicroService from RestCall
- IOT Directory and Devices
- Resource Manager
- Development Tools
- Management
- Decision Support Systems
- Settings
- User Management and Auditing
- Help and Contacts

**15MinIndex**

Node-RED

filter nodes

- GPS to COMUNE
- GPS to COUNT
- GPS to HeatmapVal
- GPS to Florence Qu
- GPS to ZCS
- GPS and Values to
- GPS to Civic Numbe
- GPS to Road Length
- GPS to Cycl

subflows

- InjectedTimes

input

- inject
- catch
- status
- link
- mqtt
- http
- websocket
- tcp
- udp
- amqp2
- stomp

output

- debug
- link
- mqtt
- http response
- websocket
- tcp

# Real Time: control room, monitoring

- **Video Wall:** physical and virtual:
  - control room but also distributed control room: web and mobile views
- **Many Decision Makers** that have to
  - Early Warning: receiving real time notifications in push, telegram, etc.
  - share the same view monitoring a specific situation
    - may be located in multiple places
    - may be connected by using multiple kind of devices
  - Chatting privately on the same context
  - Receiving in real time the same changes and events

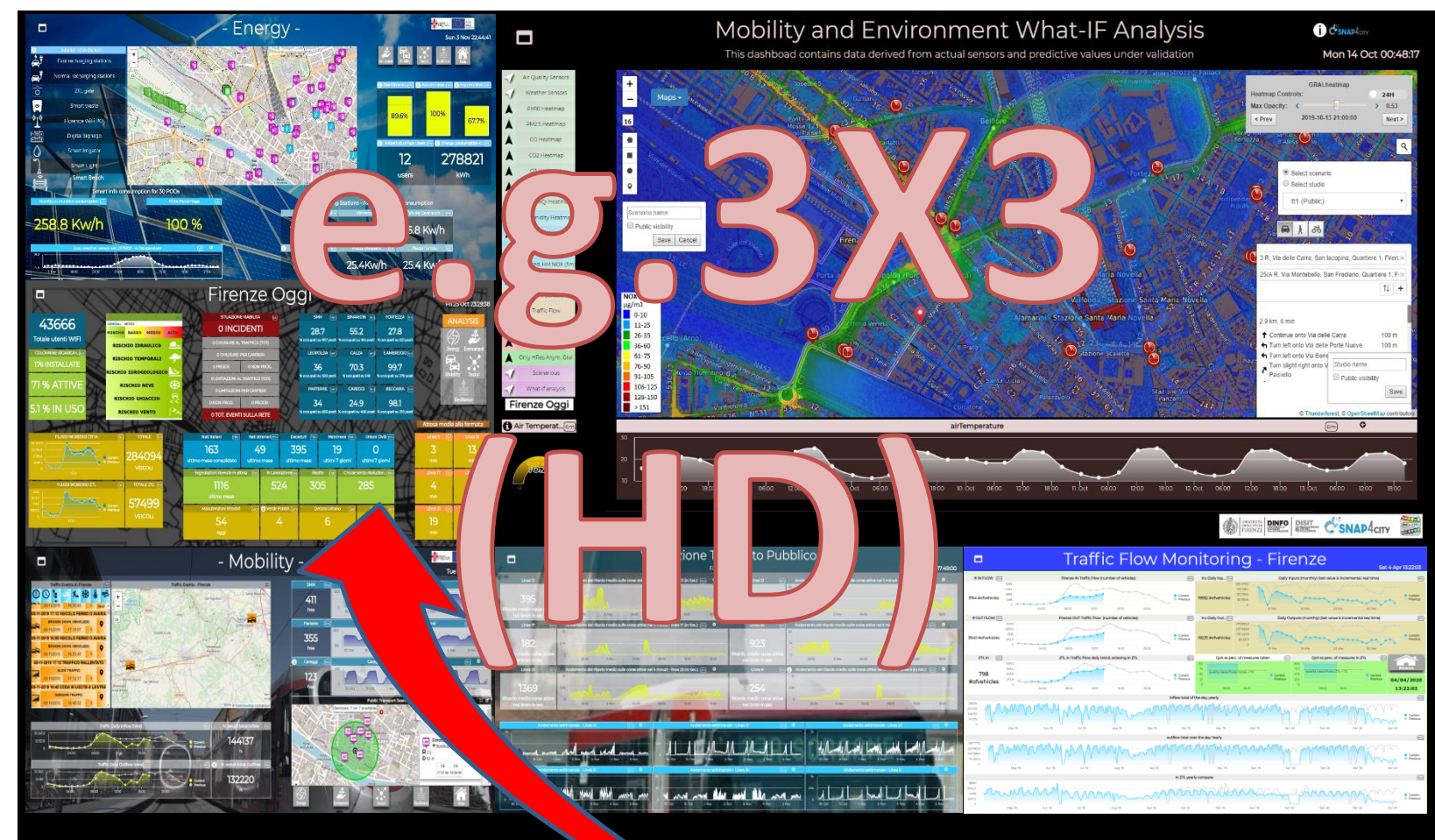


# Control Room





# Video Wall



e.g. 3x3

(HD)



## From Console Operator to the Video Wall



- Settings icon
- Navigation icons: Home, Back, Forward, Stop, Refresh, Search, Location, Share, Print, Full Screen
- Temperature: 16.5
- Temperature unit: C/F
- Air Quality: PM2.5
- Air Quality: EAQI
- Air Quality: GRAL 3M



METR25

VALUE NAME METR25

DETAILS DESCRIPTION UNIT

Last update: 2023-11-07 08:41:50.000+01:00

Description	Value	Unit
anomalyLevel	1.941174	
averageSpeed	43.649723	
avgTime	8.115	
concentration	3.285796	
congestionLevel	115	

Buttons: Back, Home

- Free street
- Fluid traffic
- Heavy traffic
- Very heavy
- Sensor position



New York Paris Rome Tokyo

# Smart City Control Room

## Florence Metropolitan City



reference



### • Multiple Domain Data

- Thousands of Open/Private data, POI, IOT, etc.
- **mobility and transport**: accidents, public transport, parking, traffic flow, Traffic Reconstruction, KPI, ...
- **AND**: environment, civil protection, gov KPI, covid-19, social & social media, people flow, tourism, energy, culture, ...

### • Multiple dash/tool Levels & Decision Makers

- Real Time monitoring, Alerting, quality assess.
- Predictions, KPI, DSS, what-if analysis

### • Historical and Real Time data

- Billions of Data

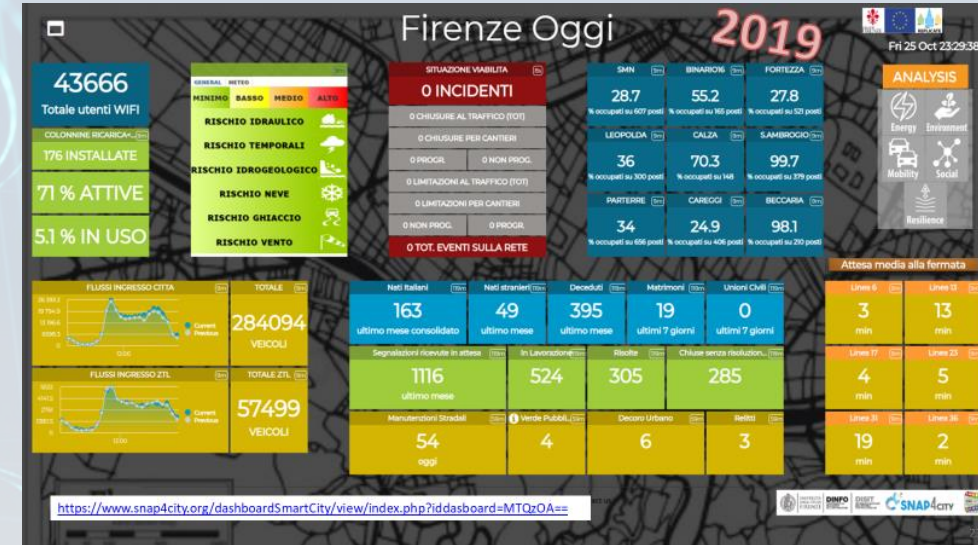
### • Services Exploited on:

- Multiple Levels, Mobile Apps, API

### • Since 2017



<https://www.snap4city.org/747>



# Firenze Oggi

Mon 16 May 12:59:27

**20991**  
 fluit

**COLONNINE**  
 COLONNINE  
 42% ACTIVE  
 3 K/W CND  
 24% NOW ACTIVE

**GENERAL** **NETO**

**RISCHIO STRAULICO**  
**RISCHIO TEMPORALI**  
**RISCHIO IDROGEOLOGICO**  
**RISCHIO NEVE**  
**RISCHIO GRANDINE**  
**RISCHIO VENTO**

**SITUAZIONE VIABILI...**  
 0 INCIDENTI

0 CHIUSURE AL TRAFFICO (TOT)  
 0 CHIUSURE PER CANTIERI  
 0 PROGR. 0 NON PROC.  
 0 LIMITAZIONI AL TRAFFICO (TOT)  
 0 LIMITAZIONI PER CANTIERI  
 0 NON PROC. 0 PROGR.  
 0 TOT. EVENTI SULLA RETE

<b>SMN</b> 42.2	<b>BINA.</b> 54.5	<b>FORT.</b> 23.2
<b>LEOP.</b> 37.3	<b>CALZA</b> 48	<b>S.AM.</b> 58.6
<b>PART.</b> 55	<b>CARE.</b> 13.8	<b>BECC.</b> 77.6

**ANALYSIS**

Energy  
 Investment  
 Mobility  
 Social  
 Resilience

**FLUSSI INGRESSO CIT.** **TOTA.**  
 92207  
 VEICOLI

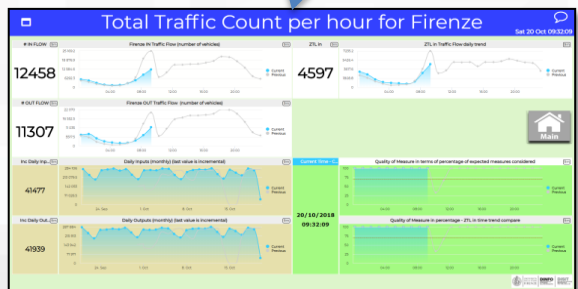
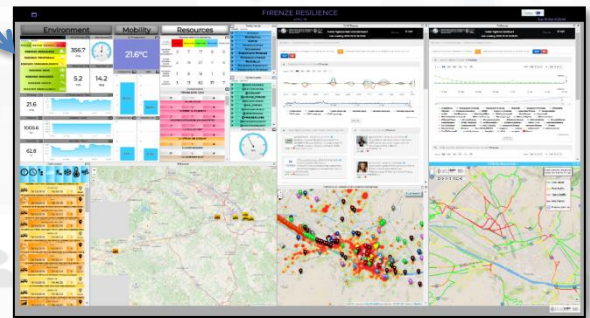
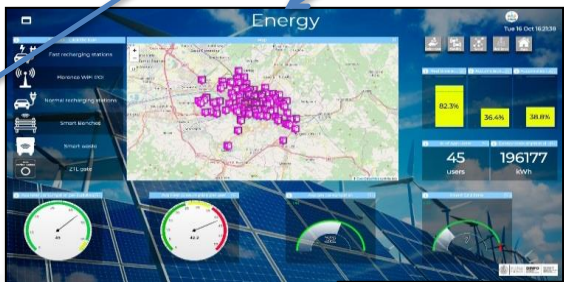
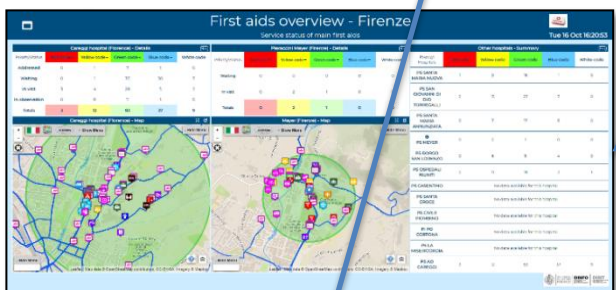
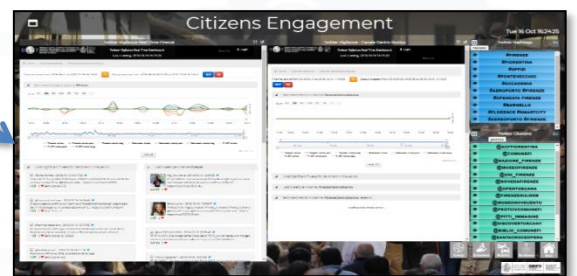
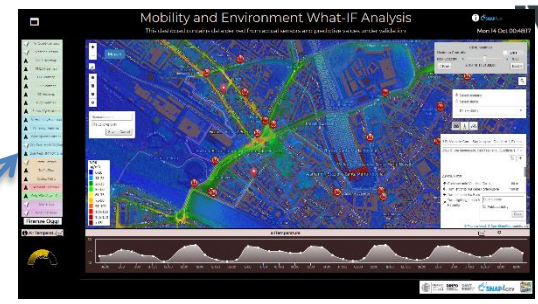
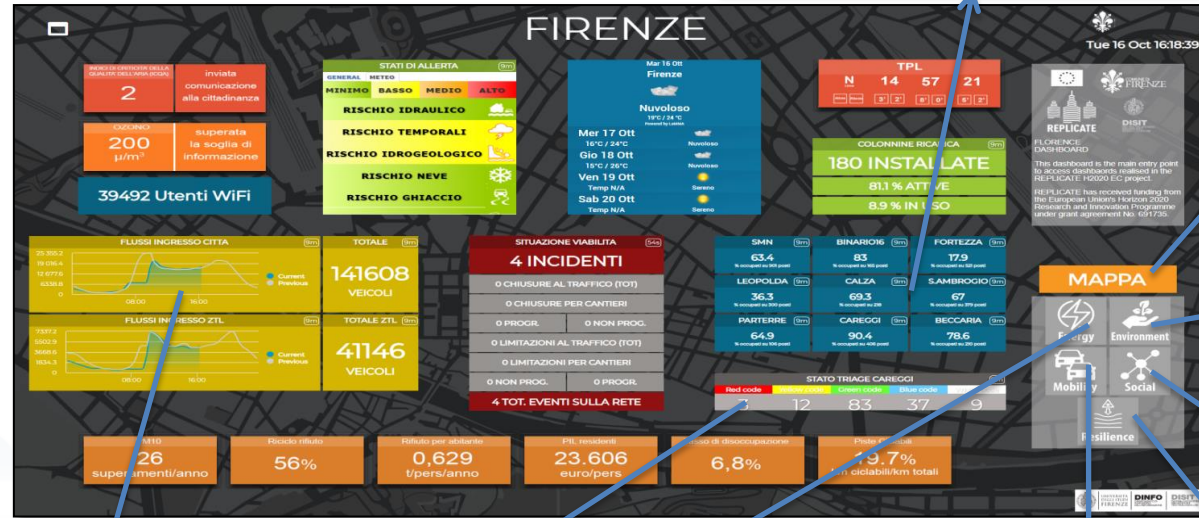
**FLUSSI INGRESSO ZTL** **TOTA.**  
 15964  
 VEICOLI

<b>Nati Italiani</b> 175	<b>Nati s.</b> 48	<b>Dece.</b> 499	<b>Matri.</b> 72	<b>Unio.</b> 2
<b>Manutenzioni Strad.</b> 19	<b>Verif.</b> 18	<b>Decoro Urba.</b> 3	<b>Reint.</b> 5	

**Indicatore Rt per la provincia di** **Pt**  
 0.94

Linea...  
 Linea...  
 Linea...  
 Linea...

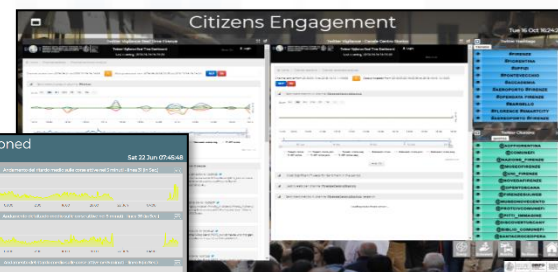
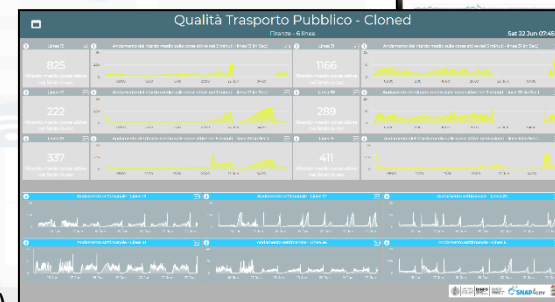
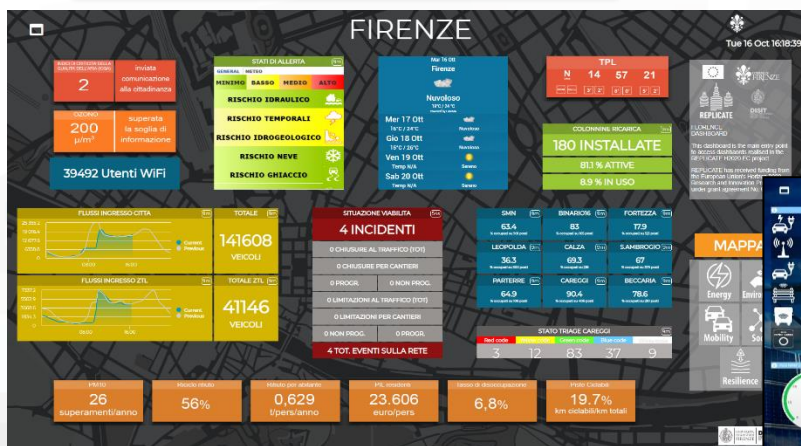
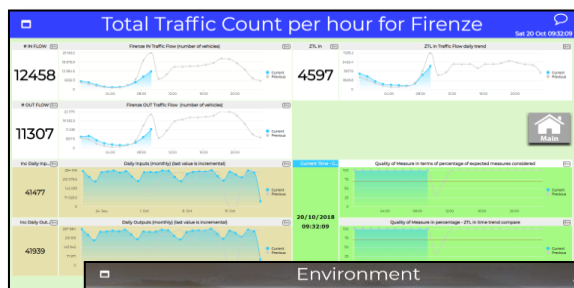




- **Smart City Control Room**
- **Dashboards and Services**
- **Mobile App: Firenze Where What**

- **Mobility:**
  - quality of public transportation service (mean delay on bus-stops)
  - public transport operators schedule and paths, routing, multimodal routing
  - traffic flow reconstruction
  - Smart parking: predictions
  - Accidents and events, Log, heatmaps
- **Environment:**
  - smart irrigators
  - smart waste
  - Sensors: PM10, PM2.5,.....
  - Heatmaps: PM10, PM2.5, ...
  - NOX predictions
- **Energy:**
  - recharging stations (fast and reg.)
  - consumption meters (smart info)
  - smart light, street lights
- **Weather**
  - Forecast and actual

- **Social:**
    - smart benches
    - Twitter monitoring, Sentiment analysis, NLP text
    - TV camera streams
  - **People Flows:**
    - Wi-Fi, people flow
    - Origin destination matrices
  - **Governmental and Communications:**
    - KPI of the City
    - Digital Signage
    - Civil protection, Resilience (Resolute)
  - **Tourism and Culture:**
    - POI, etc.
- Analysis:**
- **what-if routing, scenarios,**
  - **traffic flow, environmental predictions**



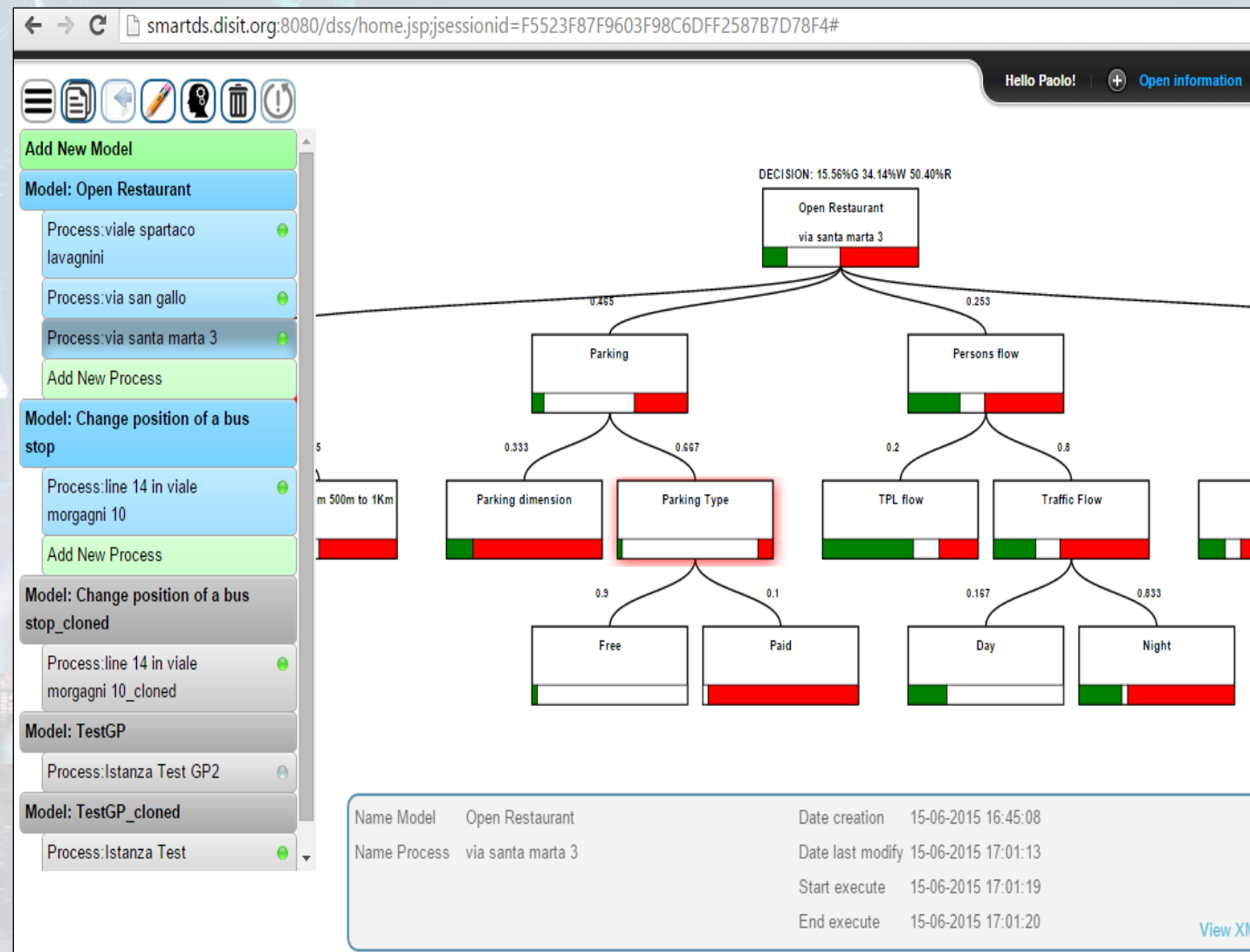
# Dashboard System for Operators and Control Room

- **Management of video wall** on the basis of events and operators monitors
- Definition of **connections among the dashboards** and business intelligence tools
  - Dashboards with parameters
  - Actions Urls
  - Urls on Widgets
  - CSBL: full custom
- Definition of **Virtual Private Chat Rooms** attached to the dashboards
- Generation of **QR for direct mobile access**



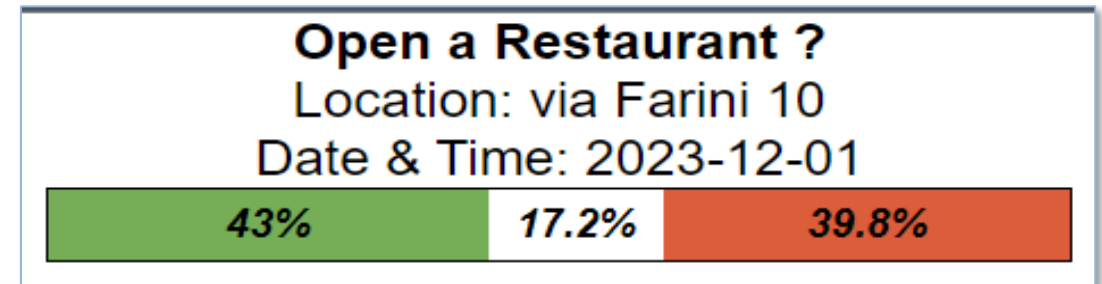
# Smart Decision Support, system thinking

- **Smart Decision Support System** based on System Thinking plus
- Actions to city reaction, resilience, smartness, ...
- Enforcing Mathematical model for propagation of decision confidence..
- Collaborative work, ...
- Processes connected to city data: DB, RDF Store, Twitter, etc.
- Production of alerts/alarms
- Data analytics process
- Twitter Processes
- reuse, copy past, ...





- Supports the definition of the **Decision Tree Model, DTM**, in terms of System Thinking, with Italian Flag and combinations
- Allows the **statistic composition** of subDecisions probabilities
- **Generating a DTM as an IoT App,**
- **IoT Apps with DTM can**
  - be customized
  - **compute root values in real time in any context: location, parameters, etc.**
    - Single DTM root value can be produced on Dashboard
    - Several DRM root values can be represented on dashboard as heatmaps for Green/White/Red values



# Decision Support System:

# Immediate response and Tactical and Strategic Plans, via What-if Analysis

TOP

FROM CITY DASHBOARD TO APPLICATIONS

FORGING & MANAGING OPEN ARCHITECTURE AND ECOSYSTEMS

IOT APPLICATIONS AND DEVICE

CAPACITY FOR MEMBERS

SNAP4CITY ARCHITECTURE AND ECOSYSTEM, OPENED TO DEVELOPERS AND STAKEHOLDERS

TWITTER VIGILANCE SOCIAL MEDIA ANALYSIS

SNAP4CITY AND KM4CITY PROJECTS



NAP4CITY THE VIEW OF THE ADMINISTRATORS



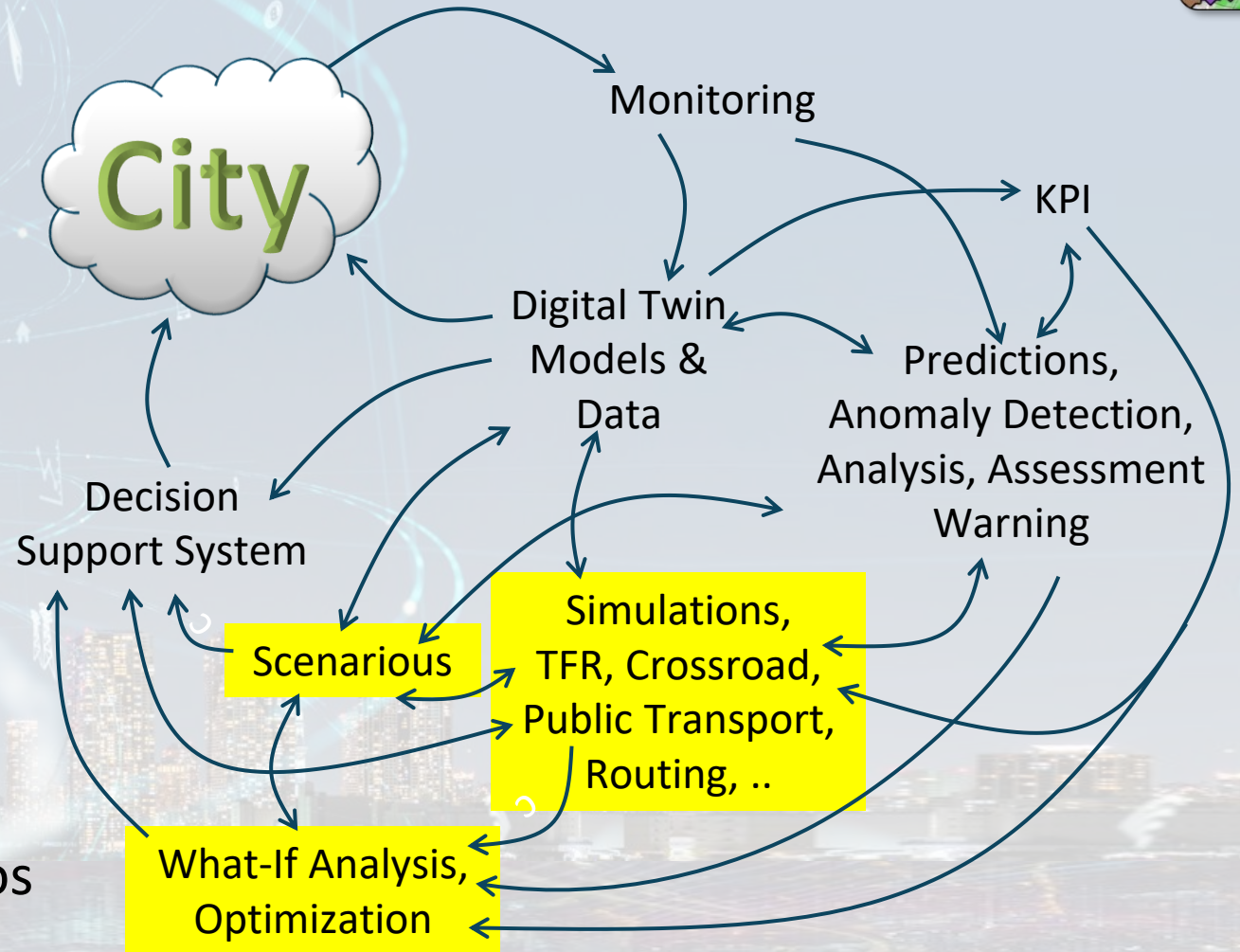
# From What-If to Decision Support System

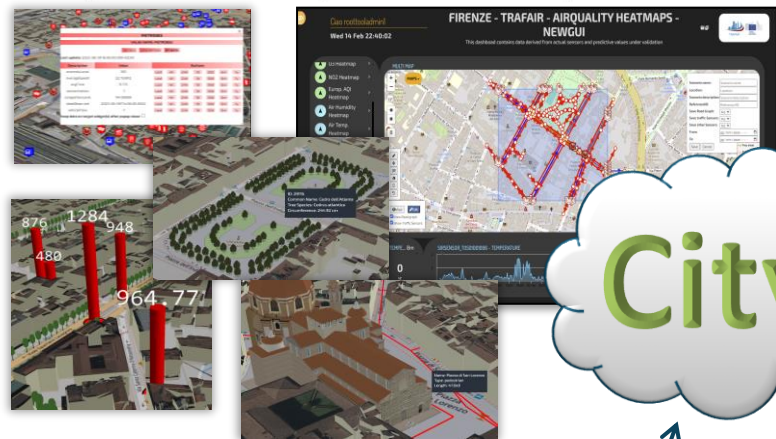
- **Controlling Status: management, and operational**

- Monitoring via KPI
- Predictions vs KPI
- Anomaly detection
- Neuro-Symbolic analysis
- Risk assessment
- Early warning on critical conditions

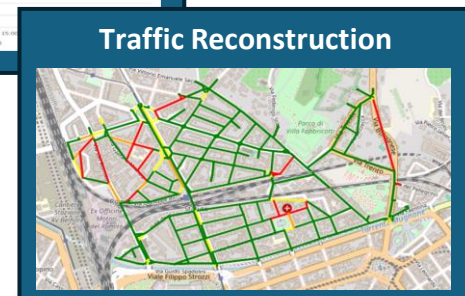
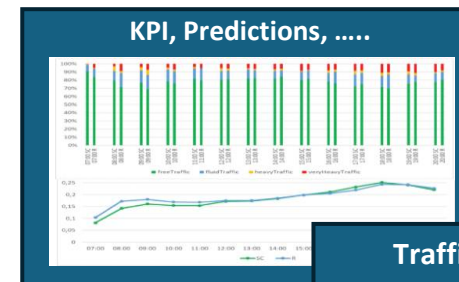
- **Making plan: tactic and strategic, medium and long range, micro/macro**

- Simulation & optimization
- Generative AI Prescriptions, scenarios
- Resilience to Unexpected unknowns
- What-if analysis wrt scenarios





Monitoring



Digital Twin  
Models &  
Data

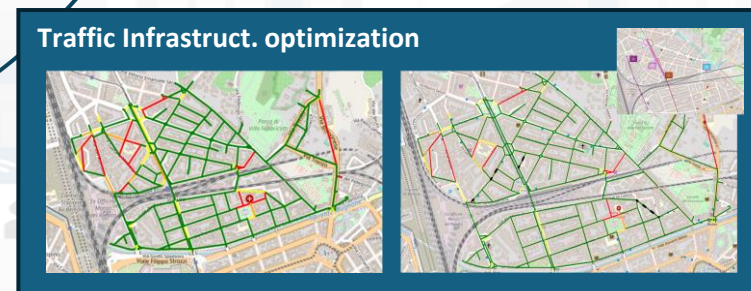
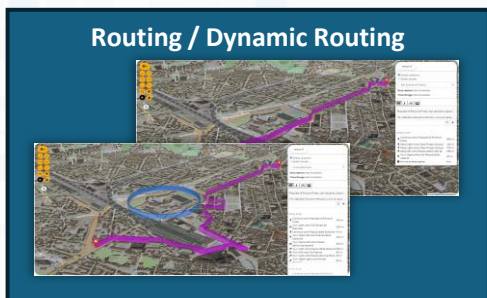
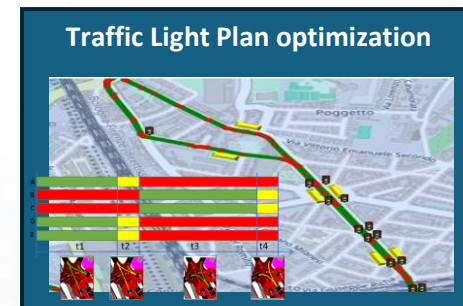
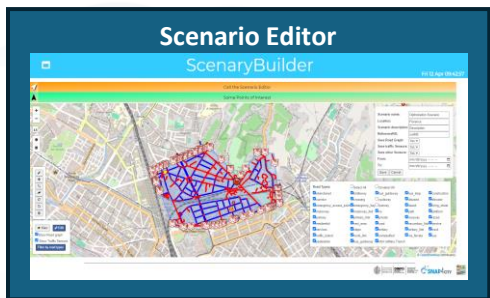
Predictions,  
Anomaly Detection,  
Analysis, Assessment  
Warning

Decision  
Support System

Scenarios

Simulations,  
TFR, Crossroad,  
Public Transport,  
Routing, ..

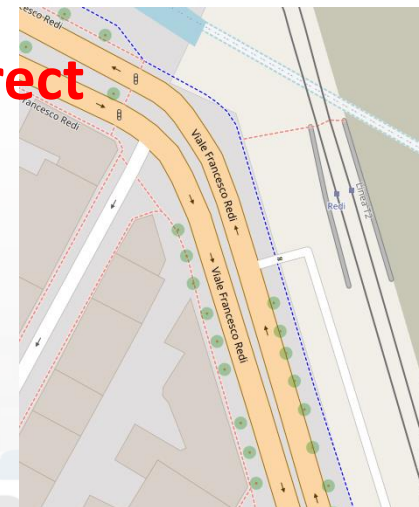
What-If Analysis,  
Optimization



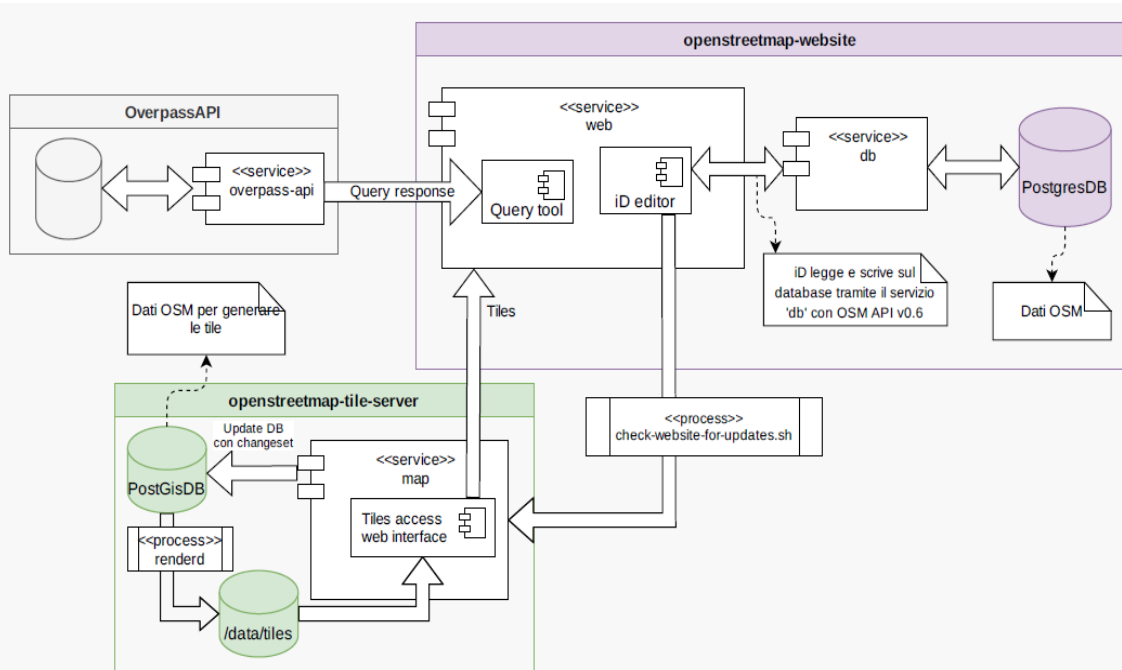
# Correcting road graphs from OSM



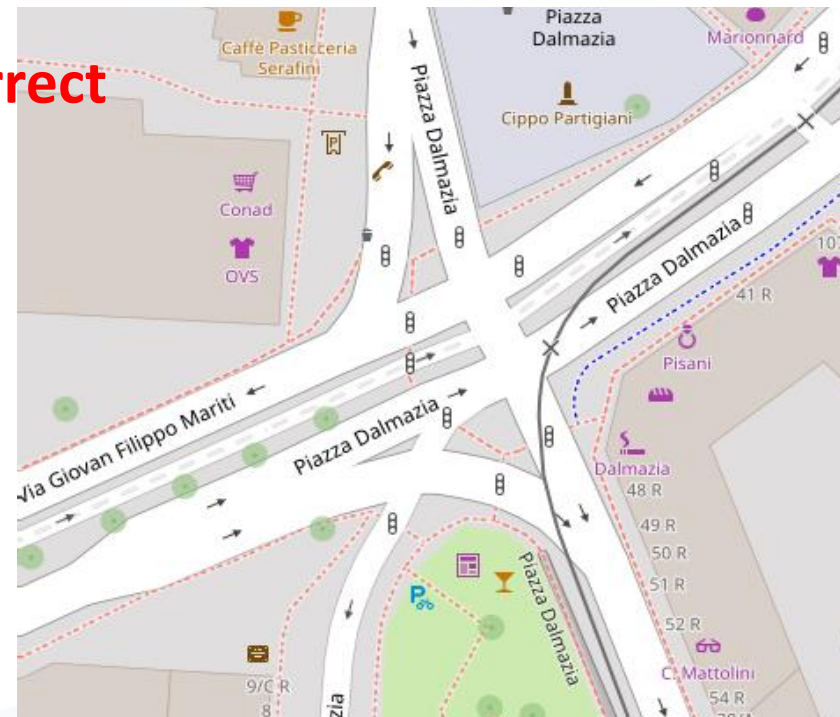
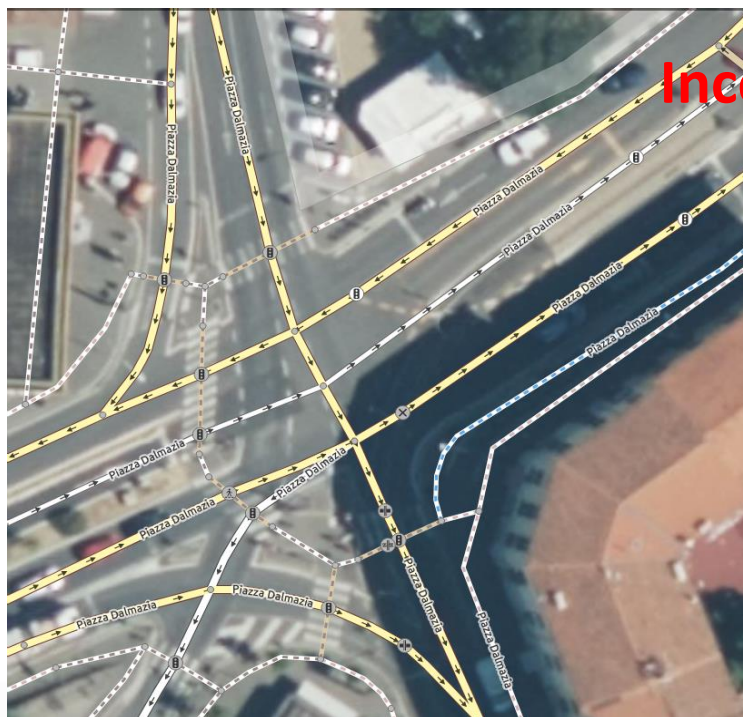
OSM data with non clear double bidirection lane on Viale Redi, Florence.  
Editing OSM data and present Tiles



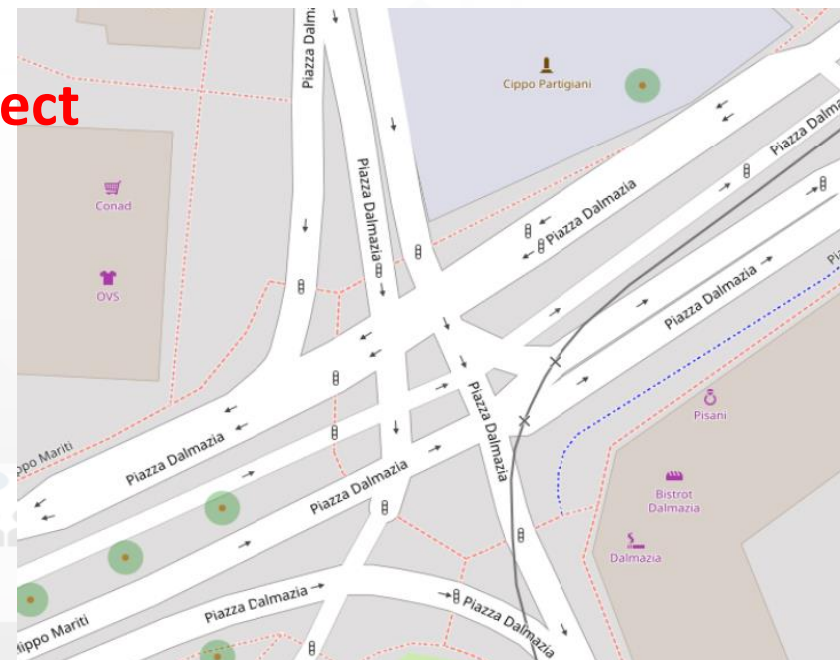
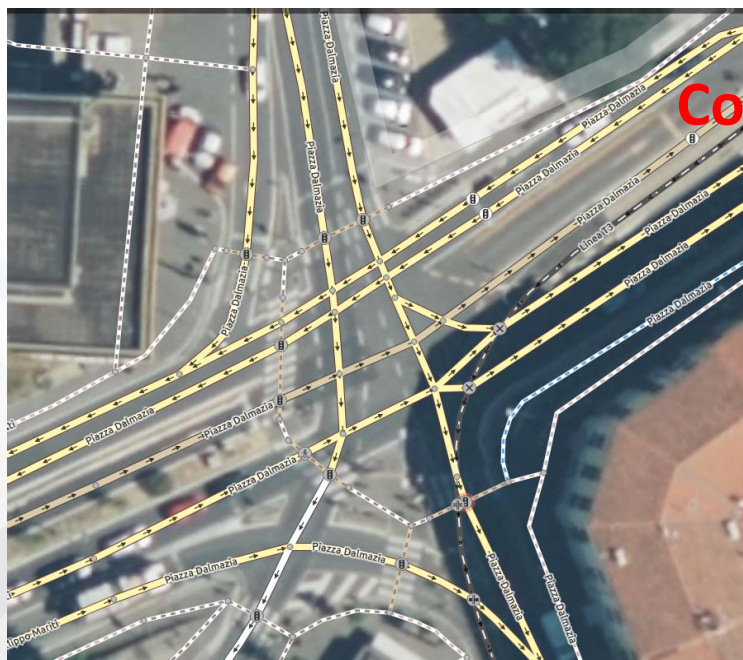
After Corretion of OSM data defining a clear double bidirection lane on Viale Redi, Florence.  
Regeneration of the TILES for the maps



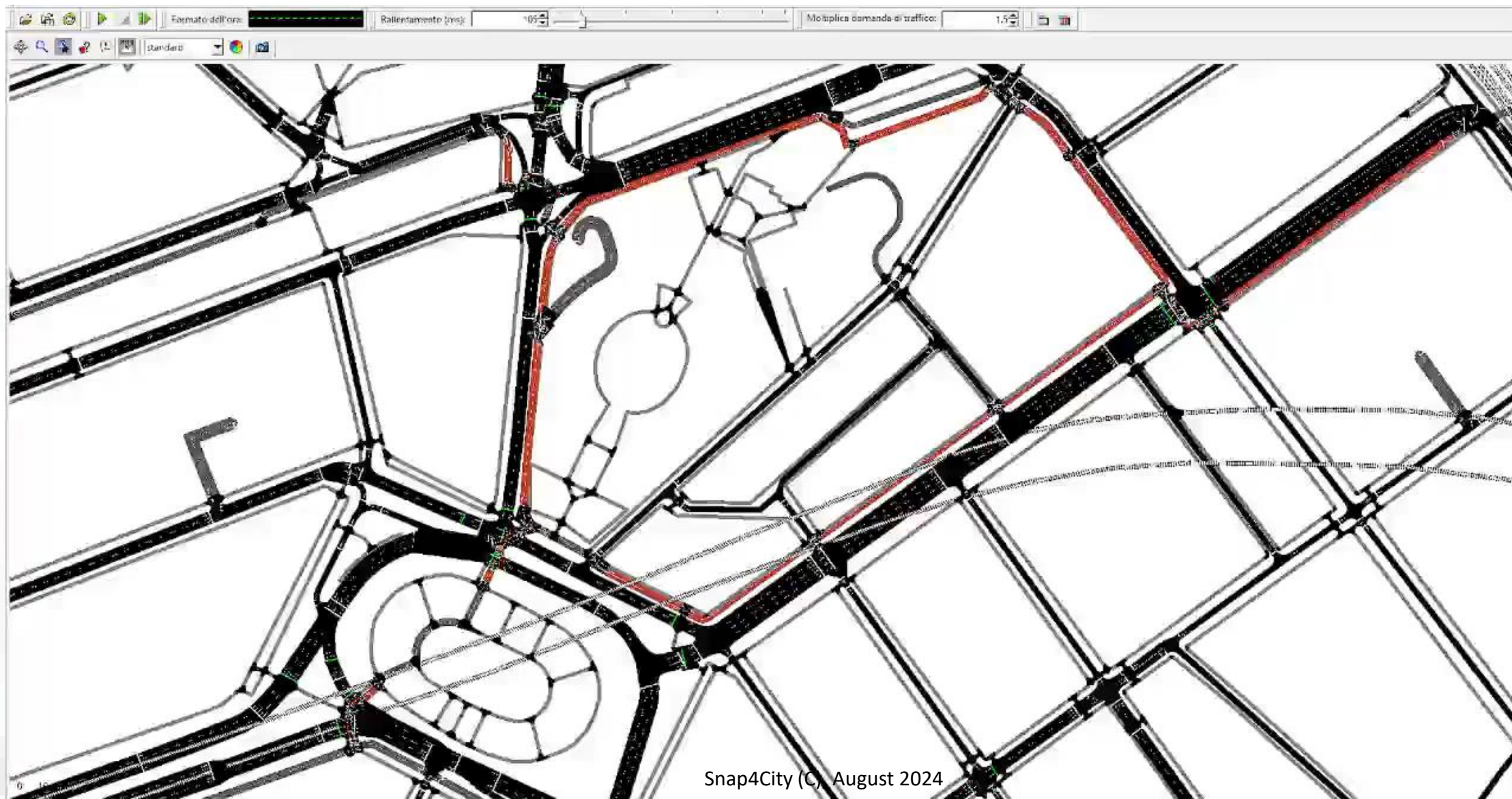
OSM data with non correct viability in Piazza Dalmazia, Firenze



After Correction of OSM data defining a correct viability of Piazza Dalmazia, Florence. Regeneration of the TILES for the maps



# Micro Simulation



Ciao roottooladmin!

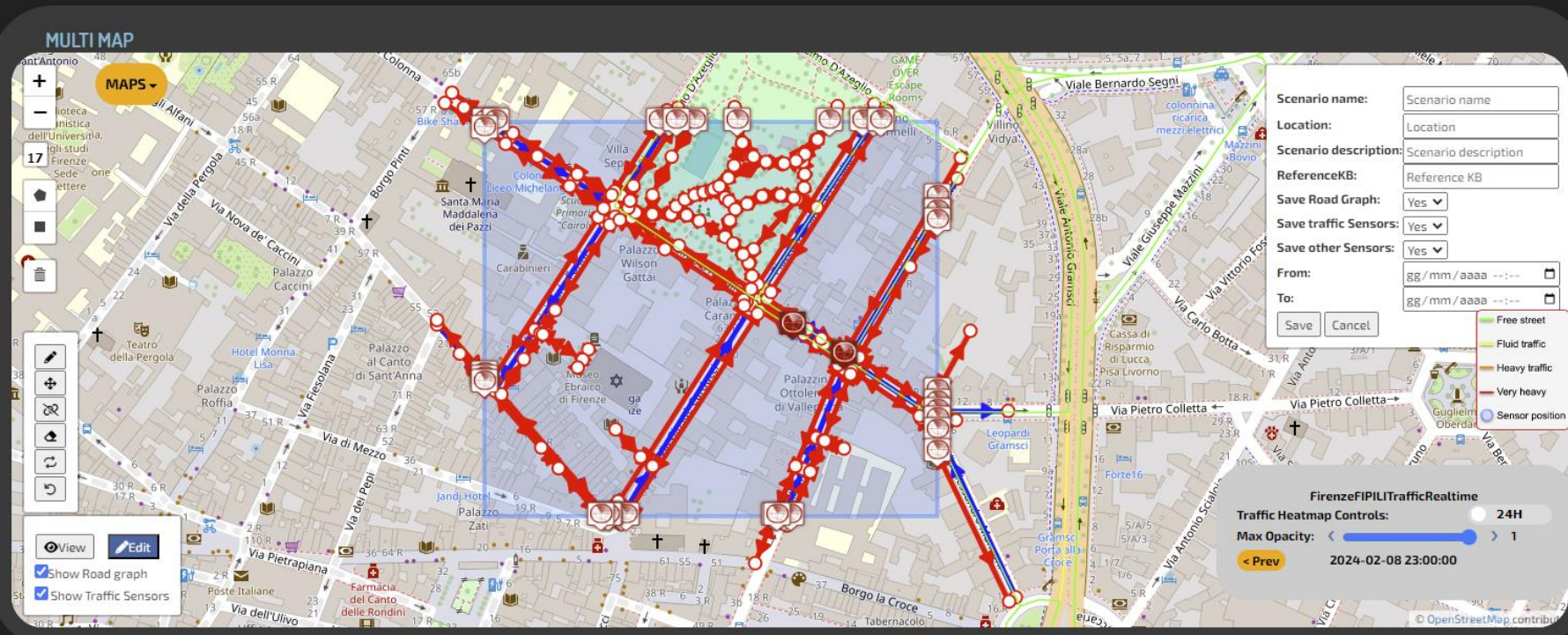
Wed 14 Feb 22:40:02

## FIRENZE - TRAFAIR - AIRQUALITY HEATMAPS - NEWGUI

This dashboard contains data derived from actual sensors and predictive values under validation



- U3 Heatmap
- NO2 Heatmap
- Europ. AQI Heatmap
- Air Humidity Heatmap
- Air Temp. Heatmap
- Wind Speed Heatmap
- Gral Pred. HM NOX (3m)
- Gral Pred. HM NOX (6m)
- Traffic Sensors
- Traffic Flow



- Firenze Air quality trends
- Firenze GRAL Scenario
- TraFair Main Dashboard



<https://www.snap4city.org/dashboardSmartCity/view/Baloon-Dark.php?iddashboard=MzQyMw==>





Ciao roottooladmin!

Fri 2 Sep 19:13:07

## 3D MAP GLOBAL DIGITAL TWIN - NEWGUI



3D MAP

Enable Lights

Datetime: 02/08/2022 10:11

Enable dynamic shadows (experimental)

- Free street
- Fluid traffic
- Heavy traffic
- Very heavy
- Sensor position

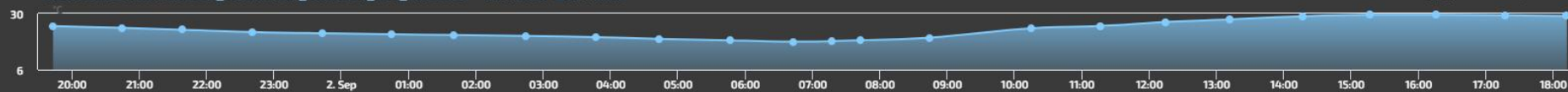
FirenzeFIPILITrafficRealtime

Traffic Heatmap Controls: 24H

Max Opacity: 1

< Prev 2022-09-02 18:56:00

DISIT:ORIONUNIFI:TUSC\_WEATHER\_SENSOR\_OW\_3176959 - AIRTEMPERATURE



Ciao

Fri 13 Oct 18:29:18

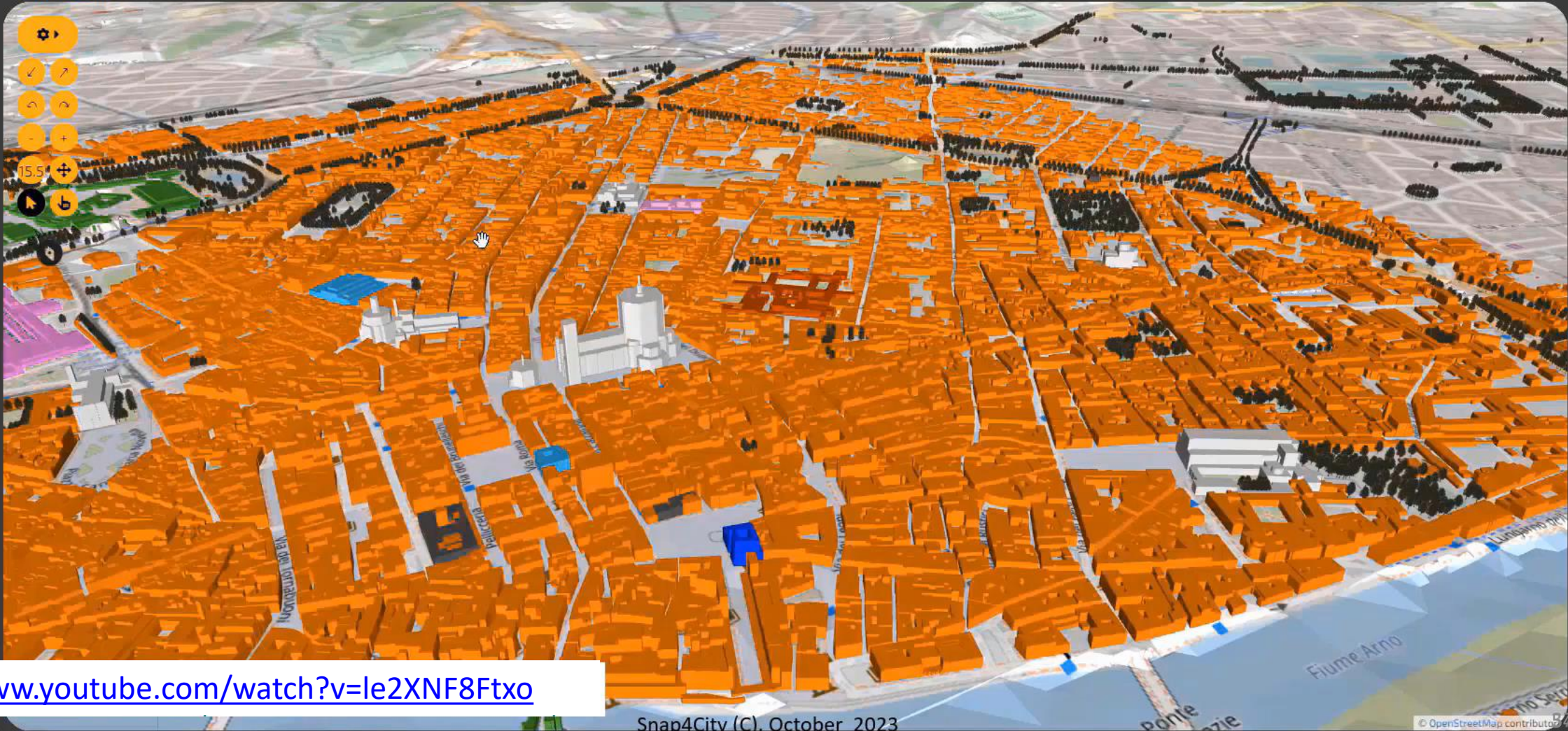
# FLORENCE SCDT

SELECT...

- GRAL HD
- NO 2
- 
- 
- 
- 
- 
- 
- WHAT-IF
- 
- 

DOUBLE MAP

Map navigation controls including zoom in (+), zoom out (-), home, and a scale indicator showing 15.5.



<https://www.youtube.com/watch?v=le2XNF8Ftxo>



UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

**DINFO**  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

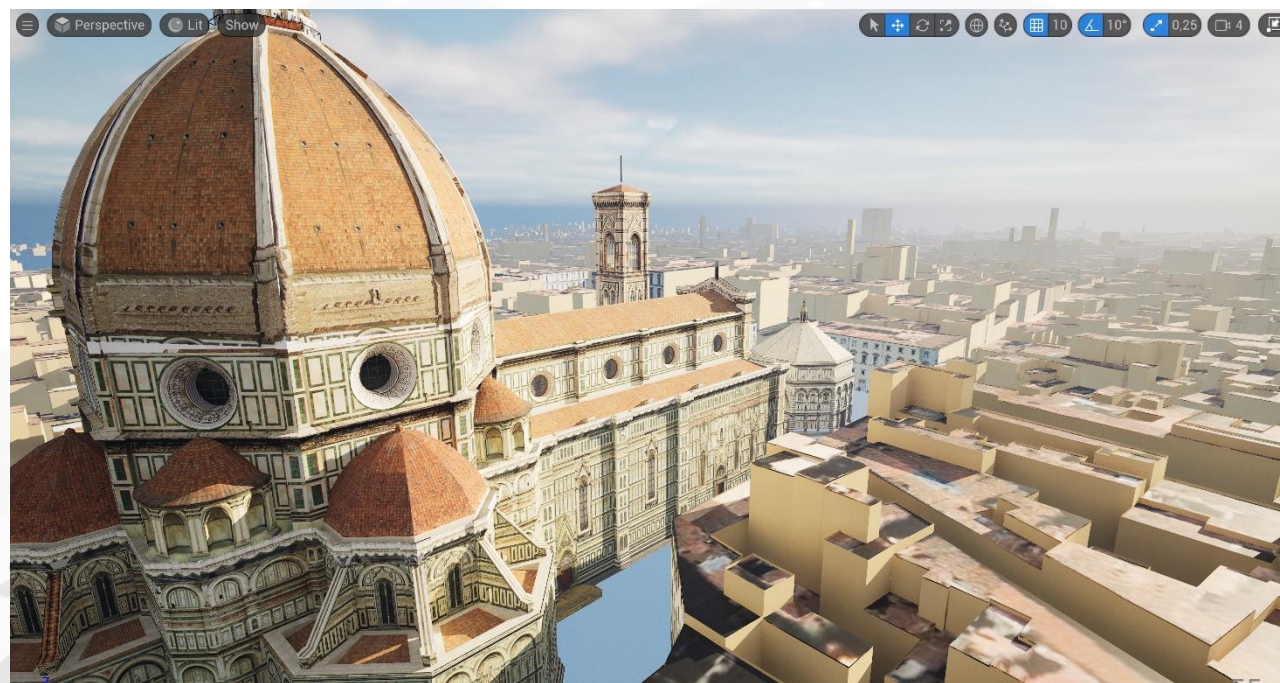
**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB



**SNAP4CITY**



**OCULUS**



4City (C), August 2024



# Exploiting Google API with Snap4City engine

- Select any city/locality and see if 3D Representation of your city is Available
- Snap4City re-rendering and distribution engine allows to
  - Optimize distribution of data
  - Integrate any kind of data on Digital Twin with 3D tileds of Google
    - PIN, IoT Data
    - Traffic Flows
    - Cycling paths
    - 3D shapes superimposed
    - Etc.

# Snap4City Digital Twin Engine and data + 3D Google Data





The screenshot shows a desktop environment with a web browser window open to the SNAP4CITY dashboard. The browser's address bar shows the URL: `dashboard/dashboardSmartCity/view/Gea-Night.php?iddashboard=MTI=`. The page title is "Florence Testing" and the date/time is "Mon 18 Sep 17:40:57".

The main content area features a "Double Map" interface. A dialog box is overlaid on the map, displaying the following text:

OBS è già in esecuzione

OBS è già in esecuzione! A meno che non si intendeva effettuare questa operazione, chiudere tutte le istanze esistenti di OBS prima di provare a eseguirne una nuova. Se avete OBS impostato per minimizzarsi nell'area di notifica, si prega di controllare per vedere se è ancora in esecuzione.

Buttons: Avvia comunque, Annulla

The desktop background is a high-resolution aerial view of Florence, Italy. The taskbar at the bottom shows various application icons, including Chrome, vSphere, and Notepad++.





Snap4CityDocker x Dashboard Management System x Genoa - Google Maps x +

Non sicuro | dashboard/dashboardSmartCity/view/Baloon-Dark.php?idashboard=MTY=

App Maps Google Gmail Snap4City Snap4 Calendar Translate Google Scholar Cita... DISIT DISIT old Facebook DataCenter Trello Km4City major tools Impostazioni YouTube Google Forms News Qnap15sek7gyfe

Ciao

Mon 18 Sep 18:32:23

**GOOGLE TEST**

SELECT...

- SELECT...
- SELECT...
- SELECT...
- SELECT...
- SELECT...
- SELECT...
- SELECT...
- SELECT...
- SELECT...
- SELECT...
- SELECT...
- SELECT...
- SELECT...
- SELECT...
- SELECT...

DOUBLE MAP

© OpenStreetMap contributors

# Local Digital Twin vs BIM

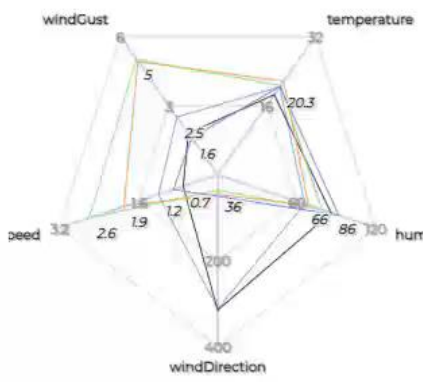


# BIM Airport

Thu 25 May 18:16:22

- Select the view of interest
- Airport Building 1
  - Airport Heatmap dash
  - Terminal Heatmap

Sensor Data 4m



- Sensor\_TOS926
- Sensor\_TOS1096
- Sensor\_TOS1215
- Sensor\_TOS811
- Sensor\_TOS1205



Last Value	Time Trend Chart
No data	

Switch To New Layout (Beta)

User: nicolaroot, Org: DISIT  
Role: RootAdmin, Level: 7

LOGOUT

- My Snap4City.org
- Tour Again
- www.snap4solutions.org
- ダッシュボード
- Dashboards (Public)
- My Dashboards in All Org.
- Dashboards of My Organization
- My Dashboards in My Organization
- My Data Dashboard Dev Kibana
- My Data Dashboard Kibana
- Extra Dashboard Widgets
- Notificator
- Data Management, HLT
- Knowledge and Maps
- Processing Logics / IOT App
- Entity Directory and Devices
- Resource Manager
- Development Tools
- Management
- Decision Support Systems
- Deploy and Installation



Home / Snap4City: Smart aNalytic APp builder for sentient Cities and IOT

# Snap4City: Smart aNalytic APp builder for sentient Cities and IOT

You can't delete this newsletter because it has not been sent to all its subscribers.

Username: nicolaroot

## Search



**WHAT IS Snap4City**

**LATEST NEWS**

**SELECT for Cities**  
1<sup>st</sup> Place award to **SNAP4CITY**

**Snap4City Training on Tools and Platform**

**Tutorials Scenariious**

**Organizations**

**SMARTCITY EXPO WORLD CONGRESS**  
15 - 17 NOVEMBER 2022 BARCELONA & ONLINE  
GET YOUR PASS

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**Flyer**

**DATA ANALYTICS ARTIFICIAL INTELLIGENCE**

**Innovations Interoperability**

Installations

What People say

Mobile Apps

IOT Devices

IOT Applications

Data Analytics

Dashboards

Living Lab

Smart City API

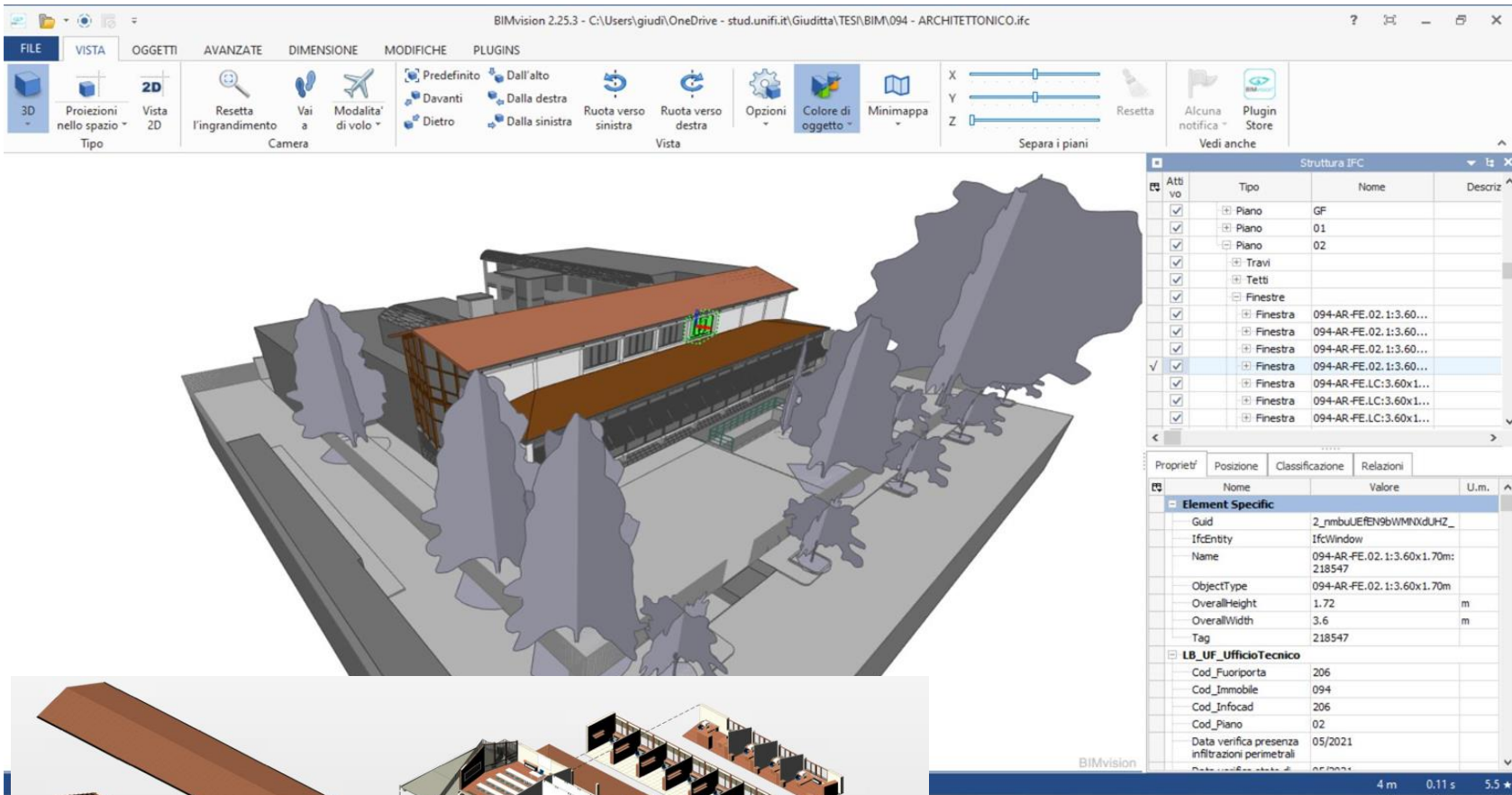
**Training on Tools and Platform**

Powered by **www.km4city.org**

**FIWARE** **Node-RED**

**Sii-Mobility**

## Who's online



.IFC

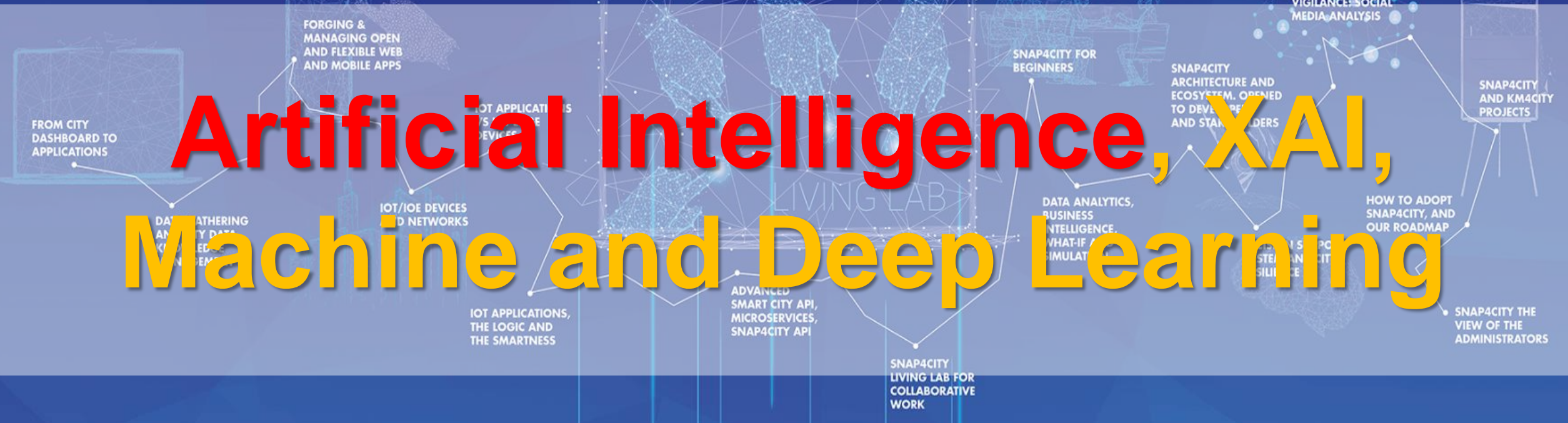
Nome	Valore	U.m.
<b>LB_UF_UfficioTecnico</b>		
Cod_Fuoriporta	122	
Cod_Immobile	094	
Cod_Infocad	122	
Cod_Piano	01	
Data verifica presenza infiltrazioni perimetrali	05/2021	
Data verifica stato di conservazione, fissaggio, funzionalità, stabilità e tenuta di superfici vetrate	05/2021	
Descrizione	Facciata continua con telaio in legno, finestre apribili e avvolgibili	
Immagine	Immagine raster: IMG_7428.JPG	
Immagine tipo	Immagine raster: IMG_7428.JPG	
Periodicità verifica presenza infiltrazioni perimetrali	A chiamata	
Periodicità verifica stato di conservazione, fissaggio, funzionalità, stabilità e tenuta di superfici vetrate	A chiamata	
Verifica presenza infiltrazioni perimetrali	Si	
Verifica stato di conservazione, fissaggio, funzionalità, stabilità e tenuta di superfici vetrate	Si	



Snap4City (C), August 2024

TOP

# Artificial Intelligence, XAI, Machine and Deep Learning





# Available AI Solutions on Snap4City

<https://www.snap4city.org/997>

More than 80 Available Solutions & 300 AI applic.

- Mobility and Transport
- Environment, Weather, Waste, Water
- City Users Behaviour and Social analysis
- Energy and Control
- Tourism and People
- Security and Safety
- High Level Decision Support Solutions
  - Asset management
  - Resilience and Risks Analysis
- Low level Techniques




[https://www.snap4city.org/download/video/DPL\\_SNAP4SOLU.pdf](https://www.snap4city.org/download/video/DPL_SNAP4SOLU.pdf)

<https://www.snap4city.org/download/video/course/p4/>




- **15 Minute City Index:**
  - 13 subindexes: energy, slow mobility, fast mobility, housing, economy education, culture and cults, health, entertainment, gov, food, security...

**7** AFFORDABLE AND CLEAN ENERGY




- Monitoring and Prediction of energy consumption
- Stimulating: Bike sharing, e-bikes, car charge, etc.

**9** INDUSTRY, INNOVATION AND INFRASTRUCTURE




- Industry 4.0 integrated solutions
- Decisions Support Systems
- Process optimization, control
- Predictive maintenance

**11** SUSTAINABLE CITIES AND COMMUNITIES




- Smart City infrastructure: monitoring and resilience, long terms predictions
- Effective and Low cost smart solutions
- What-if analysis, Simulations
- Origin Destination matrices computation

**12** RESPONSIBLE CONSUMPTION AND PRODUCTION




- business intelligence tools for decision makers
- Reduction production costs
- Monitoring resource consumption
- Optimization of Waste Collection

**13** CLIMATE ACTION




**15** LIFE ON LAND



- Monitoring and Predicting: NO2, NOX, CO2, Traffic flow, pollutant, landslide, waste, etc
- Traffic flow reconstruction
- Demand vs Offer of Mobility analysis

**16** PEACE, JUSTICE AND STRONG INSTITUTIONS

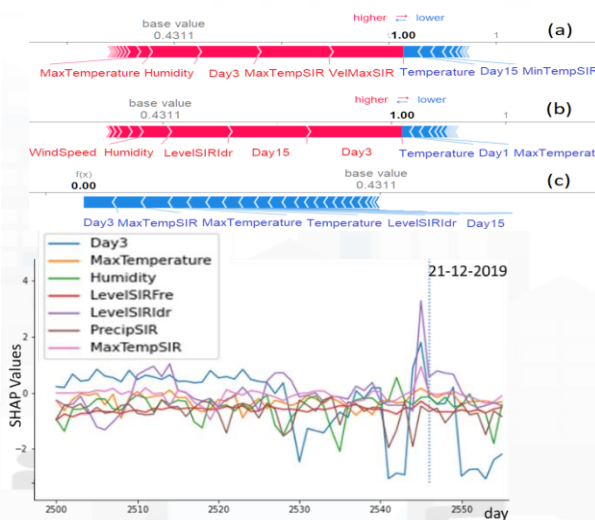
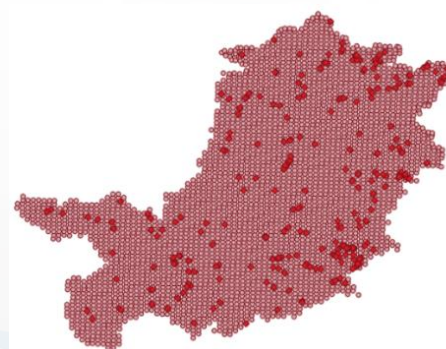
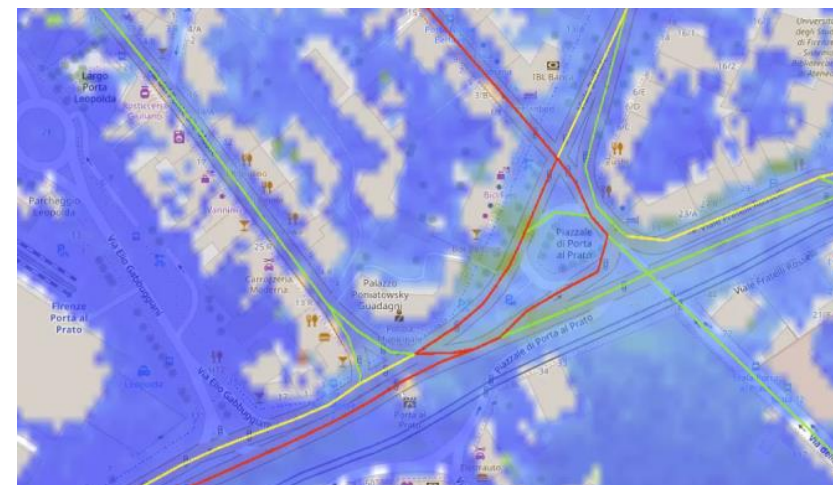


- Shortening justice time
- Anonymization and indexing legal docs.
- Prediction of mediation proneness
- Ethical Explainable Artificial Intelligence



# The difference is on computational models

- **Simulation models,**
- **statistics and operations research techniques**
- **Machine Learning and Artificial Intelligence techniques**
  - exploitation of heterogeneous data, **BIG DATA**
    - Predictions, Early Warning, Anomaly Detection, ...
    - **What-If Analysis** integrating predictive models and simulations
  - **Explainable AI, XAI, providing to the decision-maker**
    - **detailed explanations** on the motivations behind the suggestions provided, so that the decision maker can understand the process and the motivations
    - **evidence of compliance with ethical aspects with confidence**
  - *To be able to use the systems as a trusted expert system.*

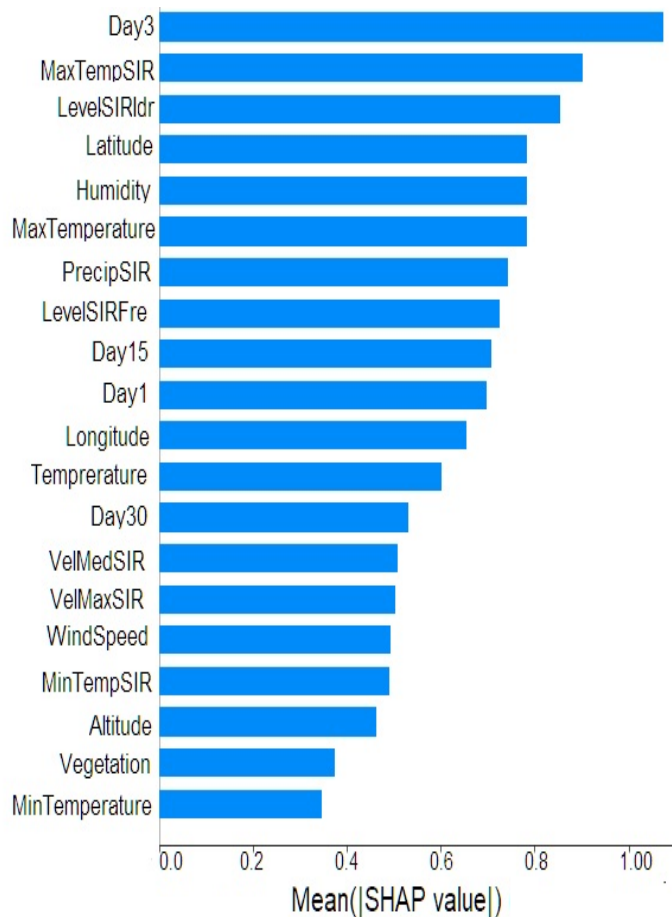


# XAI: Explainable artificial intelligence

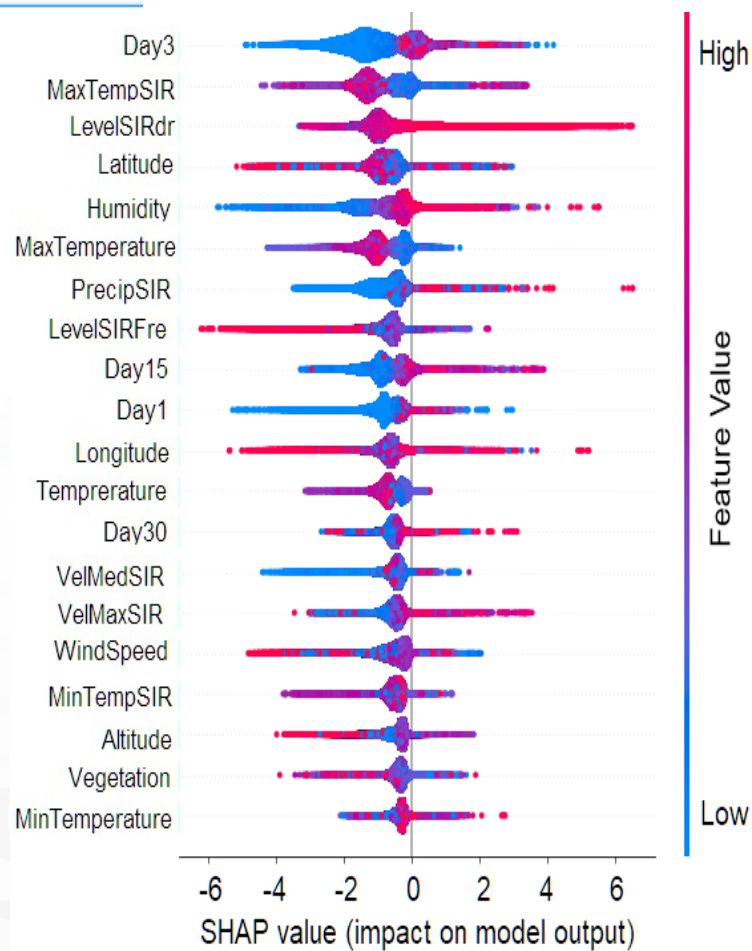


```
with tf.device('/device:GPU:0'):
    explainer = shap.TreeExplainer(MODEL)
    shap_values = explainer.shap_values(X_train)
```

# SHAP Global interpretability



```
shap.summary_plot(shap_values,
features_names, plot_type="bar")
```

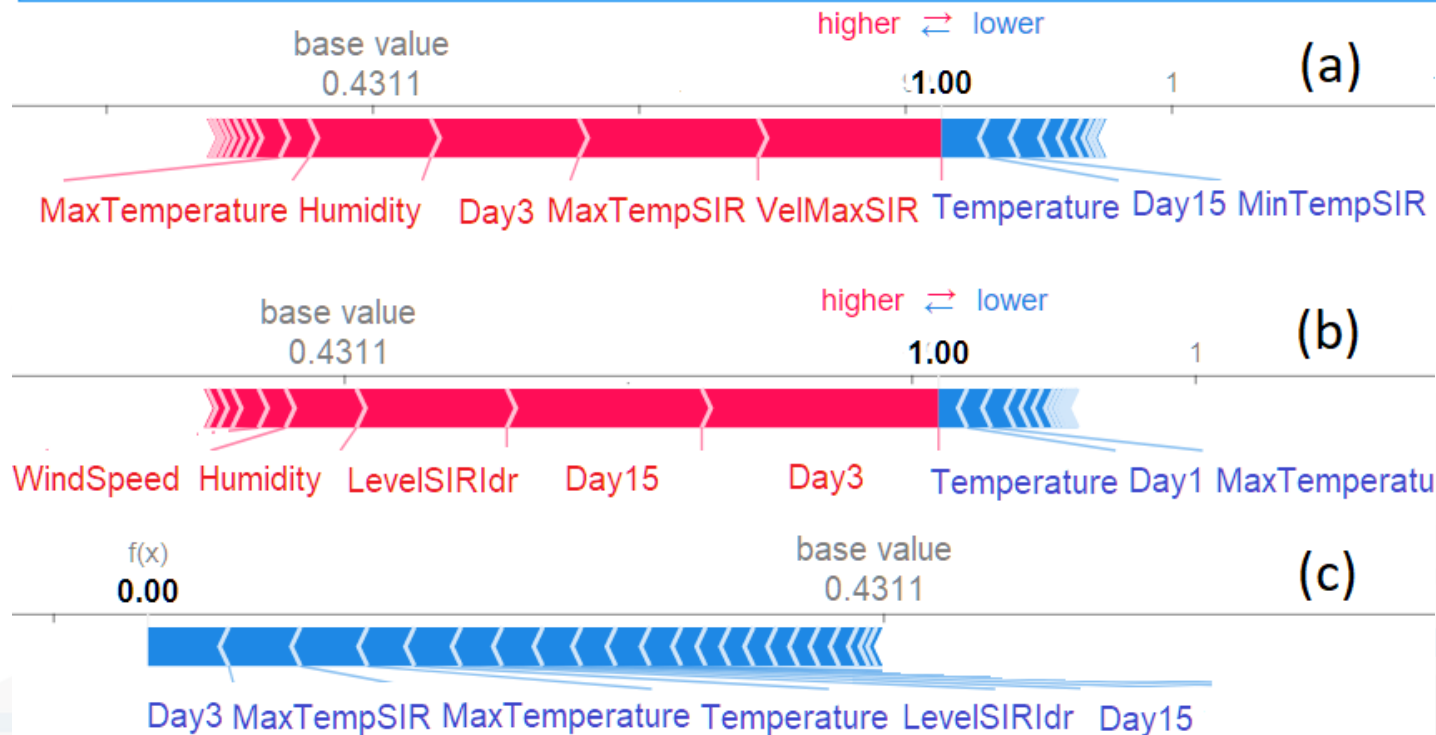


```
shap.summary_plot(shap_val
ues, X_train, features_names)
```

- **Feature importance:** Variables are ranked in descending order.
- **Impact:** The horizontal location shows whether the effect of that value is associated with a higher or lower prediction.
- **Original value:** Color shows whether that variable is high (in red) or low (in blue) for that observation.
- **Correlation:** A high level of “Day3” or “PrecipiSIR” content has a high and positive impact on the classification. The “high” comes from the red color, and the “positive” impact is shown on the X-axis.

# SHAP: Local interpretability

```
with tf.device('/device:GPU:0'):
    explainer = shap.TreeExplainer(MODEL)
    shap_values = explainer.shap_values(X_train)
```



```
shap.force_plot(explainer.expected_value,
shap_values[7,:],fields)
```

- The ability to explain each prediction, is a very important promise in an explainable AI.
- (a) value of VelMaxSIR, MaxTempSIR, Day3 and Humidity contributed significantly to the classification of the observation as a landslide event.
  - (b) values related to rainfall in the last days, LevelSIRldr and Humidity given a relevant contribution to the landslide event prediction.
  - (c) the value of features: Day3, MaxTempSIR, MaxTemperature, Temperature and LevelSIRldr have been determinant for the classification of the observation into a no landslide event.

# Mobility and Transport

FROM CITY DASHBOARD TO APPLICATIONS

DATA GATHERING AND CITY DATA KNOWLEDGE MANAGEMENT

 100% OPEN SOURCE



TWITTER VIGILANCE SOCIAL

# Mobility and Transport Domain (2024/8)

- **Goals:**
  - Decongestion
  - Decarbonization
  - Accessibility to services
  - Security/Safety of city users
- **Solutions for Operation (monitoring, managing, mobile apps, digital signages, control rooms)**
  - Monitoring traffic, parking, people flow, services, boats, ports, beaches, etc.
  - Early detection/warning of critical conditions: traffic, congestion, security/safety
  - Managing Smart Parking, transportation services, fines, etc.
  - Managing fleets: personal, sharing, waste collection, maintenance, etc.
  - Managing E-sharing, pooling services, MaaS, etc.
  - Managing entrances in city areas: restricted areas, touristic busses, etc.
  - Production of suggestions, recommendations, nudging
  - Computing predictions of any kind
- **Solutions for Planning (optimization and what-if analysis)**
  - Reduction of traffic congestion, via optimization: traffic light plans, viability, routing
  - Reduction of Pollutant Emissions, via optimization: traffic light plans, viability
  - Optimization of transportation offers wrt multimodal mobility demand
- **Algorithms and computational solutions, see next slide**

# Tools for Mobility and Transport (2024/8)

- Optimisation of viability of an area for reducing congestion, waiting time, stops
- Optimisation of Traffic Light Plans, synchronization, in an area for reducing congestion, waiting time, stops
- **Predictions** for: traffic flow, smart parking, smart bike sharing, people flows, etc. (ML, DL)
- **What if analysis:** routing, traffic flow, demand vs offer, pollutant, etc. (Simulation + ML)
- **Traffic flow reconstruction** from sensors and other sources (simulation + ML)
- **Public Transportation:** Ingestion and modelling of GTFS, Transmodel, NeTEx, etc. (DP)
  - Analysis of the **demand mobility vs offer transport** of according to public transportation and multiple data sources (Simulation)
  - Assessing **quality of public transportation** (analysis)
- **Accidents** heatmaps, anomaly detection (analysis, ML)
- **Road light controlled by traffic conditions**
- **Tracking fleets**, people, via devices: OBU, OBD2, mobile apps, etc. (DP)
- **Routing** and multimodal routing (multistop travel planning), constrained routing, dynamic routing (DA)
- Computing **Origin Destination Matrices** from different kind of data (analysis, DP, DP)
- Computing **typical trajectories** on the basis of tracks (analysis, ML)
- Fleet management, monitoring, booking, allocation, maintenance
- Computing Messages for Connected drive (DP)
- Slow and Fast Mobility **15 Minute City Indexes** (analysis, DP, ...ML)
- Computing and comparing traffic flow on devices and at the city border (analysis)
- **Typical time trends** for traffic flow and IoT Time series. (analysis, ML)
- **Impact of COVID-19** on mobility and transport
- Computing **SUMI, PUMS**, etc. (mainly DP)
- **Definition of Scenarios:** traffic, road graph, conditions, etc.
- Etc.

Select map

Zoom

The screenshot shows the Scenario Editor interface. On the left, there are map controls for zooming and selecting a map. The main area displays a map with various road segments, some highlighted in blue and green. A settings panel on the right allows editing a road segment, with fields for Scenario name, Location, Scenario description, Reference KB, and options to save road graphs and sensors. Below this is a 'Category Street' panel with fields for Nr. Lanes, Speed Limit (km/h), Direction, and Restrictions. At the bottom, a 'Road Types' panel lists various road categories with checkboxes for selection. A 'View/Edit' panel at the bottom left shows options to show road graphs and traffic sensors, and a filter by road types button.

Edit Road Segment

New Scenario

Editing

Drag & drop

Split & Join

Delete

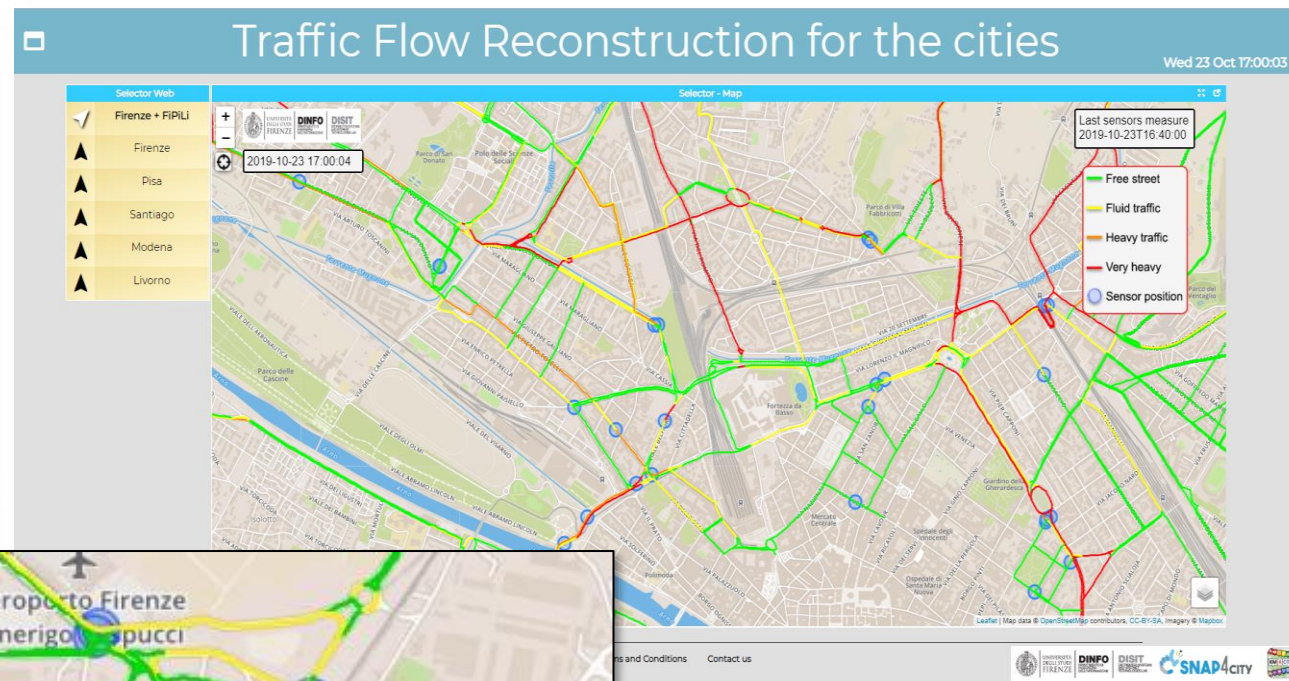
Do and Undo

identifier
composition
elemLocation
elementClass
elementType
length
operatingStatus
speedLimit
trafficDir
width
highwayType
route



# Why Dense Traffic Flow Reconstruction ?

- Making decision on mobility and transport solutions → what if analysis
- Controlling pollution
- Dynamic Routing for Firebrigade, Ambulances, general public
- Planning Public Transportation routing



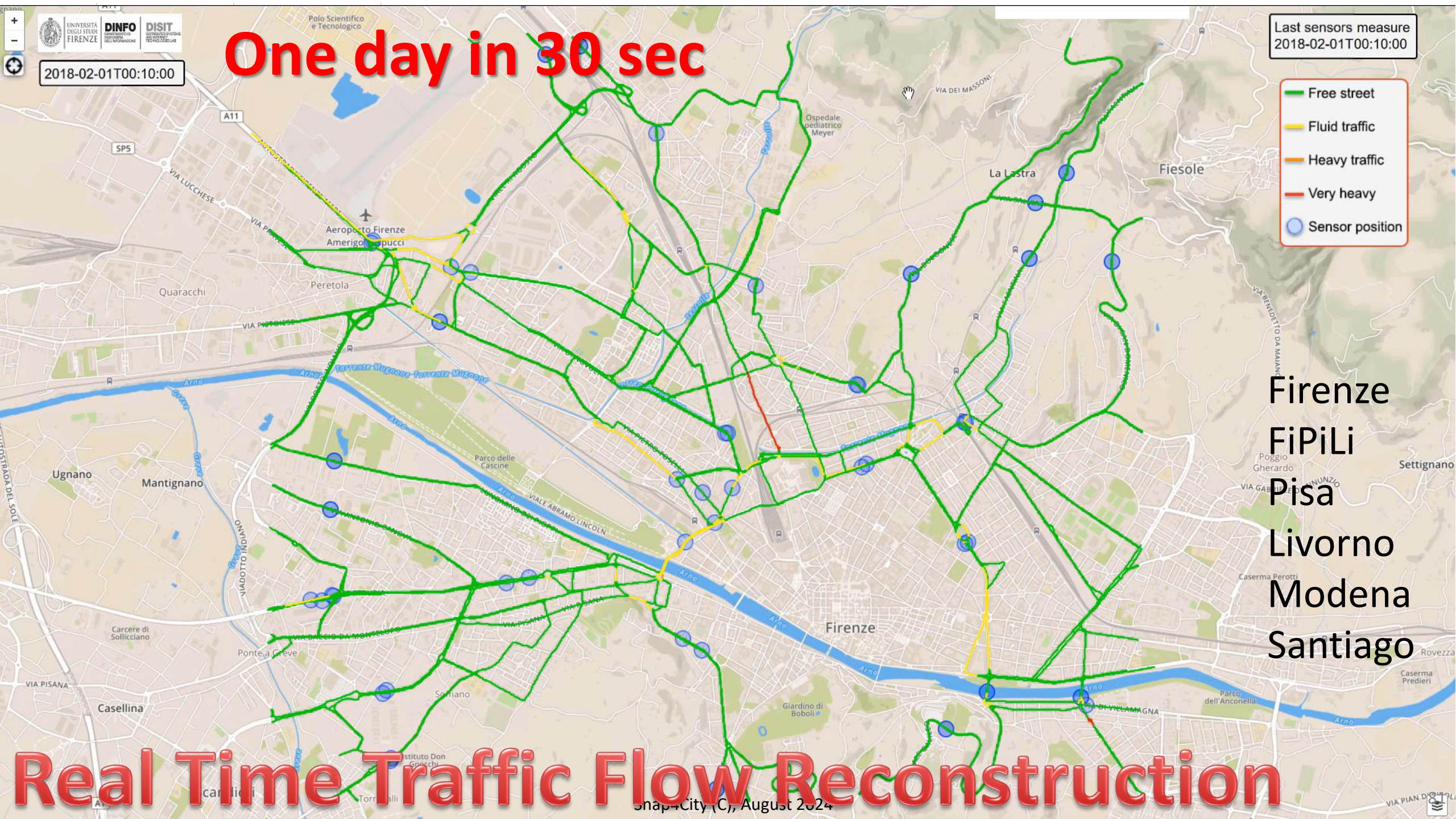
<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MTc5NQ==>

2018-02-01T00:10:00

# One day in 30 sec

Last sensors measure  
2018-02-01T00:10:00

- Free street
- Fluid traffic
- Heavy traffic
- Very heavy
- Sensor position



Firenze  
FiPiLi  
Pisa  
Livorno  
Modena  
Santiago

# Real Time Traffic Flow Reconstruction

# Decision Support Systems, What-if

## ○ Event planning, via what-if analysis

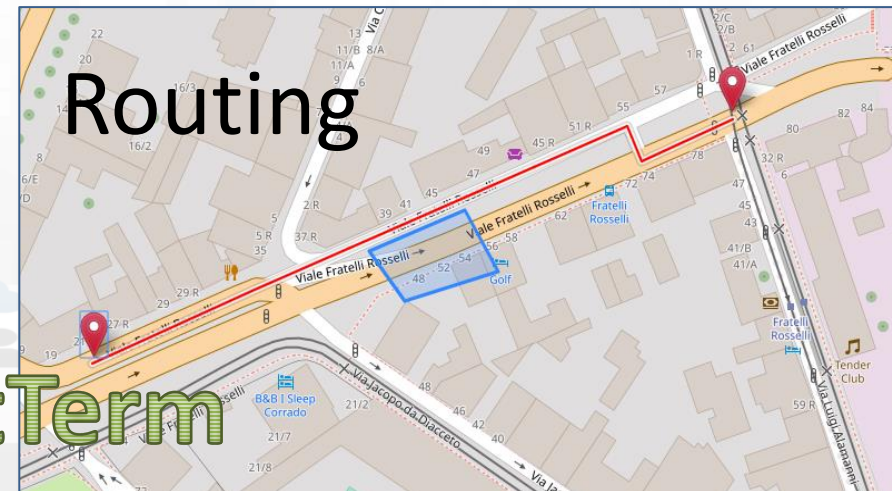
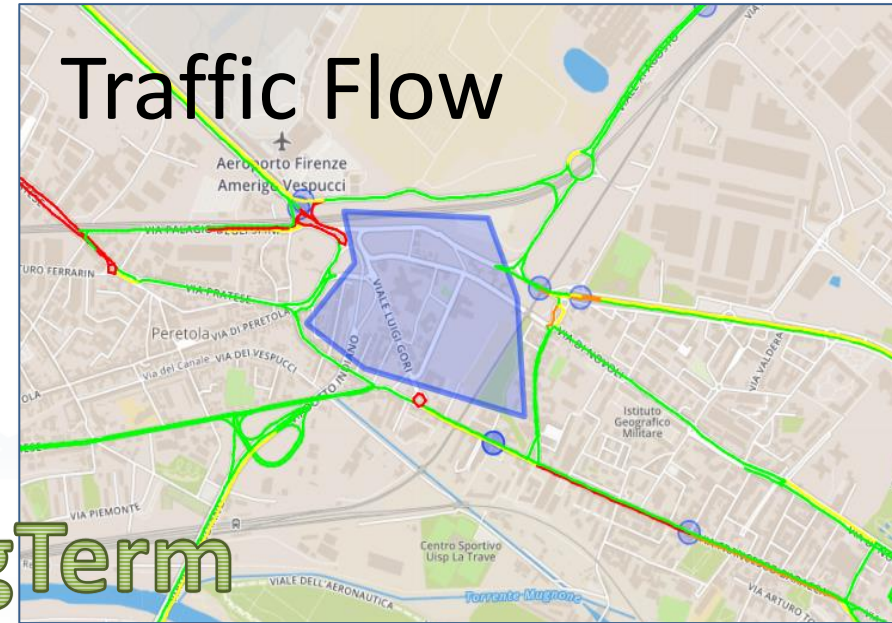
- Change in the graph structure of the city
- Impact on the flow of people and vehicles
- Adaptation: public transport, traffic, pedestrian management, etc.

## ○ Immediate reaction to natural events or not

- Everything is ready and updated in real time
- Each view is contextualized in terms of data: descriptive and prescriptive

## ○ Digital Twin

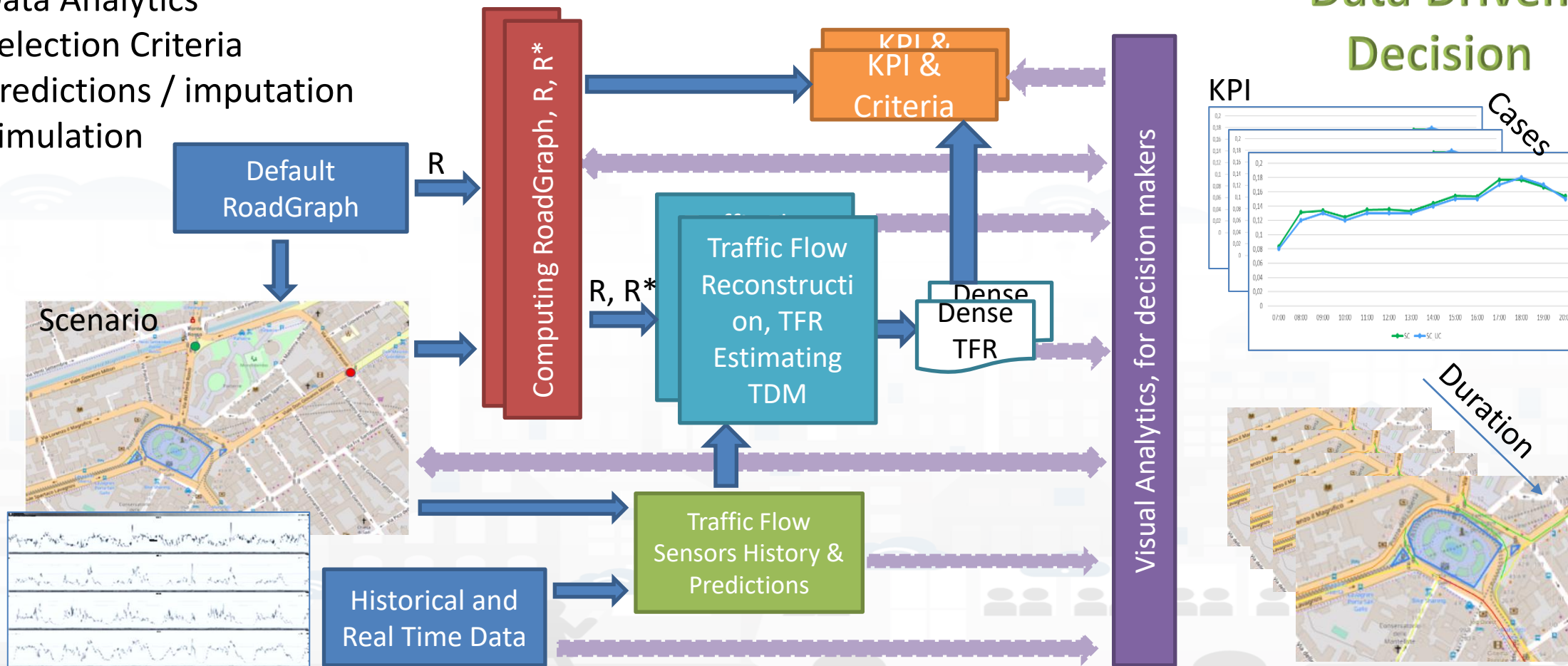
- More detail in the context integrated data
- Greater realism in deductions and representations
- Less fragmentation and non-uniformity in the views to support decisions



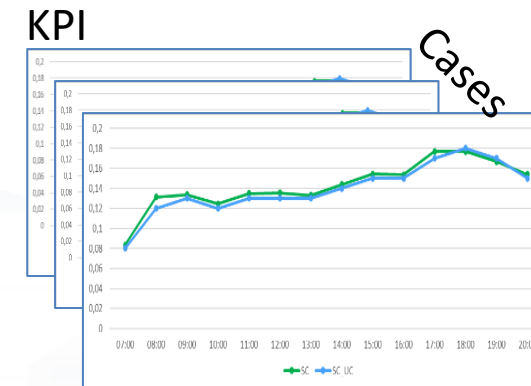
# What-if: Simulation for Traffic Flow

At the same color corresponds the same area:

- Data / information
- Data Analytics
- Selection Criteria
- Predictions / imputation
- Simulation

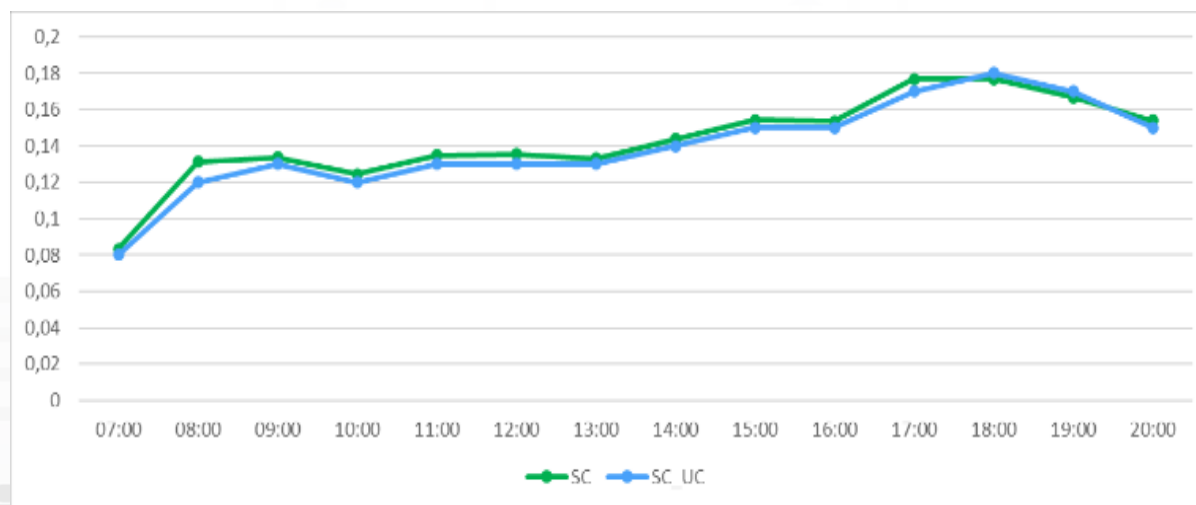
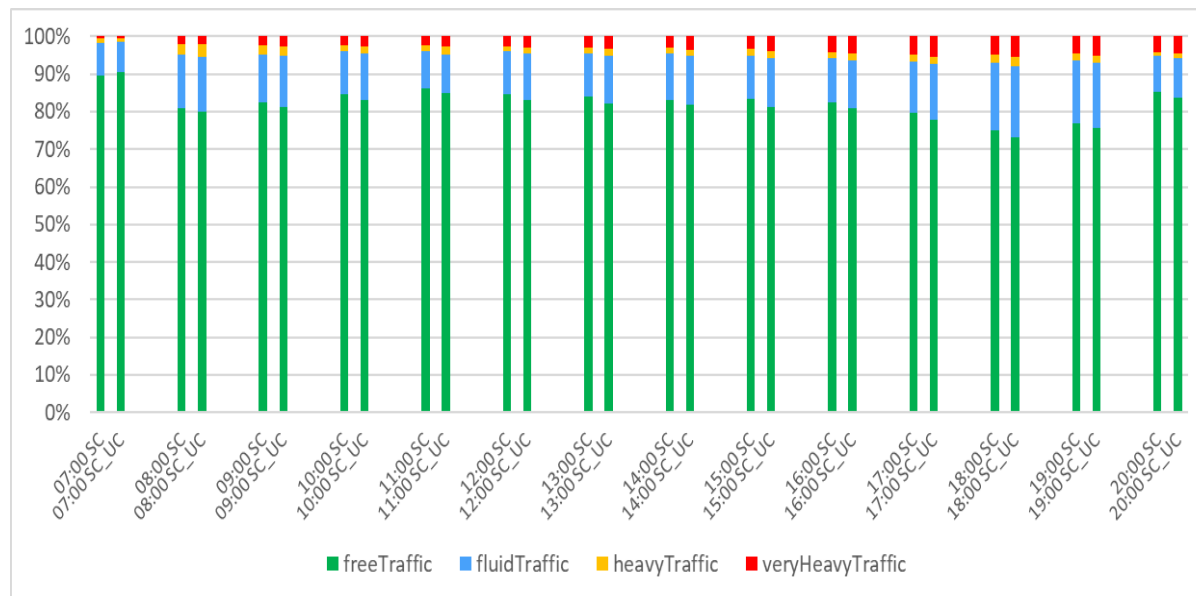


## Data Driven Decision



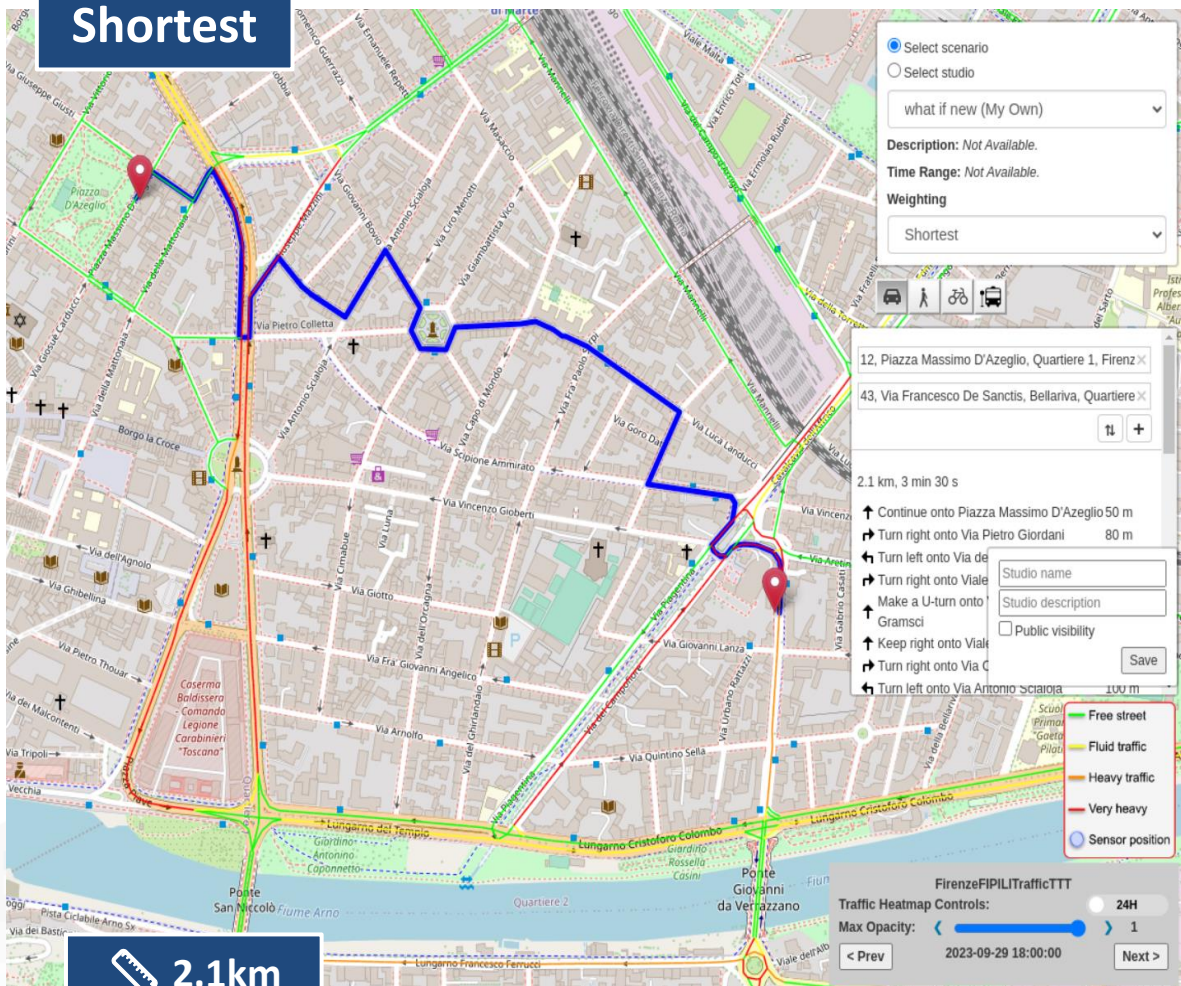
# What-if

	analysis results of $SC_{i,T}$	Actual Traffic Flow results of $R_{T1}$
09:00		
15:00		

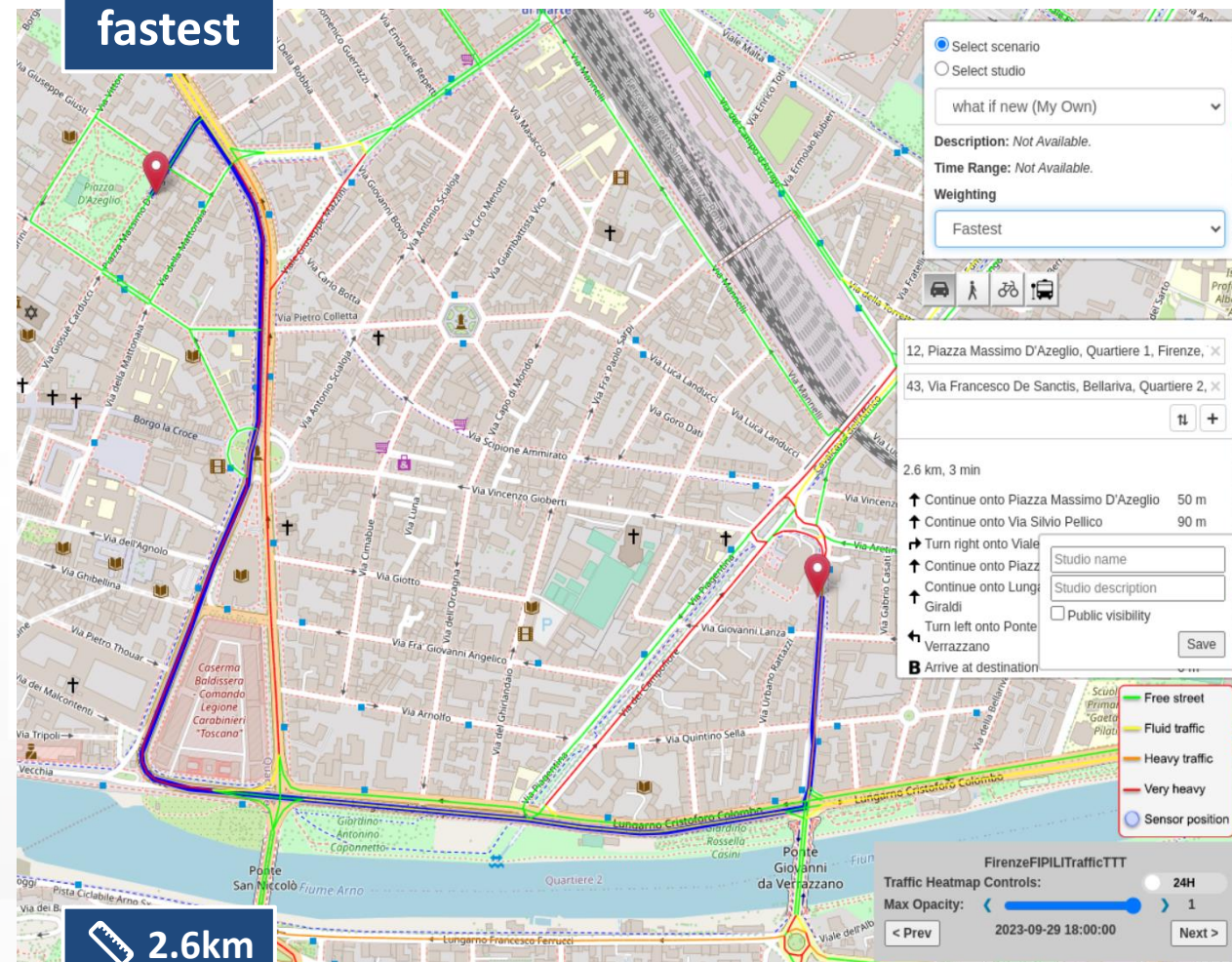


# Constrained Dynamic Routing: Traffic Flow

Shortest

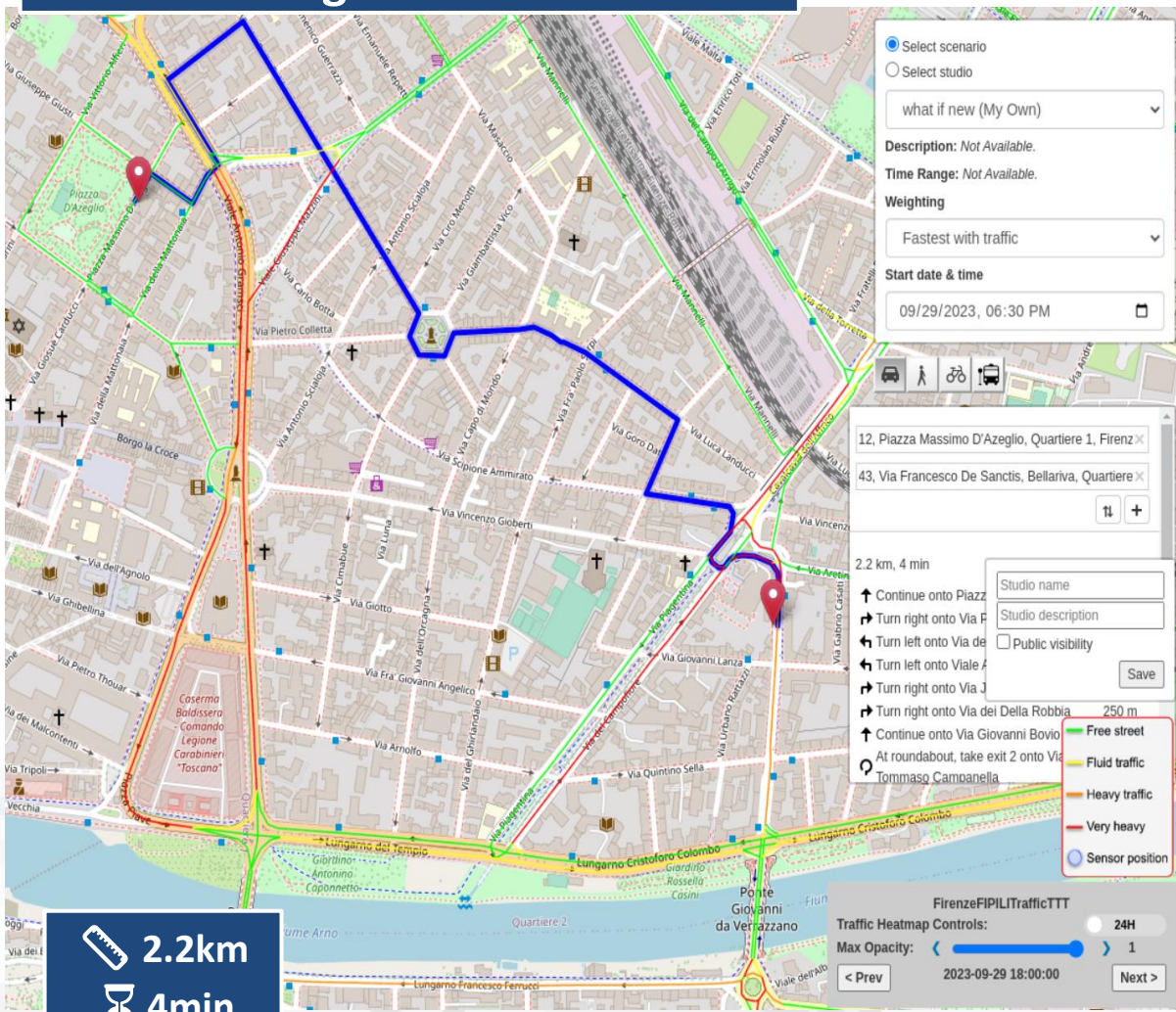


fastest

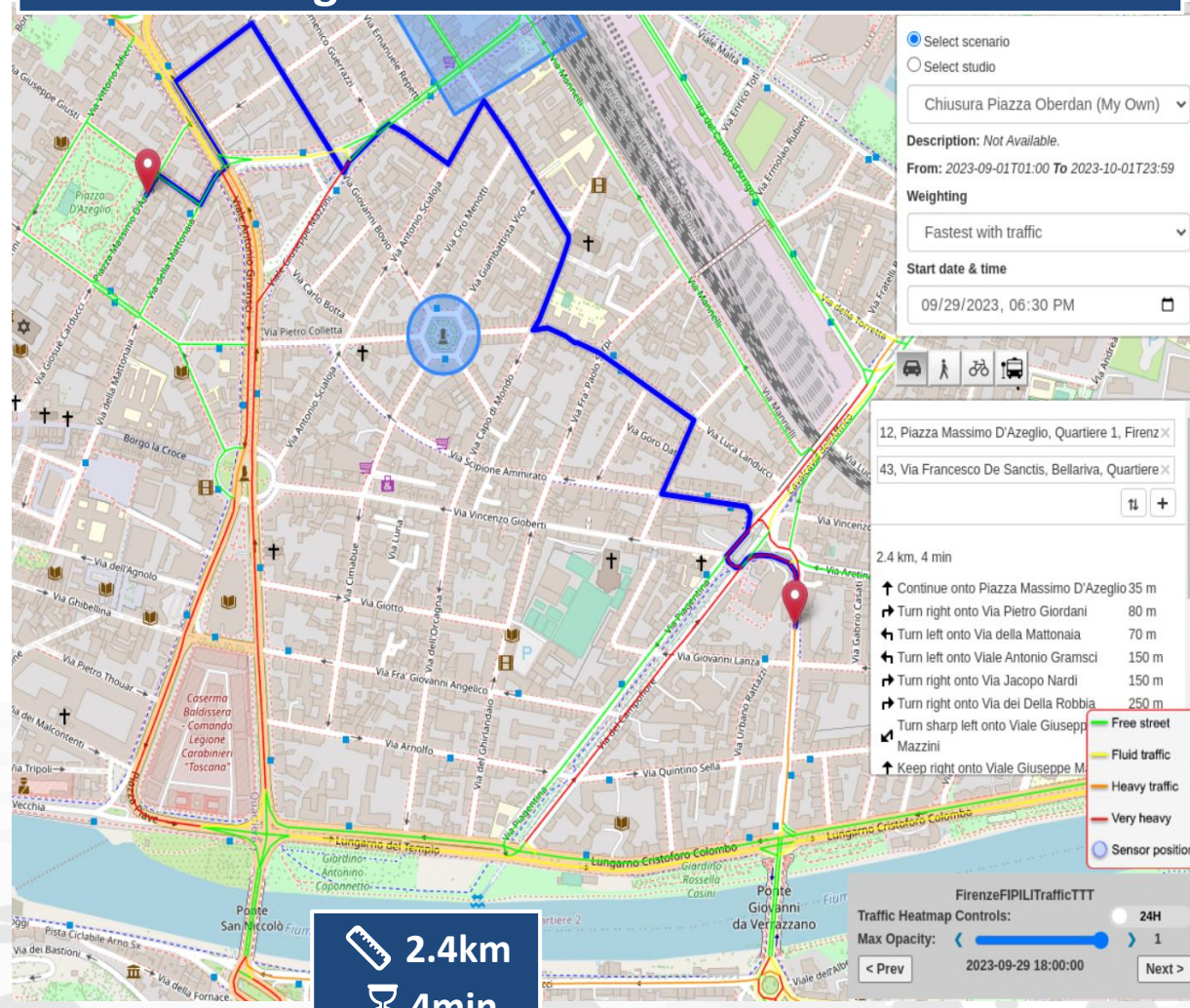


# Constrained Dynamic Routing: Traffic Flow

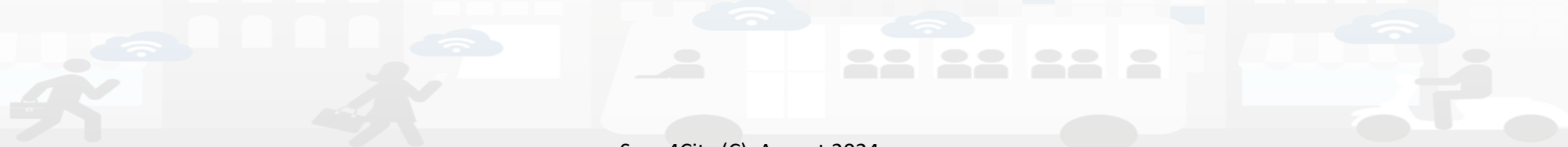
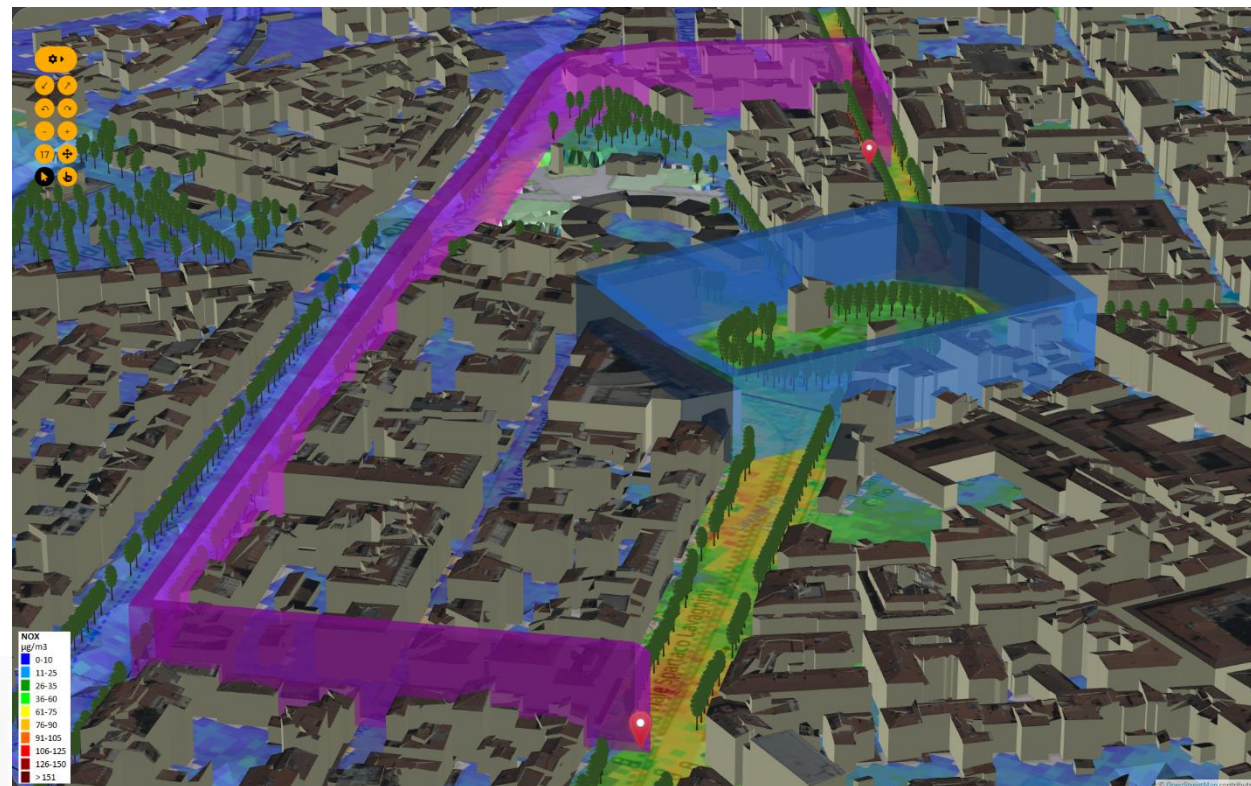
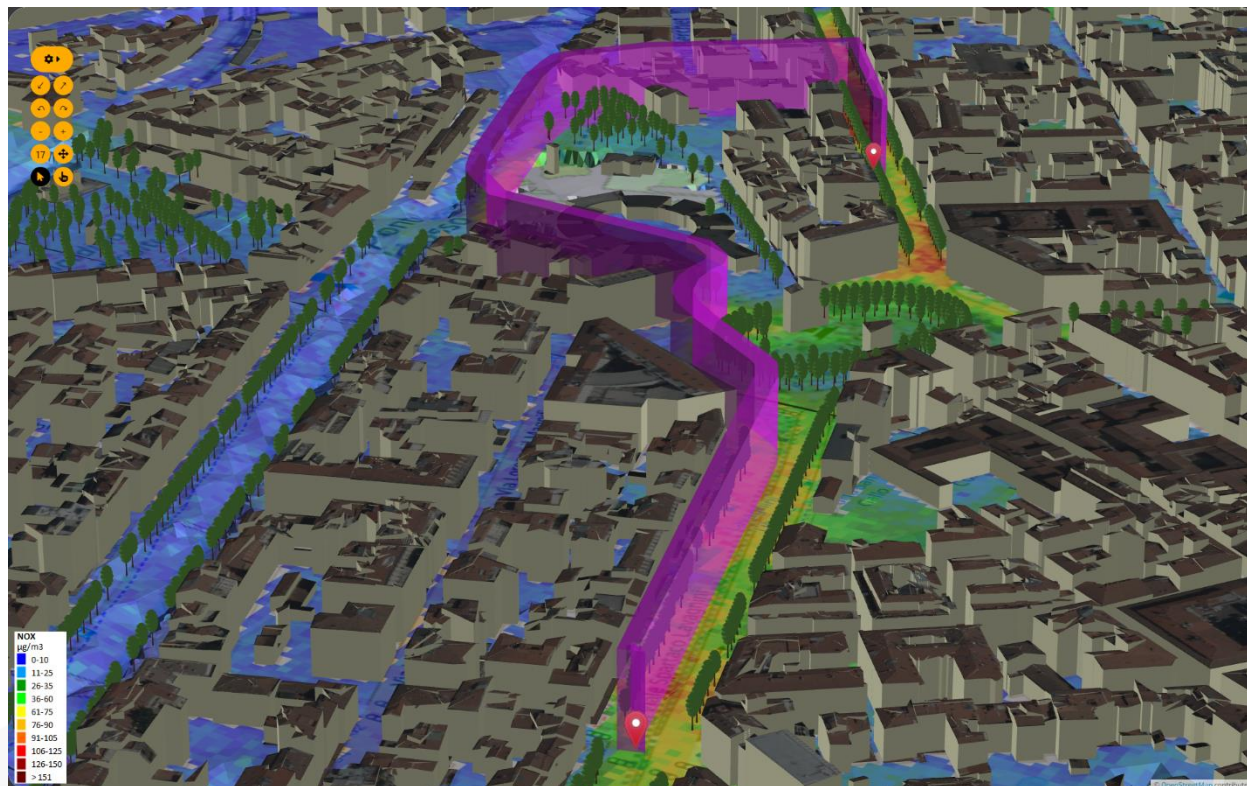
## Fastest taking into account traffic



## Fastest taking into account traffic and blocked areas



# Dyamic Routing in 3D space





# ODM, Traffic Flow

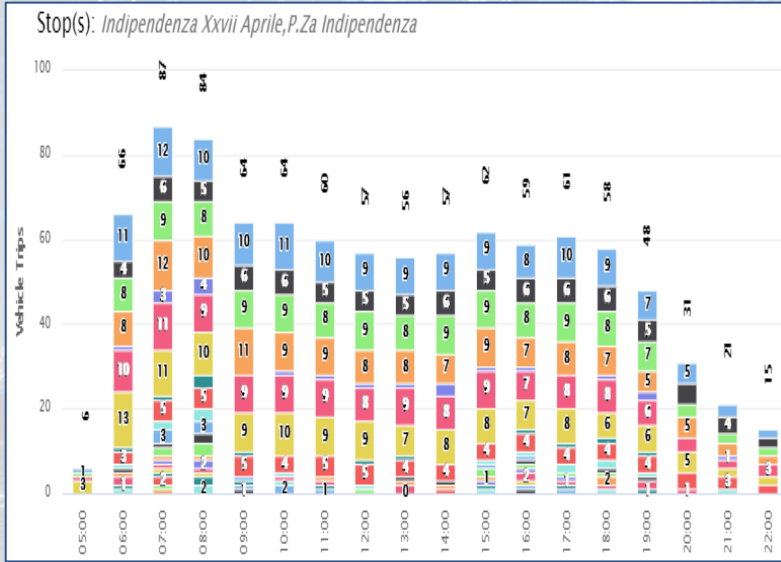
## ODM Origin Destination Matrices

<https://www.snap4city.org/dashboardSmartCity/view/Gea-Night.php?iddashboard=Mzk3Nw==>

# What-if Analysis on Pub Transport

- Definition of scenarious impact on
  - Traffic, Pollutant, parking, public transport, private flows, etc.
  - KPI analysis

## Public Services



Welcome to DORAM powered by SNAP4CITY

Services: 36 on 36 available

The public transportation system has been analyzed in the City, considering the service offer vs. mobility demand. The top-thirty most crowded stops are presented on the right panel and on the map. Please, select your desired scenarios or a stop on the map to perform other analysis.

Type the stop name ... Search

Stop panel

Scenario Selector

Choose a scenario: Actual scenario

Actual scenario: Describes the current status of the public transportation network. (More Info)

> 52000  
 > 1900  
 > 31000  
 > 32000  
 > 10  
 = 3

**The Most Crowded Stops** Select a time slot: 05:00 to 01:59 Search

**Indipendenza Xxvii Aprile**  
P.Za Indipendenza

377  
 407  
 979

**Stazione Nazionale**

321  
 358

Welcome to DORAM powered by SNAP4CITY

Services: 36 on 36 available

The public transportation system has been analyzed in the City, considering the service offer vs. mobility demand. The top-thirty most crowded stops are presented on the right panel and on the map. Please, select your desired scenarios or a stop on the map to perform other

**Stop(s): Indipendenza Xxvii Aprile, P.Za Indipendenza**

Hour	Vehicle Trips
05:00	6
06:00	66
07:00	87
08:00	84
09:00	64
10:00	64
11:00	60
12:00	57
13:00	56
14:00	57
15:00	62
16:00	59
17:00	61
18:00	58

**The Most Crowded Stops** (Select a time slot: 05:00 to 01:59)

**Indipendenza Xxvii Aprile**  
**P.Za Indipendenza**

Daily Pick-ups: 377  
Daily Drop-offs: 407

**Scenario Selector**

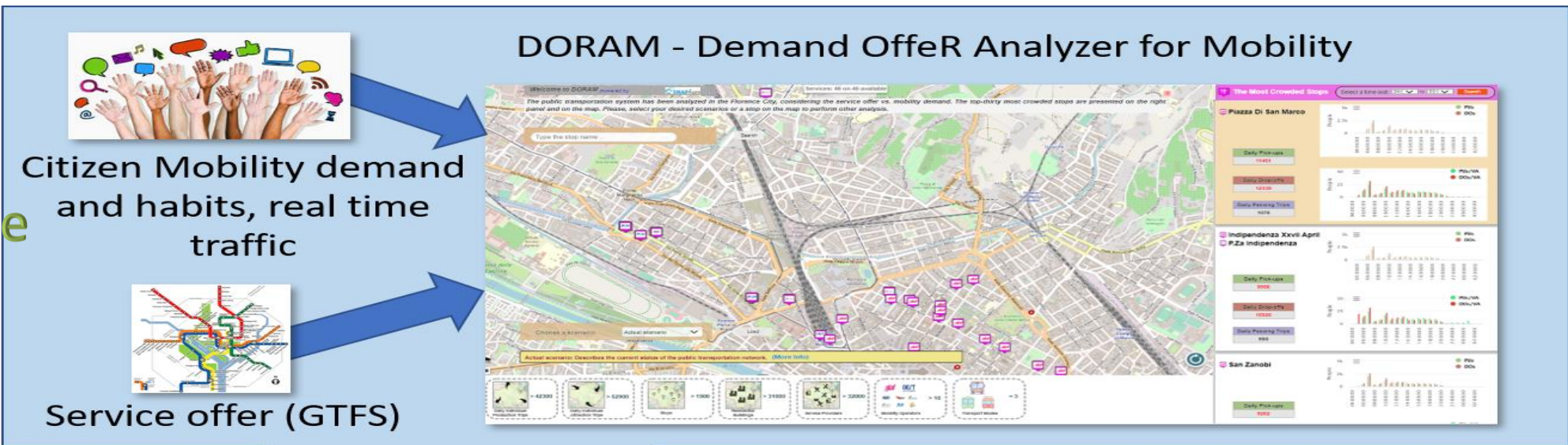
Choose a scenario: Actual scenario

Actual scenario: Describes the current status of the public transportation network. (More Info)

- Daily Individual Trips > 52000
- Stops > 1900
- Residential Buildings > 31000
- Service Providers > 32000

<https://www.snap4city.org/odanalyzer/#b>

Action based  
using  
Snap4City  
Knowledge Base



Citizen Mobility demand and habits, real time traffic



Service offer (GTFS)

<https://www.snap4city.org/odanalyzer/#b>



City Mobility Operator(s)

analysis of the offer vs demand (DORAM)

GTFS variation to improve the efficiency of the service

Planned Bus/Tram/Train/ etc. stops/trips and timetables (GTFS)



## What can produce the Analysis tool by KPI

- Identification of critical Bus Stops over time
- Identification of critical courses of bus lines, over day and week
- Effects of changing the position of Bus Stops, courses and line schedules, bus size, etc.
- Effects of changing the contextual conditions:
  - The opening of shopping centers, cinemas, schools, etc..
  - Changes on city structure and paths
  - Size of the buses

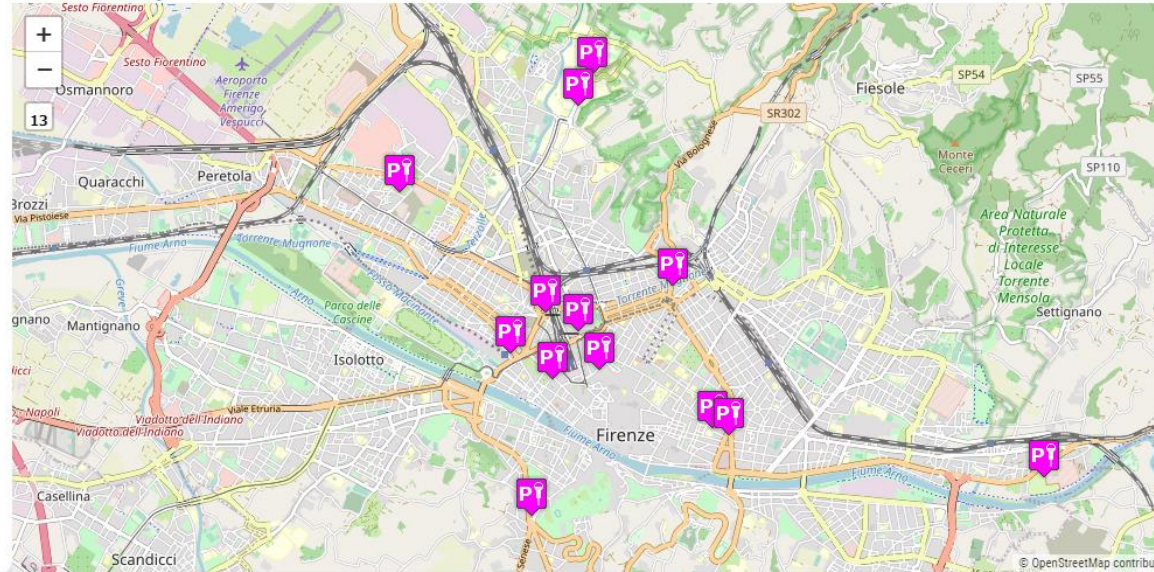
<https://www.snap4city.org/odanalyzer/#b>



Selector

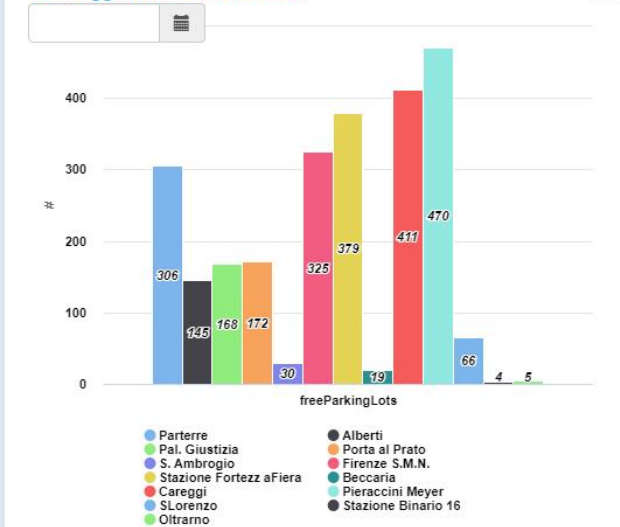
- Parterre
- Piazza Alberti
- Palazzo di Giustizia
- Porta al Prato
- S. Ambrogio
- Stazione Firenze S.M.N.
- Stazione Fortezza Fiera
- Piazza Beccaria

Selector - Map



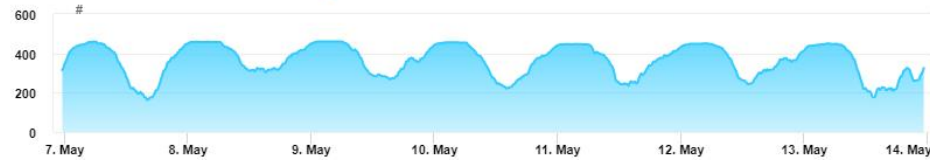
Parcheggi: Numero Posti Liberi

4m



Stazione Firenze S.M.N. - Free Parking Lots

9m



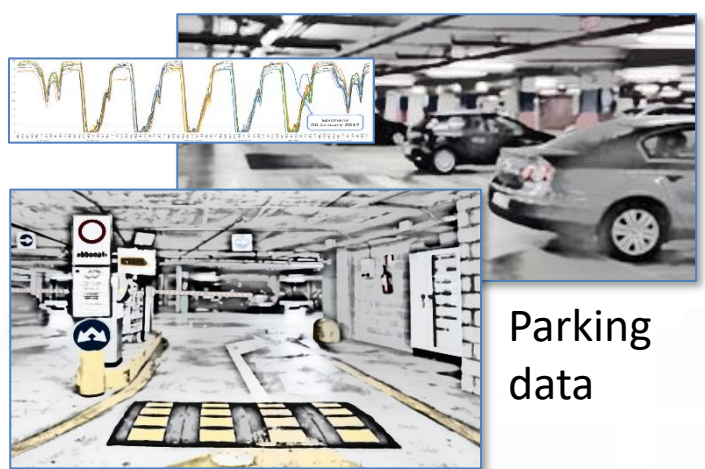
Andamento Posti Occupati

4m



My Profile

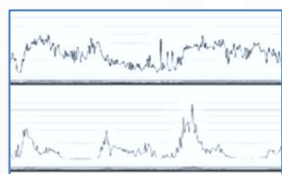
# Deep Learning AI to surely Park!



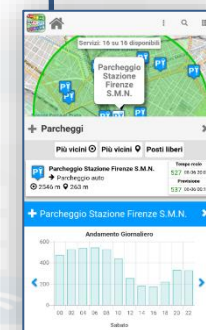
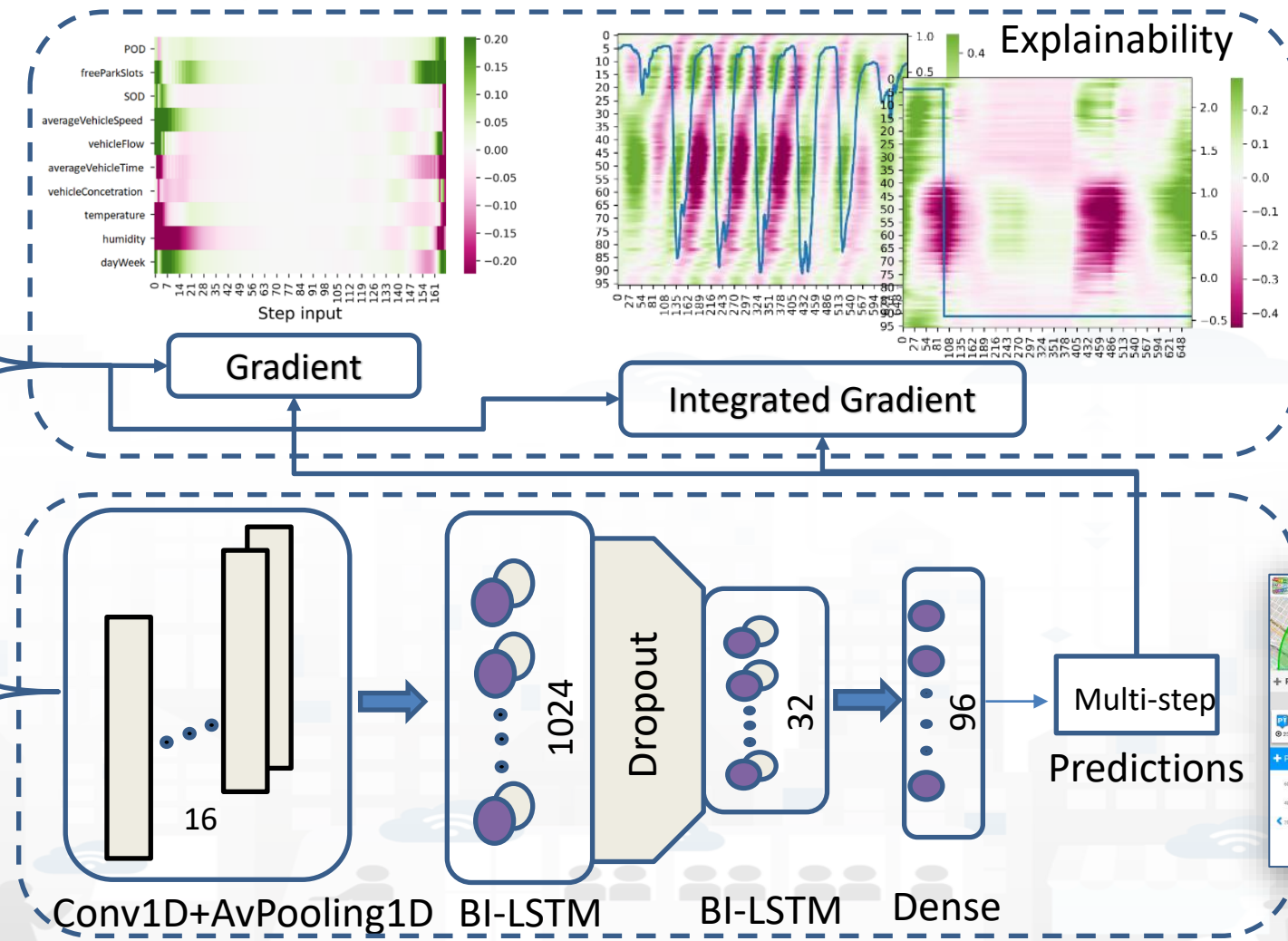
Parking data



Traffic sensors data



Weather Features



# Snap4ISPRA Parking: ISPRA JRC

## Parking 58C

Fri 6 Oct 18:33:41

A1_1	A1_2	A1_3	A1_4	A1_5	A1_6	A1_7	A1_8	A1_9	A1_10	A1_11	A1_12	A1_13	A1_14	A1_15	A1_16	A1_17	A1_18	A1_19	A1_20	A1_21	A1_22	A1_76	A1_77	A1_78	A1_79	A1_80	A1_81	A1_82	A1_83	A1_84	A1_85	A1_67	A1_68	A1_69	A1_70	A1_71	A1_72	A1_73	A1_74	A1_75			
				🚗											🚗												🚗								🚗								
A1_23	A1_24	A1_25	A1_26	A1_27	A1_28	A1_29	A1_30	A1_31	A1_32	A1_33	A1_34	A1_35	A1_36	A1_37	A1_38	A1_39	A1_40	A1_41	A1_42	A1_43	A1_44																						
A1_45	A1_46	A1_47	A1_48	A1_49	A1_50	A1_51	A1_52	A1_53	A1_54	A1_55	A1_56	A1_57	A1_58	A1_59	A1_60	A1_61	A1_62	A1_63	A1_64	A1_65	A1_66																						

### Time Trend Comparison

4m

### Free Slots Weekly Time Trend Compare

9m

### Percentage Of Occupancy Daily Time Trend Com...

9m

### Overparking Weekly Time Trend Compare

9m





UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

**DINFO**  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB



# Human Behavior: analysis & security

DESIGNING & MANAGING CITIES AND FLEXIBLE WEB AND MOBILE APPS

SNAP4CITY FOR BEGINNERS

SNAP4CITY ARCHITECTURE AND PROJECTS

SNAP4CITY AND KM4CITY PROJECTS

FROM CITY DASHBOARD TO APPLICATIONS

SNAP4CITY THE VIEW OF THE ADMINISTRATORS



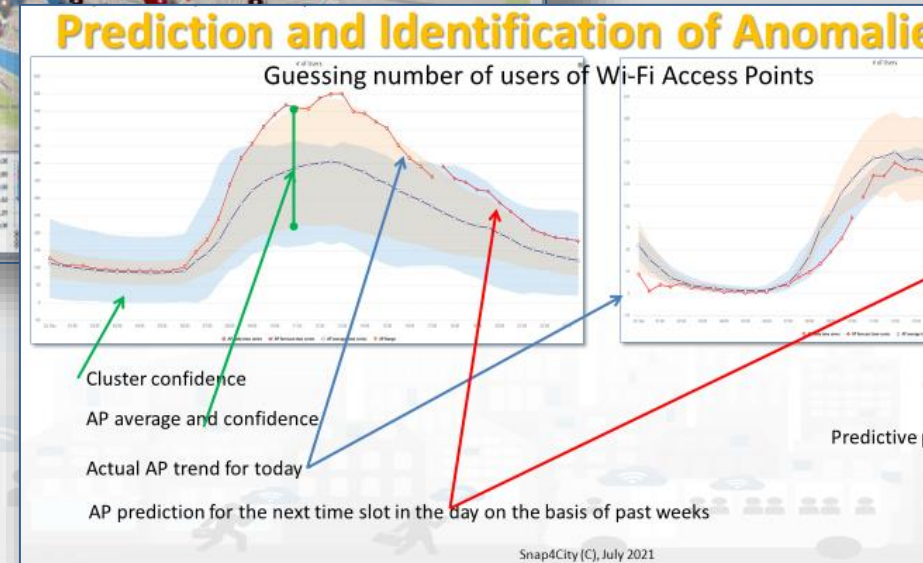
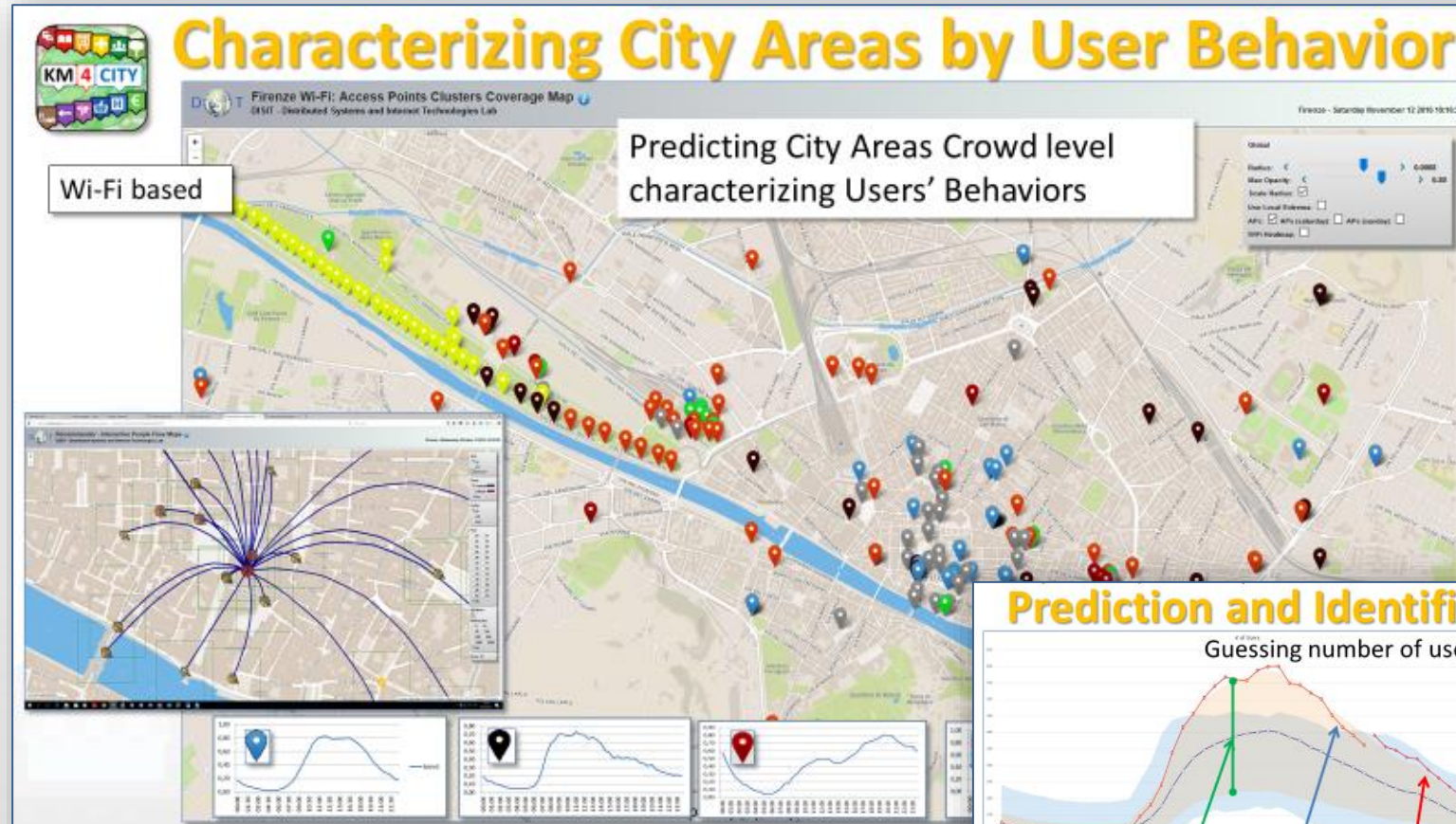
# City User Behaviour/services, Tourism and Safety (2024/8)

- **Goals:**
  - Quality of Life, quality of services, over tourism mitigation, sustainability
  - Costs reduction of services
  - Accessibility to services: citizens, Tourists, commuters, etc.
  - Security/Safety of city users
- **Solutions for Operation (monitoring, managing, mobile apps, digital signages, control rooms)**
  - Monitoring services: tickets, reputation, usages, areas, etc.
  - Monitoring user behaviour (counting, trajectories): indoor/outdoor, hot places/services, ports, beaches,
  - Computing: origin destination, trajectories, travel means, etc.
  - Early detection/warning of critical conditions, connection with Video Management Systems
  - Managing entrances in city areas: restricted areas, touristic busses, etc.
  - Production of info-tourism, recommendations, nudging to city users and operators, second offer promotion
  - Providing Virtual Assistants for City Services, Tourist Offices, etc.
  - Monitoring reputation of services via: social media, blogs, etc.
  - Collecting complains, requests, participations from City users via mobile apps
  - Computing predictions of any kind
- **Solutions for Planning (optimization and what-if analysis)**
  - Reduction of Pollutant Emissions, via optimization
  - Optimization plan to distribution of workload on multiple touristic offers/services, area cleaning, etc.
  - Predicting reputation of services, touristic and operative
- **Algorithms and computational solutions, see next slide**

# City Users Behaviour, Safety, Security and Social Analysis (2024/8)

- **People detection and classification:** persona, strollers, bikes, etc. (ML, DL)
- **people counting and tracking,** head counting, people trajectories (via thermal cameras, ML, DL)
- **People flows prediction and reconstruction,** (ML, DL)
  - Wi-Fi data, mobile apps data, Mobile Data, etc.
- **User's behaviour analysis, People flow analysis** from PAX Counters and heterogenous data sources (ML, AI)
  - origin destination matrices, hot places, time schedule,
  - Recency and frequency, permanence, typical trajectory, etc.
- **Computing User engagement and suggestions** for sustainable mobility (Rule Based, ML)
- **Social media analysis** on specific channel, specific keywords: see Twitter Vigilance,
  - Reputation, service assessment: MultiLingual NLP and Sentiment Analysis, SA
  - Tweet proneness, retweet-ability of tweets, impact guessing
  - Audience predictions on TV channels and physical events, locations
  - Prediction of attendance of events and on attractions
- **Virtual Assistant construction, LLM, NLP, Sentiment Analysis (DL, NLP)**
- **Video management System integration for security**
- **15 Minute City Index** , etc. (modeling and computability)
- Computing **SDG**, etc., (DP)
- Etc.

- **Prediction of people flows** on the basis of Wi-Fi data
- **Anomaly detection**
- **Resolute H2020**
- **Classification of city areas**





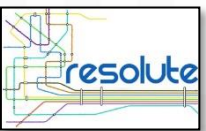
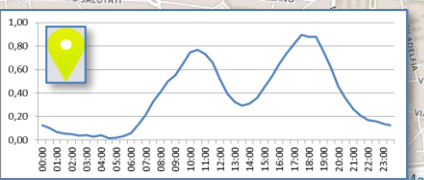
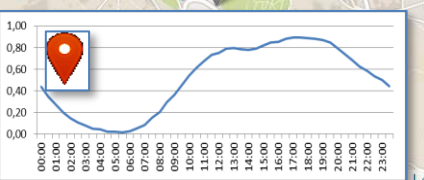
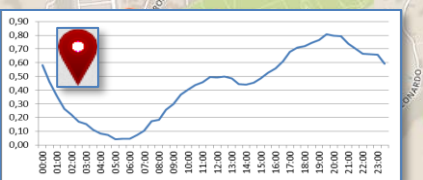
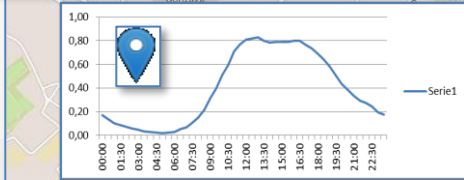
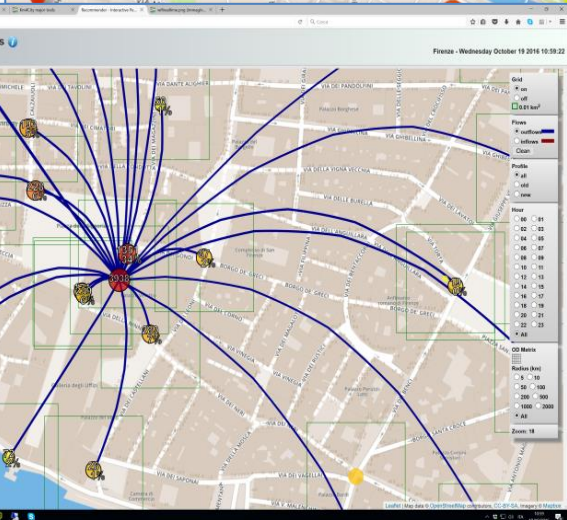
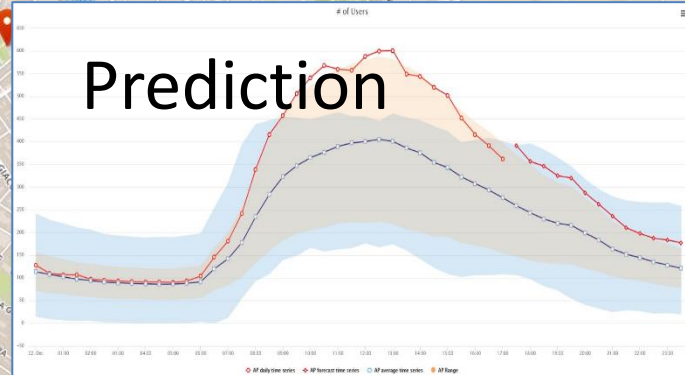
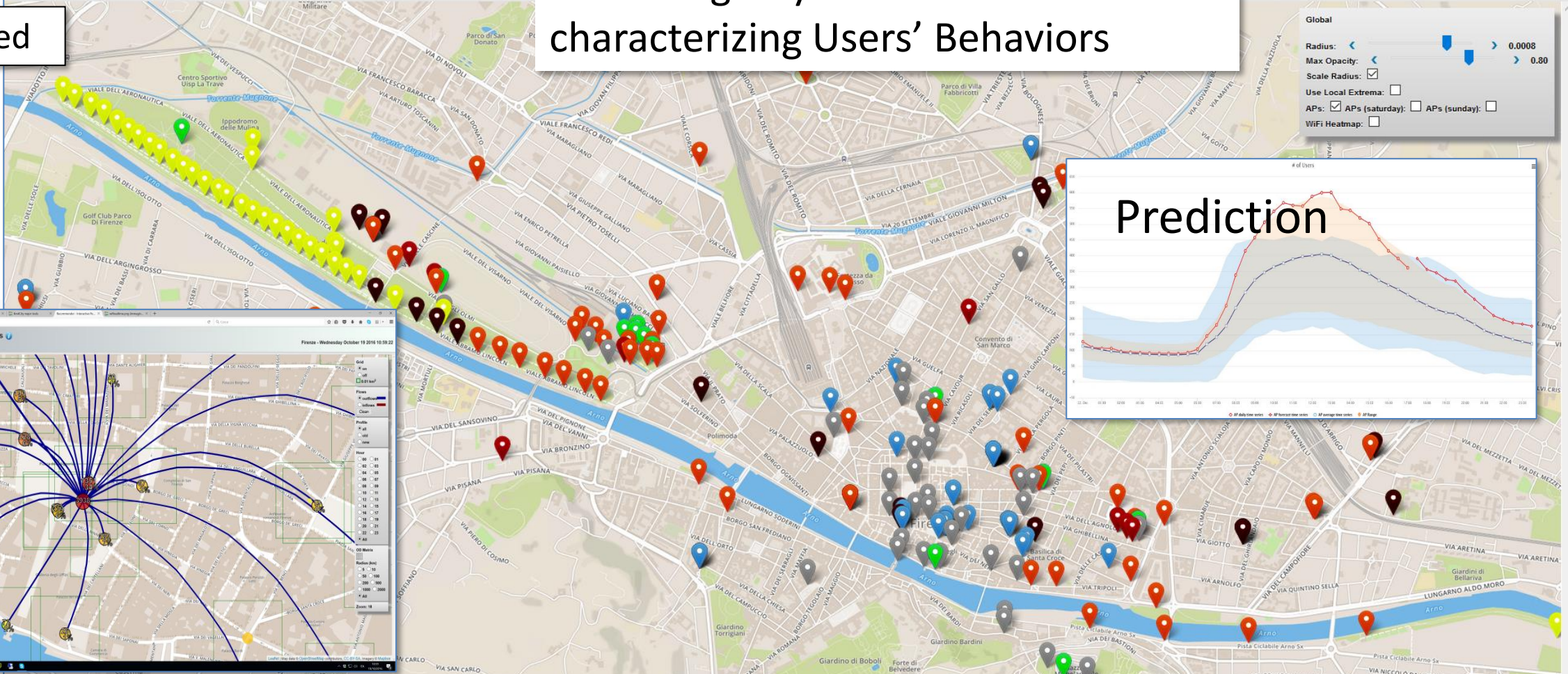
# Characterizing City Areas

DISIT Firenze Wi-Fi: Access Points Clusters Coverage Map  
DISIT - Distributed Systems and Internet Technologies Lab

Wi-Fi based

## Predicting City Areas Crowd level characterizing Users' Behaviors

Firenze - Saturday November 12 2016 19:16:33



# A view and data from the Thermal Camera



## Detection BOX Snap4Thermal PV Firenze Tue 15 Mar 13:30:41





<https://www.snap4city.org/dashboardSmartCity/view/Gea.php?iddashboard=MzM3Ng==>



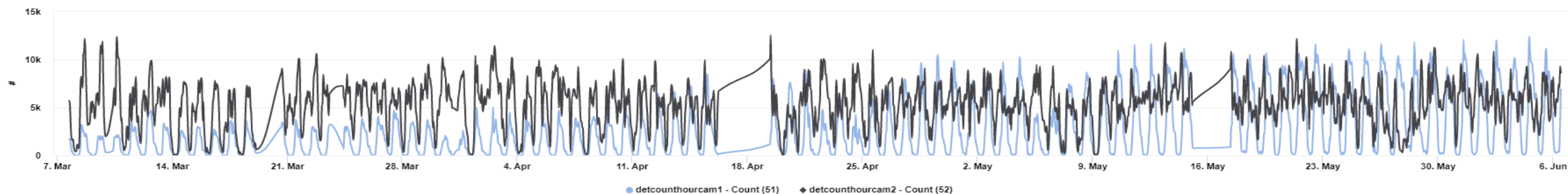
## Detection BOX Snap4Thermal PV Firenze

Thu 30 Mar 23:55:16



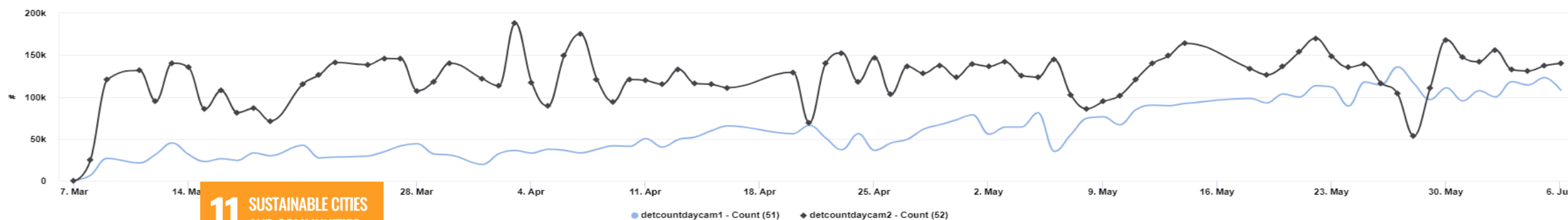
### Time Trend Comparison

4m



### Time Trend Comparison

4m

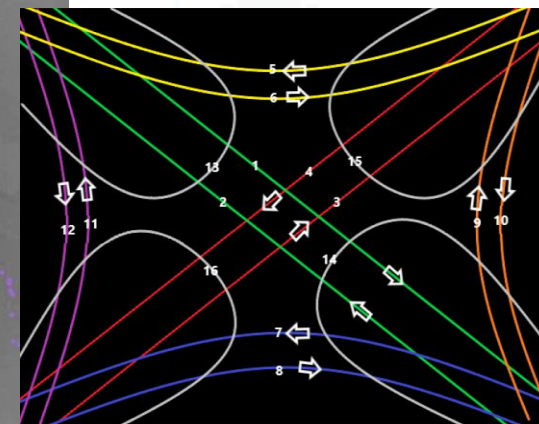
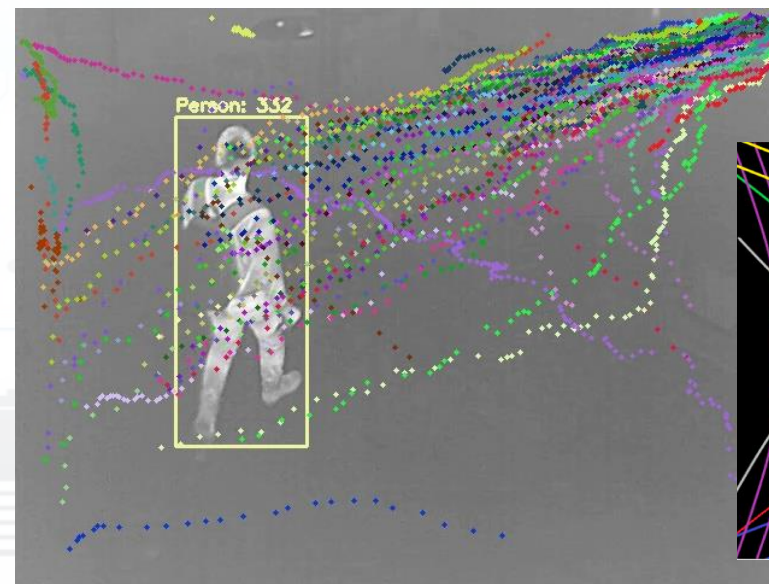
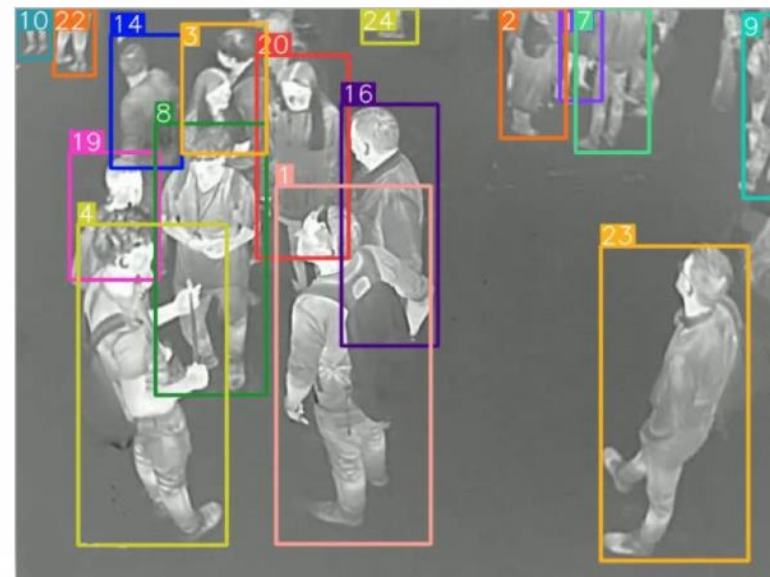
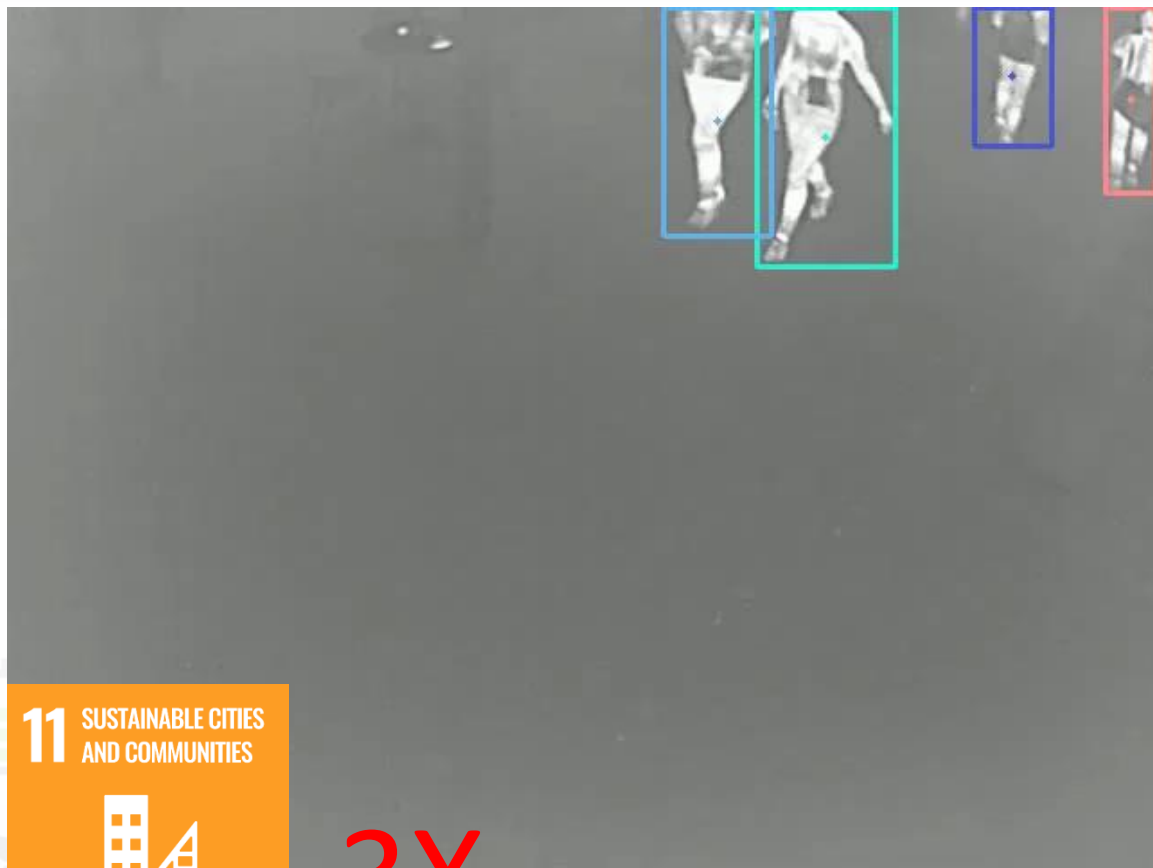


**11 SUSTAINABLE CITIES AND COMMUNITIES**

My Profile



# People Counting and Tracking



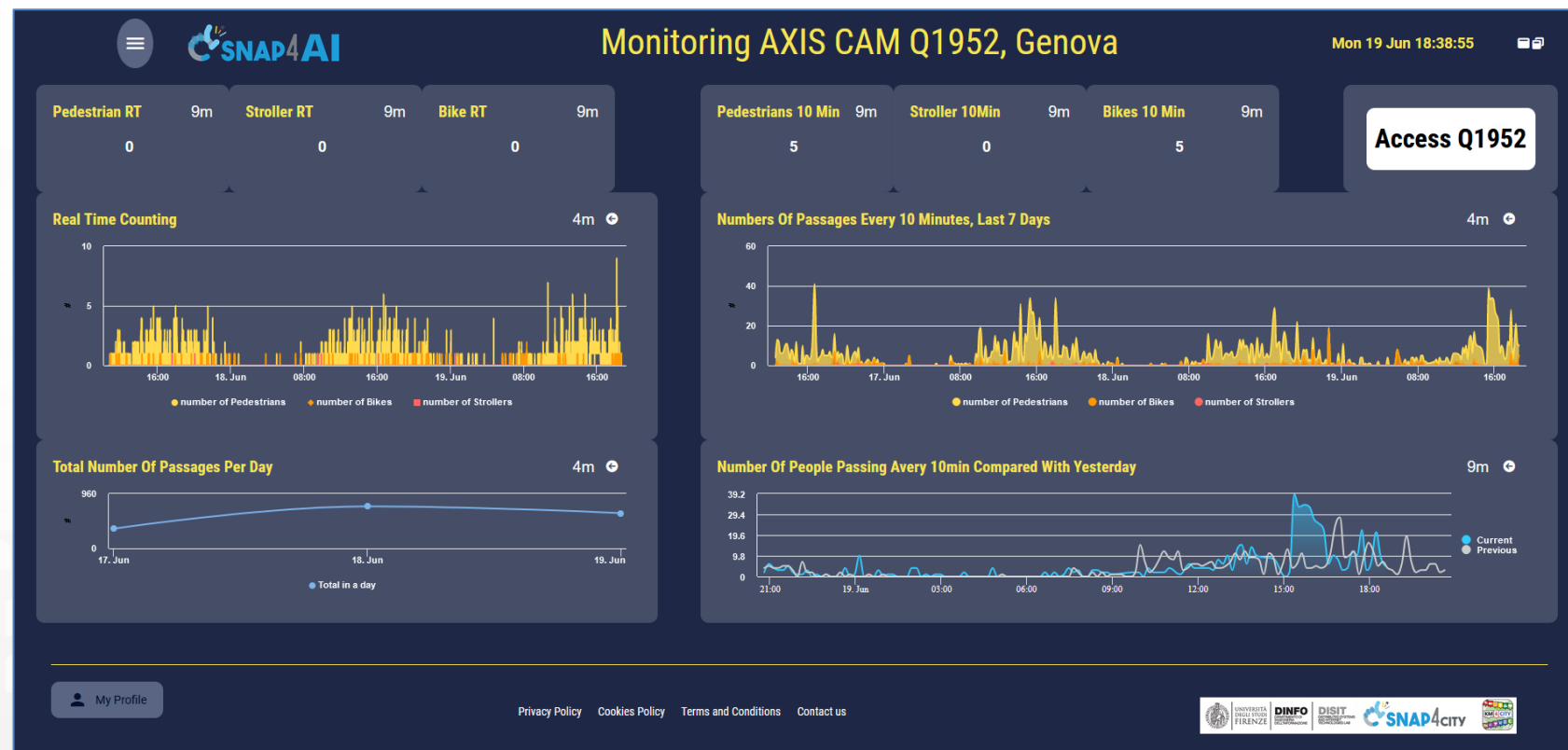
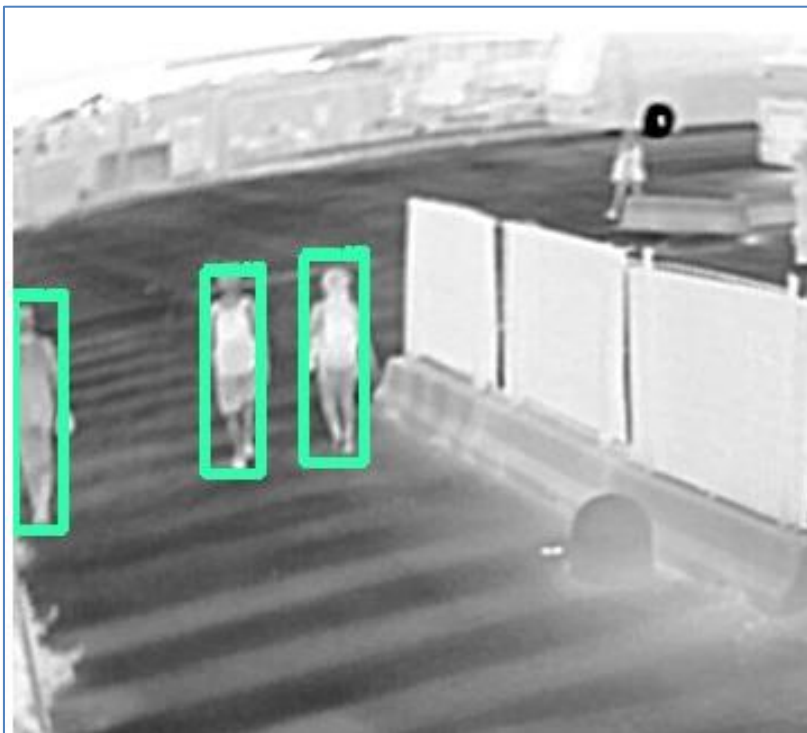
**11** SUSTAINABLE CITIES  
AND COMMUNITIES

**3X**



# Monitoring Passages AXIS Q1952

- Genova: Ocean Race, 2023



11 SUSTAINABLE CITIES  
AND COMMUNITIES



TOP

# Safety Control Integration with Video Management Systems

FORGING & MANAGING OPEN AND FLEXIBLE WEB AND MOBILE APPS

FROM DASHBOARD APPLICATION

COLLECTING AND CITY DATA INTO A SINGLE MANAGEMENT

IOT/IOE DEVICES AND NETWORK

IOT APPLICATIONS FOR STREET DEVICES

IOT APPLICATIONS, THE LOGIC AND THE SMARTNESS

ADVANCED SMART CITY API, MICROSERVICES, SNAP4CITY API

SNAP4CITY LIVING LAB FOR COLLABORATIVE WORK

SNAP4CITY FOR BEGINNERS

SNAP4CITY ARCHITECTURE AND ECOSYSTEM. OPENED TO DEVELOPERS AND PARTNERS

DATA ANALYTICS, BUSINESS INTELLIGENCE, WORKFLOW AND SIMULATION

TWITTER VIGILANCE SOCIAL MEDIA ANALYSIS

HOW TO ADOPT SNAP4CITY, AND OUR ROADMAP

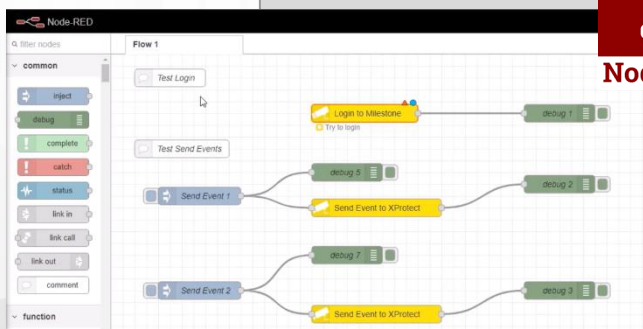
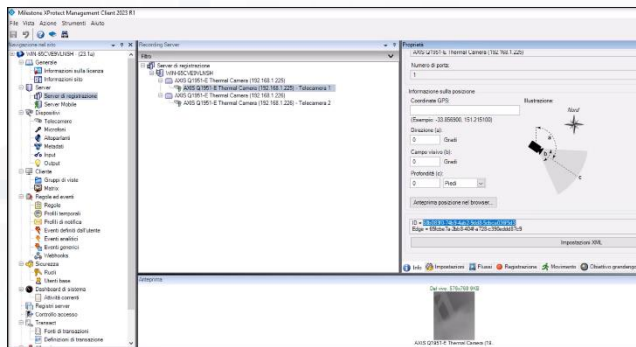
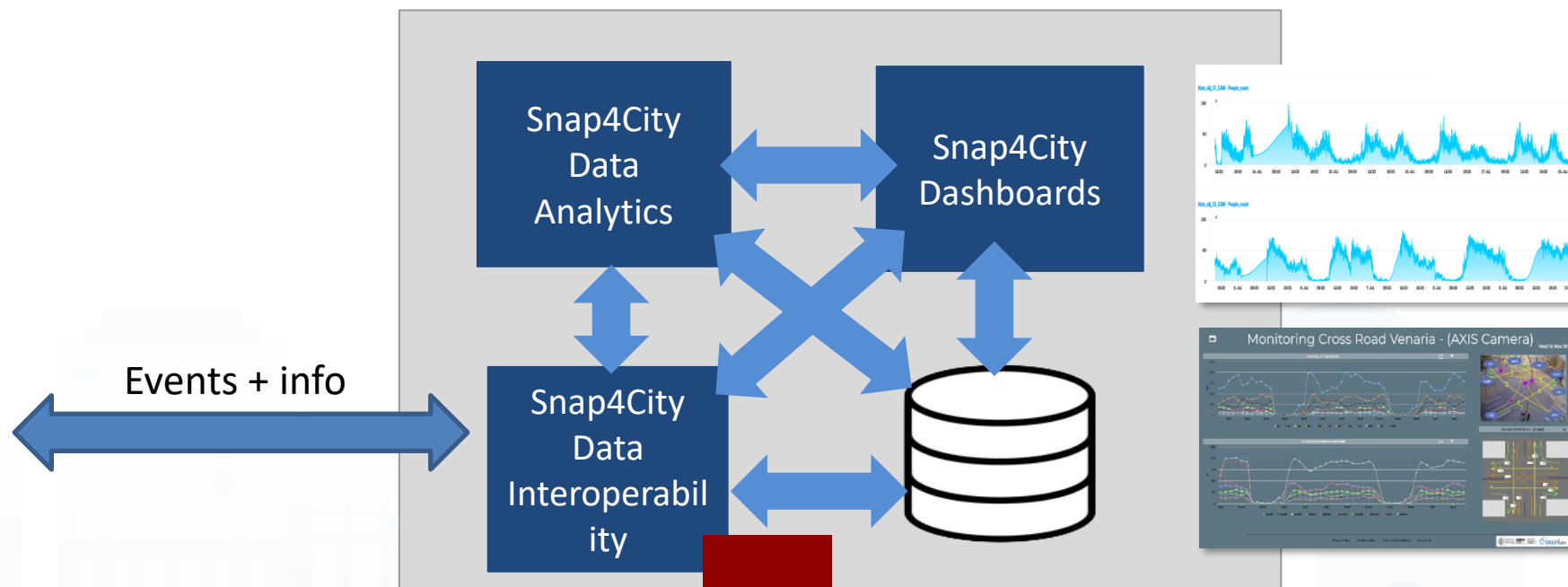
SNAP4CITY AND KM4CITY PROJECTS

SNAP4CITY THE VIEW OF THE ADMINISTRATORS

Integration with MILESTONE XProtect Video Management



# VMS vs Snap4City: sending and getting events, AI solutions



Node-RED



# Event Management

The screenshot shows the SNAP4CITY Event Management web application. The interface is dark-themed and includes a top navigation bar with the SNAP4CITY logo and the current date and time (Tue 31 Oct 23:14:19). A left sidebar contains navigation options for Cameras, Hospital, Traffic Flow, and Weather, along with an EventWebCam section. The main content area is titled "Event Registration" and features a map of Florence, Italy, with a red location pin. To the right of the map is a form for "Insert Alarm Data" with fields for Name, Kind, Severity, People Involved, Impact, and Description. Below the form is a "Creating Event" section with "Clear", "Register Event", and "Refresh" buttons. At the bottom, there is a table showing a list of events with columns for device, Severity, dateObserved, status, and Actions.

device	Severity	dateObserved	status	Actions
fireonplazgardon20231031T221304273Z	Yellow	2023-10-31T22:13:04.273Z	init	
Telecamera4_22320231031T14213584Z	Yellow	2023-10-31T14:21:35.84Z	init	
CarCrash20231031T134436250Z	Orange	2023-10-31T13:44:36.250Z	init	
CriticalTrafficJam20231031T132718888Z	Red	2023-10-31T13:27:18.888Z	init	
FloodedRoad20231031T132309212Z	White	2023-10-31T13:23:09.212Z	init	

TOP

# Assets Management & Control

FROM CITY DASHBOARD TO APPLICATIONS

FORGING & MANAGING OPEN AND FLEXIBLE WEB AND MOBILE APPS

IOT APPLICATIONS VS IOT EDGE DEVICES

SNAP4CITY FOR BEGINNERS

SNAP4CITY ARCHITECTURE AND ECOSYSTEM. OPENED TO DEVELOPERS AND STAKEHOLDERS

TWITTER VIGILANCE SOCIAL MEDIA ANALYSIS

SNAP4CITY AND KM4CITY PROJECTS

AND CITY DATA KNOWLEDGE MANAGEMENT

IOT/IOR AND NETWORKS

DATA ANALYTICS, BUSINESS INTELLIGENCE, WHAT-IF AND SIMULATION

HOW TO ADOPT SNAP4CITY AND OUR ROADMAP

DECISION SUPPORT SYSTEM AND CITY RESILIENCE

SNAP4CITY THE VIEW OF THE ADMINISTRATORS

IOT APPLICATIONS, THE LOGIC AND THE SMARTNESS

ADVANCED SMART CITY API, MICROSERVICES, SNAP4CITY API

SNAP4CITY LIVING LAB FOR COLLABORATIVE WORK



# Cuneo Assets' Monitoring, Safety



## Cruscotto Videosorveglianza

**Legenda - Filtro**

● 93 ● 9 ● 22 ● 0

Buono stato

**Selector - Map**

**TC01000**

VALUE NAME: 17

DETAILS DESCRIPTION

Last update: 2024-01-04 13:34:24.307Z

Description	Value
dateObserved	01/04/24, 02:34:24 PM
generalStatus	0
tempStatus1	1

Keep data on target widget(s) after popup close:

## Dashboard Varchi

Thu 4 Jan 18:04:12

**TC010016\_varco**

transiti: 76

measuredTime: 2024-01-04T16:51:49.927Z

**TC010047 - Transiti** 9m

152

**TC010047 - # Transiti Nei 10 Minuti** 9m

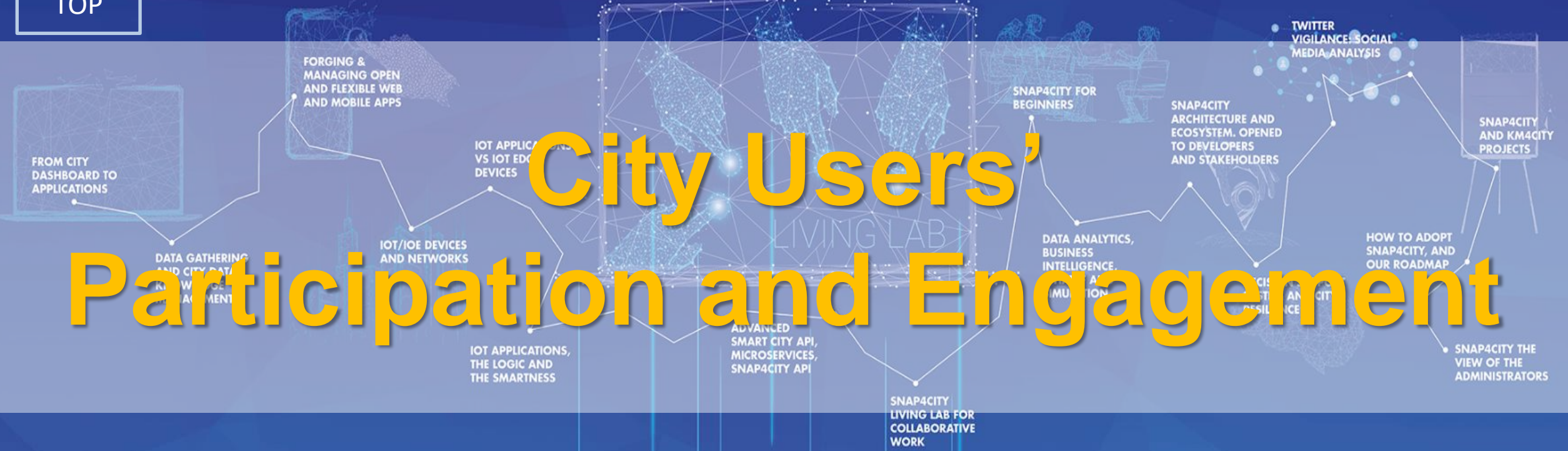
My Profile

Privacy Policy Cookies Policy Terms and Conditions

Policy Cookies Policy Terms and Conditions

TOP

# City Users' Participation and Engagement





# Participation and Engagement

- **City users:** residents, students, commuters, tourists, visitors, business visitors, etc.
- **Participation**
  - Collect complaints about city services
  - Multichannel: mobile Apps, open call numbers, web pages and blogs, social media, help desk, info points, white boxes in the city, telegrams, SMS, etc.
  - Data integration, usage of LLM, AI deep learning
- **Engagement**
  - Involving city users to perform actions: take photo, provide a suggestion a rank, etc.
- **Commonalities:** data collection, workflow management, operators, etc.

# Operator Interface to manage complains

The screenshot displays the 'Participation App Dashboard INITtoACK' for Wednesday, 14 Aug 17:31:43. It features a 'Complain Location' map of Florence and an 'INIT Complains List' table with 5 entries. The table columns are Device, DateObserved, Description, Motivation, and Actions. Below the table is a 'Media Attached' section with 'No Data Available'. An 'Update Complain' form is partially visible at the bottom right.

Device	DateObserved	Description	Motivation	Actions
171502764876_device	2024-08-12T13:54:06.676Z	graffi/buchi/scr.	Damage in Municipality park	[Location] [Details] [Delete]
1717852813654_device	2024-06-04T13:30:13.852Z	graffiti on my house	Graffiti	[Location] [Details] [Delete]
1717851541954_device	2024-06-04T13:39:01.953Z	graffiti on my house	Graffiti	[Location] [Details] [Delete]
1717910286456_device	2024-06-04T14:11:28.457Z		Dogonut	[Location] [Details] [Delete]
1717507900604_device	2024-06-04T13:31:40.506Z		Apple	[Location] [Details] [Delete]

- mobile app Toscana in a Snap: <https://www.snap4city.org/541>
- User Engagement: <https://www.snap4city.org/486>
- MultiPurpose user engagement: <https://www.snap4city.org/548>
- User Engagement admin: <https://www.snap4city.org/472>

<https://www.snap4city.org/1018>

# Engaging via Mobile Apps

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT



Smart endoction

Smart alert  
Sammepuution

Sotr is tolltne,  
Sampromtation

Rapollnahrt  
Dahlnort

Reporting issue  
whit ovstr Ciinwing

Dufumant  
Tuveratto

Dat mnd reoty  
armact on City

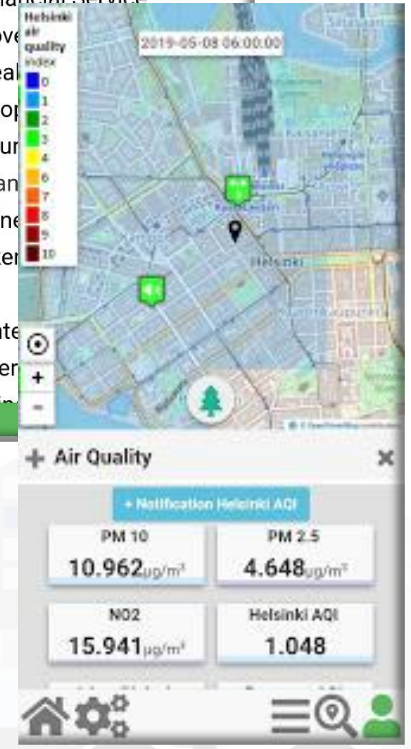
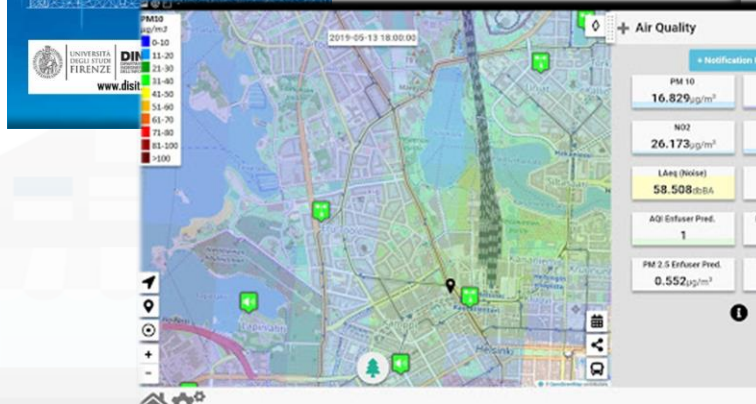
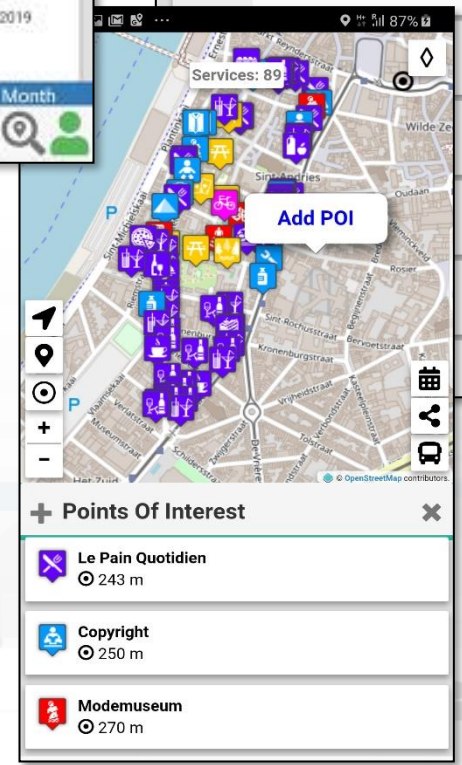
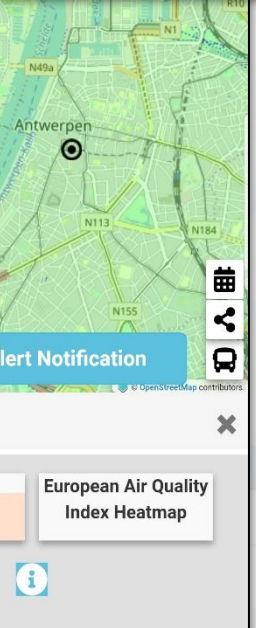
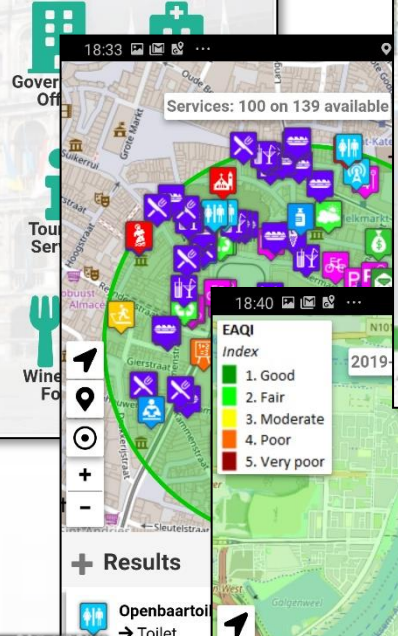
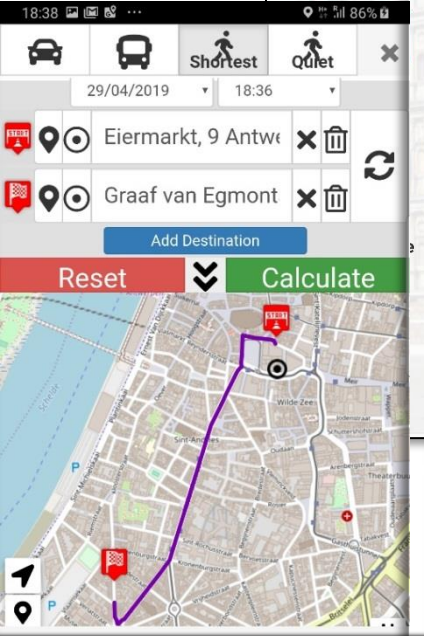
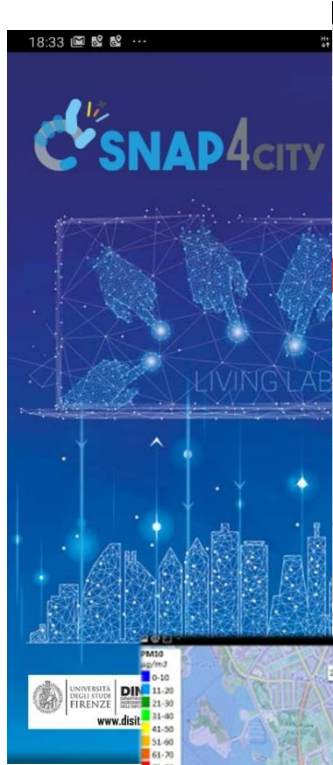
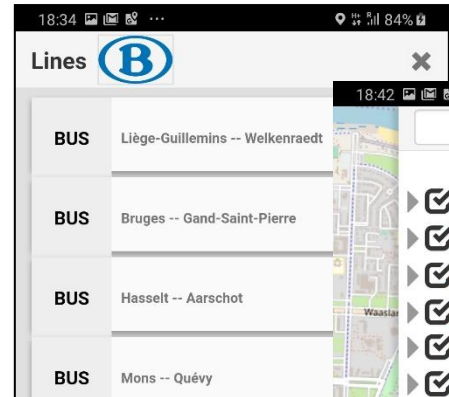
Communition,  
Drommumition

STOP

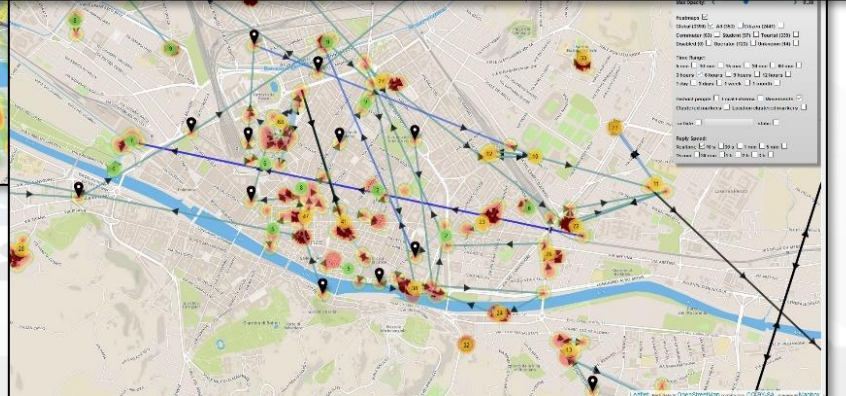
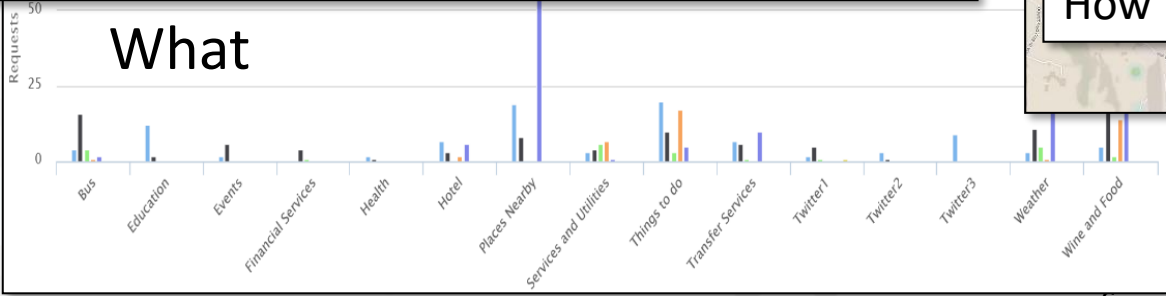
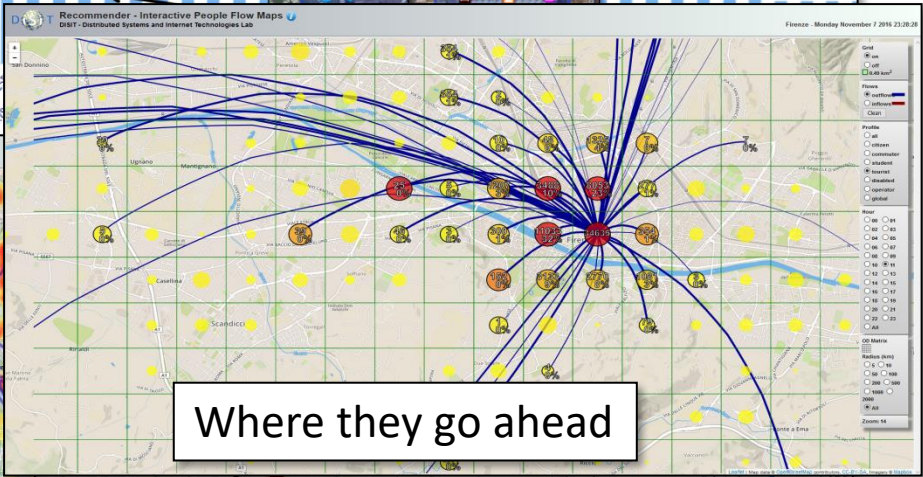
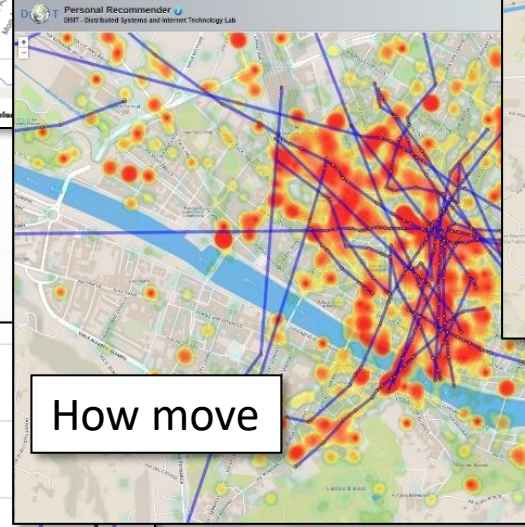
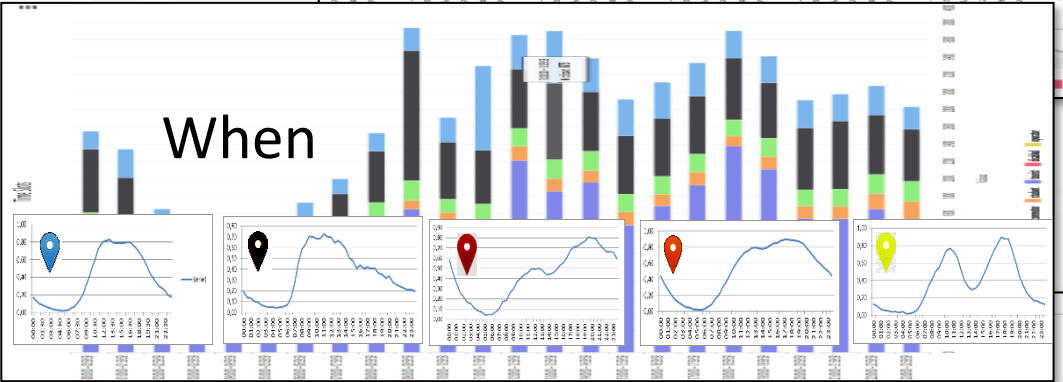
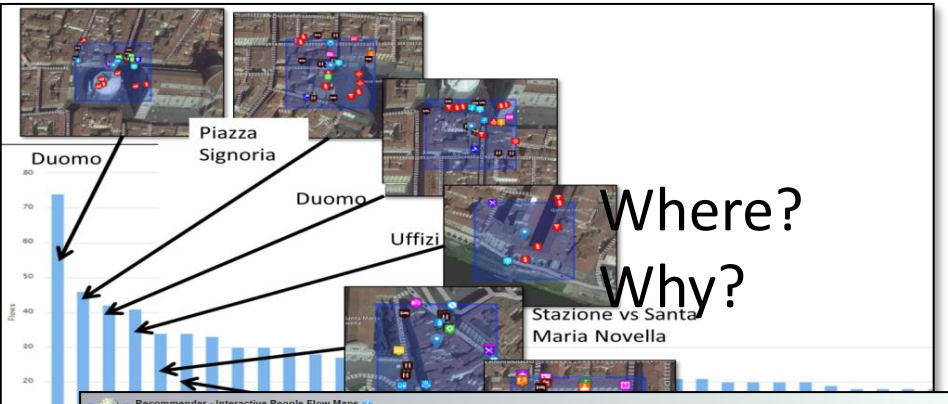
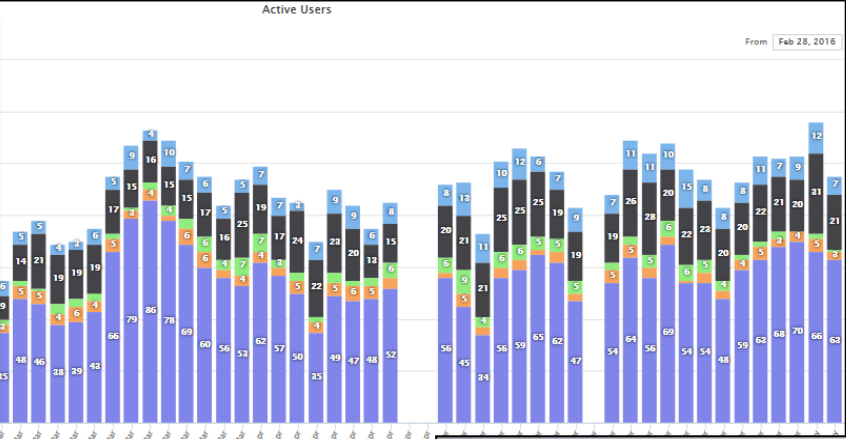
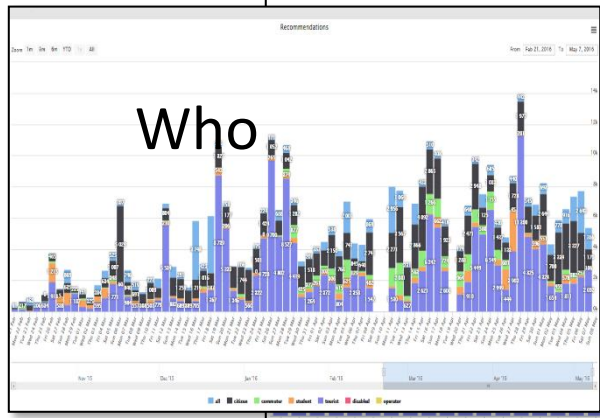
HOW TO ADOPT  
SNAP4CITY, AND  
UR ROADMAP

SNAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS





# User Behavior Analyser for Collective Profiling



# Environmental Domain

FORGING  
MANAGEMENT  
AND FLEXIBLE WEB  
AND MOBILE APPS

SNAP4CITY FOR  
BEGINNERS

SNAP4CITY

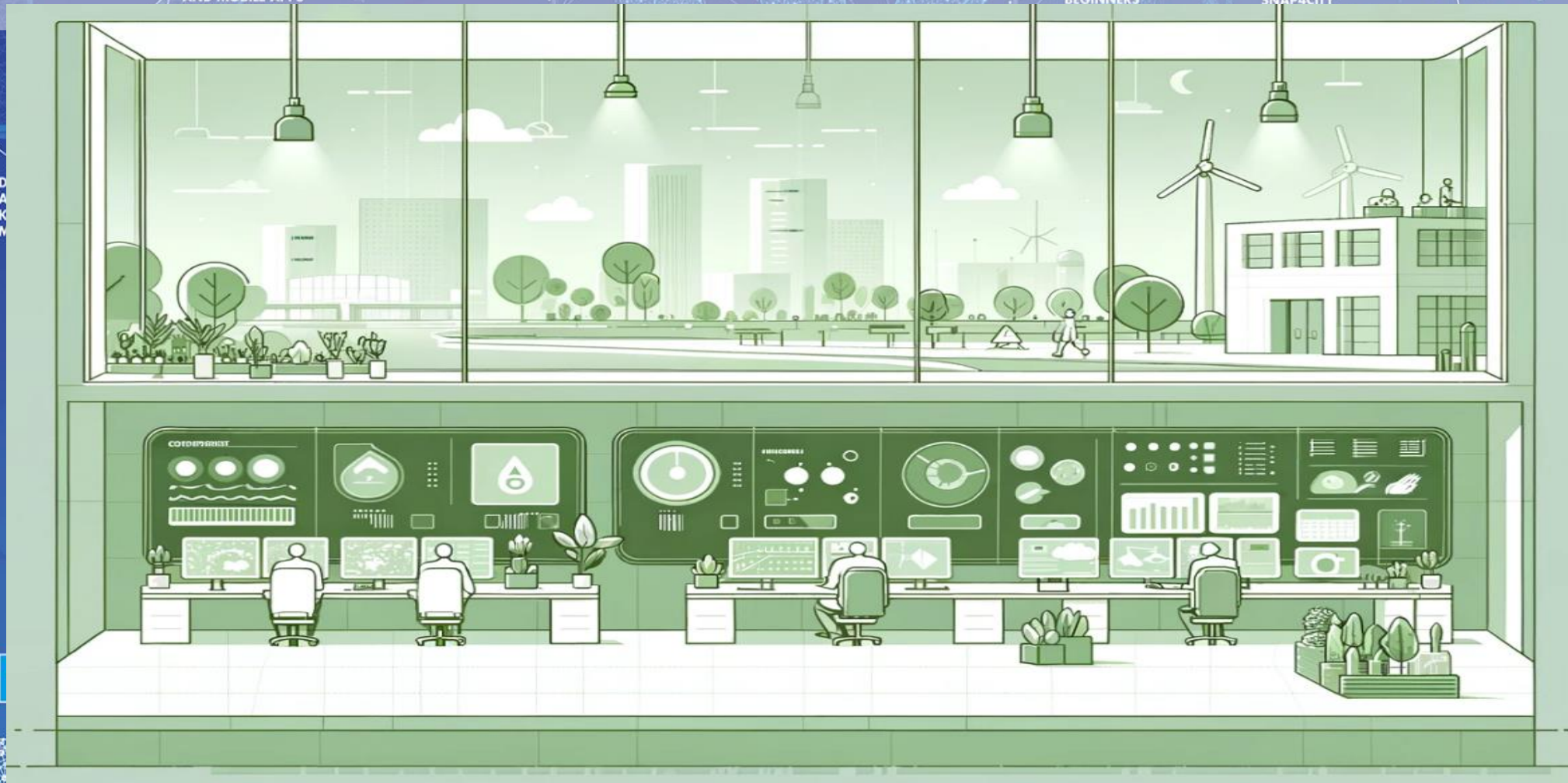
TWITTER  
VIGILANCE SOCIAL  
MEDIA ANALYSIS

SNAP4CITY  
AND KM4CITY  
PROJECTS

FROM CITY  
DASHBOARD TO  
APPLICATIONS

ADOPT  
AND  
OMAP

SNAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS



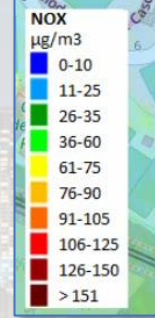
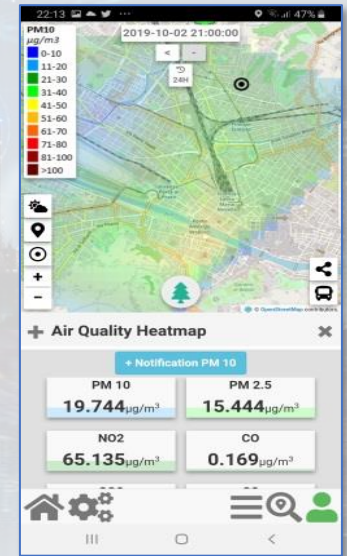
# Environment and Quality of Life

## Air Quality Predictions

Cities of: Firenze, Pisa, Livorno



- **Multiple Domain Data**
  - Traffic Flow data, Pollutant: NOX, CO2, PM10, PM2.5, O3, ....
  - 3D City structure, weather, ...
- **Multiple Decision Makers**
  - Pollutant Predictions: NOX, NO2, ..
  - City officers, energy industries
  - Dashboards, What-IF analysis
  - Traffic Flow Reconstruction
- **Historical and Real Time data**
  - Billions of Data
- **Services Exploited on:**
  - Dashboards, Mobile App
- **Since 2020**



Pollutant	Averaging period	Air Quality Directive		WHO guidelines	
		Objective and legal nature and concentration	Comments	Concentration	Comments
PM <sub>2.5</sub>	One day			25 µg/m <sup>3</sup> (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>2.5</sub>	Calendar year	Target value, 25 µg/m <sup>3</sup>	The target value should become a limit value by 2015	10 µg/m <sup>3</sup>	
PM <sub>10</sub>	One day	Limit value, 50 µg/m <sup>3</sup>	It should be exceeded on more than 35 days per year.	50 µg/m <sup>3</sup> (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>10</sub>	Calendar year	Limit value, 40 µg/m <sup>3</sup> (*)		20 µg/m <sup>3</sup>	
O <sub>3</sub>	Maximum daily 8-hour mean	Target value, 120 µg/m <sup>3</sup>	Not to be exceeded on more than 25 days per year, averaged over three years	100 µg/m <sup>3</sup>	
NO <sub>2</sub>	One hour	Limit value, 200 µg/m <sup>3</sup> (*)	Not to be exceeded more than 18 times a calendar year	200 µg/m <sup>3</sup> (*)	
NO <sub>2</sub>	Calendar year	Limit value, 40 µg/m <sup>3</sup>		40 µg/m <sup>3</sup>	

KPI of EC

# Environment, waste, land, etc., domain (2024/8)

- **Goals:**
  - Reduction of emissions and EC taxations
  - Cost Reduction for waste collection, reduction of waste collection impact on mobility
- **Solutions for Operation (monitoring, managing, mobile apps, digital signages, control rooms)**
  - Monitoring emissions, weather, waste, water, etc.: sensors, traffic, flows, ....
  - Early detection/warning of critical conditions on *emissions, weather, waste, water, fire, animals, ...*
  - Early detection/warning of critical conditions for *landslides, water flooding, beach*
  - **Smart Waste Management:** bins/lockers, waste collection daily plan, pay as you throw, PAYT, etc.
  - Short terms prediction of emissions: CO<sub>2</sub>, NO<sub>2</sub>, etc.
  - Production of suggestions, nudging
  - Computing and predicting of long terms KPI indicators of the European Commission
- **Solutions for Planning (optimization and what-if analysis)**
  - Identification of main CO<sub>2</sub>/NO<sub>2</sub> emissions locations in the city, total production from traffic
  - Reduction of Pollutant Emissions, via optimization: semaphore cycles, viability
- **Algorithms and computational solutions, see next slide**



# Tools: Environment, waste, land, (2024/8)

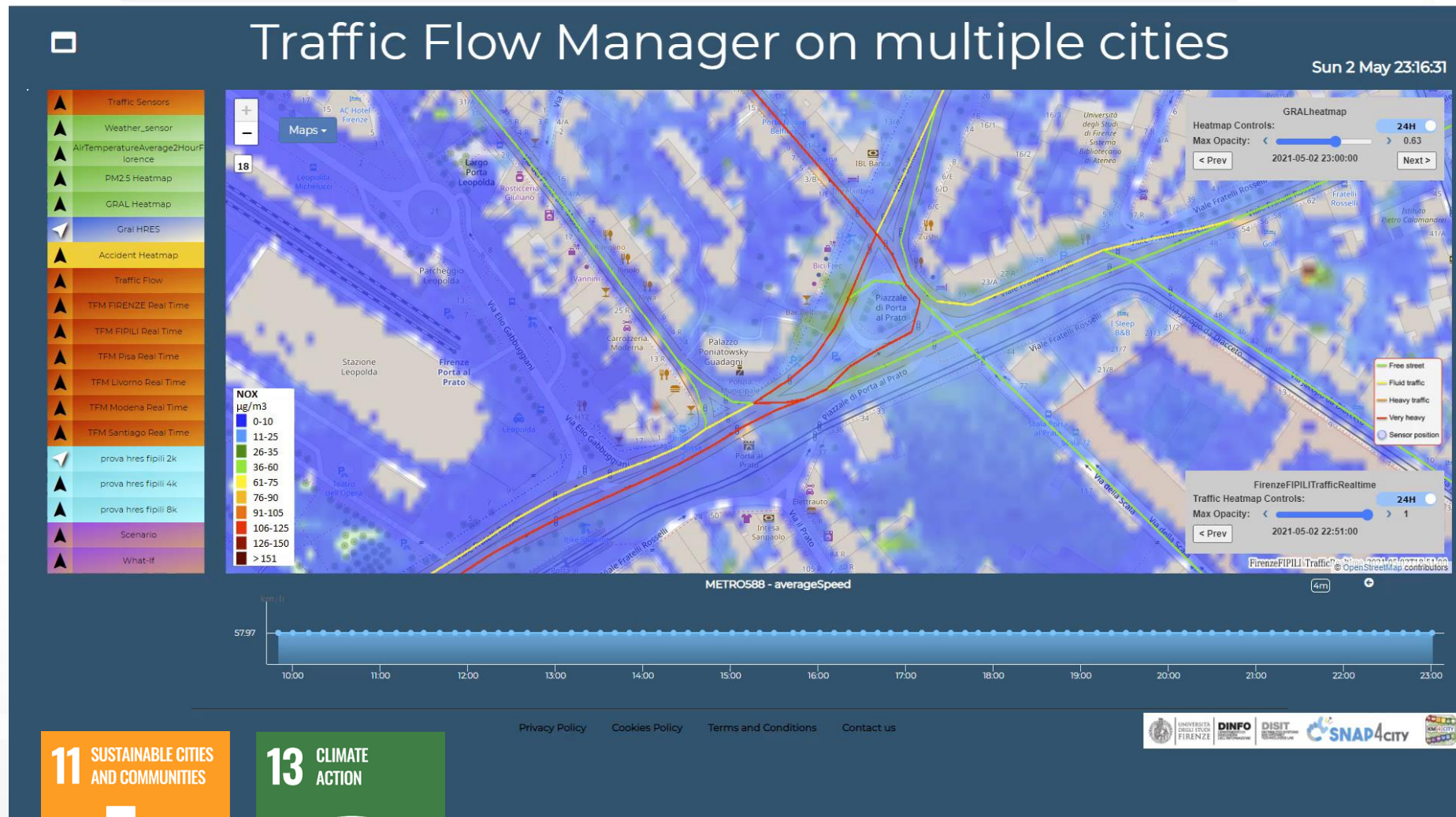
- **Pollutant Predictions:** short, long and very long term European Commission KPIs
  - NOX, PM10, PM2.5 pollution on the basis of traffic flow, 48 hours (ML, AI, DL)
  - Cumulated NO2 average over year (ML, AI, DL)
- **Computation of CO2** on the basis of traffic flows (DP), computing emission factor (DA)
  - each road for each time slot of the day
- **Prediction of MicroClimate** conditions for diffusion (ML, AI)
  - NO2, PM10, PM2.5, etc.
- **Prediction of landslides**, 24 hours in advance (AI, DL)
- prediction of **waste collection, & optimisation** of schedule and paths (DP, ML)
- **Heatmaps production** dense data interpolation (DP) for
  - Weather conditions: temperature, humidity, wind, DEW
  - Pollutants and Aerosol: NO, NO2, CO2, PM10, PM2.5, etc.
- **Impact of COVID-19** on Environmental aspects (DP)
- Computing **SDG, SUMI, SUMP**, .. (mainly DP)
- Etc.

## • Prediction

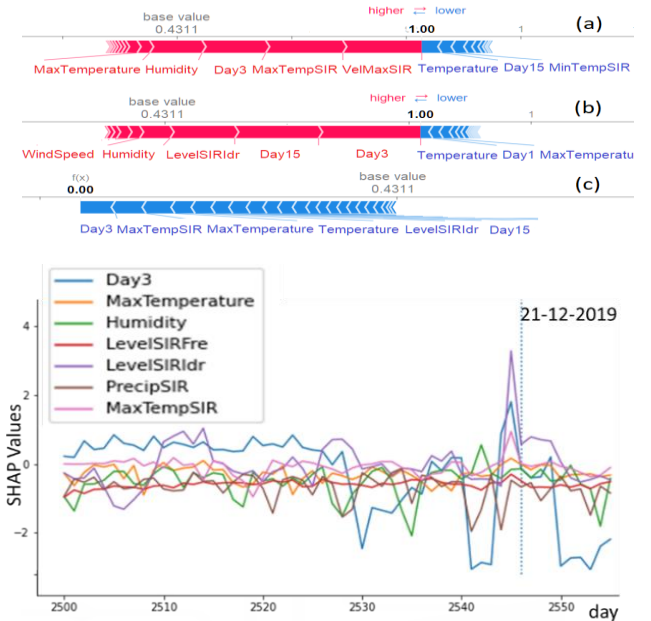
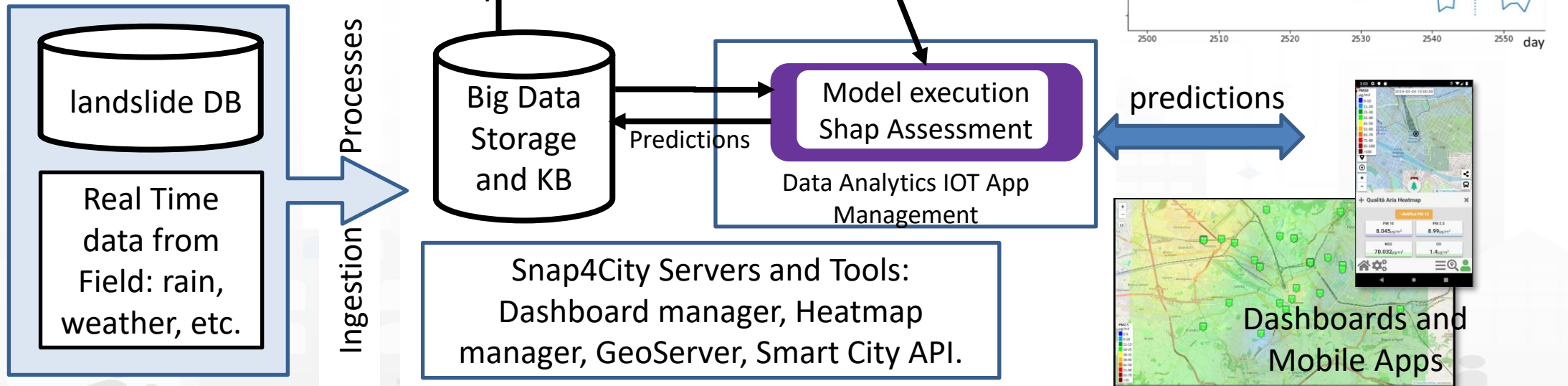
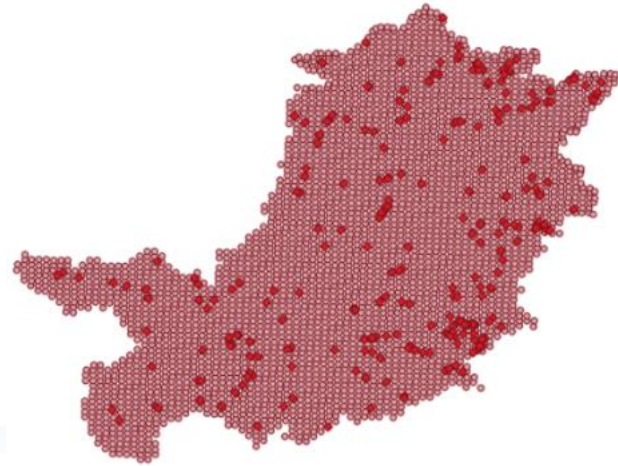
- **NOX Pollutant** diffusion on the basis of Traffic Flow (prediction), weather and 3D structure
- **NO2 progressive average** (Long term)

## • Project:

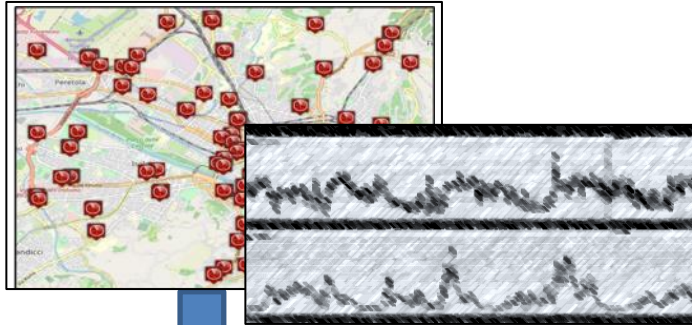
- **Trafair CEF EC**
- Mixed solutions of Fluidinamics modeling and AI



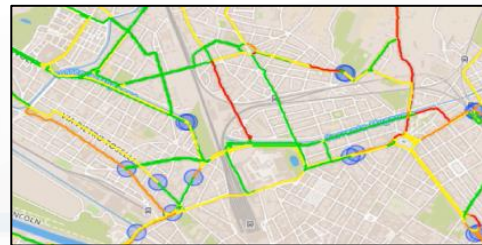
# Predicting Land slides



# Estimating City Local CO2 from Traffic Flow Data



Computing Traffic Flow  
into CO2 sensor area



Traffic Flow data

- Traffic Flow is one the main source of CO2 (**ton of CO2 x Km x Vehicle**)
  - **K1: Fluid Flow**
  - **K2: Stop and Go**
- **Dense estimation of CO2 into the city** is very useful to know to target EC's KPIs

Computing CO2 on the basis of  
traffic flow data



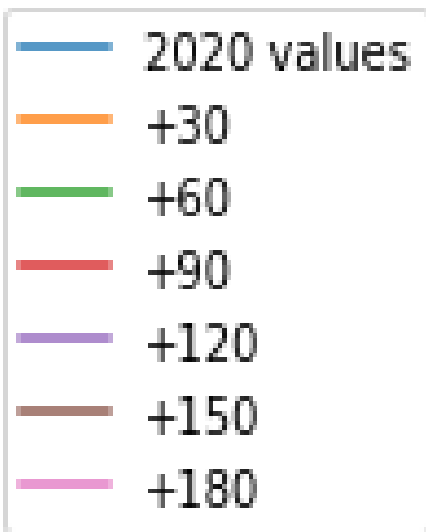
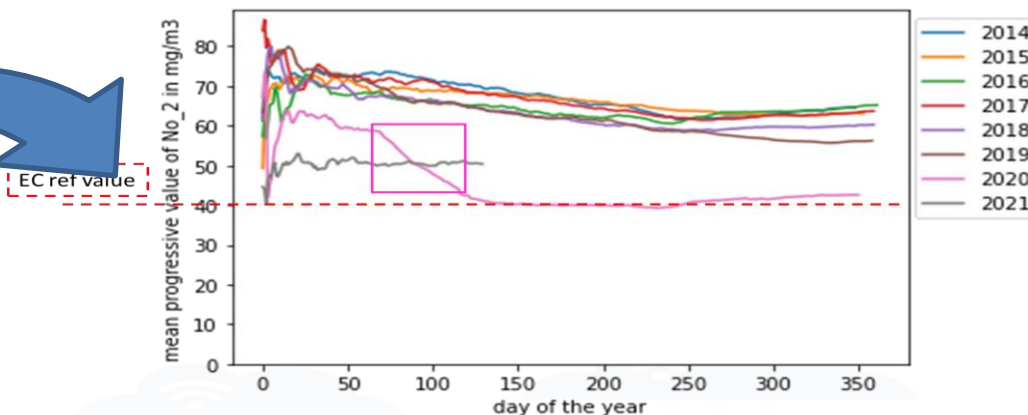
CO2 estimation



S. Bilotta, P. Nesi, "Estimating CO2 Emissions from IoT Traffic Flow Sensors and Reconstruction", Sensors, MDPI, 2022. <https://www.mdpi.com/1424-8220/22/9/3382/>

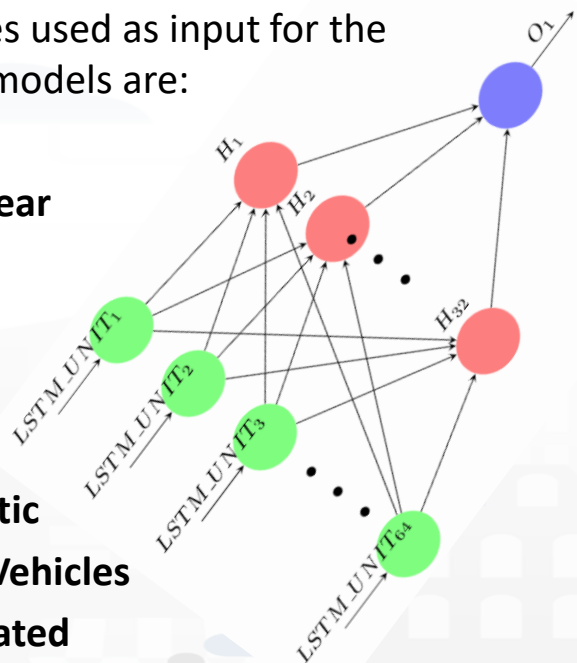
# Predicting EC's KPI on NO2 months in advance

Deep Learning Long Terms Predictions of NO2 mean values, From 30 to 180 days in advance



The features used as input for the predictive models are:

- **Month**
- **dayOfTheYear**
- **NO2**
- **Tmean**
- **Humidity**
- **windMean**
- **NoxDomestic**
- **numberOfVehicles**
- **NO2cumulated**
- **NO2progresseveMean**
- **numberOfVehiclesCumulated**



Pollutant	Averaging period	Air Quality Directive		WHOguidelines	
		Objective and legal nature and concentration	Comments	Concentration	Comments
PM <sub>2.5</sub>	One day			25 µg/m <sup>3</sup> (*)	99 <sup>th</sup> percentile (3 days/year)
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PM <sub>10</sub>	One day	Limit value, 50 µg/m <sup>3</sup>	Not to be exceeded on more than 35 days per year.	50 µg/m <sup>3</sup> (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>10</sub>	Calendar year	Limit value, 40 µg/m <sup>3</sup> (*)		20 µg/m <sup>3</sup>	
O <sub>3</sub>	Maximum daily 8-hour mean	Target value, 120 µg/m <sup>3</sup>	Not to be exceeded on more than 25 days per year, averaged over three years	100 µg/m <sup>3</sup>	
NO <sub>2</sub>	One hour	Limit value, 200 µg/m <sup>3</sup> (*)	Not to be exceeded more than 18 times a calendar year	200 µg/m <sup>3</sup> (*)	
NO <sub>2</sub>	Calendar year	Limit value, 40 µg/m <sup>3</sup>		40 µg/m <sup>3</sup>	

# Smart Energy

TWITTER  
VIGILANCE SOCIAL  
MEDIA ANALYSIS

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA  
ANALYTICS  
MANAGEMENT



100%  
OPEN  
SOURCE

# Energy Domain (2024/8)

- **Goals:**
  - Energy consumption reduction, increment of efficiency, sustainability
  - accessibility to services
- **Solutions for Operation (monitoring, managing, mobile apps, digital signages, control rooms)**
  - Monitoring energy consumption (heating, cooling, prod.,...), conditions, charging stations, etc.
  - **Managing Smart Light** for city: dimmering, programming, traffic control, controllers, legacy, etc.
  - Early detection/warning, alarm, of critical conditions
  - Managing smart services: cabinets, lockers, etc.
  - Production of suggestions, nudging
  - Global and local 3D/2D representations of area and buildings
  - Managing Communities of Energy, certification via Blockchain
  - Computing predictions of any kind
- **Solutions for Planning (optimization and what-if analysis)**
  - Reduction of energy costs, via optimization
  - Identification of roofs with better orientation
  - Optimization of battery storage size for PV plants
  - Community of Energy planning and viability
- **Algorithms and computational solutions, see next slide**

# Tools: Energy Domain (2024/8)

- Monitoring Energy Consumption in single building, area and per zone
- Smart Light management, unicast and multi cast management, smart light controlled by traffic flow data
- Monitoring Energy provisioning on recharging station
- Matching Energy consumption with respect to the actual usage
- Computing Roof orientation for Photovoltaic installations
- Optimisation of Photovoltaic installations to identify the best parameters of size and storage
- Collecting and managing Communities of Energy
- Computing KPI
- Etc.





reference

# Smart Light Control of **CAPÉLON**

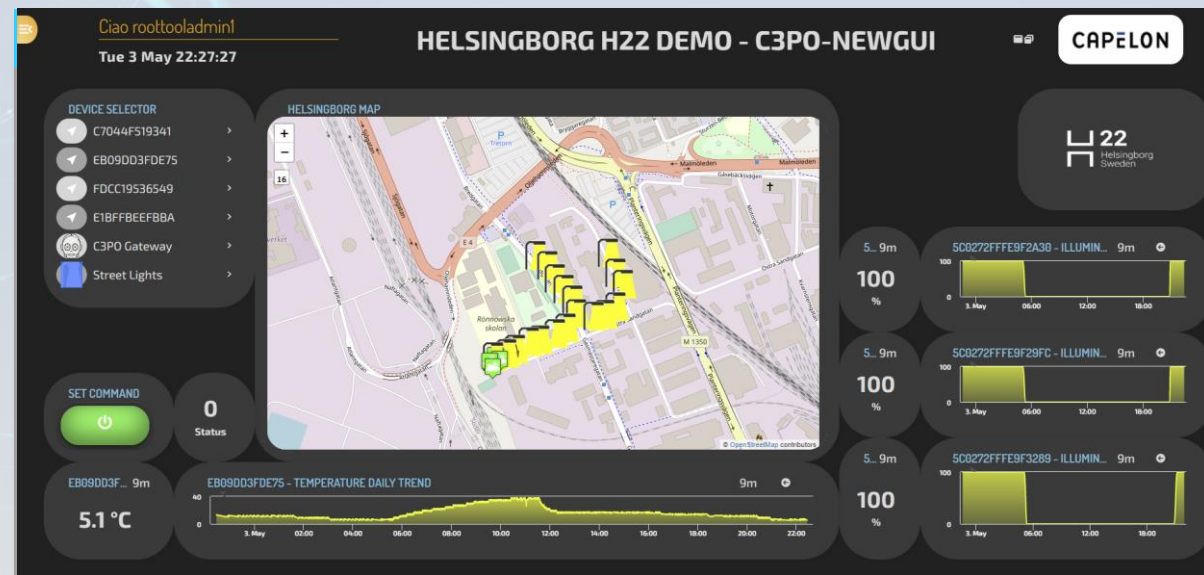
## • Energy Domain

- Smart Light, MQTT, ....
- IoT Orion Broker FIWARE



## • Dashboards

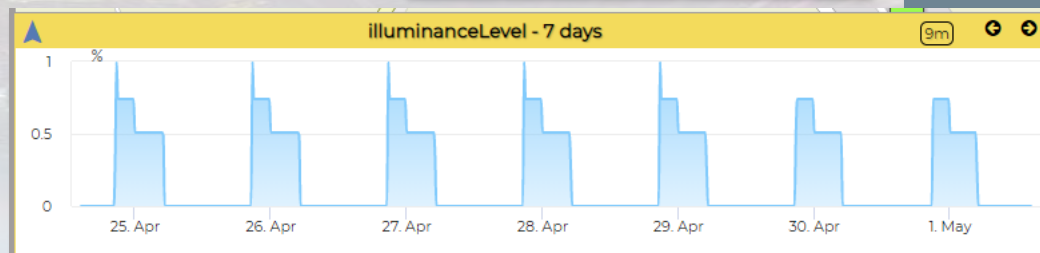
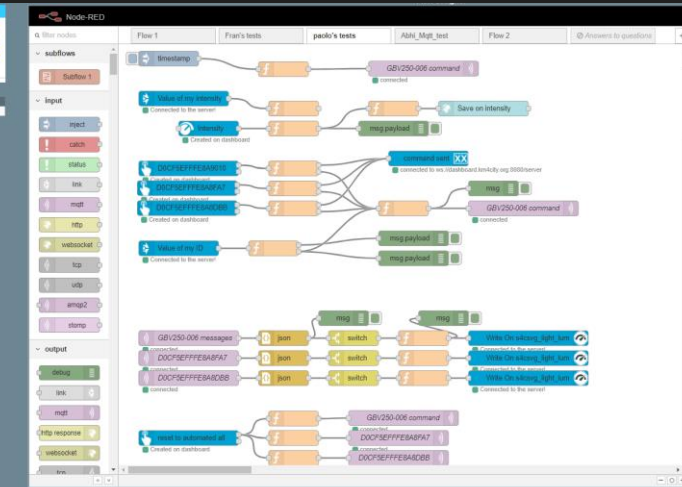
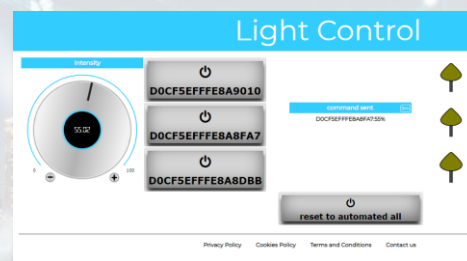
- Map coverage on Sweden
- Monitoring and real time control
- Energy control, analytics
- Direct control



## • Historical and Real Time data

## • Services Exploited on:

- Multiple Levels, API
- Dashboards





# Cabinets On Stockholm By Capelon

Tue 31 Oct 22:53:17

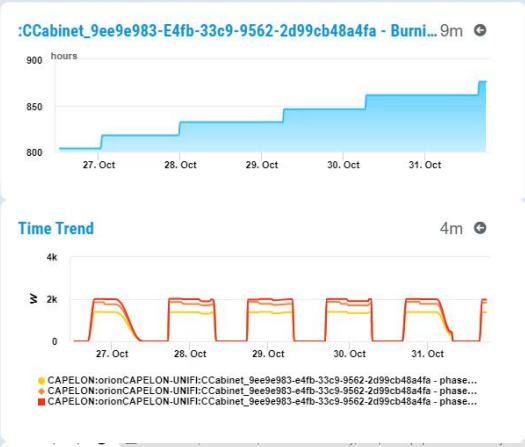
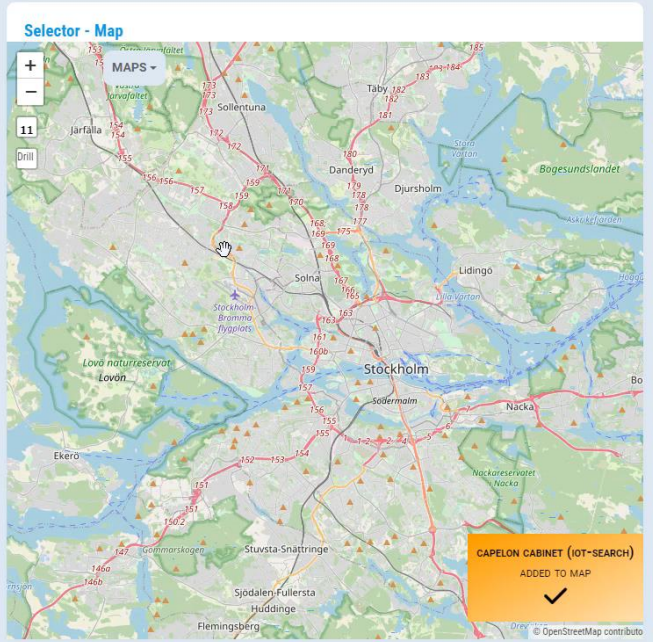
**Capelon Cabinet (iot-search)**

Ac...9m **ActualState0Count - St... 9m**

12

**Radars Series** 4m

● CCabinet\_9ee9e983-e4fb-33c9-9562-2d99cb48a4fa



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# Smart Light Management

ASM Merano Stadtwerke Merano

Elenco lampade Visualizzazione dati Log eventi Grafici Impostazioni

N. Punto Luce	11307
Dev/Eui	7083D58F100085D7
Via	RomStraÙe
Regolazione	
Ore di servizio	
Conta energia	
Potenza attuale	
Stato	Inattivo
Nome errore	null
RSSI	
SNR	
Data	01/11/2023 12:01:18

Regolazione

Non Attivo  
Stato Linea verso Sinigo

Non Attivo  
Stato Linea verso Merano Centro

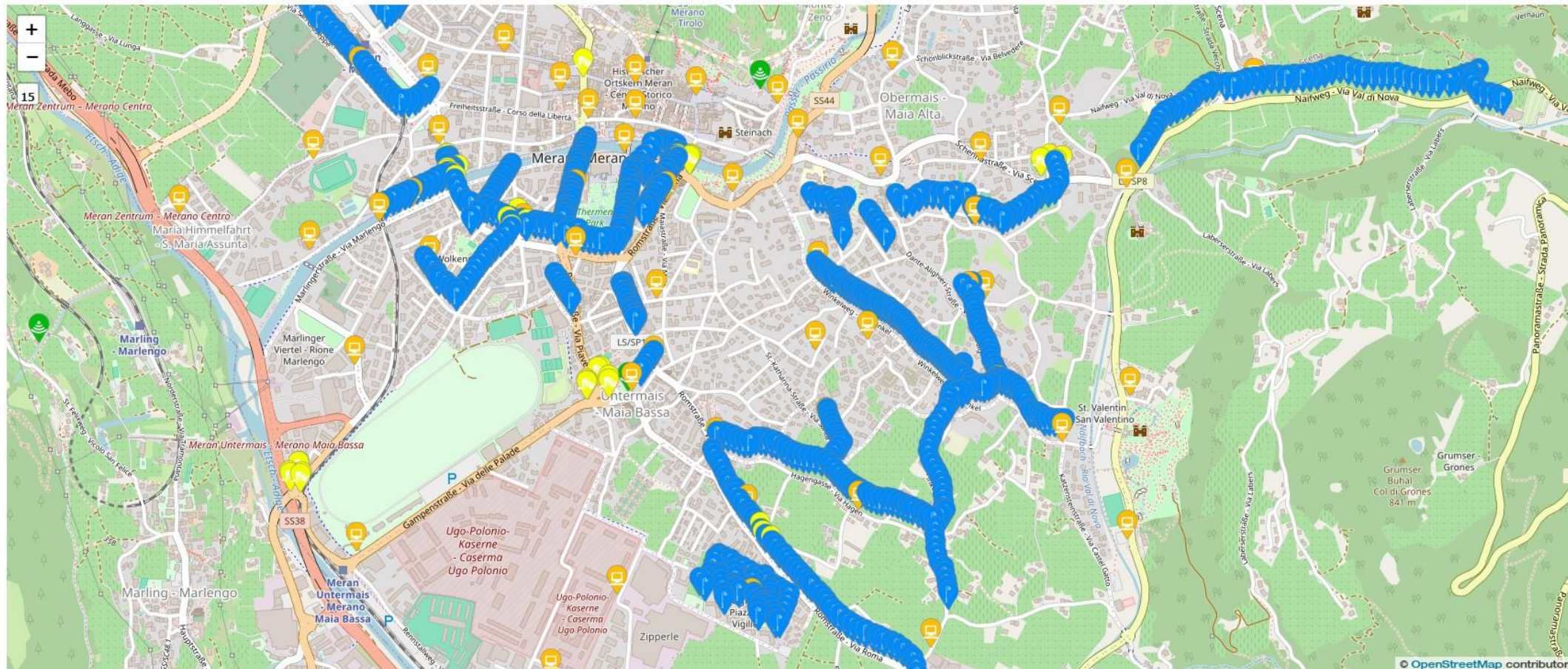
Powered by SNAP4Tech

# Smart Light in Merano



## Merano - tutti i servizi

Wed 13 Dec 15:34:57



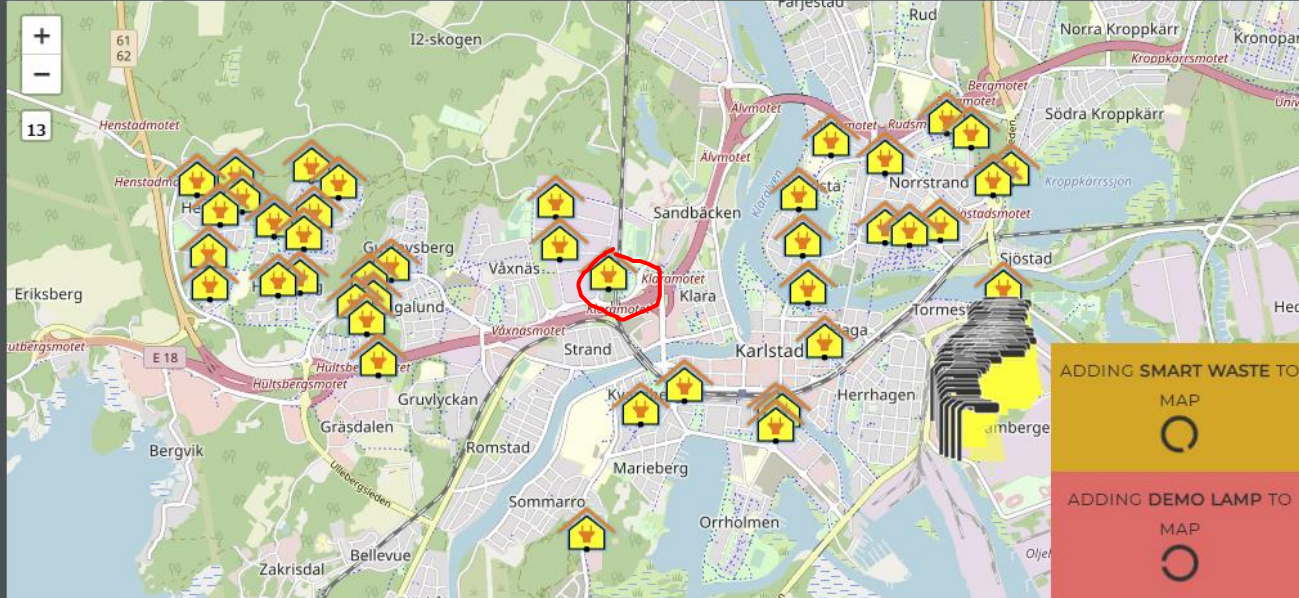


## Karlstad - Capelon

CAPELON

Sun 28 Nov 20:02:16

- Cabinet
- Smart Light
- Demo Lamp
- Smart Waste

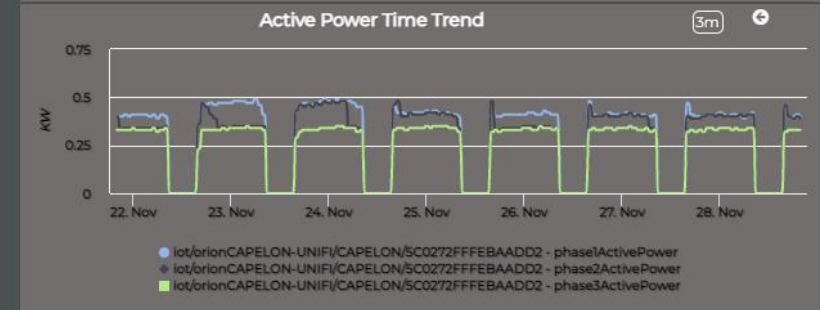
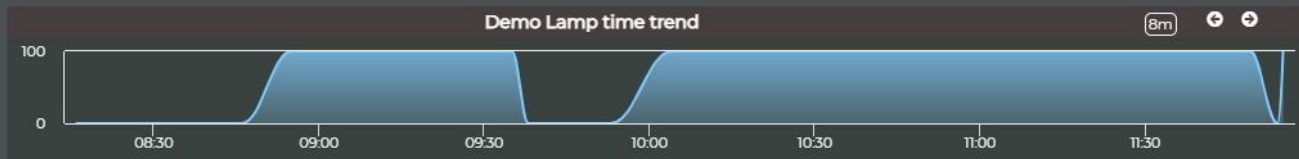
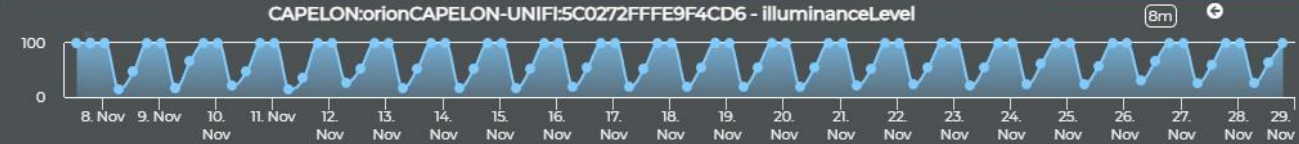


ADDING SMART WASTE TO MAP

ADDING DEMO LAMP TO MAP

Lamp ON

Lamp OFF



<https://www.snap4city.org/dashboardSmartCity/view/Baloon.php?iddashboard=MzczNg==>

Ciao roottooladmin!

Sat 11 Nov 17:26:28

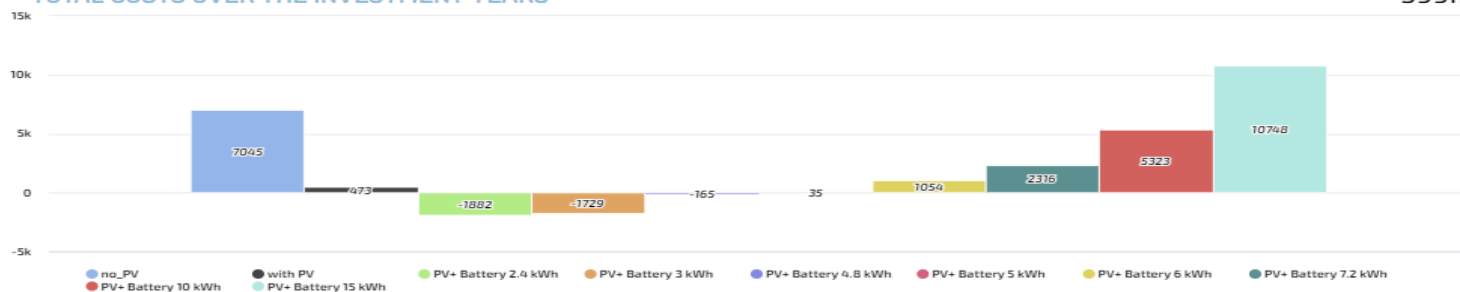
## ONLINE PHOTOVOLTAIC SYSTEM SIMULATOR

User Manual

Italian Version

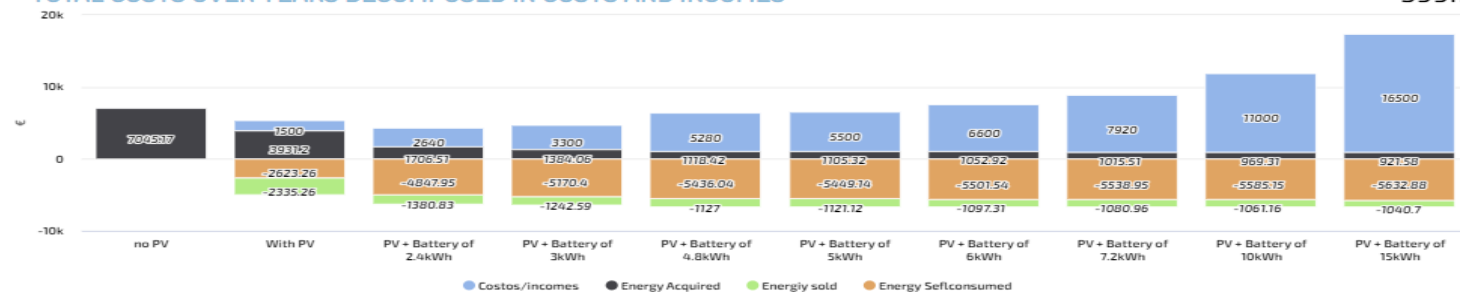
### TOTAL COSTS OVER THE INVESTMENT YEARS

599m



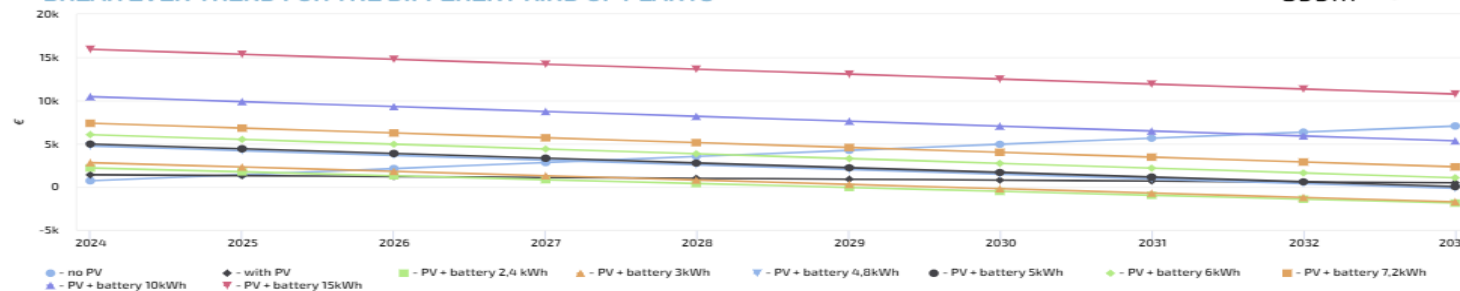
### TOTAL COSTS OVER YEARS DECOMPOSED IN COSTS AND INCOMES

599m



### BREAK EVEN TREND FOR THE DIFFERENT KIND OF PLANTS

599m



### PARAMETERS OF YOUR PV PLANT

We suggest you PV plus battery of 2.4 kWh

Annual Consumption

Price of energy sold (€/kWh)

Price of Energy Acquired (€/kWh)

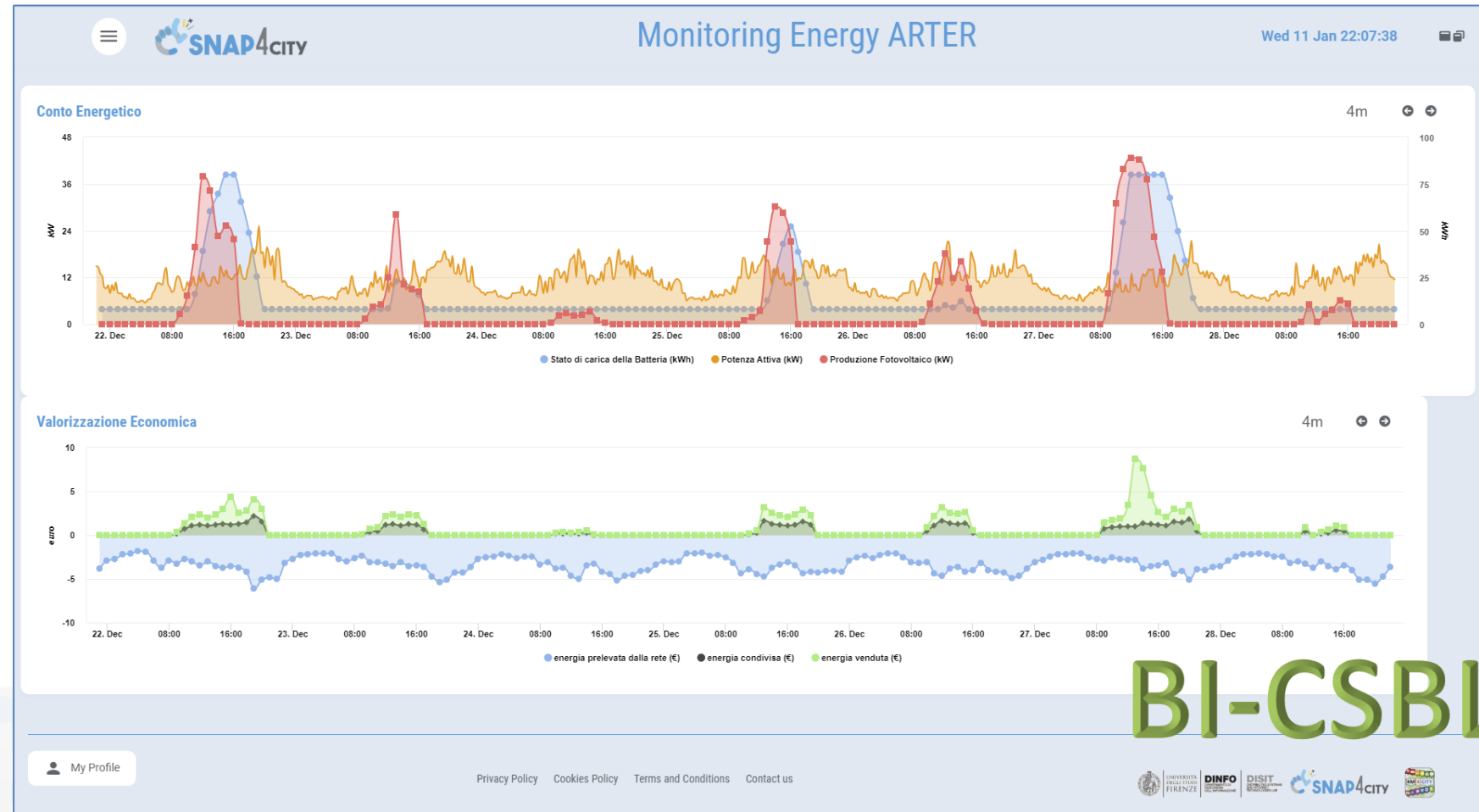
Years of Investment

Months for typical trends

Compute



- **Field-tested energy community: the self-consumer condominium**
- The Self User project creates in the pilot condominium, through the collection and analysis of data, a model for calculating and enhancing the impact of an energy community on a community of people, with a view to actions to combat energy poverty



BI-CSBL

<https://www.selfuser.it>



# SELF USER

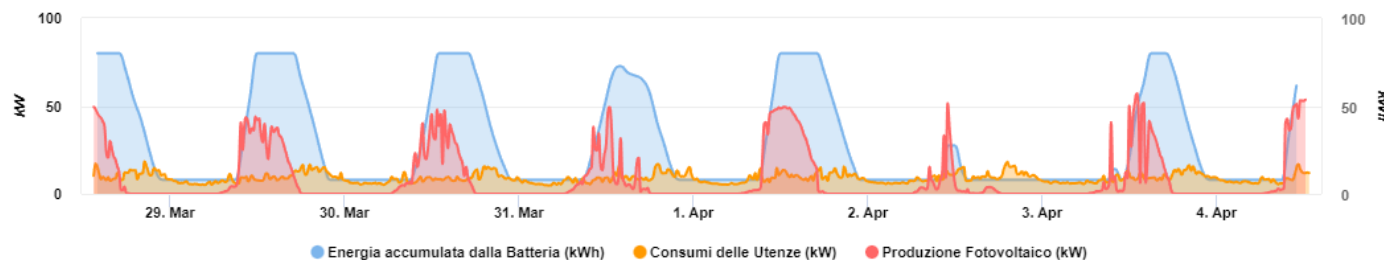
Monitoraggio in tempo reale della comunità energetica condominiale

Tue 4 Apr 13:20:04



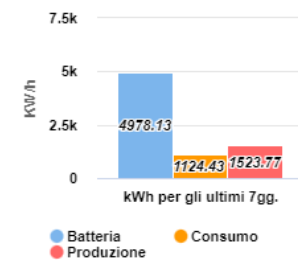
## Conto Energetico

4m



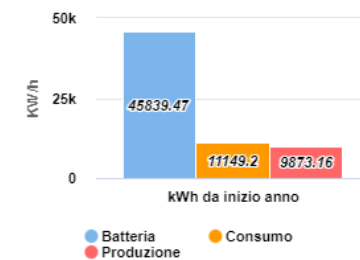
## KWh Ultimi 7 Gg.

4m



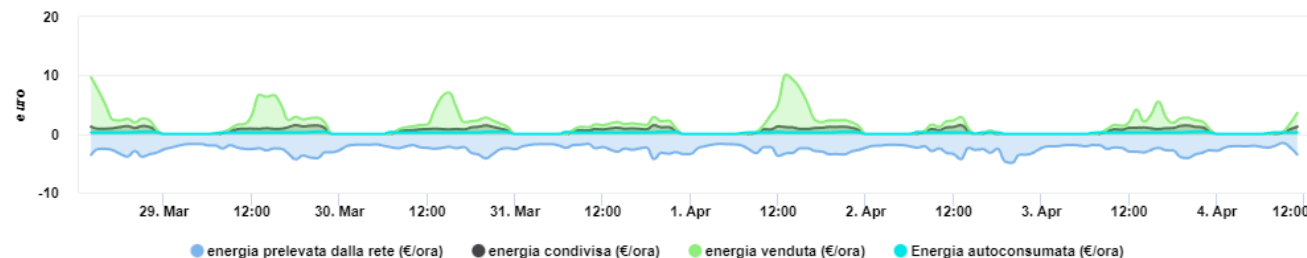
## KWh Da Inizio Anno

4m



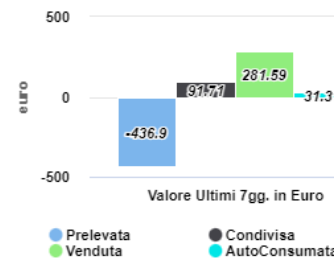
## Valorizzazione Economica

4m



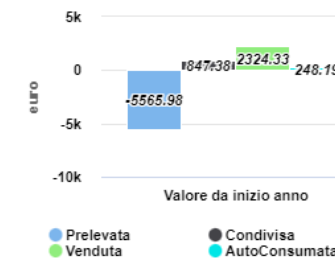
## Valore Ultimi 7gg.

4m



## Valore Da Inizio Anno

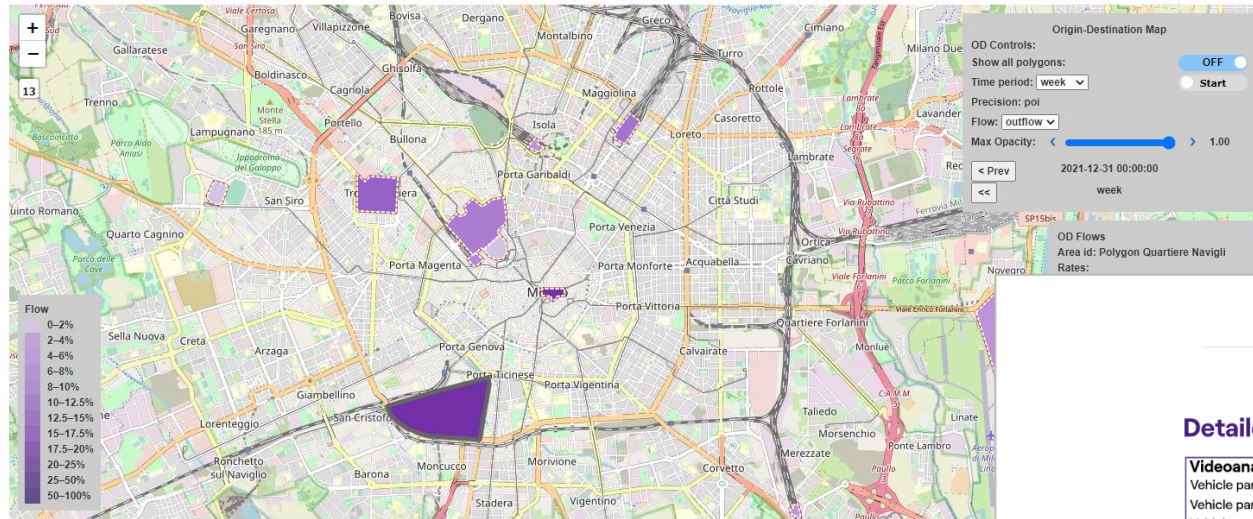
4m



## Green and Data Driven District

Aggregated KPI JuicePark SmartPole CityAnalytics

POI - OD POI - PRESENZE POI - PRESENZE (TS) ACE - PRESENZE ACE - PRESENZE (TS)



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## Green and Data Driven District

Aggregated KPI JuicePark SmartPole CityAnalytics

### Detailed KPIs

#### Videoanalysis

People counted daily: 0

People counted to date: 0

People aggregation daily: 0

People aggregation to date: 0

Vehicle counted daily: 0

Vehicle counted to date: 21

#### Power meter

Daily energy consumed: 9.024 kWh

Energy consumed to date: 27.341 kWh

Daily energy produced: 1.409 kWh

Energy produced to date: 4.252 kWh

#### WiFi

Max number of connected devices in the last day: 0

Hourly average connected devices: #####

#### eBike

Daily number of sessions: 0

Number of sessions to date: 0

Total Energy consumed: 0

Average energy consumed: 0

Last charger session: 17/06/2022 11:25

#### Emergency

SOS requests to date: 0

SOS request daily: 0

AED requests to date: 0

AED requests to daily: 0

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## Green and Data Driven District

Aggregated KPI JuicePark SmartPole CityAnalytics

### Detailed KPIs

#### Videoanalysis

Vehicle parked daily: 8

Vehicle parked to date: 87

Vehicle count daily: 24

Vehicle count to date: 520

#### Power meter

Energy consumed daily: 0 kWh

Energy consumed to date: 0 kWh

Energy produced daily: 0 kWh

Energy produced to date: 0 kWh

#### WiFi

Max number of connected devices in the last day: 0

Hourly average connected devices: #####

#### Emergency

SOS Requests to date: 0

SOS request daily: 0

#### EV charged

Number of sessions daily: 0

Number of sessions to date: 0

Total Energy consumed: 0

Average energy consumed: 0

Last charger session: 0

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7 AFFORDABLE AND CLEAN ENERGY



11 SUSTAINABLE CITIES AND COMMUNITIES







Capelon Cabinet (iot-search)

Ac...9m ActualState0Count - St... 9m

12

Radars Series 4m

● CCabinet\_9ee9e983-e4fb-33c9-9562-2d99cb48a4fa

Selector - Map

CAPELON CABINET (IOT-SEARCH)  
ADDED TO MAP

:CCabinet\_9ee9e983-E4fb-33c9-9562-2d99cb48a4fa - Burni...9m

Time Trend 4m

● CAPELON:orionCAPELON-UNIFI:CCabinet\_9ee9e983-e4fb-33c9-9562-2d99cb48a4fa - phase...  
● CAPELON:orionCAPELON-UNIFI:CCabinet\_9ee9e983-e4fb-33c9-9562-2d99cb48a4fa - phase...  
● CAPELON:orionCAPELON-UNIFI:CCabinet\_9ee9e983-e4fb-33c9-9562-2d99cb48a4fa - phase...

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Tin Maps Google Gmail YouTube Nuova scheda

ASM Merano Stadtwerke Merano

Elenco lampade Visualizzazione dati Log eventi Grafici Impostazioni

N. Punto Luce	11307
DevEui	7083D58F100085D7
Via	RomStraÙe
Regolazione	
Ore di servizio	
Conta energia	
Potenza attuale	
Stato	Inattivo
Nome errore	null
RSSI	
SNR	
Data	01/11/2023 12:01:18
Regolazione	Invia

Stato Linea

Non Attivo  
Stato Linea verso Sinigo

Non Attivo  
Stato Linea verso Merano Centro

ON
OFF
ERR_DALL_POWER_LIM
ERR_DALL_POWER_FAIL
INF_POWER_FAIL
INF_BUS_POWERED_BY_FREE
INF_DALL_BANK_ERR

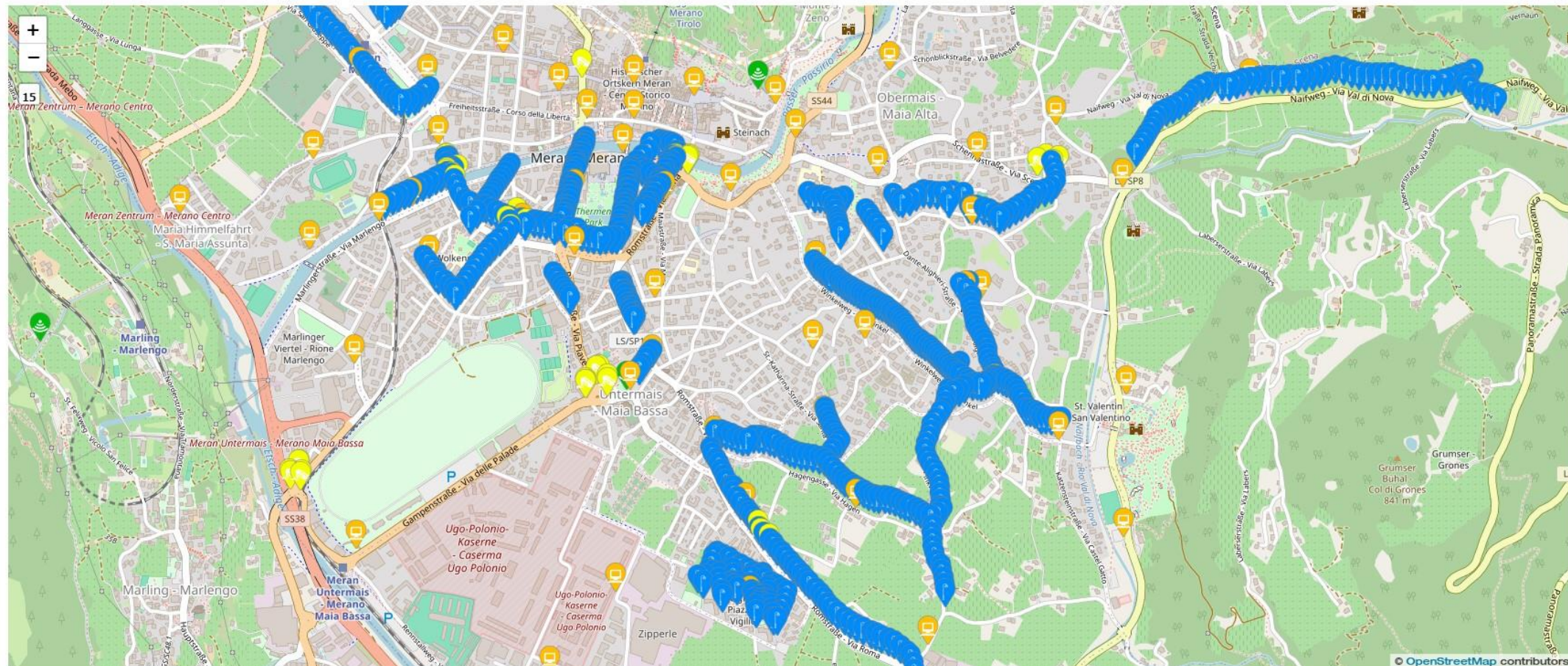
# Smart Light Management

# Smart Light in Merano



## Merano - tutti i servizi

Wed 13 Dec 15:34:57



© OpenStreetMap contributors



# Assets Control Domain (2024/8)

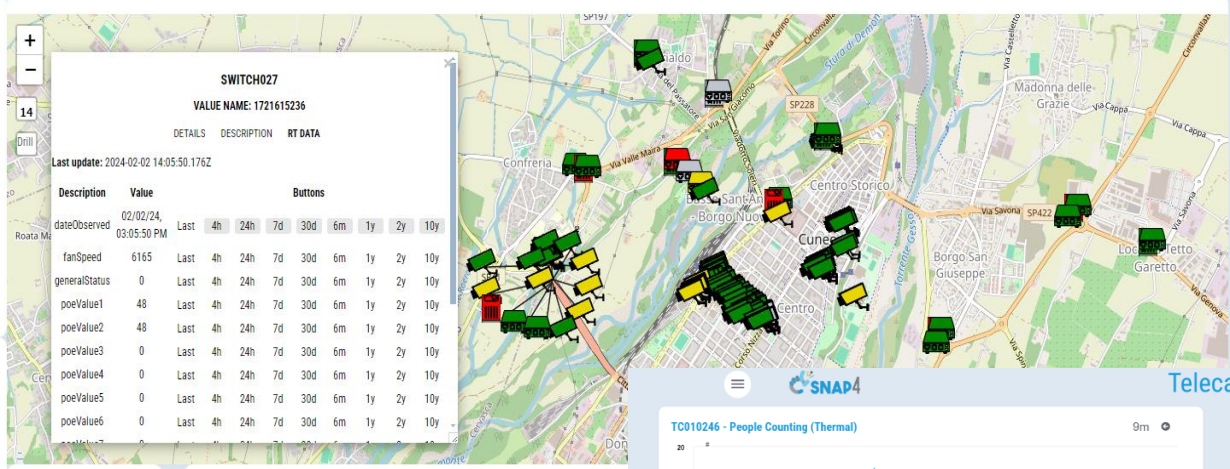
- **Goals:**
  - Costs reduction, increase service availability, risk reduction
  - Quality Level
- **Solutions for Operation (monitoring, managing, mobile apps, digital signages, control rooms)**
  - **Monitoring :**
    - **Assets:** switches, Wi-Fi, servers, UPS, sensors, building, TV Cams, etc.
    - **Energy:** consumption, operative conditions, UPS continuity, etc.
    - **Production:** continuous serviceability analysis
    - Etc.
  - Early detection/warning, alarm, of critical conditions
    - **Multichannel** Event reporting, notifications: email, Telegram, mobile apps, SMS, etc.
  - Managing maintenance operation, predictive maintenance
  - Computing predictions of any kind
- **Solutions for Planning (optimization and what-if analysis)**
  - Reduction maintenance costs, reduction of critical SLA conditions, improve service level



# Monitoraggio Generale

Fri 2 Feb 17:08:24

- CameraModelP1448-LE
- UpsModelRiello
- UpsModelSeltec
- SwitchModelMicrosense
- SwitchModelNetonix



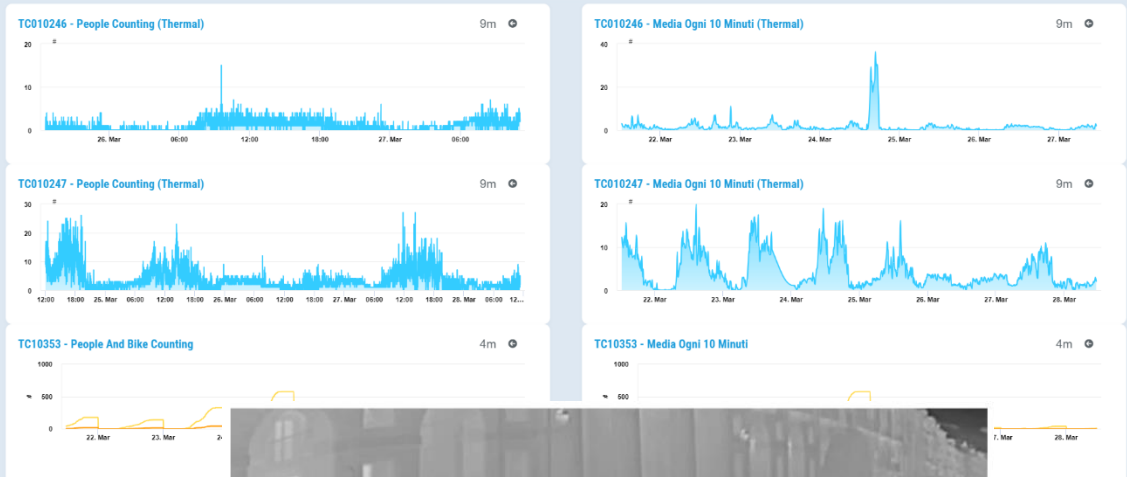
**Legenda**

Valore	Significato	Simbolo
0	Buono stato	●
1	Non raggiungibile	●
2	Raggiungibile, dati non disponibili	●
3	Identificata anomalia	●

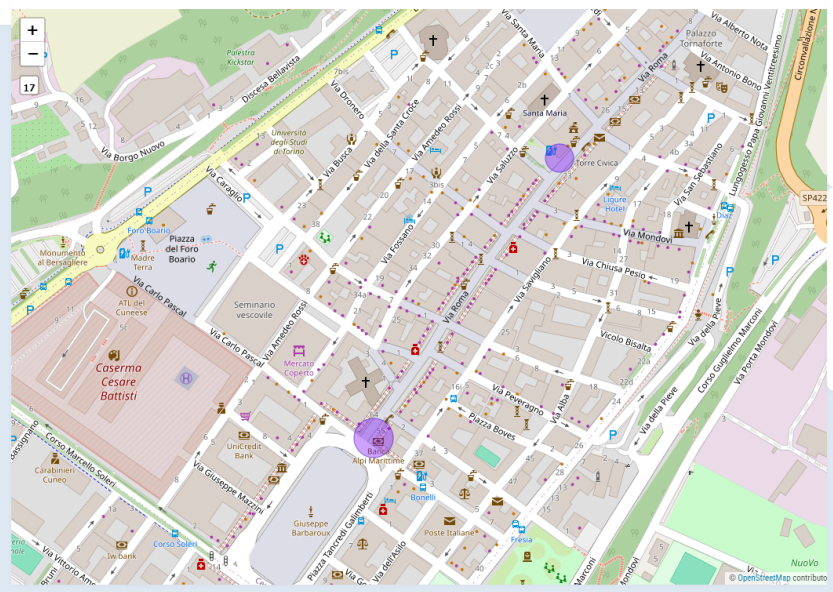


## Telecamere Cuneo

Thu 28 Mar 11:18:02



## Conteggi Telecamere



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# Smart Building

FROM CITY DASHBOARD TO APPLICATIONS



# Snap4Building Domain (2024/8)

- **Goals:**
  - increase efficiency, cost reduction, sustainability
  - Accessibility to services
  - Security/Safety
- **Solutions for Operation (monitoring, managing, mobile apps, digital signages, control rooms)**
  - Monitoring: usage, energy, environmental conditions, people flows, services, etc.
  - Early detection/warning, alarm, of critical conditions, notifications, decision support
  - Production of suggestions/prescriptions, nudging
  - Managing smart services: cabinets, dispenser, lockers, etc.
  - Global and local 3D/2D representations of area and buildings
  - Integration with Video Management Systems
  - Computing predictions of any kind
- **Solutions for Planning (optimization and what-if analysis)**
  - Reduction of energy costs via optimization
- **Algorithms and computational solutions, see next slide**

# Smart Buildings, Snap4Building (2024/8)

- **Digital Twin for monitor, control and manage distributed infrastructures**
  - 2D/3D representations of the whole set of buildings, BIM modeling
  - Entities (building, floors, rooms, parking, charging stations, gates, etc.) with their shapes and descriptors, and data monitoring the allocation to office, meeting, cafeteria, storage, stairs, elevator, etc.
- **Monitoring and computing KPIs on real time for**
  - **energy** consumed or produced (hot/cold), **parking, logistic, presences, cleaning, air quality, departments, subareas, maintenance, etc.**
  - **allocation/designation**, dispositions, heating, cooling, temperature, equipment, etc.
  - **grouped in Zones**

Ciao roottooladmin!

Tue 3 May 14:37:14

## DIDA DATA 2 - NEWGUI

7 AFFORDABLE AND  
CLEAN ENERGY



11 SUSTAINABLE CITIES  
AND COMMUNITIES



to see BIM log as user: info@disit.org, passwd: guest

### BIM SANTA VERDIANA

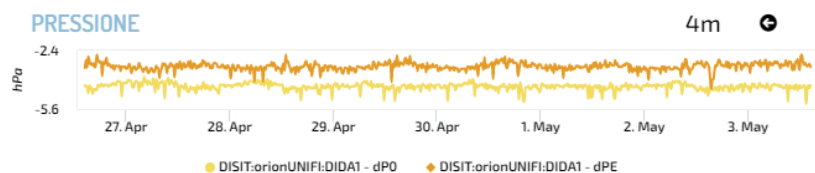
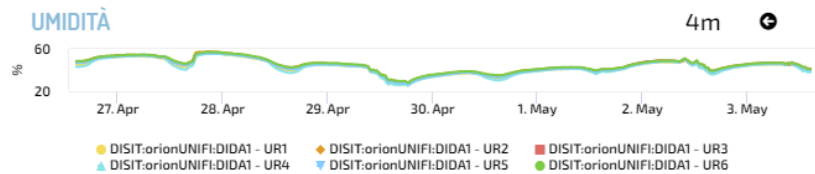
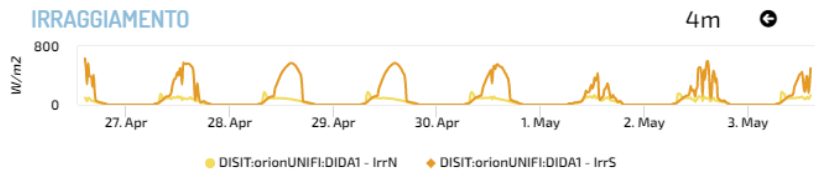
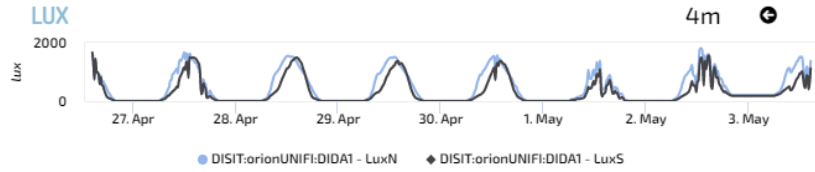


Last Value

Time Trend Chart: Glob - Day



No data



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MzI4OA==>



# Snap4ISPRA POC

- **Set up a Snap4Ispra demonstration to:**
  - Enable the analysis at level of building, floors/zones for Zones' Occupancy vs Energy consumption
  - Enable the analysis of parking areas
  - Conformance with EU Login
  - Exploiting heterogenous data coming from multiple sources

# Ispra Site, Buildings And Services

Mon 23 Oct 12:42:28

Building / Floor / Parking:

Building

All / Single Building:

All

Variable:

occupancy

Popup on Shape Click

Add To Map



Ispra - Occupancy 8m

883

Ispra - Occupancy



## ISPRA Site



- Date Observed: 10/23/2023, 12:30:01 PM
- Capacity: 2936 #
- Allocation: 1995 #
- Occupancy: 883 #
  - DAC: -941 #
  - DOA: -1112 #
  - DOC: -2053 #
  - PAC: 67.95 %
  - POA: 44.26 %
  - POC: 30.07 %
- Energy Hot: 4473978 kWh
- Energy Cold: 916361 kWh
- Power Hot: 36 kW
- Power Cold: 0 kW
- Outdoor Temperature: 14.07 °C
- Total Number of Buildings: 76 of 304 #
- Total Number of Floors: 104 #
- Total Number of Zones: 139 #
- Total Number of Parking Areas: 4 #

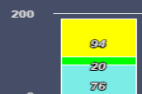
See Trends

Parking Overview

person My Profile

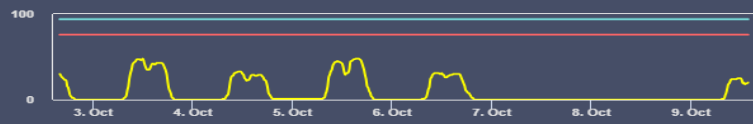


### Actual 4m



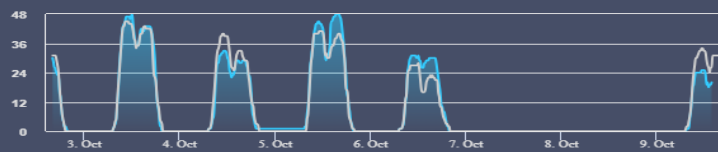
● Capacity  
● Occupancy  
● Allocation

### Capacity - Allocation - Occupancy 4m



● capacity ● occupancy ● allocation

### Occupancy Weekly Time Trend Compare 9m



● Current  
● Previous

### Office Mq 9m

803.9 m<sup>2</sup>

### Temp. 9m

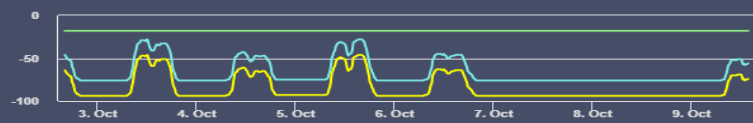
20.6 °C

### Difference 4m



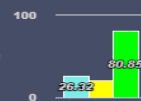
● DOA  
● DOC  
● DAC

### DOA - DOC - DAC 4m



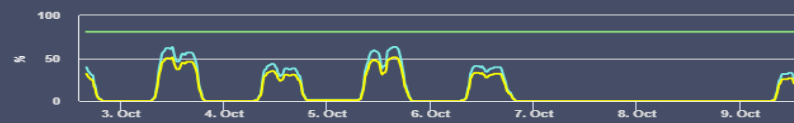
● DOA ● DOC ● DAC

### Percentage 4m



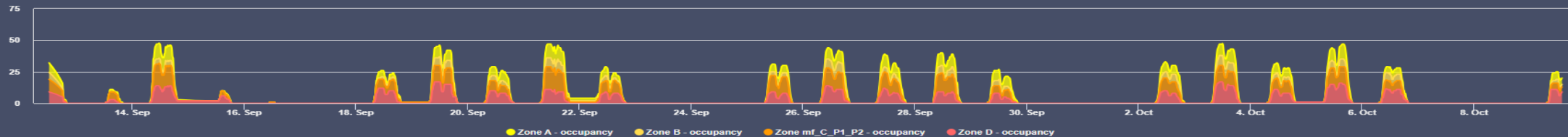
● POA  
● POC  
● PAC

### POA - POC - PAC 4m



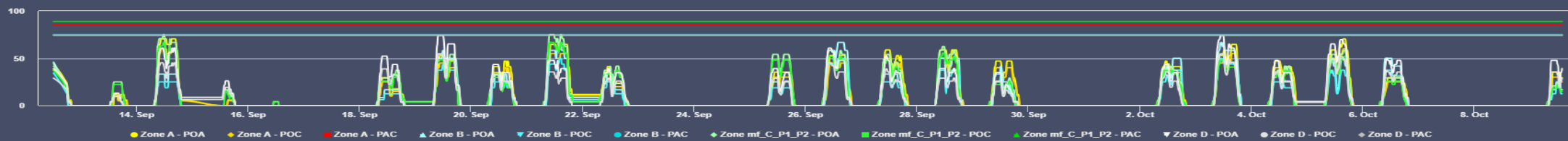
● POA ● POC ● PAC

### Occupancy Per Zones - Monthly Time Trend Comparison Stacked 4m



● Zone A - occupancy ● Zone B - occupancy ● Zone mf\_C\_P1\_P2 - occupancy ● Zone D - occupancy

### Percentage Per Zones - Monthly Time Trend Comparison 4m



● Zone A - POA ● Zone A - POC ● Zone A - PAC ● Zone B - POA ● Zone B - POC ● Zone B - PAC ● Zone mf\_C\_P1\_P2 - POA ● Zone mf\_C\_P1\_P2 - POC ● Zone mf\_C\_P1\_P2 - PAC ● Zone D - POA ● Zone D - POC ● Zone D - PAC

### Heat Power 9m

0 kW

### Heat Energy 9m

1931279 kWh

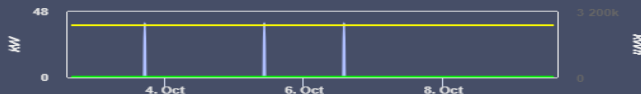
### Cold Power 9m

0 kW

### Cold Energy 9m

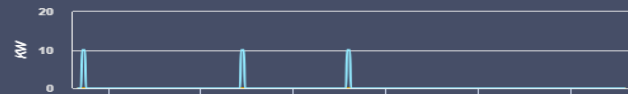
888311 kWh

### Energy Trends 4m



● Heat Power (kW) ● Cold Power (kW) ● Heat Energy (kWh)

### Average Hourly Power 4m



● Heat power ● Cold power

### En./Mq 9m

0 kWh

### En./Pax 9m

0 kWh

# Floor Details

## Ispra Floor, Zone And Room Details

Fri 6 Oct 18:41:54

**Allocation Number**

- >50
- 25-50
- 13-25
- 5-13
- 0-5

**Floor PT of Building 58A**

- Date Observed: 10/6/2023, 6:30:02 PM
- Capacity: 37
- Allocation: 31
- Occupancy: 1
  - DAC: -6#
  - DOA: -30#
  - DOC: -36#
  - PAC: 83.78%
  - POA: 3.23%
  - POC: 2.7%

[See Trends](#)

Select a Zone metric: Allocation

**Room 017**

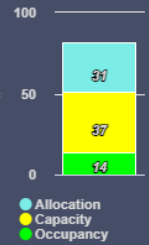
- Date Observed: 10/6/2023, 12:01:00 PM
- Zone Id: 58A\_PT\_B
- Capacity: 1
- Allocation: 0
- m<sup>2</sup>: 12.16
- Average hourly temp. Xi: 24.07°C
- Average hourly temp. Xs: 20.92°C
- Average hourly temp. Xt: 6.00°C
- Heat Start temp.: 17.92°C
- Cold Start temp.: 23.92°C

[See Trends](#)

# Building 58A PT Trends

Mon 9 Oct 13:51:30

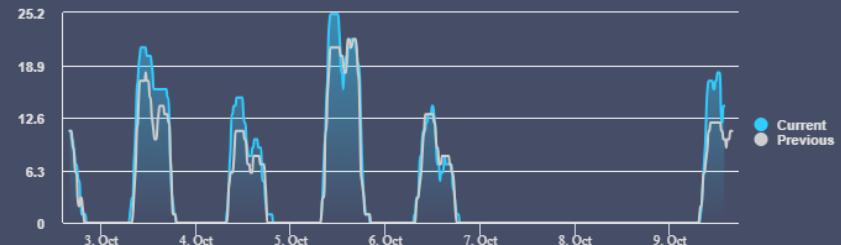
## Actual 4m



## Capacity - Allocation - Occupancy 4m



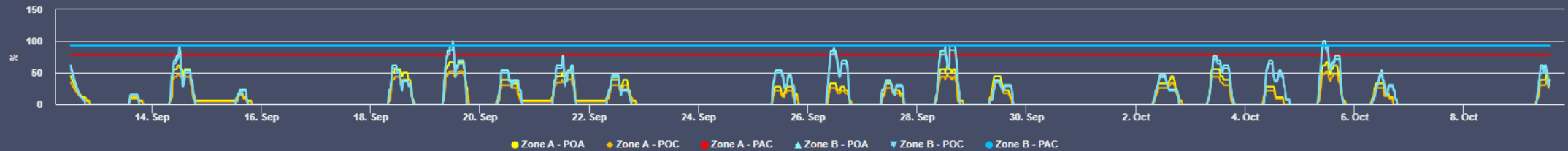
## Organization: Orion-1: Floor2\_58A\_PT - Occupancy 9m



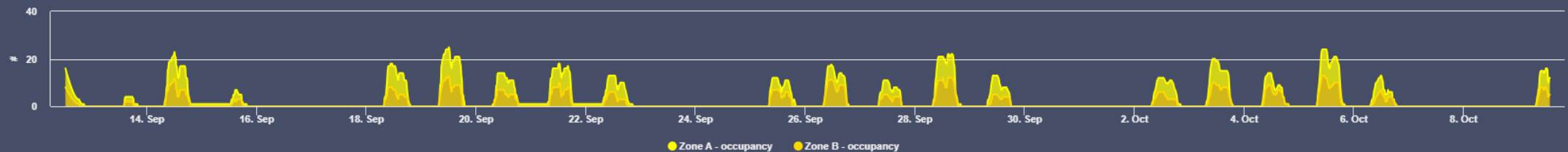
## Temp. 9m

21.7 °C

## Percentage Per Zones - Monthly Time Trend Comparison 4m



## Occupancy Per Zones - Monthly Time Trend Comparison Stacked 4m



# Parking

## Parking 58C

Fri 6 Oct 18:33:41

A1_1	A1_2	A1_3	A1_4	A1_5	A1_6	A1_7	A1_8	A1_9	A1_10	A1_11	A1_12	A1_13	A1_14	A1_15	A1_16	A1_17	A1_18	A1_19	A1_20	A1_21	A1_22	A1_23	A1_24	A1_25	A1_26	A1_27	A1_28	A1_29	A1_30	A1_31	A1_32	A1_33	A1_34	A1_35	A1_36	A1_37	A1_38	A1_39	A1_40	A1_41	A1_42	A1_43	A1_44	A1_45	A1_46	A1_47	A1_48	A1_49	A1_50	A1_51	A1_52	A1_53	A1_54	A1_55	A1_56	A1_57	A1_58	A1_59	A1_60	A1_61	A1_62	A1_63	A1_64	A1_65	A1_66	A1_76	A1_77	A1_78	A1_79	A1_80	A1_81	A1_82	A1_83	A1_84	A1_85	A1_67	A1_68	A1_69	A1_70	A1_71	A1_72	A1_73	A1_74	A1_75
------	------	------	------	------	------	------	------	------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------

**Capacity** 9m **Free Slots** 9m **Occupanc...** 9m  
85# 74# 12.9%

**OverparkingSlots** 9m **Unknown State Slots** 9m  
0# 3#

### Free Slots Weekly Time Trend Compare

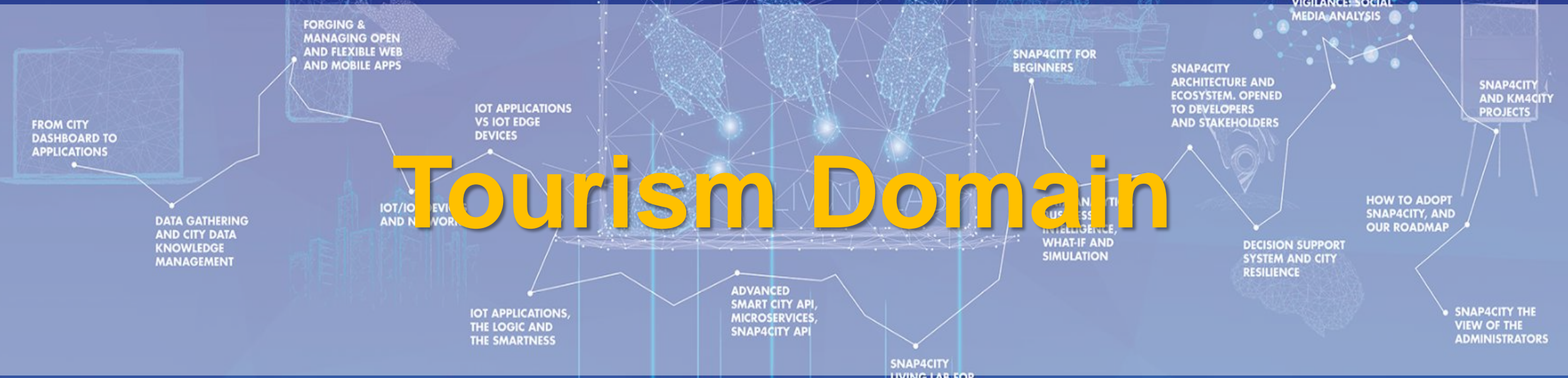
9m

**Percentage Of Occupancy Daily Time Trend Com...** 9m

**Overparking Weekly Time Trend Compare** 9m

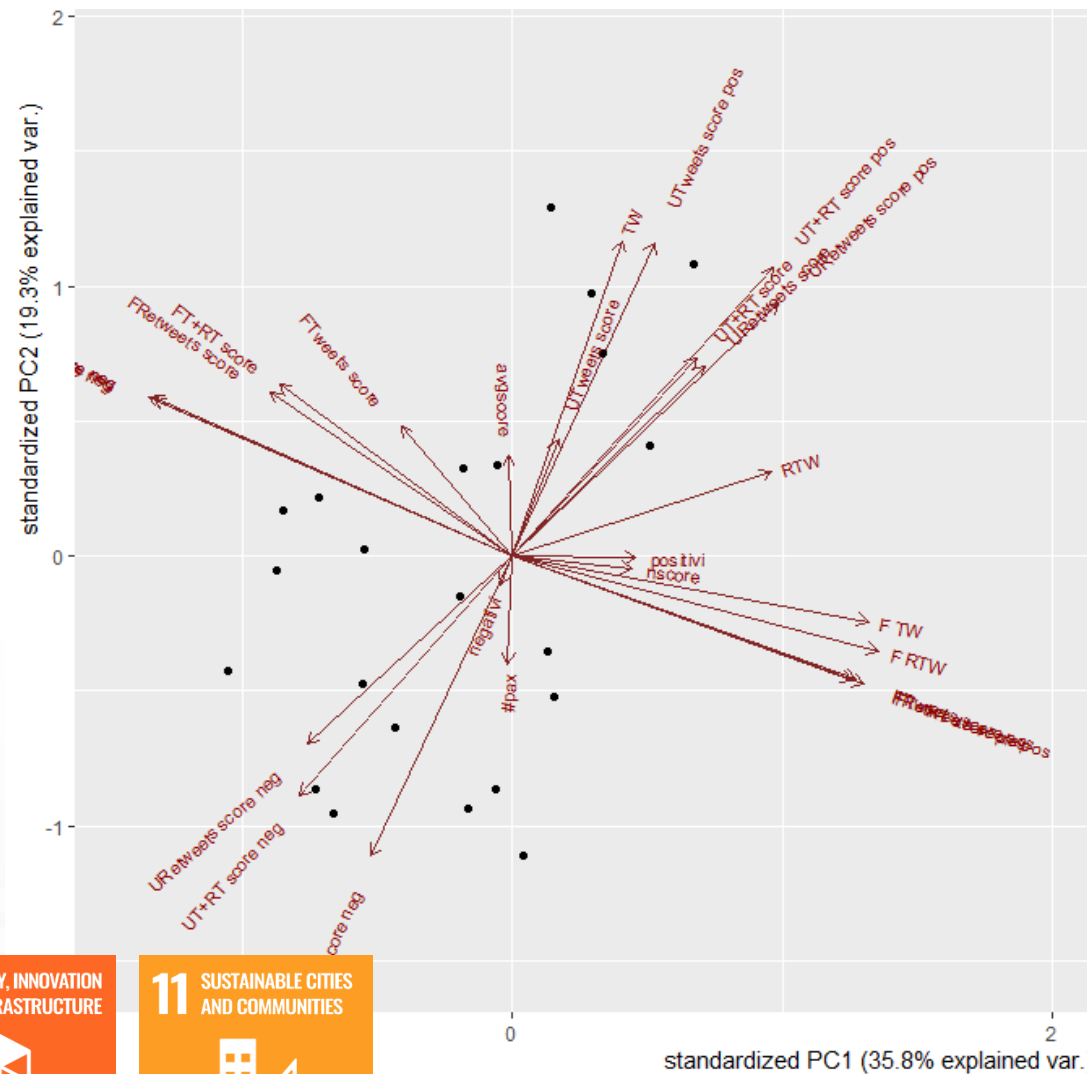
TOP

# Tourism Domain



# Reputation

- Prediction/estimation of **Average Score of Trip Advisor** as a function of *Twitter Vigilance Metrics + other information*
- Prediction/estimation of **Negative Scores on specific Museum or service** as a function of *Twitter Vigilance Metrics + other information*

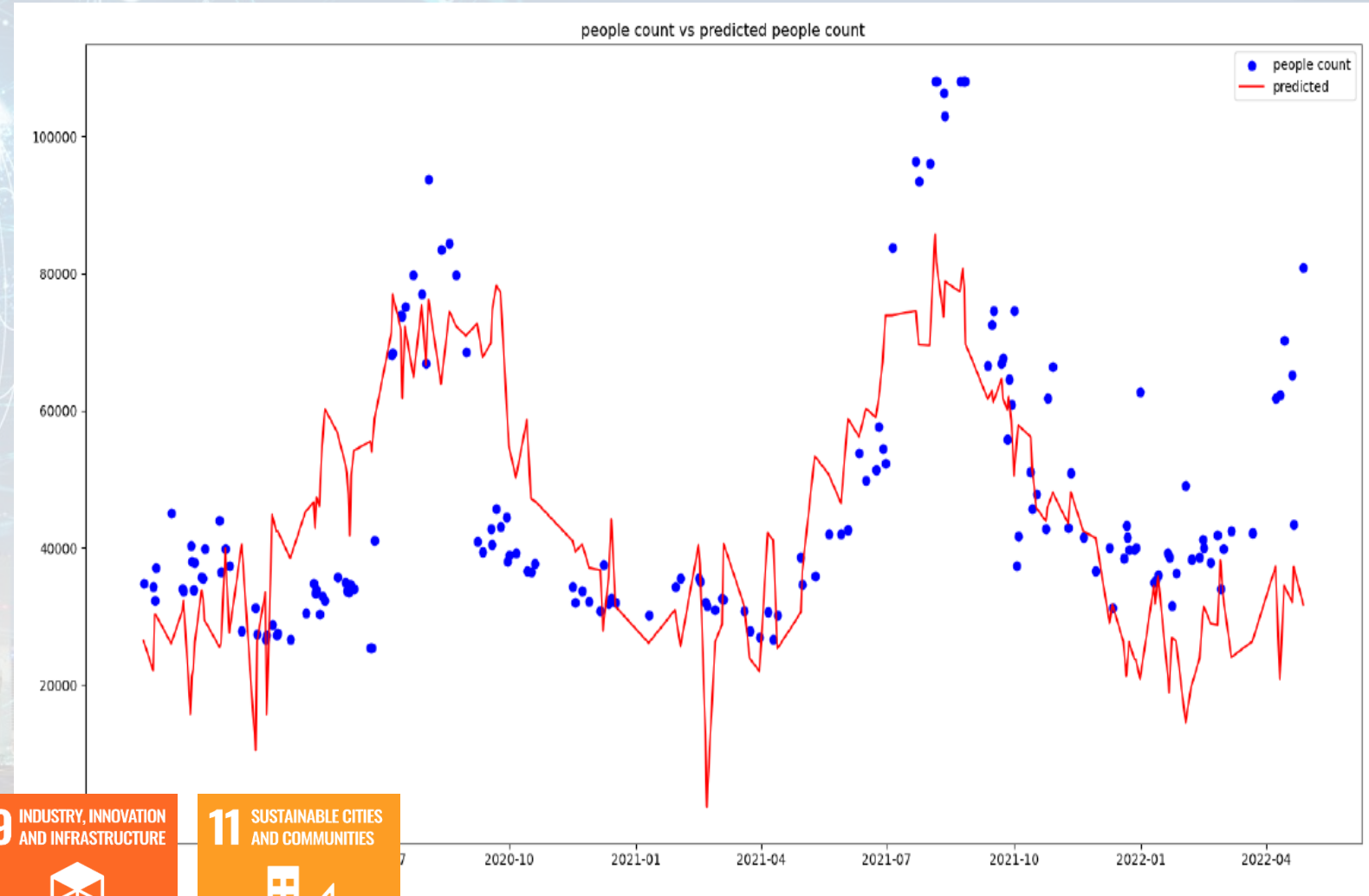


**Twitter Vigilance**



# Dubrovnik: Data Analytics

- Assessing impact of advertising
- Prediction of presences on the basis of
  - Social Media Twitter Vigilance
  - weather conditions
  - Historical data



**Twitter Vigilance**

9 INDUSTRY, INNOVATION AND INFRASTRUCTURE

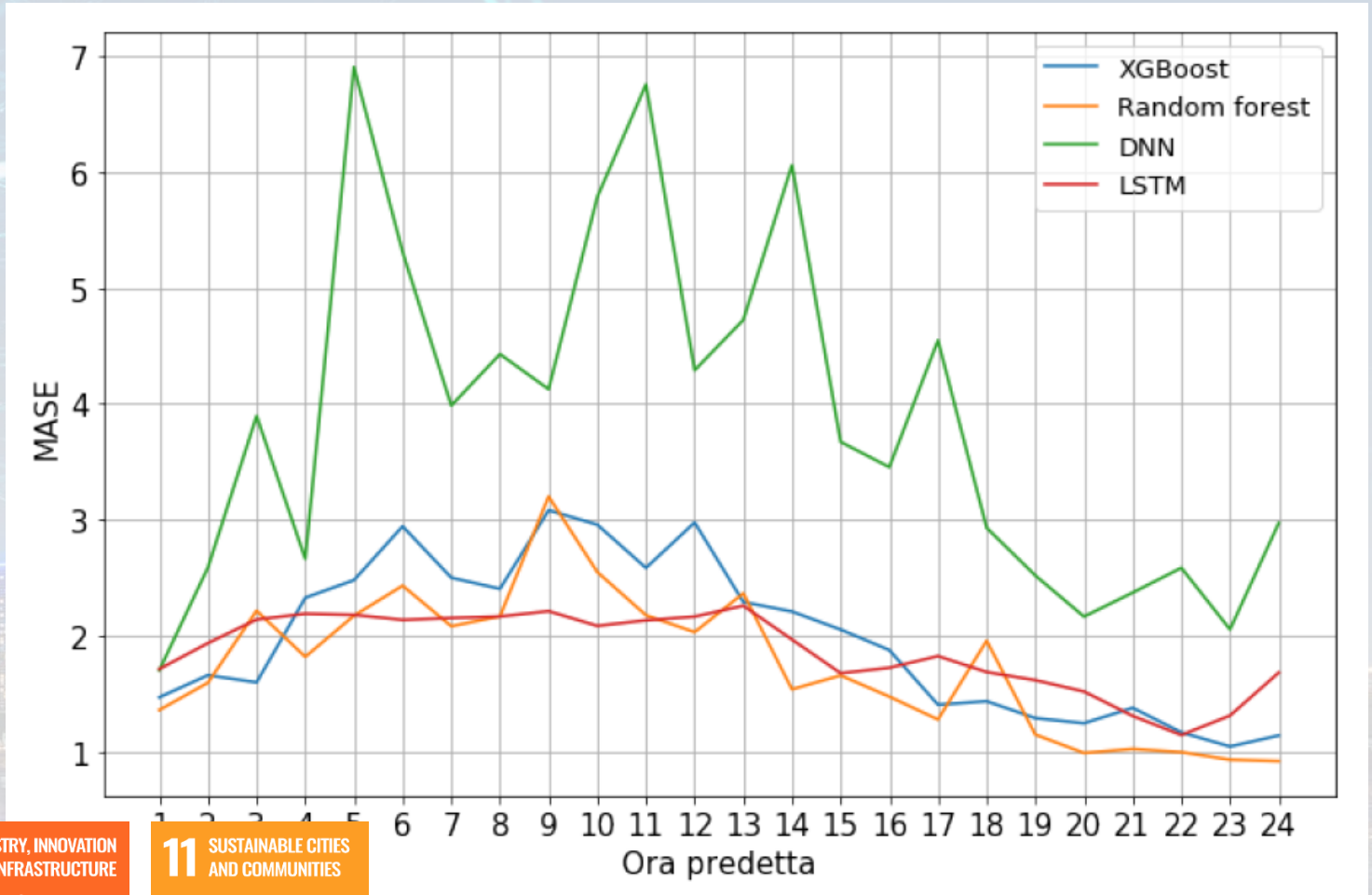


11 SUSTAINABLE CITIES AND COMMUNITIES



# Pont du Gard: data analytics

- Prediction of the number of sold tickets 24 hours in advance
- Using:
  - Historical data
  - Weather conditions
  - Social Media



**Twitter Vigilance**

9 INDUSTRY, INNOVATION AND INFRASTRUCTURE



11 SUSTAINABLE CITIES AND COMMUNITIES



TOP

# Industry Domain



# Industry production Domain (2024/8)

- **Goals:**
  - Cost reduction, increase control on production
  - Production optimisation
  - Quality Level
- **Solutions for Operation (monitoring, managing, mobile apps, digital signages, control rooms)**
  - Monitoring KPI: administration, production, commercial, faults, etc.
  - Early detection/warning, alarm, of critical conditions
    - **Multichannel** Event reporting: email, Telegram, mobile apps, SMS, etc.
  - Managing maintenance operation
  - Computing predictions on KPI
  - Computing predictive maintenance
- **Solutions for Planning (optimization and what-if analysis)**
  - Generative AI and predictive AI for production plan optimisation
  - Reduction maintenance costs, reduction of critical SLA conditions, improving quality level

# Snap4Altair Decision Support supervision and control, Industry 4.0



reference

- **Multiple Domain Data**

- Distributed Control System: energy, flows, storage, chemical data, settings, ..
- Cost of energy, Orders, Production Parameters
- Maintenance data

- **Multiple Levels & Decision Makers**

- Optimized planning on chemical model
- Business Intelligence on Maintenance data

- **Historical and Real Time data**

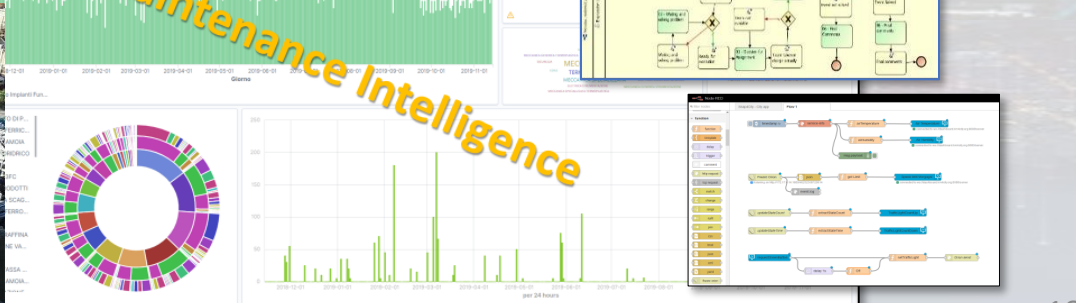
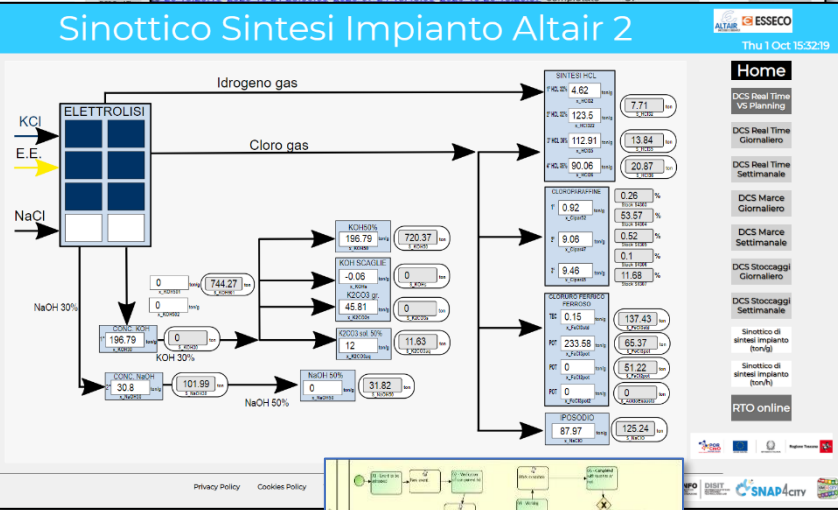
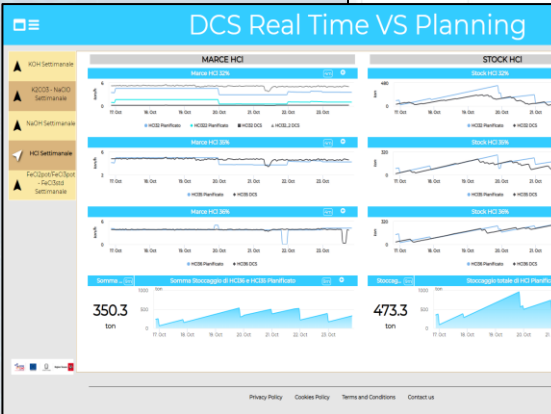
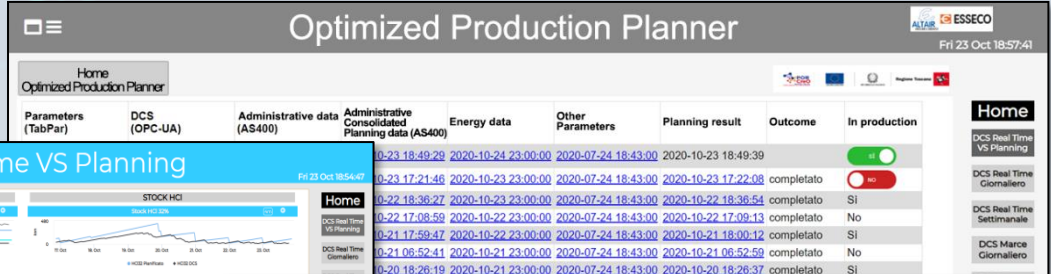
- Billions of Data

- **Services Exploited on:**

- Multiple Levels, Mobile Apps, API

- **Since 2020**

Snap4City (C), August 2024



# Workflow for Ticket management

Consumptions/productions

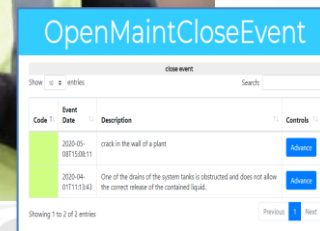
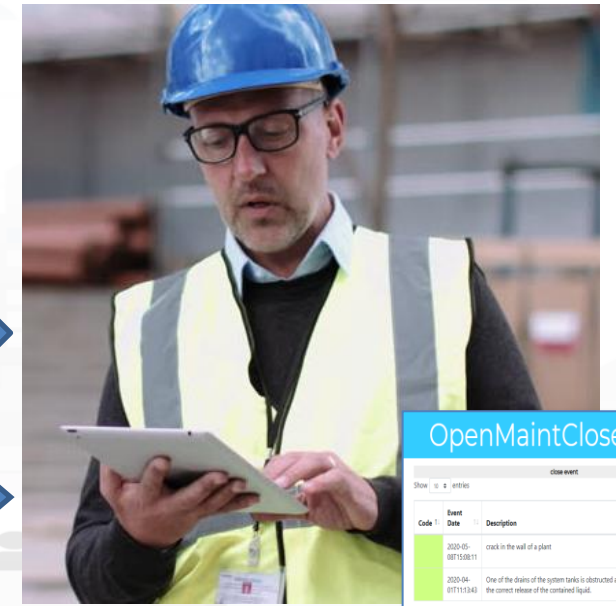
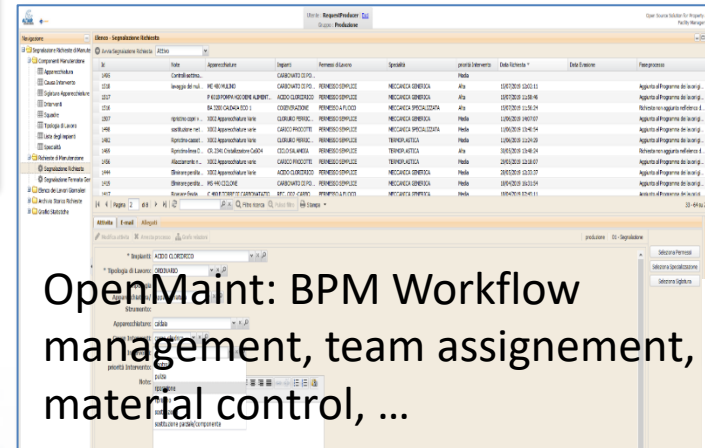
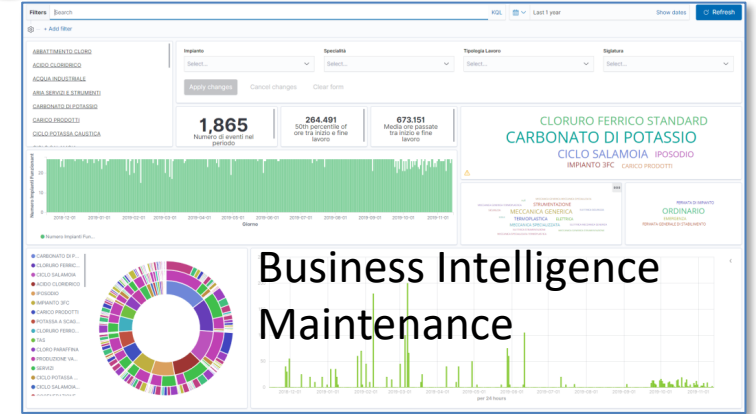
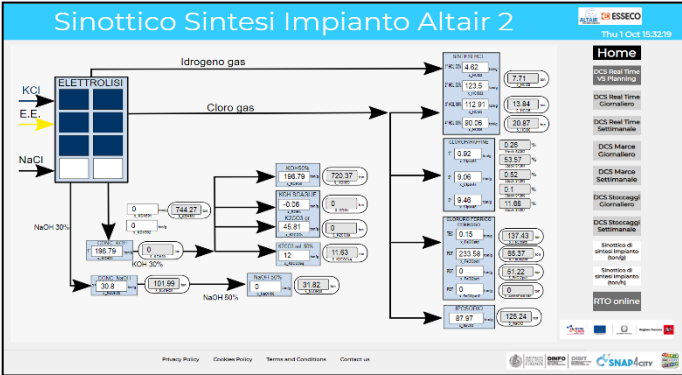
Events/actions

Business Intelligence  
Maintenance

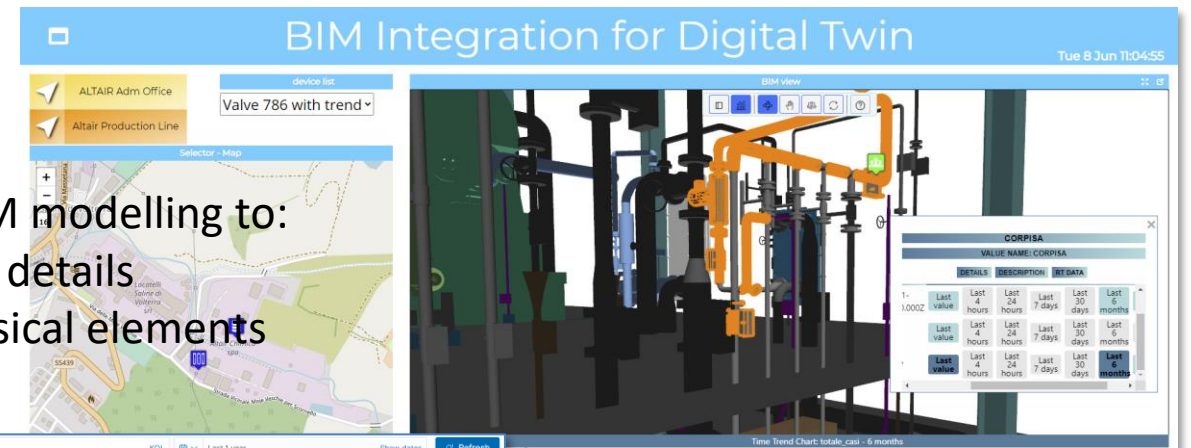
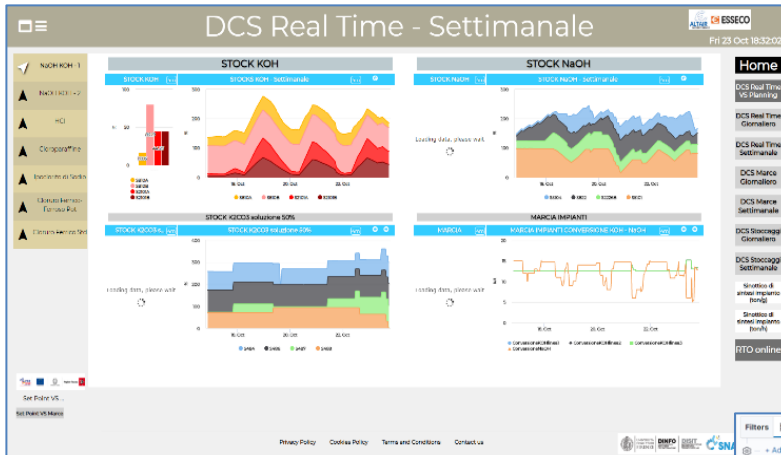
Dashboards and actions

OpenMaint: BPM Workflow  
management, team assignment,  
material control, ...

IOT App, Data  
event firing,  
event detection  
and firing  
Critical event  
management



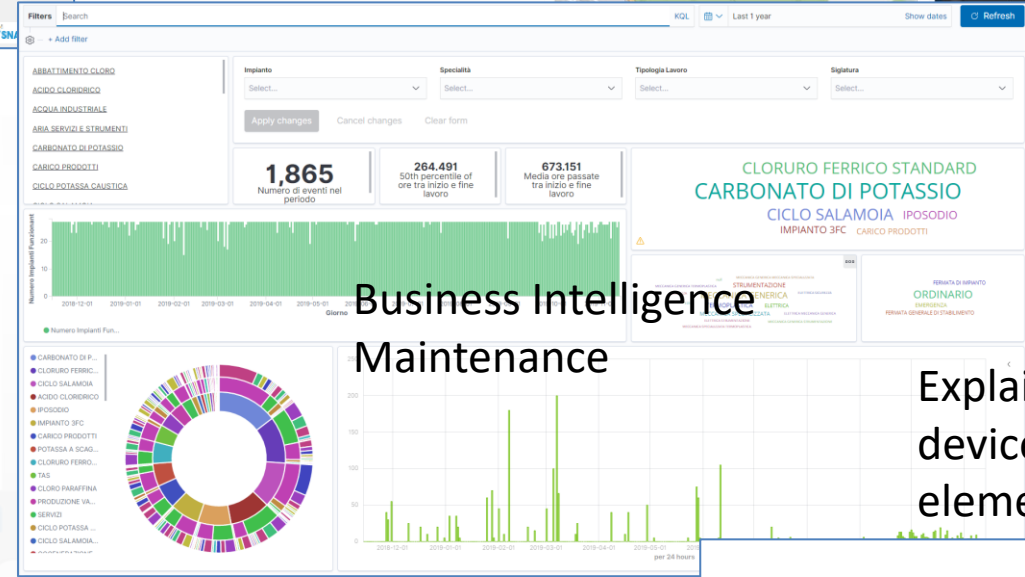
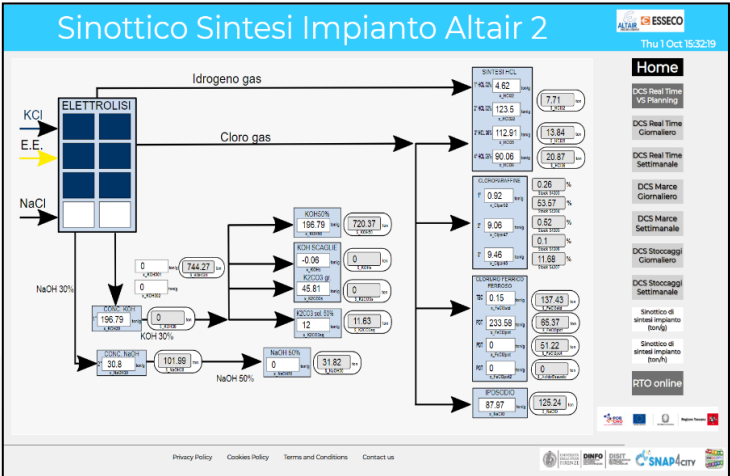
# Closing the loop



Map and 3D BIM modelling to:  
-- represent the details  
-- associate physical elements with data

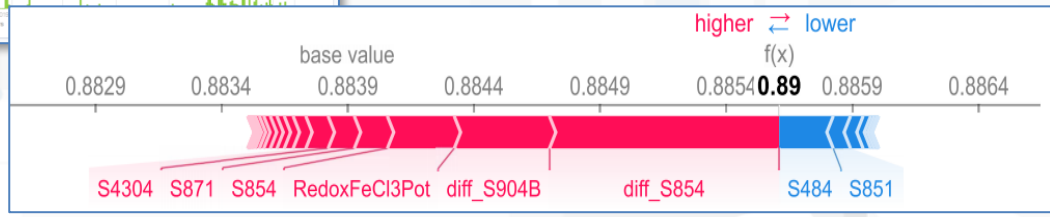
## Historical and Real Time Data

## Synoptics for real time monitoring



## Business Intelligence Maintenance

Explainable AI to map critical values of devices and detection to physical elements in the plant



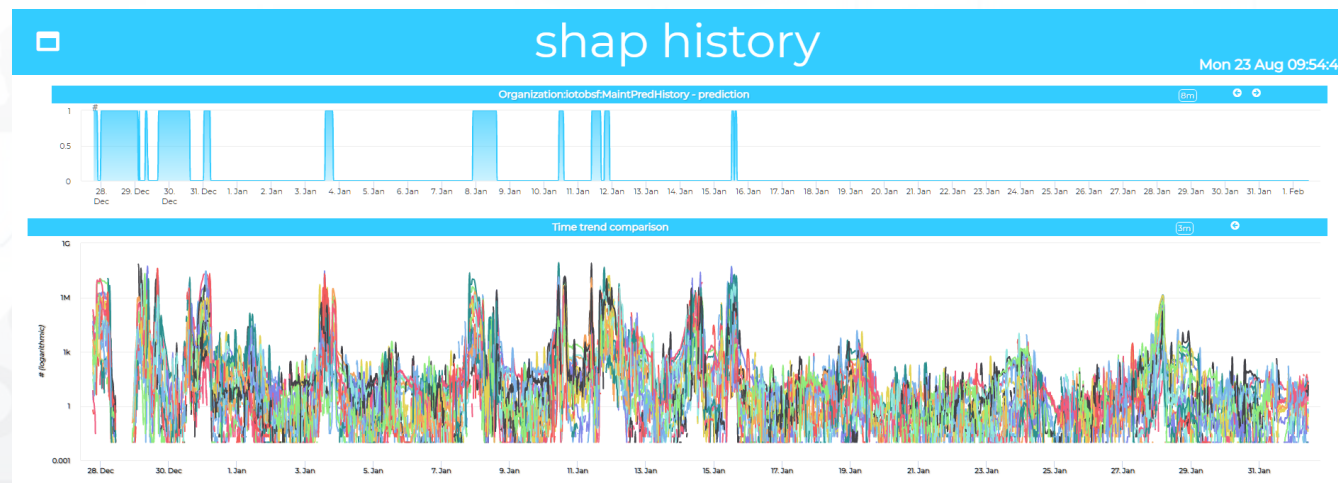
<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MzA1NA==>

# Explainable/XAI - CNN-LSTM (SHAP)

Explanation of prediction generated by model for fault



Explanation of prediction generated by model for normality





TOP

# Blockchain for Certification, Contracts, NFT, etc.

FROM CITY DASHBOARD TO APPLICATIONS

FORGING & MANAGING OPEN AND FLEXIBLE WEB AND MOBILE APPS

IOT APPLICATIONS AND DEVICES

SNAP4CITY FOR BEGINNERS

SNAP4CITY ARCHITECTURE AND ECOSYSTEM. OPENED TO DEVELOPERS AND PARTNERS

TWITTER VIGILANCE SOCIAL MEDIA ANALYSIS

SNAP4CITY AND KM4CITY PROJECTS

DATA GATHERING AND CITY DATA KNOWLEDGE MANAGEMENT

IOT/IOE DEVICES AND NETWORKS

DATA ANALYTICS, BUSINESS INTELLIGENCE, WHAT-IF SIMULATION

HOW TO ADOPT SNAP4CITY, AND OUR ROADMAP

# Contracts, NFT, etc.

DECISION SUPPORT SYSTEM AND CITY RESILIENCE

SNAP4CITY THE VIEW OF THE ADMINISTRATORS

IOT APPLICATIONS, THE LOGIC AND THE SMARTNESS

ADVANCED SMART CITY API, MICROSERVICES, SNAP4CITY API

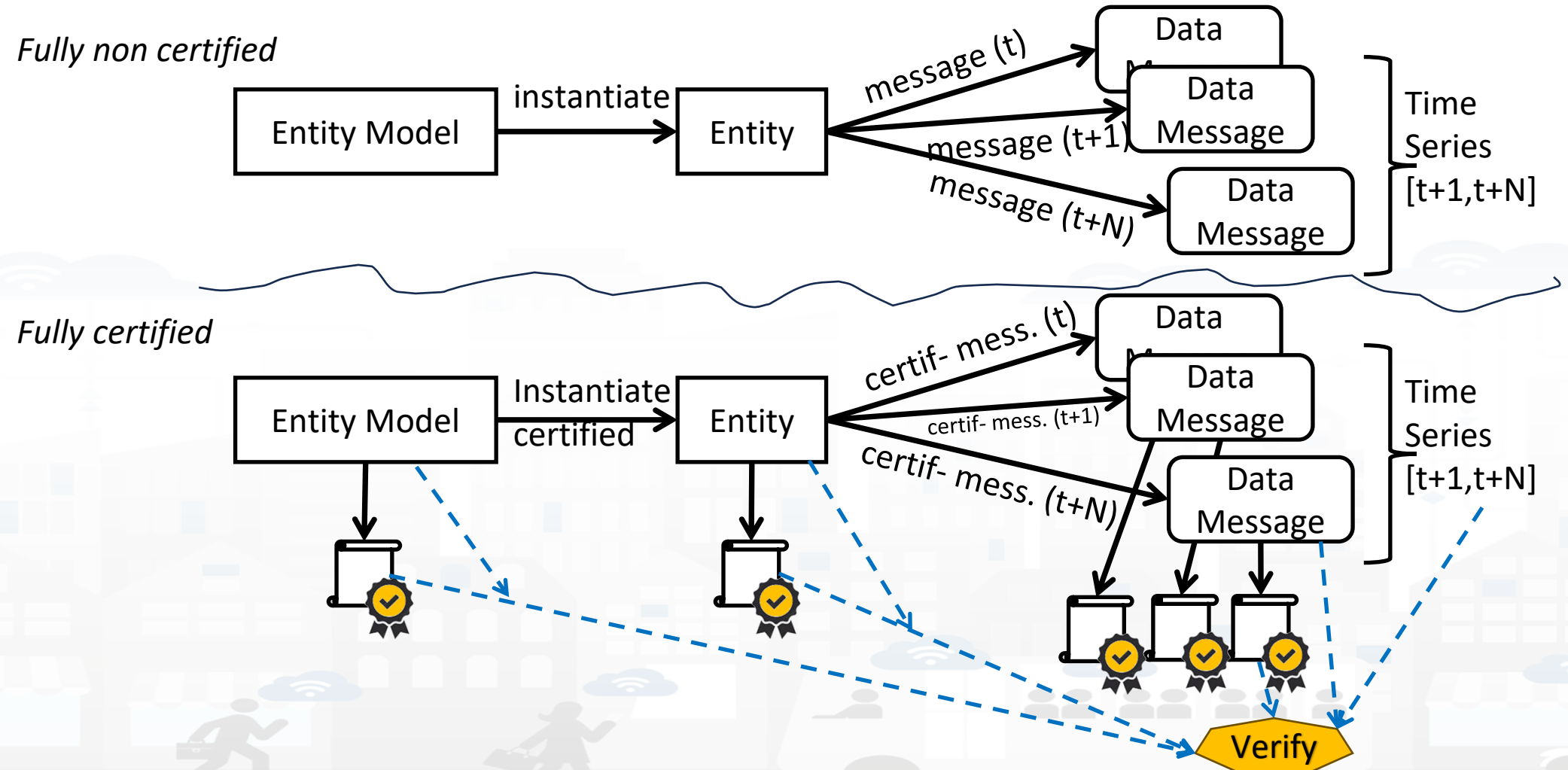
SNAP4CITY LIVING LAB FOR COLLABORATIVE WORK



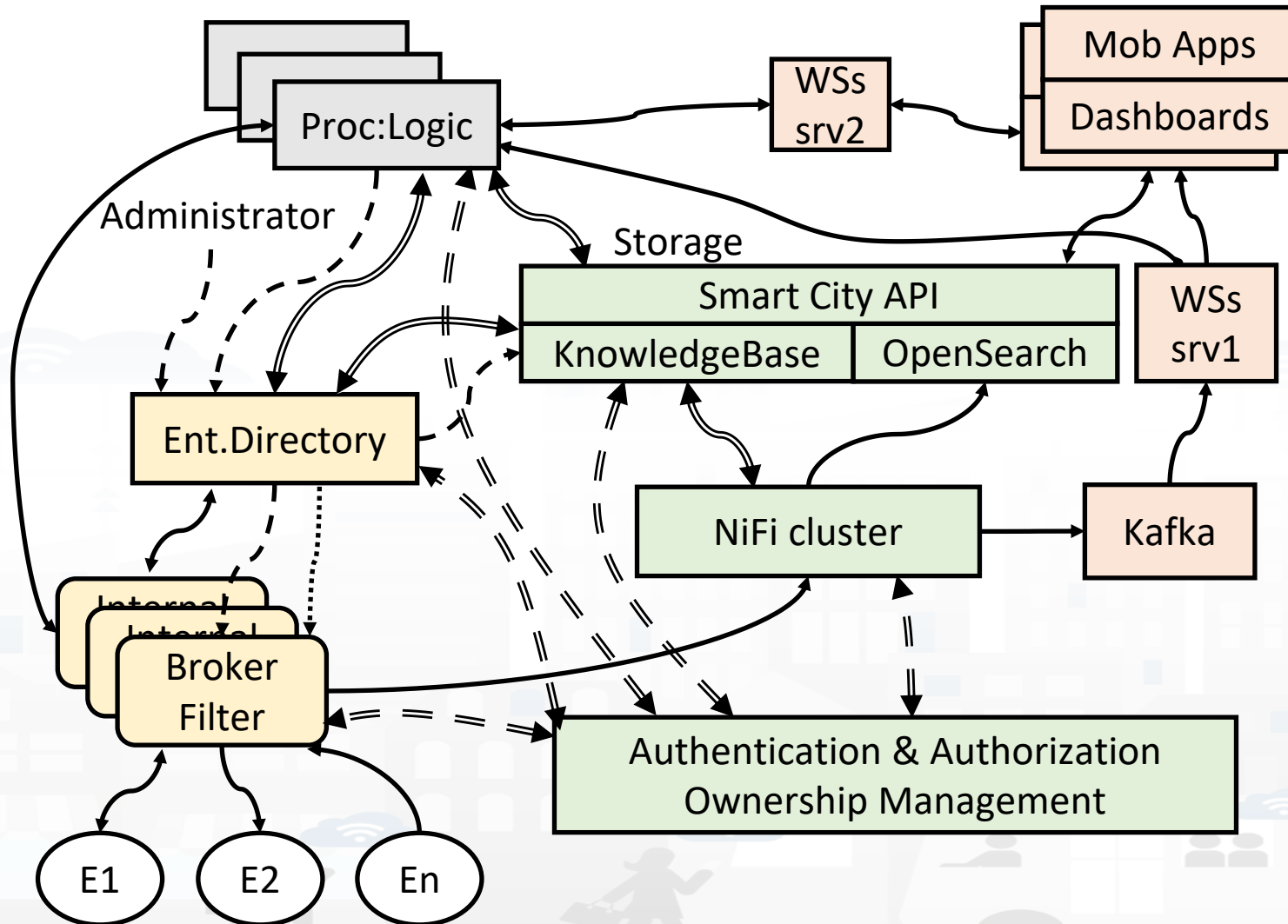
# BlockChain vs Snap4City

- A feature optionally installed and optimally used to certify locally or in federation with other installations.
- Blockchain technology on Snap4City can be used for:
  - Certification of Data Messages →
    - Time Series, NFT with history of transactions, cold chains, transactions chains
    - MaaS, Waste collection Pay as you Throw (PAYT), etc.
  - Certification of Devices/Entities →
    - Contracts, transaction, micro-transactions
  - Certification of IoT Devices/Entities Models
    - Usage of Standard models and templates

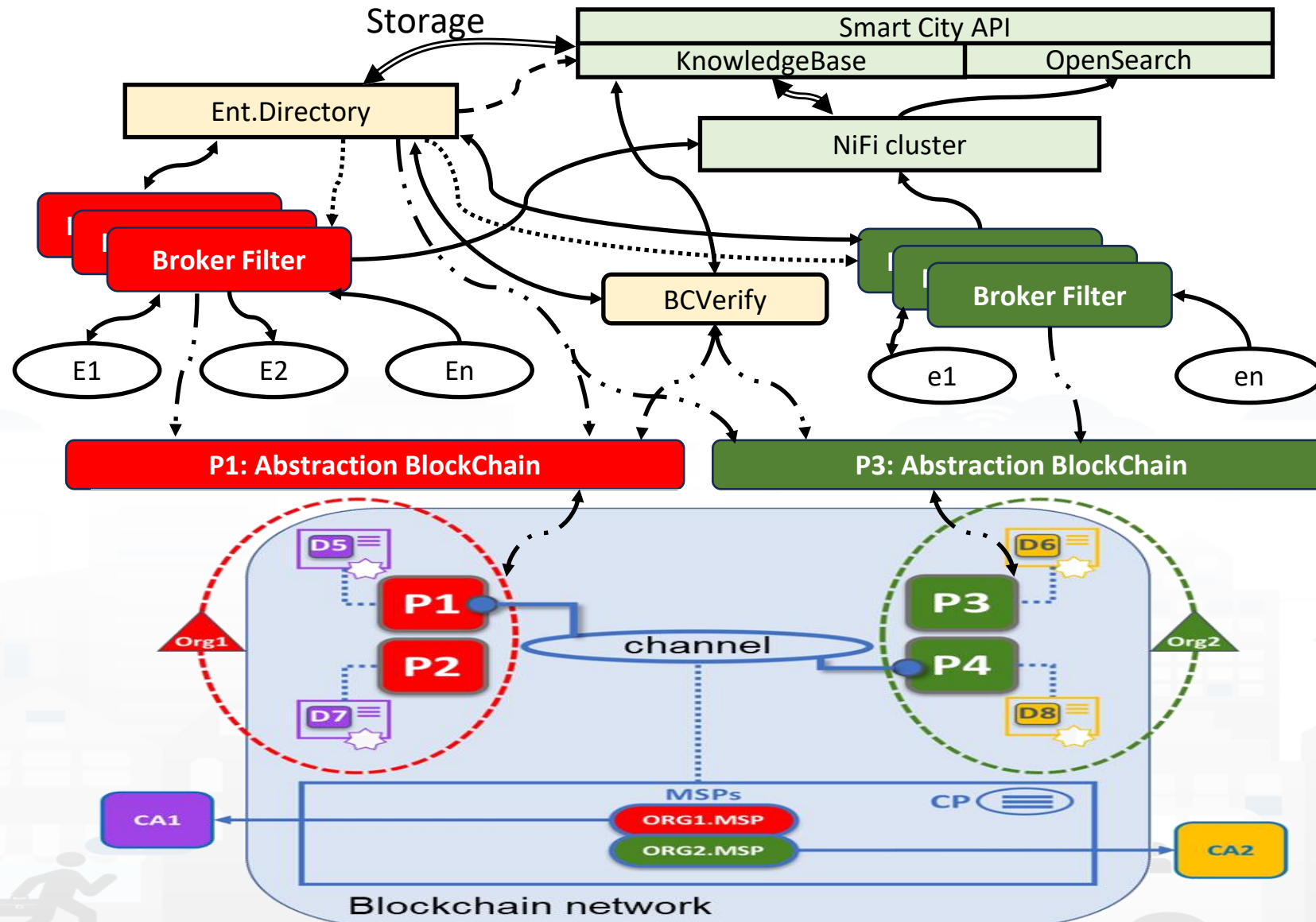
# Blockchain Certified and non certified entities



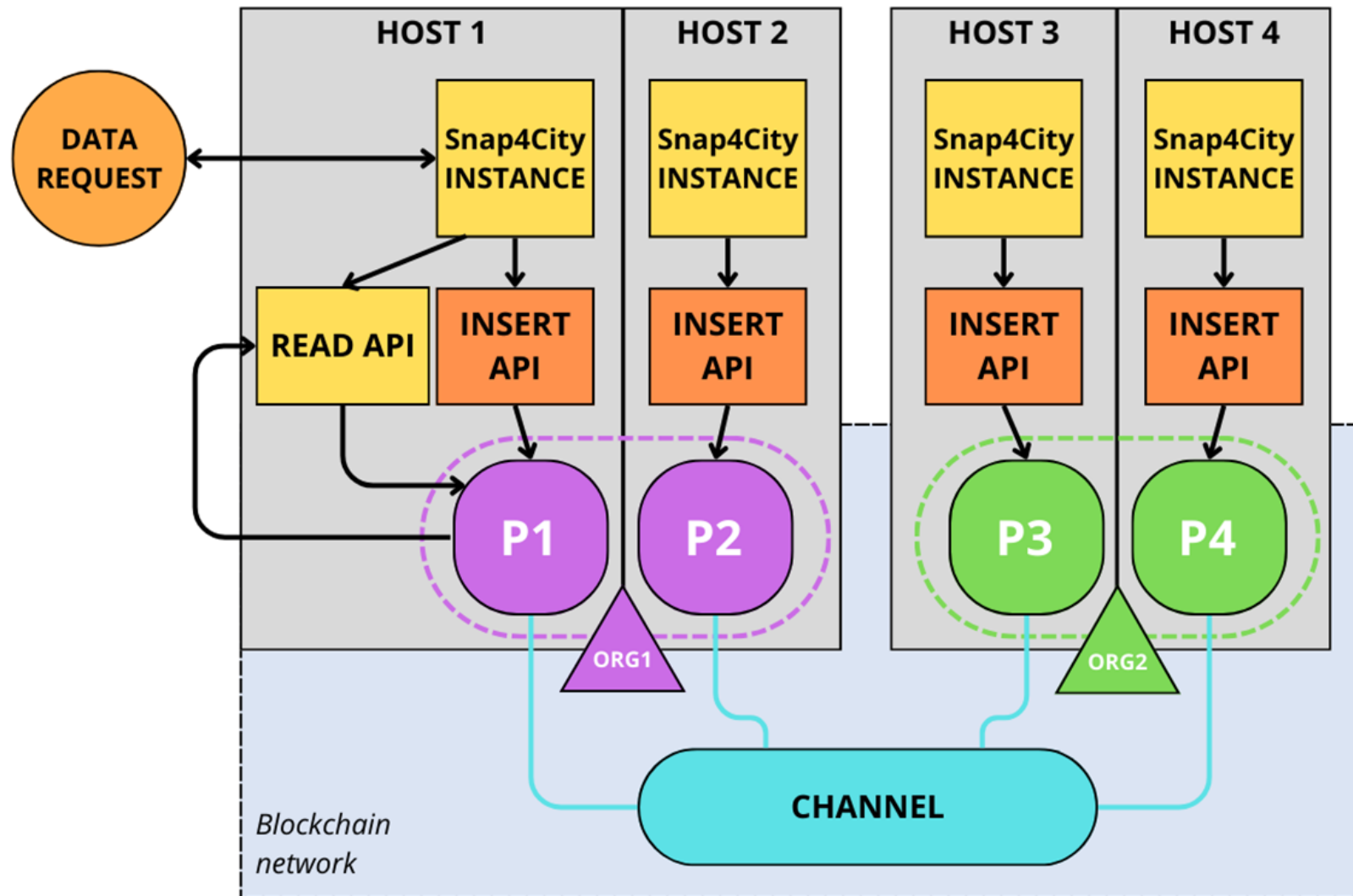
# Without Blockchain



# Architecture



# Snap4City with Blockchain





**Snap4CityDocker**

Switch To New Layout (Beta)

User: userrootadmin, Org: Organization  
Role: RootAdmin, Level: [Logout](#)

IOT Applications

- IOT Directory and Devices
  - My IOT Sensors and Actuators
  - IOT Sensors and Actuators
  - IOT Devices**
  - IOT Devices Management
  - Devices blockchain verification**
  - IOT Brokers
  - FIWARE Smart Data Models
  - IOT Device Models
  - IOT Devices Bulk Registration
  - Ext. MS Broker Devices Discovery
  - Ext. MS Broker Discovery
  - Ext. Broker Devs Periodic Update
  - Rules for Discovery
  - Doc: IOT Directory and Devices
  - Create an IOT Device Instance
  - Create an IOT Device Model
  - Add an IOT Device into Snap4City
- Resource Manager
- Development Tools
- Management
- Decision Support Systems
- Deploy and Installation
- SuperSetting

**Devices blockchain verification**

1 PENDING 0 IN EXECUTION 0 FAILED 35 COMPLETED

Show  entries Search:

Device Identifier	From date	To date	Owner	Request Status	Report	Check Performed	missing data
traffic_9001	1179-01-01T00:00:00	1179-01-21T00:00:00		completed	<a href="#">DOWNLOAD REPORT</a>	1000	0
traffic_9001	1179-01-01T00:00:00	1179-01-11T00:00:00		completed	<a href="#">DOWNLOAD REPORT</a>	528	0
traffic_9001	1179-01-01T00:00:00	1179-01-15T00:00:00		completed	<a href="#">DOWNLOAD REPORT</a>	720	2
traffic_9001	1179-01-01T00:00:00	1179-01-06T00:00:00		completed	<a href="#">DOWNLOAD REPORT</a>		
traffic_9001	1179-01-01T00:00:00	1179-01-02T00:00:00		completed	<a href="#">DOWNLOAD REPORT</a>		
traffic_9001	1179-01-01T00:00:00	1179-01-01T00:00:00		completed	<a href="#">DOWNLOAD REPORT</a>		
traffic_1002	2024-04-03T00:00:00	2024-04-26T00:00:00	tochange	pending	<a href="#">DOWNLOAD REPORT</a>		

Showing 31 to 37 of 37 entries

**Snap4CityDocker**

Switch To New Layout (Beta)

User: userrootadmin, Org: Organization  
Role: RootAdmin, Level: [Logout](#)

IOT Applications

- IOT Directory and Devices
  - My IOT Sensors and Actuators
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- Decision Support Systems
- Deploy and Installation
- SuperSetting

**Devices blockchain verification**

1 PENDING 0 IN EXECUTION 0 FAILED 35 COMPLETED

Show  entries Search:

Device Identifier	From date	To date	Owner	Request Status	Report	Check Performed	missing data
traffic_9001	1170-01-01T00:00:00	1170-01-02T00:00:00		completed	<a href="#">DOWNLOAD REPORT</a>	96	0
traffic_9001	1170-01-01T00:00:00	1170-01-01T00:00:00		completed	<a href="#">DOWNLOAD REPORT</a>	48	0
traffic_9001	1171-01-01T00:00:00	1171-01-21T00:00:00		error	<a href="#">DOWNLOAD REPORT</a>	1008	0
traffic_9001	1171-01-01T00:00:00	1171-01-11T00:00:00		completed	<a href="#">DOWNLOAD REPORT</a>	528	0
traffic_9001	1171-01-01T00:00:00	1171-01-15T00:00:00		completed	<a href="#">DOWNLOAD REPORT</a>	720	0
traffic_9001	1171-01-01T00:00:00	1171-01-06T00:00:00		completed	<a href="#">DOWNLOAD REPORT</a>	288	0
traffic_9001	1171-01-01T00:00:00	1171-01-02T00:00:00		completed	<a href="#">DOWNLOAD REPORT</a>	96	0
traffic_9001	1171-01-01T00:00:00	1171-01-01T00:00:00		completed	<a href="#">DOWNLOAD REPORT</a>	48	0
traffic_9001	1172-02-01T00:00:00	1172-02-21T00:00:00		completed	<a href="#">DOWNLOAD REPORT</a>	1008	0
traffic_9001	1172-01-01T00:00:00	1172-01-11T00:00:00		completed	<a href="#">DOWNLOAD REPORT</a>	528	0

Showing 11 to 20 of 37 entries

Previous 1 2 3 4 Next

TOP

# References





# 2023 booklets



- Smart City



[https://www.snap4city.org/download/video/DPL\\_SNAP4CITY.pdf](https://www.snap4city.org/download/video/DPL_SNAP4CITY.pdf)

- Industry

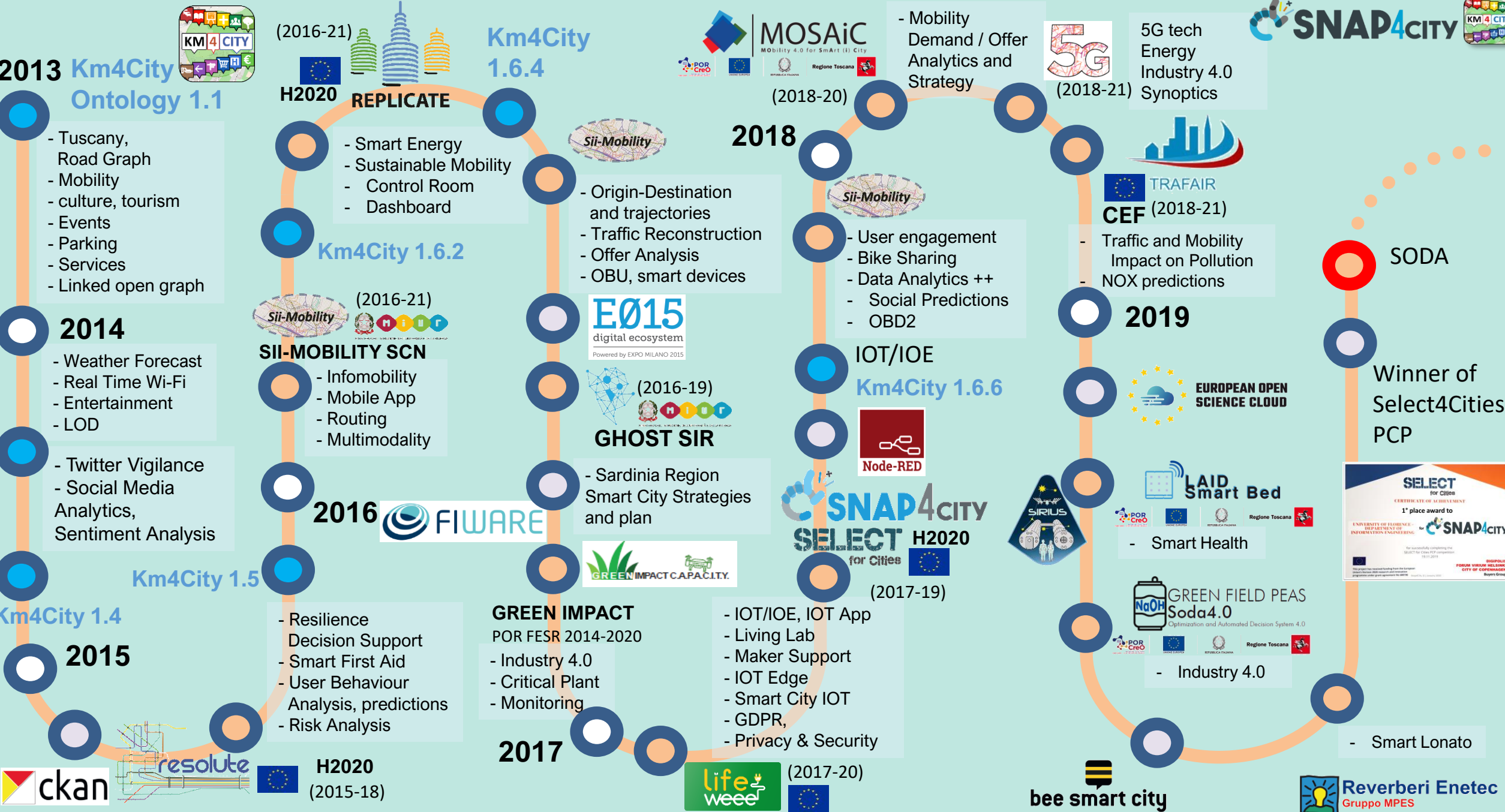


[https://www.snap4city.org/download/video/DPL\\_SNAP4INDUSTRY.pdf](https://www.snap4city.org/download/video/DPL_SNAP4INDUSTRY.pdf)

- Artificial Intelligence



[https://www.snap4city.org/download/video/DPL\\_SNAP4SOLU.pdf](https://www.snap4city.org/download/video/DPL_SNAP4SOLU.pdf)



**2013 Km4City Ontology 1.1**

- Tuscany, Road Graph
- Mobility
- culture, tourism
- Events
- Parking
- Services
- Linked open graph

**2014**

- Weather Forecast
- Real Time Wi-Fi
- Entertainment
- LOD

- Twitter Vigilance
- Social Media Analytics, Sentiment Analysis

**Km4City 1.4**

**2015**

- Resilience Decision Support
- Smart First Aid
- User Behaviour Analysis, predictions
- Risk Analysis



**DISIT lab roadmap vs model and tools' usage**

(2016-21)  
**H2020**  
**REPLICATE**  
 - Smart Energy  
 - Sustainable Mobility  
 - Control Room  
 - Dashboard

**Km4City 1.6.2**

(2016-21)  
**SII-MOBILITY SCN**  
 - Infomobility  
 - Mobile App  
 - Routing  
 - Multimodality

**2016**  
**FIWARE**

**Km4City 1.5**

**2017**  
**life weee** (2017-20)  
 - Smart Waste

**Km4City 1.6.4**

**Sii-Mobility**  
 - Origin-Destination and trajectories  
 - Traffic Reconstruction  
 - Offer Analysis  
 - OBU, smart devices

**E015**  
 digital ecosystem  
 Powered by EXPO MILANO 2015

(2016-19)  
**GHOST SIR**  
 - Sardinia Region Smart City Strategies and plan

**2017**  
**GREEN IMPACT**  
 POR FESR 2014-2020  
 - Industry 4.0  
 - Critical Plant  
 - Monitoring

**2018**  
**MOSAiC**  
 Mobility 4.0 for Smart (II) City  
 - Mobility Demand / Offer  
 - Analytics and Strategy

**2019**  
**IOT/IOE**  
**Km4City 1.6.6**  
**Node-RED**

(2018-21)  
**5G**  
 5G tech  
 Energy  
 Industry 4.0  
 Synoptics

**Sii-Mobility**  
 - User engagement  
 - Bike Sharing  
 - Data Analytics ++  
 - Social Predictions  
 - OBD2

**TRAFAIR CEF** (2018-21)  
 - Traffic and Mobility Impact on Pollution  
 - NOX predictions

**2019**  
**EUROPEAN OPEN SCIENCE CLOUD**  
**LAI Smart Bed**  
 - Smart Health

**SIRIUS**  
**GREEN FIELD PEAS Soda4.0**  
 Optimization and Automated Decision System 4.0  
 - Industry 4.0

**bee smart city**  
 - Smart Lonato

**Reverberi Enetec**  
 Gruppo MPES



**SODA**  
 Winner of Select4Cities PCP

**SELECT for Cities**  
 1<sup>st</sup> place award to SNAP4CITY

**GREEN FIELD PEAS Soda4.0**  
 Optimization and Automated Decision System 4.0

**bee smart city**  
 - Smart Lonato

**Reverberi Enetec**  
 Gruppo MPES



**2020**



- Smart Tourism
- 6 Pilots
- Data Analytics
- Extended platform



- Smart Mobility
- PISA, PUMS
- Living lab



**Km4City 1.6.7**

Smart Ambulance (2021-22)

Enterprise (2021-22)  
Industry 4.0



Contract

**2021**

PC4City (2020-21)  
Monitoring Terrain



**CAPELON**

- Smart Light
- Sweden

Almafluida Industry 4.0 (2021-22)

AMPERE (2021-22)  
Industry 4.0

SYN-RG-AI  
SmartCity



Industry 4.0

uni.systems

SmartCity, 2021-23



AXIS collab  
SmartCity

**2022**



Asymmetrica Smart City, 2022-23

Contract, 2022-23



Contract, 2022-23



2022-2023



Security and Risk



Italferr, Smart City

**2023**

CN MOST, 2022-26



EI THE, 2022-26



G. Agile, 2021-23



2023-26



Merano, smart light

OceanRace, Genova, AWS

Cuneo, smart city

**2024**

TOURISMO



Co-funded by the European Union



AMMIRARE

ELLIE IA 2025-2027



Contract, 2024-25

CAI4DSA



OPTIFaaS



SASUAM



Rhodes, smart city

eShare UNIFI TUSS

TOP



*Be smart in a SNAP!*



**SMARTCITY**

EXPO WORLD CONGRESS

7-9 November 2023, Barcelona, Spain

Visit Snap4City in Hall 1

## CONTACT

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Università degli Studi di Firenze - School of Engineering

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**Installations**

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